



HEALTH AND WELLBEING VOLUNTARY ORGANISATIONS FORUM

Minutes of a meeting held Tuesday 18th April 2017
Committee Room 1, Kensington Town Hall, Hornton Street, W8 7NX

Chair: Joy Beishon
Minutes taken by: Gülten Fedayi
Attendance list attached

1	Welcome, Introductions and Apologies	ACTION
	Joy welcomed everyone to the forum and invited attendees to introduce themselves and their organisations. Apologies: Jamie Renton, ADKC, Sylvia Nissim and Olivia Leu, KCSC.	
2	Minutes of meeting held 24 th January 2017 and matters arising	
	Minutes were agreed as a true record and there were no matters arising.	
3	Complex Needs JSNA, Jonny Pearson-Stuttard and Colin Brodie, Public Health	
	<p>A presentation was given on the JSNA in regards to Special Educational Needs and Disability [SEND].</p> <p>The SEND JSNA shows that there is:</p> <ul style="list-style-type: none"> • Inequity in services such as speech & language therapy • A lack of pre-school provision for children with learning disabilities before they can be placed in a special school • A lack of pre-school support for children with autism in Hammersmith and Fulham and Westminster • A risk of children falling off a 'cliff edge' at transition stages <p>Public Health is keen to find out:</p> <ul style="list-style-type: none"> • What are the biggest issues/problems affecting health and care for people with special educational needs? • What local services (in education, health, councils, or charities) are you aware of for children and young people with SEN? <ul style="list-style-type: none"> ○ What are your experiences of using these services? • What good practice locally do you know of? 	

	<ul style="list-style-type: none"> • What is the role of the third sector for children and young people with SEN? <p>More information can be found via the following link:</p> <ul style="list-style-type: none"> * www.jsna.info * www.jsna.info/online <p>Or you can email :</p> <ul style="list-style-type: none"> • Colin Brodie : cbrodie@westminster.gov.uk • Jonny Pearson-Stuttard : - jpstuttard@westminster.gov.uk 	
4	<p>Sustainability Transformation Plan update – Joy Beishon, KCSC</p> <p>A presentation was given on the Voluntary Sector Transformation Programme which is a key investment plan to assist the Voluntary and Community Sector to develop capacity and competences in managing contracts.</p> <p>The programme aims to:</p> <ul style="list-style-type: none"> • Underpin the work of the Self-Care Pilot for the CCG • Support the third sector to build on work already undertaken around: Unit costing; Service Delivery; Maintain and improving quality services. • Support the VCS in building resilience_for the future and helping to ensure the long term sustainability of the sector in the ever changing funding landscape across health and social care and public health. • Encourage new ways of working, particularly in relation to Whole System and integrated working • Support high quality service design and delivery through innovation and potential expansion of services to match identified needs • Target support to all health and well-being delivery organisations • Promote leadership by VCS Health & Well-Being organisations in the development of responsive activities that meet patients’ needs <p>A Programme Board has been set up to maintain a strategic oversight for the Programme which is chaired by the Senior Responsible Officer (SRO) for the Programme, the WLCCG Self-Care Commissioning Development Manager.</p> <p>A designated Steering Group (key health and care staff, together with patient and voluntary sector representatives drawn from partners – 19 members) has also been established to support the Board in delivering the Transformation</p>	

	<p>Programme for 17/18 and ensuring progress against the key streams of work and agreed outcomes.</p> <p>Who will benefit? Elements of the programme will be open to the wider Health & Well-Being VCS, whilst specific targeted development will be made available to existing Self Care Providers.</p> <p>What will we do?</p> <ol style="list-style-type: none"> 1. Infrastructure development: Provide infrastructure support to assist the development of compliance conditions to ensure the VCS is contract-ready e.g. Information Governance – level 2; understanding commissioning and the associated requirements to demonstrate competence and capabilities to deliver against NHS contracts. 2. Organisational strategic development support - including staff development and leadership; identifying skills support through training, peer support and leadership programmes. 3. Service Quality – outcomes based commissioning and designing services around outcomes, quality standards relevant to service area <p>For more information please contact Olivia Leu, Transformation Programme Manager, KCSC. Telephone: 020 7243 9898 or Email: olivia@kcsc.org.uk</p>	
5	<p>Health policy review – Joy Beishon, KCSC (Deferred to next meeting]</p>	
6	<p>Emotional Wellbeing Partnership for BME communities – Nafsika Thalassis, BME Health Forum</p> <p>Nafsika Thalassis gave a presentation of the project which is attached.</p>	
7.	<p>Know Your Health project- Deqa Salad, Hear Women</p> <p>Deqa Salad gave a presentation of the project which is attached.</p>	
8.	<p>Attendance and feedback from other forums including:</p> <p>1 Borough Voluntary Organisations Advisory Group (BVAOG)</p> <p>2 Main Voluntary Organisations Forum</p> <p>Health & Wellbeing Board</p> <p>Age UK gave a presentation at the last meeting on the work of the Dementia Action Alliance [DAA] and the small number of partners involved in RBKC. DAA is seeking support from RBKC to improve dementia friendly services</p>	

	<p>across all sectors. DAA is encouraging VCS involvement. Generally the first step is to raise awareness.</p> <p>WLCCG</p> <p>GP out- of- hours appointments: Patients registered with a GP in the WLCCG areas can access a planned GP appointment in the evening and week-end. Appointments are offered via two hubs: St. Charles and Violet Melchett. At the moment the sessions are not being fully utilised, especially in the south of the borough.</p> <p>There is a push to encourage patients to use GP appointments via the hubs rather than the A&E services which are overly stretched for a planned GP appointment. This service is being advertised via the GP websites and Community Champions, and patients can request an evening or weekend appointment via their GP reception.</p> <p>Self-Care Providers – My Care, My Way: Training opportunities e.g. Breathing Techniques are being rolled out and the CCG will be sending out information on how to access the training in due course via the HWB-VOF.</p> <p>Yoga – pilot service: If any organisation has capacity to host a weekly yoga session then please contact Kalwant Sahota, CCG via email: kalwant.sahota@nw.london.nhs.uk . The yoga programme is currently under construction. The aim is to measure the use of yoga in the NHS to support patients with long term conditions and promote self-management and confidence for individuals around their wellbeing needs.</p> <p>Healthwatch: Mental Health Awareness Event – 12.30pm-4pm, 26th April 2017, at The Tabernacle. Speakers, breakout sessions, share experiences, Q&A session, networking etc.</p> <p>Signposting Event – 11/4/17: Questionnaires about people’s experience of accessing services, where to go for help and information, how they prefer to receive information etc. High percentage reported that face-to-face and online being most favoured methods for communication. The speaker from POWER [an advocate agency] reported gaps in provision in relation to self-care and advocacy support.</p>	
9	<p>Agenda items for next meeting:</p> <ol style="list-style-type: none"> 1. Updates on the Transformation Programme [KCSC] 2. Dementia Action Alliance – presentation on the promotion of social action in to improve services and policies through collaborative and partnership approaches [AUK] 3. Care homes for elderly residents in RBKC – raising the standards in response to the recent reports that 50% of care homes in RBKC have 	

	<p>been rated as 'inadequate' in recent CQC inspections [RBKC & KS-WLCCG]</p> <p>4. Health Policy Review [KCSC]</p> <p>5. Maternity Community Champion</p> <p>6. Report back from HWB [NT-BME Forum]</p> <p>7. Report back from AS – CEO, KCSC on VOG, BVAOG, JSNA Steering Group, H&WB Board <small>of, BVAOG, JSNA steering group and H&W Board</small></p>	
10	Any other business: None	
11	<p>Date of next meeting:</p> <p style="text-align: center;">11th July 2017 10am-12.30pm</p> <p style="text-align: center;">Location: Committee Room 1 Kensington Town Hall, Hornton Street London W8 7NX</p>	

ATTENDANCE LIST

	Name	Organisation
1	Anna Porta	Westway CT
2	Bonnie Studd	Healthwatch Central West London
3	Carrie Hirst	Volunteer Centre Kensington & Chelsea
4	Colin Brodie	Public Health
5	Deqa Salad	Hear Women
6	Derek Neale	Thrive Tribe
7	Emily Engel	Citizens Advice Kensington and Chelsea
8	Emily Mailes	Turning Point
9	Gabriela Soltysik	Carers Kensington & Chelsea
10	Gladys Jusu-Sheriff	WAND UK
11	Gulten Fedayi	Kensington & Chelsea Social Council
12	Hannah Starr	The ClementJames Centre
13	Heidi Riedel	Woman's Trust
14	Iqtadar Hasnain	Open Age
15	Jenny Greenfield	Octavia Foundation
16	Jonny Pearson-Stuttard	Public Health
17	Joy Beishon	Kensington & Chelsea Social Council
18	Kalwant Sahota	West London Clinical Commissioning Group
19	Kathe Jacob	Age UK Kensington & Chelsea
20	Laura Radley	Kensington and Chelsea Forum for Older Residents
21	Linda Thomas	NHS Kensington & Chelsea
22	Lucy Warren	Westminster Arts
23	Muskaan Khurana	Mother Tongue Counselling Service

24	Nafsika Thalassis	The Health Forum
25	Ray Johannsen-Chapman	NWLCCG
26	Sam Aldridge	West London Clinical Commissioning Group
27	Stephen Duckworth	Notting Hill Methodist Church
28	Vittoria De Meo	The Advocacy Project

