



CHILDREN, YOUNG PEOPLE AND FAMILIES VOLUNTARY ORGANISATIONS FORUM

Tuesday 5 November 2019, 10.00am – 12.30pm
Committee room 1, Kensington Town Hall

Chaired by: Jenny Greenfield (KCSC)
Minutes taken by: Sylvia Nissim (KCSC)

List of organisations present attached

1	Welcome and Introduction – Jenny Greenfield (JG) Minutes of previous meeting and matters arising	ACTION
	<p>JG welcomed members to the group and everybody introduced themselves.</p> <p>The minutes were checked for accuracy and there was one action outstanding:</p> <ul style="list-style-type: none"> • KCSC to arrange for a third meeting for 2019-20. This has been arranged and the date of the third meeting will take place on Tuesday 18 February. • The minutes were approved. 	
2	<p>Early Help Family Support in RBKC update – Serita Kwofie (SK), Integrated Strategic Partnership Manager (for Early Help, Children’s centre and Statutory Attendance)</p>	
	<ul style="list-style-type: none"> • See here RBKC’s presentation • SK said she would not cover the whole presentation as this was already done at a previous meeting but wanted to update the members about the more recent development in Children’s Centres Early Help and services to young people in RBKC. See full presentation above. • The North and South Family hubs are now finalised. These are virtual hubs composed of different providers collaborating and using a more integrated working practice around the family. • There is now a ‘single front door’ access through an online referral form. Once receive the referral will go through triage and the person or family will be contacted by the appropriate service for safeguarding, signposting or allocation to a support services and intervention according to the need. • The Families Forward new programme offers a range of services: <ul style="list-style-type: none"> ○ A soft introduction to children centres to favour linking into the local community ○ They look at the family in its entirety first and try to find who is best placed to meet the need and offer support. ○ They link in with the information services ○ If a family doesn’t meet the threshold for access to services, they signpost to different pathways and try to find other offers available, including within the family network. ○ They monitor who they signpost where and do follow up with them to collect feedback on the services signposted to. 	

- Not all families require casework solutions. They can also offer brief interventions, such as 6 or 7 intense sessions to help with 1-2 specific issues.
- They will keep feeding back to the other providers such as the schools, the health sector and others.
- The programme is an evolution from the TAC (team around the child) to include 0-19-year-olds.
- The new programme is working to integrate further and spot any gaps in the services provided as well as highlight themes that are being repeated.
- They are also developing new [Terms of Reference](#) approved in October 2019.

A discussion with questions and answers followed the presentation.

- One attendee asked if the new strategy had been approved. SK confirmed the new programme had had a soft launch in September 2019 and was now fully operational. They had collected feedback from different providers through the review process.
- Some attendees were unaware there had been a consultation and asked what was replacing the TAC meeting to which they used to be invited. SK replied that there was a new team around the family hubs meeting and a mailing list that she would be happy to add providers to. Another attendee confirmed she was on that list and had been invited to the meetings.
- One attendee raised concerns around the new commissioning practices for Stay and Play services. Providers were asked to sign very long contracts, sometimes badly drafted and asked to deliver services in the south where they had no experience while reducing their delivery in the north. They asked why services were not commissioned in the south from local providers instead. SK reminded the members that she was not the commissioner and said she would take the feedback back to her colleagues in the commissioning team.
- One attendee said they had heard cuts had been made to Council staff and was worried this would mean a reduction in services. They also asked for an overview of which other providers had been asked to relocate their services as that was a concern. SK said some relocation of services might be necessary as the Council conducted a Needs Analysis and identified some need in the south of the borough. She offered to have a separate meeting and collected contact details to get in touch directly with those interested. The Needs Analysis results could also be shared at that meeting directly.
- One attendee reminded members that there used to be a group meeting in the north lead by Bash dealing with issues for 0-19-year-olds, which included a lot of local providers as well as commissioners. She asked if those meeting could be reinstated.

3	<p>London Youth – Marco Alidoro (MA), Membership Development Officer, London Youth</p>	
	<ul style="list-style-type: none"> • See here London Youth's presentation • London Youth (LY) is a network of over 470+ youth organisations. MA presented on the benefits of membership and described how LY can work for the local sector. • Any youth groups can join. They have a range of different member organisations and projects including youth clubs and youth offending teams. • LY activities cover a range of areas that can be summarise in 3 categories: Opportunities, Development and Voice. • MA presented five activities that you can see in the presentation above: Sports Development, Arts Development, Youth Social Action, Outdoor Education and Learning Networks and gave example for each. • LY also runs a Quality Mark that is accredited by City and Guilds. There are three levels of accreditation, bronze, silver and gold and currently £3000, £5000 or £7000 of unrestricted funding is available when the Mark is achieved. • LY works with children and young people 0-25 years old so this also includes young children stay and play services such as adventure playgrounds. • Membership of LY is £125 per year and includes access to all of LY activities including the Quality Mark and a range of training and networking opportunities. • Dalgarno Trust is currently going through the quality mark accreditation and said the training provided was very good quality and great value for money. 	
4	<p>Serious Youth Violence – Jackie Scarparo (JS), Deputy Team Manager for the Detached and Outreach Team and Stacie Smith (SS), Senior Community Safety Officer, RBKC</p>	
	<ul style="list-style-type: none"> • See here the Serious Youth Violence presentation • JS and SS presented, supported by Philip Leeta (PL), their new Serious Youth Violence Coordinator. • They presented on the approach to Serious Youth Violence (SYV) in RBKC over the past 3-4 years; this area has been highlighted as a priority by the Community Safety Team. • JS presented some statistics around SYV in the borough and in London. She stated that the numbers are a good overview but are probably lower than the reality as some crimes are not reported. • She presented the new strategy that uses a Public Health approach and tries to be holistic and include the context of the crime as well as its impact on the whole community. • An attendee raised the issue of social media and its huge impact on SYV. JS confirmed they were aware and able to use to report some crimes. PL said that often teenagers would report what they saw on social media to a teacher or a youth worker so actions can be taken without violating privacy policy. • Another attendee said that it was important that the strategy steps away from working only on crimes as these are only symptoms and not the root of the issue. JS confirmed the strategy looked at the crime in context and included tool like prevention, targeted intervention, community engagement and engagement of previous offenders to better understand the need. • The Detached and Outreach Team (DOT) is a small team of 6 people sitting under the Early Help department. They go out into the community and engage with young people as well as local community groups, police and other professionals. They are flexible and respond to demand. 	

	<ul style="list-style-type: none"> • They work across the whole borough and liaise with youth clubs in the north and the south as well as with schools and youth centres to try to evaluate the need in each area. • They also do activities on the street with young people such as street writing, , and they link with local businesses to offer youth employment. Additionally, they look at how to better use Council properties like football pitches that might be under-utilised. • They are keen to engage with the third sector and would be happy to visit and present their activities in house to local groups and arrange visits. If you are interested, you can contact them at Jackie.Scarparo@rbkc.gov.uk. • The new team is only in place since September 2019 and is very small but it is keen to try and fill the gaps where they can and coordinate and collaborate with the sector. • The team engaged with 200 young people in October 2019. • Another attendee raised the issue of the underdeveloped CCTV coverage? for the area. The team reported that the Council recently approved £500,000 to be invested in new cameras and to update the current cameras. The decision on where to add cameras will take time and an independent advisory group is being set up to review. • The team offered to maybe come back at a later meeting as the process is still very new. 	
5	Overview of ADKC services – Jamie Renton (JR) CEO of ADKC	
	<ul style="list-style-type: none"> • JR introduced ADKC as an organisation run by and for disabled people to be their voice in the borough. • They offer a range of services for disabled people (with physical, sensory and hidden impairments): <ul style="list-style-type: none"> ○ Disability advice and information service ○ Representation and voice ○ Networking opportunities (Disability connect) ○ User-led and get a user review once a year ○ Independent lives project and Lifelong living project ○ Support around education and getting into long term employment, ○ Policy and consultation Projects, Positive Rights action group. ○ Individual Budgets Co-ordinator, disability advocacy service and a positive empowerment group ○ Limited counselling including post Grenfell trauma support • They also have a youth group for over 16 and JR asked attendees to refer anyone who might be interested including children with disabled parents. • An attendee praised the good news and appreciated the fact the organisation was ‘user lead and bottom up’. • JR shared his contact details: chiefexecutive@adkc.org.uk, 020 8960 8888. 	
6	Any other business	
	<ul style="list-style-type: none"> • KCSC is offering an additional programme of training funded by the Council and free for local staff. All new trainings are available on KCSC’s website. See here all of KCSC’s training and events coming up. • Rachel Earnshaw, Partnerships Lead for the Big Give sent the following update: “The Summer Give is a match funding campaign run in partnership by the Big Give and The Childhood Trust and they are looking for charities to fund in 2020. They 	

are looking to raise more than ever before, for charities tackling child poverty in London. The campaign raised over £850,000 in 2019. Charities working to alleviate child poverty in London can apply to the campaign early in 2020 and should sign up on www.thebiggive.org.uk so that they can share further details if interested in applying. The campaign helps charities to gain access to funding, as well as learning about and managing a digital fundraising campaign. The campaign secures press coverage and helps to cut above the noise on social media by bringing together charities working to tackle the same issue in one week. If charities are interested they can email us with questions or for more info on info@thebiggive.org.uk - we would love to hear from them!"

- An attendee raised a concern around the Lancaster Youth Club reopening but nobody being aware and asked where to get more information and where to share concerns about commissioning practices generally. JG said they had been made aware and had a platform to exchange such views and concerns with the Council at the [Borough Voluntary Organisations Advisory Group](#). The group was put on hold after Grenfell but will start again next year. KCSC will keep the members appraised. A list of the representatives for the sector can be found on the link above. KCSC normally runs elections for representatives once a year and will run one again when the group is up and running.

ATTENDANCE LIST

	Organisations attending
1	ADKC
2	Al-Hasaniya Moroccan Women's Centre
3	BBC Children in Need
4	Catholic Children's Society
5	Chickenshed Kensington & Chelsea
6	Clement James Centre
7	Creative Performance Lab
8	Creche Juice Bar and
9	Dalgarno Trust
10	Equal People Mencap
11	Harrow Club W10
12	Home-Start Westminster
13	Lancaster West Children's Community Network
14	London Youth
15	Making Communities Work & Grow
16	RBKC Community Safety Team
17	Royal Borough of Kensington and Chelsea
18	Rugby Portobello Trust
19	Shiksham
20	The Kensington & Chelsea Foundation
21	Venture Community Association
22	West London Action for Children
23	West London Zone for Children and Young People
24	World's End Under Fives Centre