About this directory

This directory has been produced from a survey circulated to voluntary and community organisations known to Kensington and Chelsea Social Council (KCSC), Sobus and One Westminster. We expressly asked whether organisations would like their services to be included in a directory to be publically available to those working with those affected by Grenfell Fire.

All the details have been entered directly by the organisations themselves. In the survey we outlined to organisations that they must be established and have policies and procedures in place including health and safety, safeguarding and data protection.

This directory will be refined, edited and updated over the coming weeks.

Directory last saved on 11 July 2017

ACAVA

Service: Art for Wellbeing

Contact details

Isabella Niven

54 Blechynden Street, London, W10 6RJ

Tel and email: 2089605015 iniven@acava.org

Languages spoken:

Availability: 1 to 3 month's time Ongoing, long term

Opening hours:

10am - 6pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People Older People Whole Community London

Service description: A programme of participatory arts projects, with different opportunities for people of all ages, including children and families. Projects are led by professional artists, and provide a safe, social and creative space for local people to come together, learn new skills and benefit from the therapeutic outcomes of collective creativity. Sessions will take place at both 54 Blechynden Street, London, W10 6RJ and 4 Maxilla Walk, London, W10 6NQ.

Service: Venture Photography

Contact details

Venture Centre

Venture Community Association, 103A Wornington Rd, North Kensington, London, W10 5YB

Tel and email: 020 8960 3234

Opening hours:

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Over 18's only.

Service description: Walking and photography projects for residents of RBKC. Funded by RBKC through Public Health and delivered in partnership with the Venture Centre, the projects are led by professional photographers and each focus on a different aspect of photography. Sessions start and finish at the Venture Centre, and each session will include around 45 minutes of walking activity. Three projects are scheduled for summer/ autumn 2017, outcomes of the projects will be shared at a public exhibition at ACAVA's Maxilla Walk studios (formerly the Children's Centre) in December.

Pinhole Photography with Anthony Carr

Make photographs without a camera, using film and everyday objects, discover the magic of pinhole photography.

Tuesdays, 25th July - 29th August, from 11am - 1pm

Digital Photography with Christopher Tew

Learn the basics of digital photography through the medium of street photography, plus a group trip to a gallery.

Saturdays, 29th July - 26th August from 11am - 1pm

Twilight Photo Walks with Dee Semple

'Twilight Golborne Series' will feature wellbeing walks, simple night photography and basic Photoshop Elements.

Tuesdays, 10th October to 14th November from 6pm to 8pm

All projects are free to attend and open to all skill levels. Equipment is provided and places will be allocated on a first come first served basis. Please register your

interest at the Venture Centre reception, or call 020 8960 3234.

Service: Flouirsh: Green Art Maxilla

Contact details

Lisa Nash

Maxilla Walk Studios, 4 Maxilla Walk, London, W10 6NQ

Tel and email: artatmaxilla@gmail.com

Opening hours: Delivery area: North Kensington

Clients:

Children Families

Service description: Resident artists at Maxilla Studios are running free environmental art workshops for families living in North Kensington. Each week a different theme will be explored in a welcoming and informal setting.

The 15th July will be an exhibition of the works m

African Women's Care

Service: Therapeautic support

Contact details

Jane Lanyero

Canlside House, 383 Ladbroke Grove, London W10 5AA

Tel and email: 0209 9698389 / 07771808037 africanwomencare@hotmail.com

Languages spoken: Amharic Somali Farsi Swahili **Availability:** Immediately Ongoing, long term

Opening hours:

Monday and Friday from 11.00am to 6.00pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Queen's Park

Clients:

Whole Community

Service description: Run drop-in therapeutic sessions at the Canalside House for the victims and their families to come and grieve in privacy with a hot cooked lunch. AWC also provides information and guidance including support by trained community volunteers who provides practical support and companionship.

Age uk hammersmith and fulham

Service: LUNCHES

Contact details

105 GREYHOUND ROAD W6 8NJ

Tel and email:Languages spoken:

Availability: Immediately

Opening hours: 10 AM UNTIL 4 PM

Delivery Area:

Hammersmith Fulham

Clients:

Older People

Service description: A HOME COOKED 2 COURSE MEAL IN OUR CENTRE WITH SKY TV AND A

GARDEN WITH HOSPITALITY £4

Al Manaar

Service: Legal, Counselling, Donations, Electric devices, Shelter Contact details

Samira

244 Acklam Road London W10 5YG

Tel and email: 2089641496 Info@mchc.org.uk

Languages spoken: Arabic **Availability:** Immediately

Opening hours:

10am - 10pm

Delivery Area:

North Kensington

Clients:

Children Young People Older People Whole Community

Service description: Al Manar is setup for providing relief and support to meet the needs of all families (Muslim and Non Muslim) and victims of the Grenfell Tower

Below are the key service areas we are providing and delivering to victims and families affected by the fire:

- Provision of cash grants to families
- provision of supplies (clothes/toiletries/ bedding)
- provision of baby equipment/ food/ toiletries etc)
- provision of therapists/doctors/translators/counseling /nhs
- provision of legal representation
- provision of meals
- free funeral services to all faiths
- counselling

Contact details:

0203 670 6004

Anti-Tribalism Movement

Service: Legal and specalist services

Contact details

Sagal Bafo

ATM House, Market Approach, Shepherd's Bush, London W12 8DD

Tel and email: 2035881880 sagal.bafo@theatm.org

Languages spoken: Amharic Somali

Availability: Immediately

Opening hours:

9am-9pm

Delivery Area:

North Kensington Hammersmith

Clients:

Whole Community

Service description: We have legal experts within our premises supporting victims regarding their rights as well as other services including post-trauma support, Mental health assistance, counseling, and support to rebuild their lives.

Service: Safe space to grieve and meet other victims

Contact details

Sagal Bafo

ATM House, Market Approach, Shepherd's Bush, London W12 8DD

Tel and email: 2035881880 sagal.bafo@theatm.org

Opening hours:

9am-9pm

Delivery area:

North Kensington Hammersmith

Clients:

Whole Community

Service description: Our Center has become a safe space for people to come together to relocate their loved ones and just to find comfort and reconnect with other victims and relatives.

Service: Donation and feeding Centre

Contact details

Sagal Bafo

ATM House, Market Approach, Shepherd's Bush, London W12 8DD

Tel and email: 2035881880 sagal.bafo@theatm.org

Opening hours:

9am-9pm

Delivery area:

North Kensington Hammersmith

Clients:

Whole Community

Service description: We have received large donations from the public and we have been cooking for relatives of the victims and some of the victims to eat hot food especially during Iftar time. We have a big public fundraising event on the 9th of July here in Shepherd's Bush

Baraka Community Association

Service: Outreach work to Families and children affected by Grenfell Tower Fire directly or in directly

Contact details

Abdullahi Ali

10 Canal Side House, 383 Ladbroke Grove London W10 5AA

Tel and email: 02089640606 / 07949727322 info@baraka.london or

abdullahi.ali@baraka.london Languages spoken: Somali

Availability: Immediately 1 to 3 month's time

Opening hours:

Monday, Tuesday and Thursday 9:30 am - 5:30 pm

Delivery Area:

North Kensington Central Kensington and Chelsea Hammersmith Fulham Queen's Park

Clients:

Children Young People

Families

Service description: Staff and Volunteers will make visits to families and children in different locations ie temporary accommodation or family friends they are staying with or supporting them. We will provide meeting place away from the area including Baraka resource Centre, Canal Side House meeting room.

Baraka Staff and volunteers will provide interpretation and translation were required, we will also sign post other service provider and accompany them if requested.

Service: Short Breaks, Day Trips and Residentials

Contact details

Abdullahi Ali

10 Canal Side House 383 Ladbroke Grove London W10 5AA

Tel and email: 02089640606 / 07949727322

Opening hours:

activity will be arranged depending on need and resources available

Delivery area:

North Kensington Central Kensington and Chelsea Hammersmith Fulham Queen's Park **Clients:**

Young People Older People Families

Service description: we will provide short breaks for families and children, day trips and Residential trips to outdoor activity Centres , in particular Hindleap Warren in east Sussex.

Service: Mentoring Service for Children and young people

Contact details

Abdullahi Ali

10 Canal Side House 383 Ladbroke Grove London W10 5AA

Tel and email: 0 info@baraka.london or abdullahi.ali@baraka.london

Opening hours:

Wednesday 4:30 - 7:30 PM

Delivery area:

North Kensington Hammersmith Fulham Queen's Park

Clients:

Children Young People

Service description: we will provide one to one and group sessions for children 12 - 16 and young people. This service will be delivered by young volunteers from Baraka Community Association whom children and young people will be able to relate to them, and have good understa

Bishop Creighton House

Service: BCH Contact details

Rory Gillert

378 Lillie Road, Fulham, London SW6 7PH

Tel and email: 020 7385 9689 rgillert@creightonhouse.org

Languages spoken:

Availability: Immediately

Opening hours:

9am - 10pm Mon -Sun (community centre); 9 -5 Mon - Fri (other services)

Delivery Area:

Hammersmith Fulham

Clients:

Children Young People Older People Whole Community

Service description: BCH runs a community centre and outreach services for older people (befriending, home safety and security, home adaptations, exercise and fitness) people with learning disabilities (mentoring, social activities, work opportunities) and families with children under five (home safety).

Breathe Easy Westminster

Service: Advice on respiratory condition through smoke inhalation

Contact details

initally by phone to Breathe Easy Chair on 0207 834 0894

Tel and email: Languages spoken:

Availability: Immediately

Opening hours:

9.00 to 6.00 - ansaphone and 24 hour response

Delivery Area:

Queen's Park Paddington

Clients:

Older People Whole Community

Service description: description of pathways and self monitoring for those either with previous lung conditions or those without.

Methods of diagnosis, medication, advice lines with British Lung Foundation and re-assurance

British Black Anti Poverty Network

Service: Volunteers

Contact details

Iman Achara

no office at moment but working from Westbourne Park Road (negotiating for office space with

agent)

Tel and email: 0755 314 56 75 bbapn36@yahoo.co.uk

Languages spoken: Amharic Arabic

Availability: Immediately

Opening hours:

as needs arises especially with tragic event in RBKC

Delivery Area:

North Kensington Central Kensington and Chelsea Queen's Park Paddington

Clients:

Whole Community

Refugees

Service description: Counselling, practical support eg filling out forms, sorting out charity donations, accompanying families to appointments, getting children to school, befriending

Calm Mediation

Service: Mediation

Contact details

Heather Loebl

Unit 10, Berghem Mews, Blythe Road, London W14 0HN **Tel and email:** 020 7603 4014 info@calmmediation.org

Languages spoken:

Availability: Ongoing, long term

Opening hours:

9am-5pm Monday to Friday. By appointment

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: We can provide a community conversation with organisations and individual residents. A community conference involving Council, Community Safety team, Police and residents plus organisation which are affected. The objective will be to discuss the harm, diffuse tensions and agree on constructive actions for the future

Conflict resolution/Mediation between individual and groups in dispute. Mediation helps people finding lasting solutions that meets their needs.

Service: Retorative Justice/approaches

Contact details

Fiona Turner

Unit 10, Berghem Mews, Blythe Road, London W14 0HN

Tel and email: 020 7603 4014

Opening hours:

9am-5pm Monday to Friday. By appointment

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: Restorative justice helps to repair harm between a victim and an offender. It can be used in conference or circle format for individuals or groups. The process can include everybody affected by an incident to participate and be heard.

Cara Trust

Service: Social worker support, advocacy and casework

Contact details

Mr Chris Woolls

Notting Hill Methodist Church

Tel and email: 2072436147 chris@caralife.com

Languages spoken: Spanish **Availability:** Ongoing, long term

Opening hours:

10am-4pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

people living with HIV

Service description: Specialist & Confidential social work team support - covering advocacy and casework issues - for people living with HIV. We are already supporting one Grenfell Tower resident with this.

Centre for Armenian Information & Advice

Service: Advice/emotional support

Contact details

Misak Ohanian

Hayashen, 105a Mill Hill Road, Acton London W3 8JF **Tel and email:** 0208 992 4621 info@caia.org.uk

Languages spoken: Armenian

Availability: Immediately

Opening hours:

9am-4pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Armenians and those connected to them

Service description: We are already providing quality marked advice and counseling support to an Armenian student and his aunt who survived the fire.

Chelsea Methodist Church

Service: Homeless Drop-in

Contact details

Carol Grocott

155a Kings Road

Tel and email: 020 7352 9305 (option 1) office@chelseamethodsit.org.uk

Languages spoken:

Availability: Ongoing, long term

Opening hours:

Monday, Tuesday, Thrusday 9am-1pm

Delivery Area:South Kensington

Clients:

Adults who are homless

Service description: Drop-in with access to Glass Dorr Caseworkers to give advice.

Showers and limited laundry

Church of England

Service: Worship and Pastoral Care

Contact details

Parish Administrator

146 Sloane Street, London SW1X 9BZ

Tel and email: 020 7730 7270 parishoffice@holytrinitysloanesquare.co.uk

Languages spoken:

Availability: Ongoing, long term

Opening hours:

8.30-7pm.

Delivery Area:

South Kensington

Clients:

Whole Community

Service description: Morning Prayer 9am Mon-Sat Holy Communion - 1pm Wednesday and 8.30am Sunday

Eucharist - 6.30pm Tues-Thurs

Healing Eucharist - 1st Tuesday of every month at 6.30pm Sung Eucharist with Junior Church 11am every Sunday Choral Evensong and Benediction 6pm every Sunday We also offer home communion and pastoral care.

We are all day, every day.

City Harvest

Service: food redistribution

Contact details

Paula Merrony

Unit 22, Acton Park, The Vale W3 7QE

Tel and email: 020 7041 8491 food@cityharvest.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

8am-6pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People Older People Whole Community

Service description: City Harvest uses a refrigerated fleet of vans to collect surplus, in-date food from businesses including supermarkets, restaurants and manufacturers and distributes to more than 100 charities throughout London. If any non-profit serving vulnerable people needs free food deliveries, please contact City Harvest and we will try to arrange to include them on our route.

City Harvest London

Service: Food Redistribution

Contact details

Laura Winningham

Unit 22 Acton Industrial Estate London W3 7QE

Tel and email: 020 7041 8491 food@cityharvest.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's Ongoing, long term

Opening hours:

8am to 7pm, and we can help in emergencies at other times as well

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People Older People Whole Community

Service description: City Harvest redistribute nourishing surplus food from supermarkets, restaurants, and other businesses to charities in the vicinity of the Grenfell Tower Fire that are serving meals to those in need. While the fire was still being fought City Harvest had van loads of food for St Clements and Westway, to give to any survivors waiting for news of their family. We can continue to provide free food deliveries to any organisations that are serving meals, whether regular or ad hoc, to those facing adversity because of the fire. We deliver fresh, frozen, chilled, ambient, etc. Our food is different than foodbank stock, as it is often fresh, perishable food that helps create nutritious meals. Although we normally deliver food to chefs creating meals at soup kitchens and homeless shelters, If Grenfell residents are relocated to one location, we can drop off ambient food that can be used by residents to prepare the food themselves.

Crosslight Advice

Service: Debt Advice and Budgeting Courses

Contact details

Ben Baxter

HTB Brompton Road, London, SW7 1JA

Tel and email: 0207 052 0318 info@crosslightadvice.org

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Monday - Thursday 09:30-16:30, Friday 09:30-14:30

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Must be over 18

Service description: Crosslight Advice is an independent charity which works to combat poverty and hardship caused by the burden of unmanageable debt and lack of financial capability. Our service is completely free, and we offer comprehensive debt advice, money education, practical assistance, and ongoing support to anyone who needs it, regardless of background or circumstances.

Doorstep Library

Service: Reading to Children

Contact details

Emily Oliver

Dawes Road Hub

Tel and email: 7769320338 emily@doorsteplibrary.org.uk

Languages spoken:

Availability: Immediately

Opening hours: Delivery Area:

Hammersmith Fulham Queen's Park

Clients: Children

Service description: We have teams of highly trained volunteers who visit families at their homes in disadvantaged areas to read a story to the children and befriend the parents. Although we currently operate on specific estates in Hammersmith and Fulham and Westminster, on a temporary basis, until people are permanently housed, we could organise extra groups of volunteers to go to rest centres or other appropriate locations to run story time sessions with the children and parents, either during the day or in the evenings after school.

Epic CIC

Service: Targeted Youth Support Key Work

Contact details

Helga Senior

Various - including outreach. Head Office: 1st Floor, 36C Oxford Gardens, W10 5UQ

Tel and email: 07714563254 helga.senior@epiccic.org.uk

Languages spoken:

Availability: Immediately

Opening hours:

10.30am to 5.30pm (up to 9.30pm for some activities) Monday to Friday

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Young People

Service description: Holistic Key Work support for vulnerable young people aged 13-25, delivered through 121s, group work and positive activities as needed. Target group specialisms include LAC/Care Leavers, Young Offenders, Serious Youth Violence, Young women with risky behaviours, Teenage Mothers, Homeless young people, those at risk of NEET (youth unemployment) and Hidden Harm. Referral forms are available on our website.

Service: Careers Guidance and Employability Support

Contact details

Nina Popat

Tel and email: 0773 9317690 nina.popat@epiccic.org.uk

Opening hours:

10.30am - 5.30pm Monday to Thursday

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Young People

Service description: Advice and guidance to support sustained progression into education, employment and training, as well as entrepreneurship. Our Careers Advisers can support with CV writing, job searches, applications, interview skills and presentation. We are also delivering an incentivised ESF programme for unemployed young people where young people over 16 years of age can receive vouchers for sign-up, progression and sustainment.

Eritrean LowlandersLeague

Service: Break loneliness and reduce stress

Contact details

Ali Mohamed

Dalgarno Community Centre, 1Webb Close; W 10 5QB **Tel and email:** 7443018398 alimohamed51@yahoo.co.uk

Languages spoken: Arabic **Availability:** Ongoing, long term

Opening hours:

Tue Wednesday Thursday btween 11 am to 1pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham

Clients:

Young People Older People Whole Community

Focus on Refugees and Asylum seekers

Service description: Organise get to gather provide food and drink invite facilitator to give advice and answer questios

Eritrean LowlandersLeague

Service: Break loneliness and reduce stress

Contact details

Ali Mohamed

Dalgarno Community Centre, 1Webb Close; W 10 5QB **Tel and email:** 7443018398 alimohamed51@yahoo.co.uk

Languages spoken: Arabic Tigrait and tigrinia

Availability:

Opening hours:

Tue Wednesday Thursday btween 10 am to 1pm

Delivery Area:

South Kensington Hammersmith Fulham Paddington

Clients:

Whole Community

Service description: Get together

Advice and guidance

Eritrean LowlandersLeague

Service: Break loneliness and reduce stress

Contact details

Ali Mohamed

Dalgarno Community Centre, 1Webb Close; W 10 5QB **Tel and email:** 7443018398 alimohamed51@yahoo.co.uk

Languages spoken: Arabic Tigrait and tigrinia

Availability:

Opening hours:

Tue Wednesday Thursday btween 10 am to 1pm

Delivery Area:

South Kensington Hammersmith Fulham Paddington

Clients:

Whole Community

Service description: Get together

Advice and guidance

Family Friends

Service: Family Befriending and Mentoring Service

Contact details

Graham Jackson 73 St Charles Square

Tel and email: 2089609099 info@familyfriends.uk.com

Languages spoken:

Availability: Immediately

Opening hours:

9.30am - 5.30pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham

Clients:

Children Young People Whole Community

London

Service description: Family Friends is a registered charity set up in 1993 to support disadvantaged families. Through a network of trained volunteers we provide befriending and mentoring services. We help families living in Kensington & Chelsea, Hammersmith & Fulham and South East Brent. Through respect, encouragement and support, our mission is to 'help families to help themselves', in order that they can discover their strengths and build on their coping skills.

- 1. Parent Befriending for parents with a child or children under the age of 16 years. This service is available in Kensington & Chelsea, Hammersmith & Fulham and South East Brent.
- 2. Child Mentoring For children aged between 5 and 16 years. This service is available in Kensington & Chelsea and Hammersmith & Fulham.

Family Friends

Service: Family Befriending & Mentoring: Parent Befriending - Child Mentoring

Contact details

Flora Taylor

73 St Charles Square W10 6EJ

Tel and email: 020 7381 9746 flora.taylor@familyfriends.uk.com

Languages spoken:

Availability: Immediately 1 to 3 month's time

Opening hours:

9.30 am - 5.30 pm by appointment only.

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park

Clients:

Children Young People

Parents of children aged 5-16 affected by Grenfell Tower Fire

Service description: Practical and emotional support provided by carefully trained and supervised volunteers in the home of families for 2-4 hours each week for three months. Parent Befriending scheme focuses on completing paperwork, managing the home, applying for grants, planning for the future, talking through issues. Child Mentoring scheme gives children one to one support in and around the home, visits to fun places, support with homework, sports, introduction to new interests.

Family Friends charity first started in Grenfell Tower in 25 years ago and specialises in providing mentoring and befriending services to families.

Fun Days Holiday Playscheme

Service: Fun Days Holiday playscheme

Contact details

Lorna Jackson

Matthews Community Hall, 12 Margravine Road, Hammersmith, London W6 8HN

Tel and email: 0787 331 4417/8 fundays4kids@aol.co.uk

Languages spoken:

Availability: 1 to 3 month's time

Opening hours:

8am-5pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham

Clients:

Children

Service description: We provide high quality childcare for children aged 3-12 years during school holidays. We are OFSTED registered and all of our staff hold Enhanced DBS checks. We take the children out on trips each day around London.

Galop

Service: LGBT hate cirme, domestic abuse and sexaul violence advocasy

Contact details

Tel and email: 020 7704 2040 referrals@galop.org.uk

Languages spoken:

Availability: Immediately

Opening hours: Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

LGBT people

Service description: Support, advice and advocacy for lesbian, gay, bisexual and trans people facing hate crime, domestic abuse and sexual violence.

Glass Door Homeless Charity

Service: advice

Contact details

Neil Parkinson, senior caseworker

155a King's Road, SW3 5TX

Tel and email: 020 7351 4948 info@glassdoor.org.uk

Languages spoken: Spanish Romanian, Polish, translators can be found for other languages

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

9-1, M, T, Th

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham

Clients:

Older People Whole Community

We are open to all, but please note our services are for adults who are homeless or precariously housed

Service description: Our caseworkers are trained to advise on matters of jobs & housing.

Service: Laundry services

Contact details

Steve Gamble

155a Kings Road

Tel and email: 020 7351 4948 info@glassdoor.org.uk

Opening hours:

9-1, M, T, Th

Delivery area:

Central Kensington and Chelsea South Kensington Hammersmith Fulham

Clients:

Older People Whole Community We are open to all, but please note our services are for adults who are homeless or precariously housed.

Service description: We provide laundry services for people who are homeless or precariously housed

Service: clothing bank

Contact details

Steve Gamble

155a King's Road, SW3 5TX

Tel and email: 0 info@glassdoor.org.uk

Opening hours: 9-2, M, T, Th

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham

Clients:

Older People Whole Community We are open to all, but please note our services are for adults who are homeless or precariously housed.

Service description: We provide second hand clothes and new underwear/socks for those in need

Hammersmith & Fulham foodbank

Service: Resettlement packages

Contact details

Daphine Aikens or Sian Gates 67 Studdridge Street, London SW6 3TD

Tel and email: 77313693 info@hammersmithfulham.foodbank.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

by appointment. See website for foodbank opening hours

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: We can prepare packages containing non-perishable food as well as nappies, toiletries (including feminine hygiene) and some cleaning materials to families affected by the tragedy, who are being resettled into new accommodation. Parcels will need to be ordered in advance by a referring organisation. Parcels must be collected or delivery arranged in advance, possibly involving a third party.

Healthier Life 4 You

Service: African Dance

Contact details

Faith Ndirangu

Venue: Wech Community centre, Chantry Close off Elgin Avenue, W9 3RS

Tel and email: 7930698085 healthierlife4you@ymail.com

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

10am to 11am

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People Whole Community

Adults over 18years.

Service description: Gentle dance/exercises using African Music.

Healthwatch Central West London

Service: Healthwatch

Contact details

Olvia Clymer

5.22 Grand Union Studios, 332 Ladbroke Grove, London W10 5AD

Tel and email: 0208 968 7049 olivia.clymer@healthwatchcentralwestlondon.org

Languages spoken:

Availability: Ongoing, long term

Opening hours:

flexible

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: Healthwatch is commissioned by the three local authorities as the consumer voice in health and social care. We could support you request for ' we want to collect intelligence about the type of support services that can be provided' we could be keen to capture the gaps, how people are being supported with their health and social care and collate / escalate issues . Whilst a small team we have an engagement lead for Westminster, Kensington and Chelsea and Hammersmith and Fulham.

Help Counselling Centre

Service: Free listening support/supervision for staff and volunteers of local organisations

Contact details

Helen Stokes

Tel and email: 020 7221 9974 info@helpcounsellingcentre.com

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Adults aged 18+

Service description: We can offer individual or group listening support and/or supervision to the staff and volunteers of local organisations who have been working with those affected by the fire. We can arrange to send counsellors to the organisation's premises or have people come to our centre at 57 Portobello Road.

Contact Helen Stokes on 020 7221 9974 to discuss.

Service: Free group information sessions for organisations

Contact details

Helen Stokes

Tel and email: 020 7221 9974 info@helpcounsellingcentre.com

Opening hours:

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: We can also offer group information sessions about how to look after your emotional and mental health following a major incident at local organisations.

Please contact Helen Stokes on 020 7221 9974 to discuss.

Service: Counselling - short and long term

Contact details

57 Portobello Road

Tel and email: 0 info@helpcounsellingcentre.com

Opening hours:

By appointment only - Mon-Fri 10am-7.30pm and Sat 11am-2pm

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Adults aged 18+

Service description: We provide short and long-term affordable counselling for adults aged 18+. We can often see clients at short notice, providing preventative support that can prevent long-term consequences. Every client makes a contribution towards the cost of a weekly ses

Hestia Integrated Mental Health Service

Service: Drop-in Service

Contact details

Malcolm Phillips

The Grove Resource Centre, 1-9 St Mark's Road, London W11 1RG **Tel and email:** 0207 221 0052 malcolm.phillips@hestia.org

Languages spoken: Arabic Farsi Italian, Yoruba

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

10.00am to 4.00pm Monday to Saturday

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Queen's Park Paddington

Clients:

Older People Whole Community

Mental Health Service users

Service description: Relaxed friendly drop-in staffed with mental health support workers Refreshments available free and support to contact services. Free use of telephone and internet. In house counselling service available.

Service: Hestia Recovery Outreach Service

Contact details

Malcolm Phillips

The Grove Resource Centre

Tel and email: 0207 221 0052 malcolm.phillips@hestia.org

Opening hours:

Monday to Saturday 10.00am to 4.00pm (evenings by appointment)

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Queen's Park Paddington Clients:

Whole Community Mental Health service users

Service description: Team of four mental health outreach workers available to meet with adults in the community impacted by the fire at Grenfell Tower.

Support is provided in the community where you are in the Hotels or homes in which people have been placed or provided in safe and confidential community settings.

Support to engage with support services, and to access the aid services available.

Support available in a number of community languages including Arabic, Farsi, and Yoruba.

Hodan Somali Community

Service: Health empowerment and engagement club for women Contact details

Mohamed Farah

Wednesdays: Canalside House, 383 Ladbroke Grove London W10 5AA. Mondays: Gibbs Green

Tenants Hall, Mund Street London W14 9NN

Tel and email: 0208 9605813 / 07949514936 hodan_somalicommunity@yahoo.co.uk

Languages spoken: Somali English

Availability: Immediately Ongoing, long term

Opening hours:

Wednesdays: 11AM. Mondays: 10:30 AM

Delivery Area:

North Kensington Fulham

Clients:

Women only

Service description: -two day a week keep fit sessions, traditional dance, sharing information and experiences, group mentoring, making friends, de-stressing etc. The aim of this project is to build confidence and promote physical and mental health wellbeing. Two hours per session on Mondays and Wednesdays.

Service: Drop-in and outreach services

Contact details

Mohamed Farah

Canalside House, office 4, 383 Ladbroke Grove London W10 5AA

Tel and email: 02089605813 / 07949514936 hodan_somalicommunity@yahoo.co.uk

Opening hours:

9:30 AM- 3 PM

Delivery area:

North Kensington Hammersmith Queen's Park

Clients:

Whole Community

Service description: One stop shop advice, information and support service sorting out complex problems and empowering and reconnecting and signposting and also with outreach work.

Iraqi Community Association

Service: Legal Advice

Contact details

Jabbar Hasan

Iraqi Association, Unit 1 Cavell House, 233 Wood Lane, London, W12 0HL

Tel and email: 0207 023 2650 iraqicommunity@btclick.com

Languages spoken: Arabic Kurdish

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

10am - 5.30pm (Mon - Thurs) and 10am - 5pm (Fri)

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

All Arabic & Kurdish-speaking communities

Service description: Legal advice on immigration and citizenship.

Service: Welfare Advice

Contact details

Jabbar Hasan

Iraqi Association, Unit 1 Cavell House, 233 Wood Lane, London, W12 0HL

Tel and email: 0207 023 2650 iraqicommunity@btclick.com

Opening hours:

10am - 5.30pm (Mon - Thurs) and 10am - 5pm (Fri)

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

All Arabic & Kurdish-speaking communities

Service description: Welfare advice and help with filling in forms.

Service: Interpreting and Advocacy

Contact details

Jabbar Hasan

Iraqi Association, Unit 1 Cavell House, 233 Wood Lane, London, W12 0HL

Tel and email: 0 iraqicommunity@btclick.com

Opening hours:

10am - 5.30pm (Mon - Thurs) and 10am - 5pm (Fri)

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

All Arabic & Kurdish-speaking communities

Service description: Interpreting and advocacy - Arabic and Kurdish

Service: Older People's Groups

Contact details

Jabbar Hasan

See description

Tel and email:

0207 023 2650iraqicommunity@btclick.com

Opening hours:

Monday & Tuesday from 12.30 - 3.00pm

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Older People Older people from Arabic-speaking communities

Service description:

Two weekly older people's groups to bring members of the Iraqi and Arabic-speaking community together.

Mondays in Camden: Castlehaven Community Association, 21 Castlehaven Road, London, NW1 8RU (12.30 - 3.00pm)

Tuesdays in Hammersmith: Grove Neighbourhoo

Service: Women's Wellbeing Project

Contact details

Rayya Ali

Edward Woods Community Centre, 60-70 Norland Road, London, W11 4TX

Tel and email: 0208 740 6496rayya.ali@iraqiassociation.org

Opening hours:

Thursdays from 12.30 - 3pm

Delivery area:

XX XX X X

Clients:

Iraqi and Arabic-speaking women

Service description: Free weekly session for women in the Iraqi and Arabic-speaking community. Each session includes exercise class (e.g. Zumba, Yoga) and a talk/workshop about a range of topics including health, family conflicts, local services. Refreshments included.

Juliana Asthma Cause.

Service: Visiting some of the victims affected by this fire outbreak.

Contact details

Mrs Adebunmi Apanishile.

The Hub, 20 Dawes Road Fulham SW6 7EN.

Tel and email: 7448830320 www.julianaasthmacause.org.uk

Languages spoken:

Availability: Immediately

Opening hours:

0900-1800.

Delivery Area:

Fulham

Clients:

Whole Community

Both young and old people.

Service description: Some of our volunteers have visited chelsea and kensington hospital on several occassions. We also don't mind giving our time as volunteers to help in distribution of foods and some clothes to unfortunate victims.

Just Solutions 123...

Service: Talking Talkshops

Contact details

Marcia Robinson

St.Clements &St.James and Dalgarno Center

Tel and email: 7444321795 infojustsolutions123@yahoo.co.uk

Languages spoken:

Availability:

Opening hours:

10-7pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Women; Long term dual diagnosis disabilities; Unemployed; Depressed; Anxiety

Service description: To help ease the strain on NHS Mental Health services and in a effort to help de-stigmatise Mental health services are fully mobile service and works from community venues or office spaces anywhere the need is supported. Talkshops are Peer led discussions supported by trained and experienced Counsellor's/life coaches/ Group facilitator's. Talkshops provide a space for individuals to talk openly in a confidential setting, about in a safe and supportive environment we run a series of six week workshops which cover basic steps to repairing and restoring intrinsic life instincts of worth and being; Self help: Confidence Building & Motivational sessions; Methods of relaxation, Meditation &Healthy Eating as way to Wellbeing.

Service: Talkshop Advice

Contact details

Marcia Robinson

Dalgarno's and St.Clements & St.James

Tel and email: 7444321795 infojustsolutions123@yahoo.co.uk

Opening hours:

11am - 3.30

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham **Clients:**

Older People Long-Term Unemployed Male and Female

Service description: Advice on a one to one basis on Career self discovery talks; Advice and Signposting on to further education or Training, volunteering within our project and with other community projects such as KCVC; Dalgarno's and St.Clements & St.James Community centre's.

Service: Talkshops After care groups

Contact details Tel and email: Opening hours:

Delivery area:

Clients:

Service description: To alleviate some of the client turnaround in our local NHS Mental Health service Just solutions 123... have developed Self Help Workshops: A series of 6 Weekly programmes to build on self-confidence and provide continued maintenance of Mental Health and

Kensington Citizens Advice

Service: Kensington Citizens Advice

Contact details Laurence Wilson 2 Accklam rd

Tel and email: Laurence.Wilson@Kensingtoncab.org.uk

Languages spoken:

Availability:

Opening hours: Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Whole Community

Service description: Advice

Latymer Community CHurch

Service: variety

Contact detailsJackie Blanchflower
116 Bramley Road

Tel and email: 7950047443 jackie@latymer.org.uk

Languages spoken:

Availability: Ongoing, long term

Opening hours:

11-4

Delivery Area:

North Kensington Central Kensington and Chelsea

Clients:

Whole Community

London

Service description: We are trying to respond to the needs which present themselves. We are working on getting counselling to be available to people impacted, prayer support. We are here for the long haul and will respond with whatever needs present themselves over the coming months and years.

LivingWellcic

Service: counselling / psychotherapy

Contact details

Philip Groom

Living Well, St Charles Centre for Health and Wellbeing, Exmoor St W106DZ **Tel and email:** 020 31373373 07539657694 philip@livingwellcic.com

Languages spoken:

Availability: Immediately

Opening hours: hours are flexible, Delivery Area: North Kensington

Clients:

Older People Whole Community

Living Well does not usually work with people under 18 years

Service description: Counselling provided by fully trained counsellors and counsellors on placement with us who are in training. We specialise in providing counselling for people will HIV

Midaye Somali Development Network

Service: Bilingual Communuity Advocacy Support

Contact details

Filsan Ali

Unit 6, 7 Thorpe Close London W10 5XL

Tel and email: 0208 969 7456 / 07915486311 filsan@midaye.org.uk

Languages spoken: Amharic Arabic Somali

Availability: Ongoing, long term

Opening hours:

10am- 4pm

Delivery Area:

North Kensington Central Kensington and Chelsea Hammersmith Queen's Park Paddington

Clients:

Whole Community

filsan@midaye.org.uk

Service description: We currently offering practical and emotional support to families and the community members effected. The service is outreach service which operates on the ground and in partnership with support centres by liniking the effected members of the community to access maistream servuices as well as other available support services. We also run drop in service at our centre were community members can access for further support.

Migrants Organise

Service: Support for migrants and refugees

Contact details

Micol Carmignani

2 Thorpe Close

Tel and email: 2089644815 micol@migrantsorganise.org

Languages spoken: Amharic Arabic Somali Spanish Italian, French, Parsi

Availability:

Opening hours:

9:30am to 5:30pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People Whole Community

Service description: MO runs a mentoring programme for migrants and refugees who are vulnerable and need varied support including social, legal and others. We also refer people to other services if and when needed. MO also offers a number of group activities including English language classes for those without access to classes elsewhere because of their legal status. Activities also include a Youth Group, a Poetry Group, a Sawing Group and a Health and Well-being Group (i.e. Yoga, meditation, mindfulness, etc.). MO can also sign post people to other services.

Migrants Organise

Service: Support for migrants and refugees

Contact details

Micol Carmignani

2 Thorpe Close

Tel and email: 2089644815 micol@migrantsorganise.org

Languages spoken: Amharic Arabic Somali Spanish Italian, French, Parsi

Availability: Ongoing, long term

Opening hours:

9:30am to 5:30pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People Whole Community

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Mother Tongue Counselling Service, Wandsworth & Westminster Mind

Service: Support groups in Mother Tongue languages

Contact details

Muskaan Khurana

Various

Tel and email: 077 1563 6626 mkhurana@wwmind.org.uk

Languages spoken: Arabic Farsi

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Weekdays, 10 am to 7 pm.

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Queen's Park Paddington

Clients:

Whole Community

Particularly Arabic and/or Farsi speaking adults, but wouldn't exclude any one who might need support

Service description: Support groups facilitated by community workers, volunteers and Mental health professionals speaking Arabic (and/or Farsi) to people who have been affected directly or indirectly by the Grenfell incident. We are also able to arrange for various venues locally free of cost.

The groups will have an informal approach where people can come and talk about their experiences or feelings, and relate with each other, while offering peer support. The group will be supervised by a mental health professional, and subsequent signposting information will be provided.

Service: Speaking to staff who engage with affected service users

Contact details

Muskaan Khurana

At various service sites

Tel and email: 077 1563 6626 mkhurana@wwmind.org.uk

Opening hours:

Weekdays, 10 am to 5 pm.

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Queen's Park Paddington Clients:

Whole Community

Service description: Mental health professionals and outreach leads can come and speak to the staff members for one hour on how to handle and deal with the emotional needs of their service users who have been affected by the tragedy. It will be an open session where the staff can ask questions, share difficult experiences they have had with any clients around the incident, and offer suggestions to each other on how they have provided emotional support to contain the many

different reactions of the people from the community. Signposting information and handy material will be provided which can be circulated widely.

Service: Written translations

Contact details

Muskaan Khurana

Via e-mail or post

Tel and email: 0 mkhurana@wwmind.org.uk

Opening hours:

Weekdays

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Queen's Park Paddington

Clients:

Whole Community

Service description: Mother Tongue Service is able to offer translations (Arabic, Farsi or any other language on request) of any leaflets or fact-sheets related to this particular incident free of cost

Munro health

Service: Alternative therapies

Contact details

Tabitha

we have an office in ladbroke grove and work out of rooms around the harrow road area.

Tel and email: 07960 334133 tabitharobertson@me.com

Languages spoken:

Availability: Immediately Ongoing, long term

Opening hours:

we can work any time.

Delivery Area:

North Kensington Hammersmith Queen's Park Paddington

Clients:

Whole Community

tabitha robertson

Service description: We can offer half hour treatments in holistic massage, reflexology,

acupuncture and healing

NAZ

Service: Counselling

Contact details

Elaine Cunnea

30 Blacks Road, W6 9DT

Tel and email: 020 8834 0245 elaine@naz.org.uk

Languages spoken: Spanish Portuguese, Gujarati, Punjabi, Hindi, Bemba, Turkish

Availability: Immediately

Opening hours:

9:30 - 5:30 Mon - Fri

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: We offer counselling to people around any sexual health or sexuality issue. This could also include anything regarding to minority sexuality (eg where someone has returned to living with parents who are not OK with their sexuality) or living with HIV (eg where someone is living in conditions where medication could be seen by others).

We offer 12 hour-long sessions over 12 weeks, subject to an assessment.

Service: Casework, LGBT or HIV

Contact details

Reception

30 Blacks Road, W6 9DT

Tel and email: 020 8741 1879 naz@naz.org.uk

Opening hours:

9:30 - 5:30 Mon - Fri

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: We run 1-1 casework, information and support services to individuals who are LBT or living with HIV. This could include support around - housing, immigration, welfare, employment.

Service: Sexual health information and HIV testing

Contact details

Reception

30 Blacks Road, Hammersmith, W6 9DT **Tel and email:** 0 naz@naz.org.uk

Opening hours: 9:30 - 5:30 Mon - Fri

Delivery area:

Clients:

Whole Community

Service description: NAZ provides sexual health information and support to individuals 1-1, over the phone or by email. We also provide HIV and sexual health testing at our 30 Blacks Road office, and at outreach locations.

NORTH KENSINGTON LAW CENTRE

Service: FREE LEGAL ADVICE DROP-IN FOR THE GRENFELL COMMUNITY

Contact details

UNIT 13, BASELINE STUDIOS, WHITCHURCH ROAD, LONDON W11 4AT

Tel and email: 020 8969 7473 info@nklc.co.uk

Languages spoken: Arabic Somali Spanish Farsi FRENCH, ITALIAN, PORTUGUESE

Availability: Immediately

Opening hours:

10AM TO 5PM

Delivery Area:

North Kensington

Clients:

Children Young People Older People Whole Community

Service description: DAILY DROP-IN (MONDAY TO FRIDAY) OFFERING FREE LEGAL ADVICE ON

HOUSING, BENEFITS, COMMUNITY CARE, EMPLOYMENT, IMMIGRATION, BEREAVEMENT,

COMPENSATION AND MORE

North Paddington Food Bank

Service: Food Bank

Contact details

Tara Osman

416 Harrow Road, London W9 2HX

Tel and email: 2072663347 info@npfoodbank.org.uk

Languages spoken:

Availability: Immediately

Opening hours:

Wednesday 09:30 - 12:30

Delivery Area:

North Kensington Queen's Park Paddington

Clients:

People and families in need of emergency food.

Service description: We provide food parcels to individuals or families in need. Most are referred to us by agencies but we try to help everyone who arrives at our door.

Notting Hill Methodist Church

Service: Sports Ground

Contact details

Mike Long

240 Lancaster Road (church office, that is)

Tel and email: 2072297728 mike.long@methodist.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours: Delivery Area:

North Kensington

Clients: Children

Service description: We own a field and nursery building on Kelfield Mews which is unused outside school term-time (and during term after 3pm)

It could be used by a playgroup or children's activity group, has toilets, cooking facilities and lots of open space.

Service: Meeting Space, Counselling Rooms

Contact details

Mike Long

240 Lancaster Road, W11 4AH

Tel and email: 2072297728 mike.long@methodist.org.uk

Opening hours: Delivery area:

North Kensington

Clients:

Whole Community other

Service description: We have lots of meeting space (including a church seating maybe 250), a medium-sized hall that is under-used, and several small rooms suitable for counselling (they are discreetly located in the building, comfortable, quiet...) or therapy sessions...

Service: Clothing, general assistance

Contact details

Mike Long

49 Pages Lane

Tel and email: 2072297728 mike.long@methodist.org.uk

Opening hours:
Delivery area:
North Kensington

Clients:

other

Service description: We have a small stock of new, sorted good quality clothes, though in the main we are able to buy clothes for Grenfell survivors/evacuees etc, and some modest grant aid.

Nubian Life Resource Centre Ltd

Service: Cafe Caribe

Contact details

Jazz Browne

50 Ellerslie Road, London W12 7BW

Tel and email: 020 8749 8017 jazz.browne@nubianlife.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

9-5

Delivery Area:

Hammersmith Fulham

Clients:

Children Young People Older People Whole Community

Service description: Evening meals

We have an onsite catering team and can offer up to 50 people with an evening meal after 4pm

Nucleus LAC

Service: Generalist advice

Contact details

Baljit Badesha

298 Old Brompton Rd

Tel and email: 7960422018 baljit@nucleus.org.uk

Languages spoken:

Availability:

Opening hours:

Mon - Fri 10 - 5 telephone advice , Quick advice session: 1.30-4 , Tues 3.30-6 pm and Thurs 10-12.30 pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Whole Community

Service description: advice and assistance across social welfare law: benefits, debt, housing, family, immigration, employment.

Service: Pro Bono Solicitor service

Contact details

Baljit Badesha

298 Old Brompton Rd

Tel and email: 7960422018 baljit@nucleus.org.uk

Opening hours:

By appt: Mon and Thurs evenings

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: Pro Bono interviews with volunteer solicitors: immigration , debt , will probate , landlord and tenant, family

Service: Employment advice

Contact details

298 Old Brompton Rd

Tel and email: 7960422018 baljit@nucleus.org.uk

Opening hours: Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham Queen's Park

Clients:

Whole Community Baljit Badesha

Service description: Advice and assistance to tribunal level for employment under CFA

Open Age

Service: Link Up

Contact details

Bee Burgess

St V

Tel and email: 7543018926 bburgess@openage.org.uk

Languages spoken:

Availability: Immediately

Opening hours:

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Older People

Those over 50

Service description: One to one support for those over 50 to link into appropriate services and Open Age activity centres providing a wealth of opportunities throughout the day as respite from hotel rooms

Service: Activities for over 50's

Contact details Tel and email:

Opening hours:

Delivery area:

Clients:

Service description: To address isolation of those in hotel rooms and other temporary accommodation . Over 380 weekly activities for those over 50 across 70 venues including several Open Age centres offering a base during the day . Creative and performing arts , social groups , IT , physical activities and dance and much much more

Open Age

Service: Link Up

Contact details

Bee Burgess

St Charles Centre for Health and Wellbeing W10 6DZ **Tel and email:** 7543018926 bburgess@openage.org.uk

Languages spoken:

Availability: Immediately

Opening hours:

9-5

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Older People

PEOPLE OVER 50

Service description: One to one support for those over 50 to link into appropriate services and Open Age activity centres providing a wealth of opportunities throughout the day as respite from hotel rooms / temporary accommodation

Service: Activities for over 50's

Contact details

Jenny Marshall

A variety of addresses including Second Half Centre W10 6DZSee our programmes .

Tel and email: 2089625589 jmarshall@openage.org.uk

Opening hours:

9-5

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Older People Anyone over 50

Service description: To address isolation of those in hotel rooms and other temporary accommodation . Over 380 weekly activities for those over 50 across 70 venues including several Open Age centres open throughout the day . Creative and performing arts , IT , physical activities , dance , social groups , trips and much much more . Also facilitated groups over the phone for those who cannot get out

Service: Venue for meetings

Contact details

Jenny Marshall

St Charles Centre for Health and Wellbeing

Tel and email: 2089625589 jmarshall@openage.org.uk

Opening hours:

Delivery area:

North Kensington

Clients:

Whole Community Would need to be a recognised chair and group

 $\textbf{Service description:} \quad \text{Our space at Second Half Centre is available for meetings in evenings} \; ,$

weekends and sometimes during the day outside of term time

Pamodzi

Service: Mental Health

Contact details

Chikwaba Oduka

54-56 Phoenix Road, London NW1 1ES

Tel and email: 020 8840 3900/ 07970418893 Pamodzi03@aol.com

Languages spoken: Bemba, Nyanja, Tonga **Availability:** Immediately Ongoing, long term

Opening hours:

10am to 5pm Mondays and Fridays.

Delivery Area:

North Kensington Hammersmith Queen's Park Paddington

Clients:

Young People Older People Whole Community

BME communities

Service description: Encouraging and making sure people access counselling services. Most people are experiencing anxiety, depression, anger, fear etc but are not in a position to recognise this as well as the impact this has on their wellbeing short and long term. We can carry out assessments and make sure they access counselling services including offering emotional support as part of our service.

Portobello Business Centre

Service: One to one business support

Contact details

Angela Lewis

Canalside House

Office 6 & 7

383 Ladbroke Grove

London

W10 5AA

Tel and email:

020 7460 5050 info@pbc.co.uk

Availability:

Opening hours:

9:30 a.m. - 5.30 p.m.

Delivery Area:

North Kensington

Clients:

Business community

affected may have

Service description: Will work out solutions to current problems and issues local business

Service: Temporary desk space

Contact details

Angela Lewis

Canalside House

Office 6 & 7

383 Ladbroke Grove

London

W10 5AA

Tel and email:

020 7460 5050 info@pbc.co.uk

Availability:

Opening hours:

9:30 a.m. - 5.30 p.m.

Delivery Area:

North Kensington

Clients:

Business community

Service description: Temporary space available at Canalside House

PEOPLE ARISE NOW

Service: EMOTIONAL WELBEING & COUNSELLING

Contact details Vanessa McCain

Tel and email: 2079521245 vanessa@peoplearisenow.org

Languages spoken:

Availability: Immediately

Opening hours:

TUESDAY 11:00-1600

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People

Service description: Our Emotional Support and Counselling sessions aim to enable our beneficiaries to deal with and overcome issues that are causing emotional stress or pain. PAN provides a safe and stable environment for our beneficiaries to talk and deal with difficult emotions. Our counsellors and mentors are here to support our beneficiaries without usually giving advice; instead, we enable ours users to formulate their own understanding of any issues they may be going through. These include but are not limited to:

| may be | going through. These include but are not limited to: |
|--------|---|
| | Dealing with life after incarceration and acquisition if life skills. |
| | Dealing with mild or strong feelings of depression, or low mood and sadness. |
| | Dealing with mild or strong feelings of anxiety and coping with worry. |
| | Coping with bereavement and or relationship breakdown. |
| | Coping with short and long-term redundancy or work-related stress. |
| | Dealing with identity issues that prevent our beneficiaries from achieving their goals. |
| | Dealing with low self-esteem issues and a lack of confidence. |

Persian care centre

Service: interpreting, emotional well-being support, Advise and information, connection between the fire victim and social services,

Contact details

Roohy Shahin

45 Walmer road, W11 4EY

Tel and email: 7961447116 sroohy@yahoo.co.uk Languages spoken: Arabic Farsi Turkish

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

9:00-17:00

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Older People Whole Community

Disable people

Service description: We aim to facilitate the development of our service users physical and mental wellbeing particularly for those who are in supported housing and face language barriers and those who have less opportunity to meet new people and those who are the victim of Grenfell Tower disaster. Health promotion and advice is also central to the aims of ours service. Our service users have experienced degrees of loss and as they age further losses of a significant magnitude continue, for example, loss of friends, family, loss of employment, self-esteem and loss of community and as a result, they neglect their health and wellbeing due to isolation and depression. the aim of this service is to improve the psychological and physical wellbeing of Persian and other Farsi speaking people living locally, strengthening their self-esteem and promoting confidence, raise awareness of healthy living within the local community, promote better understanding and tolerance between local people and Persian and other Farsi speakers. service users, increase involvement and social inclusion from people who face barriers to participation.

Place2Be

Service: Counselling for children, young people and their families Contact details

Dr Fiona Pienaar

Head Office based at 13/14 Angel Gate, 326 City Road, London, EC1V 2PT

Tel and email: 07712 321925 (Mob) 0207 923 5508 (Office) Fiona.Pienaar@Place2be.org.uk

Languages spoken: We have counsellors that speak 2nd languages **Availability:** Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Office hours, Monday to Friday

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Paddington Clients:

Children Young People Older People

School staff

Service description: Place2Be is a national children's charity offering counselling in Schools and Children's Centres for children, young people and their families. We also offer support and psychoeducation for teachers and school staff. We are already working in schools known to be affected directly by the Grenfell Tower tragedy, including Kensington Aldridge Academy and Ark Burlington Danes, and we have increased our provision to ensure we have extra professional support in these schools. We are also working in other schools in the area.

Plan Zheroes

Service: surplus food

Contact details

Laura Hopper

1A Nevern Place, London SW5 9NR

Tel and email: 7436864186 laura.hopper@planzheroes.org

Languages spoken: Polish

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours: M-Fr 9:00-17:30 **Delivery Area:**

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

charities, community groups

Service description: Plan Zheroes facilitates the redistribution of surplus food from businesses to charities and community groups. We would not be able to distribute food directly to individuals or families but rather to local groups who are providing meals or food boxes. Any group can access food donations via our free online platform by creating an account at planzheroes.org.

Play Association

Service: Pop up play schemes on estates

Contact details

Steve Boeje

various our Head office Parsons Green Sports and Social Club Broomhouse Lane Fulham SW6 3DP

Tel and email: 0207 736 3699 steve@playassociationhf.org.uk

Languages spoken: Arabic Somali Spanish

Availability: 1 to 3 month's time

Opening hours:

FLEXIBLE

Delivery Area:

Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People

Service description: Play workers working as an outreach team providing sports ,arts and crafts

and other games

Service: residetial trips to Paddington farm trust Glastonbury

Contact details

Steve Boeje

Parsons Green sports and Social Club Broomhouse Lane Fulham SW6 3DP

Tel and email: 0207 736 3699 or 07828123300 steve@playassociationhf.org.uk

Opening hours:

FLEXIBLE BUT EXAMPLE MON TO FRIDAY OR FRIDAY TO MONDY

Delivery area:

North Kensington Central Kensington and Chelsea Hammersmith Fulham Queen's Park

Paddington

Clients:

Children Whole Community

Service description: short trips to farm in Glastonbury camping in tents but full ammenities on

site

Ray's Playhouse

Service: Stay & Play Sessions

Contact details

Diane Myers

247 Stephendale Road, Fulham, SW6 2PR

Tel and email: 020 7371 9002 info@raysplayhouse.org

Languages spoken:

Availability: Ongoing, long term

Opening hours:

Monday to Friday 9.30 - 12.00

Delivery Area:

South Kensington Hammersmith Fulham

Clients:

Children Whole Community

Service description: Ray's Playhouse offer six stay and play session a week. Five sessions in the

morning 9.30 - 12.00 Monday to Friday and an afternoon session on Tuesday 1.30 - 3.30

Service: Baby Clinic

Contact details

Diane Myers

as above

Tel and email: 0207 371 9002 info@raysplayhouse.org

Opening hours:

1.00 - 2.30

Delivery area:

South Kensington Hammersmith Fulham

Clients:

Children

Service description: Baby weighing and advice session every Wednesday afternoon 1.00 to

2.30

Service: Football Fun

Contact details

Diane Myers

247 Stephendale road, Fulham, SW6 2PR

Tel and email: 0 info@raysplayhouse.org

Opening hours: Delivery area:

South Kensington Hammersmith Fulham

Clients:

Children Whole Community

Service description: Football coaching session for the over 2's. A chance for toddlers to join in group sport activity and to develop key skills such as turn taking, sharing , hand eye coordination, listening and communications etc. Session take place every Friday 1.00 - 2.0

Relate London SW

Service: Counselling

Contact detailsSally Bushell

Various

Tel and email: 01302 347876 sallyb@relatelondonsw.org

Languages spoken:

Availability: 1 to 3 month's time Ongoing, long term

Opening hours:

Various

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Fulham

Clients:

Children Young People Older People Whole Community

Couples and Families

Service description: We can provide counselling services to adults, including couples, individuals, families. We also provide counselling services for children and young people aged 5yrs to 18 years.

Royal Association for Deaf people (RAD)

Service: Information, Advice & Guidance

Contact details

RAD Information, Advice & Guidance service

Kensington Town Hall, Hornton Street, London W8 7NX **Tel and email:** 7467914132 advice@royaldeaf.org.uk

Languages spoken: British Sign Language (BSL) & other sign languages/ forms of visual

communication

Availability: Ongoing, long term

Opening hours:

Wednesdays 10am - 1pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People

Deaf people

Service description: We provide accessible Information, Advice and Guidance to Deaf people in their first language. Our areas of expertise include benefits, money, housing, employment, debt and family/domestic.

Rugby Portobello Trust

Service: Grenfell Residents Drop-In

Contact details

221 Walmer Road, London W11 4EY

Tel and email: 0207 229 2928 info@rpt.org.uk

Languages spoken:

Availability: Immediately

Opening hours:

Saturday 24 June 10am-1pm, Monday 26 June to Friday 30 June 10am to 12pm

Delivery Area:North Kensington

Clients:

All ex-residents of Grenfell Tower

Service description: Drop-in service for residents of Grenfell Tower only to receive information, support and supplies.

RPT is one of the distributors of the Evening Standard Dispossessed Fund and will be helping register residents for the Turn2Us fund.

Donations of clothes and toiletries will be made available during the drop-in.

Shepherds Bush Families Project

Service: Parent & Child Drop-in

Contact details

Tina Mayers

58a Bulwer Street, W12 8AP

Tel and email: 020 8749 2371 tinamayers@sbfp.org

Languages spoken: Amharic Arabic Somali Spanish Urdu, Tagalog, Tigrinya, Lithuanian,

French, English

Availability: Ongoing, long term

Opening hours:

Tues, Weds, Thurs - 12.45-3.00pm Friday 10-12pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People

Families with an unmet or resttlement housing need

Service description: The drop-in is for all families living in hotels, hostels, refuges and other forms of temporary, unsuitable accommodation and runs four days a week. It is a safe space for families to come, and many friendships have been forged and families have found mutual support and comfort from each other.

The drop-in is an opportunity for both parents and children to socialise in a safe stimulating environment where noise and messy play are not a problem. The children & parents have the opportunity to join in many different activities & parents are able to spend stress free time with their children. We seek to promote a friendly, stable and safe environment for adults and children to be in. The drop-in is informal & free of charge

We also run a Parent and infant drop-in one afternoon a week. This is specifically for parents with infants under 1 yr and is a smaller group than our main drop-in service.

Service: Pre-school Provision

Contact details

Tina Mayers

58a Bulwer Street, Lonodn W12 8AP

Tel and email: 020 8749 2371 tinamayers@sbfp.org

Opening hours:

Mon 9.15 - 1.45 Tues, Weds, Thurs 9,15 - 12.45

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Children from families who are living with an unmet or resttlement housing need **Service description:** We run a pre-school provision for children aged 1-5 years. The preschool is an opportunity for both parents and children to have some, much needed respite. The children

learn through play in a friendly, warm, safe and stimulating atmosphere and gain a firm learning foundation before entering formal education.

Service: After School & Holiday provision

Contact details

Tina Mayers

58a Bulwer Street, W12 8AP

Tel and email: 0 tinamayers@sbfp.org

Opening hours:

Term Time - Tuesday 3.30 - 5.30 Holidays variable

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People For Young People from families whee there is a unmet or resttlement housing need

Service description: Our after School Club is for children and young people aged 5–16yrs. Children & young people that attend sessions are able to receive homework support in all subjects and have access to materials and resources needed in order to complete class and school

Service: Counselling and therapeutic services

Contact details

58a Bulwer Street, W12 8AP

Tel and email:

Opening hours:

Appointments available Mon, Tues, Weds, Thurs

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Families who have an unmet or resttlement housing need

Service description:

Our 1:1 therapeutic & counselling service offers individuals emotional and therapeutic support. We also have systemic family therapy to support the whole family.

Sickle Cell Society

Service: Helpline

Contact details

Nikki Georgiou

Sickle Cell Society, 54 Station Road, London NW10 4UA **Tel and email:** 2089617795 helpline@sicklecellsociety.org

Languages spoken:

Availability: Immediately

Opening hours:

9am - 5pm Monday to Friday

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People Older People Whole Community

Individuals with a sickle cell disorder

Service description: We understand that sickle cell disorders uniquely affect people, and can manifest into a range of further conditions. We also understand that a sickle cell disorder affects the wider social support network. That's why we support any individual affected by sickle cell, including family members, friends, employers, teachers and healthcare professionals. The topics we cover include:

- Managing a sickle cell disorder
- Social and welfare issues
- Health and education provision
- Housing and benefits entitlement
- Employment support
- Emotional support
- Advocacy
- Accessing services
- Signposting to external agencies and support groups

SMART (Saint Mary Abbots Rehabilitation and Training)

Service: Drop-in emotional support (non clinical)

Contact details

Amelia Mustapha

The Basement, 15 Gertrude Street, SW10 0JN

Tel and email: 2073764668 amelia.mustapha@smartlondon.org.uk

Languages spoken: Portuguese, Polish **Availability:** Immediately Ongoing, long term

Opening hours:

10-4pm Monday to Sunday and Monday, Wednesday and Thursday evenings 6pm to 9pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

People affected by mental ill health and workers

Service description: We provide drop in sessions throughout the week, weekends and some evenings to provide peer and emotional support. This can be for anyone including community workers.

Service: Facilitated support

Contact details

Amelia Mustapha

The Basement, 15 Gertrude Street, SW10 0JN

Tel and email: 2073764668 amelia.mustapha@smartlondon.org.uk

Opening hours:

Flexible

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community people with mental health needs and workers

Service description: We can arrange to provide specific emotional support, advice, training, guidance, psycho-education and/or other activities as required at our base address or within the community. This can range from talks at schools to sessions to support people needing time off work because of the disaster.

St Andrew's Church

Service: Second hand clothes

Contact details

Revd Lesley Bilinda

St Andrew's Church, Greyhound Road, W14 9SX

Tel and email: 7956587176 vicar@standrewsfulham.com

Languages spoken: iKinyarwanda (from Rwanda) & French

Availability: Ongoing, long term

Opening hours:

10-1 or by phone arrangement

Delivery Area:

Fulham

Clients:

Whole Community

Service description: We have many boxes of decent second hand clothes available, some

toiletries and baby supplies

Service: Financial support

Contact details

Revd Lesley Bilinda

St Adnrew's Church, Greyhound Road, W14 9SX

Tel and email: 7956587176 vicar@standrewsfulham.com

Opening hours:

10am-1pm - or by phone arrangement

Delivery area:

Fulham

Clients:

Whole Community

Service description: We are seeking to donate financial support directly to families who have

been affected

Service: Pastoral support and prayer

Contact details

Revd Lesley Bilinda

St Andrew's Church, Greyhound Road, W14 9X

Tel and email: 7956587176 vicar@standrewsfulham.com

Opening hours:

10am-1pm or by phone arrangement

Delivery area:

Fulham

Clients:

Whole Community

Service description: We offer the opportunity to talk confidentially with a priest, and the priest

will offer to pray

Stonewall Housing

Service: Housing advice and support for lesbian, gay, bisexual and transgender people

Contact details

Michael Nastari

2a Leroy House, 436 Essex Road, London. N1 3QP (office only) **Tel and email:** 2073596242 michael@stonewallhousing.org

Languages spoken:

Availability: Ongoing, long term

Opening hours:

11.00-17.00 weekdays

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People

lesbian, gay, bisexual and transgender people

Service description: Stonewall Housing provides housing support for lesbian, gay, bisexual and transgender (LGBT) people in their own homes, supported housing for young LGBT people, as well as free, confidential housing advice for LGBT people of all ages in every London borough. Telephone advice line (02073595767) is available 11.00am - 5.00pm each weekday, as well as weekly and monthly drop-in sessions. Local appointments and translation services available for people who have access requirements, please call the advice line or fill in a contact form on our website (www.stonewallhousing.org) for further information.

The Avenues Youth Project

Service: Juniors After School Club for 8-13s

Contact details

Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS **Tel and email:** 020 8969 9552 info@avenues.org.uk

Languages spoken: **Availability:**

Opening hours:

Wednesdays and Thursdays 3.30-5.30pm term-time

Delivery Area:

North Kensington Queen's Park Paddington

Clients: Children

Service description: Games, cooking, arts and crafts, tea-time

Service: Youth Club for 13-19 year olds

Contact details

Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS **Tel and email:** 020 8969 9552 info@avenues.org.uk

Opening hours:

Wednesdays, Thursdays and Fridays 6.30-9.30

Delivery area:

North Kensington Queen's Park Paddington

Clients:Young People

Service description: Music Studio, dance, fashion, design

Service: Girls only night for 8-16 year olds

Contact details

Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS

Tel and email: 0 info@avenues.org.uk

Opening hours: Tuesdays 4.00-6.30 Delivery area:

North Kensington Queen's Park Paddington

Clients:

Children Young People

Service description: Arts & Crafts, Games, Cooking and more

Service: Homework Club

Contact details

Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS

Tel and email:

020 8969 9552info@avenues.org.uk

Opening hours:

1.30-4pm

Delivery area:

North Kensington Queen's Park Paddington

Clients:

Children Young People
Service description:
Homework and games

Service: Summer Holiday Programme

Contact details

Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS **Tel and email:** 020 8969 9552info@avenues.org.uk

Opening hours:

Mon- Sat 7th-26th August

Delivery area:

X X X
Clients:
X X

Service description: Various activities

The ClementJames Centre

Service: Distribution of donations

Contact details

Silke Mehrgott

The ClementJames Centre, 95 Sirdar Road, W11 4EQ **Tel and email:** 0207221 8810 silke@clementjames.org

Languages spoken:

Availability: Immediately Ongoing, long term

Opening hours:

9.30-5.50 Monday to Friday

Delivery Area:North Kensington

Clients:

Those displaced by the Grenfell Fire

Service description: Distribution to emergency funds to residents of the Lancaster West Estate. Distribution of clothing, toiletries, baby food etc.

Service: Counselling

Contact details

Hannah Starr

The ClementJames Centre, 95 Sirdar Road, W11 4EQ

Tel and email: 020 7221 8810 hannahs@clementjames.org

Opening hours:

to be decided

Delivery area:

North Kensington

Clients:

Those affected by the Grenfell Tower Fire.

Service description: We are in the process of putting in place counselling for children and adults affected by the Grenfell Tower fire. More details to follow.

Service: Young People's Summer Programme

Contact details

Esther Pickering

The ClementJames Centre, 95 Sirdar Road, W11 4EQ

Tel and email: 0 esther@clementjames.org

Opening hours:
To be decided

Delivery area:
North Kensington

Clients:

Children Young People

Service description: A range of activities to run throughout the summer holidays for 7-18 year olds. This will include carnival arts. More details to be decided. There will also be the opportunity for adults to volunteer.

Service: Advice & Guidance & I.T. drop in sessions

Contact details

Hannah Starr

The ClementJames Centre, 95 Sirdar Road, W11 4EQ

Tel and email:

0207221 8810hannahs@clementjames.org

Opening hours:

A&G: 9.30-5.30 Monday to Friday. ICT: Mon, Tues & Wed 2.15-3.45

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description:

Advice & Guidance appointments and signposting to specialist support - by appointment. ICT drop-in sessions on Monday, Tuesday and Wednesdays from 2.15-3.45 with a tutor providing support.

Service: Community Lunch

Contact details

Silke Mehrgott

The ClementJames Centre, 95 Sirdar Road, W11 4EQ

Tel and email: 020 7221 8810silke@clementjames.org

Opening hours: To be decided Delivery area:

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Clients:

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Service description: We are in the process of setting up a community lunch on fridays - providing a chance for the community to come together in our beautiful garden. More details to follow.

The Flying Gorillas

Service: Dance, Music, Trapeze workshops

Contact details

Nigel Warrack

Basement, 279 Westbourne Park Road, W11 1EE

Tel and email: nwarrack@yahoo.co.uk

Languages spoken: Spanish **Availability:** Ongoing, long term

Opening hours:

tbc

Delivery Area:North Kensington

Clients:

Children Young People Older People Whole Community

Service description: Free sessions in Breakdance, Drumming and Static Trapeze over the

Summer.

Co-ordinated with Edward Woods Community Centre.

The Mayhew Animal Home

Service: VETERINARY CARE

Contact details

Clinic Reception

Trenmar Gardens, London NW10 6BJ

Tel and email: 020 8962 8017 vetclinic@mayhewanimalhome.org

Languages spoken: Spanish Russian, Portuguese, German, Lithuanian, Swedish, African

languages

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

9 am - 5 pm Mon-Sat & monthly evening vaccination clinics

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: The Mayhew's Community Veterinary Clinic can provide health and welfare checks for pets (dogs, cats, rabbits, guinea-pigs etc.) affected by the fire at Grenfell Tower, with emergency treatment where necessary.

On an on-going basis pet owners in Kensington & Chelsea can access free and low-cost preventative veterinary care for their pets - neutering, vaccinations, flea and worm treatments, micro-chipping, nail-clipping, grooming, de-matting etc. There are no restrictions on income or geographical area.

The Mayhew is a member of the C4 scheme - a joint initiative by major animal charities working in Greater London which offers free neutering to tackle the problem of too many cats.

Service: Community Animal Care

Contact details

Animal Welfare Officers

Trenmar Gardens, London NW10 6BJ

Tel and email: 020 8962 8000 info@mayhewanimalhome.org

Opening hours:

Mon-Sun 9am - 5 pm

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community The Mayhew Animal Home

Service description: The Mayhew's Animal Welfare Officers are on standy-by to assist K&C council and pet owners affected by the Grenfell Fire - lost pets, injured pets, relinquishment emergency supplies of pet food, leads, collars, bedding etc.

The Mayhew's Animal Welfare Officers operate a number of on-going programmes for pet owners and homeless pets including:

- Pick n Snip - a scheme to assist vulnerable pet owners access neutering of their cats and/or dogs

- Provding help and assistance to vulnerable pet owners care for their pets in their own homes
- Welfare cases
- Trap, Neuter, Return programme for feral cats in our capital
- Providing health and welfare for dogs belonging to our homeless community and rough-sleepers
- free neutering, microchipping, parasite control, leads and collars, pet food.
- Pet Refuge provides support and temporary foster care for pet owners facing a personal crisis and with no other options of help for care with their pet.
- stray & abandoned animals please see our website for details on what to do.

Service: TheraPaws

Contact details

Luke Berman

Trenmar Gardens, London NW10 6BJ

Tel and email: 0 luke@mayhewanimalhome.org

Opening hours:

9 am - 5 pm Mon - Sat

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Older People Emergency Services

Service description: TheraPaws is a visiting animal therapy programme delivered by The Mayhew Animal Home. We recognise the benefits that dogs can make to the sick, vulnerable, lonely and stressed. Although we concentrate on delivering our programme to the elderly, those suff

Total Family Coaching & Parenting CIC

Service: Whole Family support/ Parenting programs

Contact details

Adelina Toplica-Badivuku

and individual activities to;

7 Whitton, King Henry's Road

Tel and email: 7735383846 abadivuku@totalfamilycoaching.co.uk

Languages spoken: Arabic Somali Farsi Urdu, Albanian, Bengali, Punjabi, Hindi, Serbo-croat

Availability: Immediately Ongoing, long term

Opening hours:

9-21

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Young People Whole Community London

Service description: We offer an inclusive service for families, to help them take on the big problems in their lives using a whole family model. We provide individual and group parenting and family coaching sessions tailored to fit each family's needs. Our model introduces interactive group

- Build resilience, skills, self-efficiency, and capacity promoting adoptive coping skills and strategies
- Deliver interventions that build positive family and interpersonal relationships
- Promote sense of community, involvement, and belonging
- Provide space and opportunity to discuss common problems, express concerns and provide mutual support
- Deliver parenting groups offering space to encourage effective communication and disciplining strategies to parents to promote positive parent/child relationships
- Provide space where adults and children can safely engage in productive activities of educational, social, cultural and sport nature.
- Create community self-help groups, train service users to become volunteers with the aim of working towards sustaining the service in future in.

Our combined expertise is working with families using a whole family model, tackling a variety of family issues like; parenting, domestic violence, bereavement, substance misuse, relationship breakdown, offending and ASB, poor school attendance and unemployment.

We are a multi-lingual team offering services to ethnic minority and refugee young people and families in their own language covering Arabic, Somali, Bengali, Albanian, Farsi, Punjabi, Urdu, Hindi and Serbo-Croat.

Service: I am Like You

Contact details

Ayman Moussa

7 Whitton, King Henry's Road

Tel and email: 7508463181 info@totalfamilycoaching.co.uk

Opening hours:

9-21

Delivery area:

North Kensington Central Kensington and Chelsea Hammersmith Queen's Park Paddington Clients:

Young People London

Service description: Coaching and mentoring group and individual sessions for young people of ethnic minority and refugee backgrounds, delivered in their mother tongue if and when needed " I am Like You" 10 week identity and integration program for young people of ethnic minority and refugee backgrounds

"My dangerous loverboy"- sexual exploitation awareness program for vulnerable young people

Teen Talk- group sessions for young people to help them learn effective ways to having difficult conversations with parents, carers and other adults in their life

Service: Refugee families support service

Contact details

Shivata Thind

7 Whitton, King Henry's Road

Tel and email: 7841778588 sthind@totalfamilycoaching.co.uk

Opening hours:

9-21

Delivery area:

North Kensington Central Kensington & Chelsea Hammersmith Fulham Queen's Park Paddington

Clients:

London

Service description: Total Family Coaching works to reduce the trauma and enhance the well-being of refugees by offering psycho-social support to individuals and families living in refugee camps or following their settlement in the UK. A core value of our work includes respec

Turn2us

Service: Turn2us Response Fund

Contact details

Dawn Jackson

Forms available from the emergency centres

Tel and email: grantsmanagement@turn2us.org.uk

Languages spoken:

Availability: Ongoing, long term

Opening hours:

N/A

Delivery Area:

North Kensington

Clients:

Individuals/families who previously lived in the Grenfell Towers and those displaced from Lancaster West estate due to the fire.

Service description: Direct grants to individuals/families who previously lived in the Grenfell Towers and those displaced from Lancaster West estate due to the fire. Simple one page application form available from the emergency centres.

Service: Turn2us Benefit Calculator

Contact details

www.turn2us.org.uk www.turn2us.org.uk **Tel and email:** N/A N/A

Opening hours:

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Adults, excluding students.

Service description: Online, simple and easy to use benefit calculator to identify welfare benefits and tax credits entitlement and how to apply.

Service: Turn2us Grants Search

Contact details

www.turn2us.org.uk www.turn2us.org.uk Tel and email: 0 N/A Opening hours:

N/A

Delivery area:

North Kensington Central Kensington & Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community

Service description: Online Grants Search tool, providing details of over 3,000 charitable funds for individuals in financial hardship. People can search the grants database, based on their needs and circumstances to find a charity fund who they can approach for support.

VITTORIA DE MEO

Service: THE HAPPINESS CORNER

Contact details

Vittoria

44 Redcliffe Square

Tel and email: 7507482146 vittdemeo@gmail.com

Languages spoken: ITALIAN

Availability: Immediately

Opening hours:

Flexible

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Young People Older People

London

Service description: Emotional support, A unique approach to building resilience through the use of peer support and other inspirational techniques.

Service: VITTORIA DEMEO

Contact details

Vittoria

44 Redcliffe Square

Tel and email: 7507482146 vittdemeo@gmail.com

Opening hours:

Flexible

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Whole Community London

Service description: Support worker, mentor, advocate.

- To guide and assist to cope with life challenges through offering friendship, support and inspiration
- To motivate and support to learn how to help him/herself
- To encourage to reduce isolation and improve the quality of their life by organizing and encouraging him/her to engage in social events/meetings
- * Providing one-to-one support and advocacy to vulnerable people.
- * Providing signposting, referrals, sorting and filling forms & documents.

West London Action for Children

Service: Counselling and Therapy

Contact details

Sam Garbett

WLAC, 15 Gertrude Street, London, SW10 0JN **Tel and email:** 020 7352 1155 team@wlac.org.uk

Languages spoken: Our team are English speaking. We book interreters to work alongside

our therapists if required.

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Monday: 9am - 6pm. Tuesday: 9am - 6pm. Wednesday: 9am - 7pm. Thursday: 9am - 7pm.

Friday: 9am - 4pm. Closed at weekends.

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham

Clients:

Children Young People Older People

Our services are for families on low incomes and/or those with social service involvement.

Service description: West London Action for Children offers free and confidential help to families, parents, young people and children. We work with low-income families with children under the age of 19 who live in the London boroughs of Hammersmith & Fulham and Kensington & Chelsea.

We offer one-to-one counselling, family therapy and parenting groups. We also provide counselling in schools and run school-based children's groups.

We provide on-site childcare so we can look after children whilst their parent receives a service from us. We can provide short-, medium- and long-term support. We accept both self-referrals and professional referrals. Our referral form can be downloaded from our website: https://www.wlac.org.uk/?page_id=326

Service: "Jigsaw" - a Stay and Play service

Contact details

Sam Garbett

Chelsea Methodist Church, 155A King's Rd, Chelsea, London SW3 5TX

Tel and email: 020 7352 1155 team@wlac.org.uk

Opening hours:

Wednesdays 11:00 - 2:30 during Term Time only.

Delivery area:

North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients:

Children Whole Community For children aged under five and their parents/main carers.

Service description: Jigsaw is the name WLAC's "stay and play" service for children aged under five and their parents/main carer.

'Jigsaw' provides a range of activities across the three school terms including arts and crafts, music, dance, play and stories and a sit-down lunch. There are also special presentations on a wide range of topics including nutrition, child development and baby massage. Run in partnership

with the Chelsea Methodist Church, this drop-in service provides an open door for parents and children in an accessible and spacious environment.

Jigaw is West London Action for Children's only universial service meaning our usual income and residency criteria does not apply. Jigsaw is the only WLAC service where a referral is not required in advance.

Every Wednesday 11:00 - 2:30 during Term Time only.

More info including our current programme: https://www.wlac.org.uk/?page_id=1297

Westminster Befriend a Family

Service: Family Befriending

Contact details

Nisha Subasinghe

34 Buckingham Palace Rd SW1W 0RE

Tel and email: 020 7828 2765 nisha@befriendafamily.co.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

9.00 to 5.00

Delivery Area:

Clients:

Befrienders work with the whole family

Service description: For families living in the borough of Westminster we are able to offer trained volunteers to support the family by visiting them in their home for 3 hours per week for between 6 to 12 months. The focus is on the areas identified by the family and may include emotional, practical, parenting support and signposting to other resources.

This service would be relevant to families that have been re-housed in Westminster

WestPoint-SCD

Service: Information, Advice and advocacy

Contact details

Kamal Mohamed

Norland House 9 Queensdale Crescent, London, W11 4TL

Tel and email: 020 7603 4832 or 07903290709 westpoint692@gmail.com

Languages spoken: Amharic Arabic Somali

Availability: Immediately

Opening hours:

10:00 am 5:00pm Monday to Friday

Delivery Area:

North Kensington Central Kensington and Chelsea Hammersmith

Clients:

Children Young People Older People Whole Community

Service description: We will provide Information, advice and advocacy to support the core efforts to reach out to isolated and traumatised members of the Grenfell Tower community and offer advice and guidance around health/wellbeing, social welfare and housing. Drop-in general information and assistance and making referrals for further assistance and help for more professional and appropriate local agencies

Service: Counselling

Contact details

Kamal Mohamed

Norland House 9 Queensdale Crescent, London, W11 4TL

Tel and email: 020 7603 4832 or 07903290709 westpoint692@gmail.com

Opening hours:

10:00 am 5:00pm Monday to Friday

Delivery area:

North Kensington Central Kensington and Chelsea Hammersmith

Clients:

Children Young People Older People Whole Community

Service description: We will provide counselling to support the core efforts to reach out to isolated and traumatised members of the Grenfell Tower community and offer counselling and guidance and emotional healing and wellbeing to overcome this tragedy we will also engage our counselling with local churches and mosques and the local community and in all other faiths for overcoming this tragedy. We will also make referrals where we think it is appropriate to our local partners network such as Minds

Service: youth mentoring and activities

Contact details

Kamal Mohamed

Norland House 9 Queensdale Crescent, London, W11 4TL

Tel and email: 0 westpoint692@gmail.com

Opening hours:

10:00 am 5:00pm Monday to Friday

Delivery area:

North Kensington Central Kensington & Chelsea Hammersmith

Clients:

Children Young People Older People Whole Community

Service description: We will provide youth mentoring and activities we will use sport, music and art to make the sessions interesting and we also watch films discussing topical issues affecting young people such that the youths will be fully engaged. We will involve Volunteer

Westway CT

Service: Volunteer Cars

Contact details

Richard Yeatman, Steph Millan Bermudez,

240 Acklam Road

Tel and email: 020 8964 1114 bookings@westwayct.org.uk

Languages spoken: Spanish **Availability:** Ongoing, long term

Opening hours:

9 am - 5 pm Weekdays

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington Queen's Park

Clients:

Older People

Older and Disabled people who struggle to use public transport

Service description: The Volunteer Cars are a one-to-one car service, supported by volunteers.

For more information call 020 8964 1114 weekdays between 1 pm - 4 pm.

Service: Shopper Services

Contact details

Richard Yeatman, Steph Millan Bermudez, 240 Acklam Road, London, W10 5YG

Tel and email: 020 8960 9020 bookings@westwayct.org.uk

Opening hours:

9 am - 5 pm Weekdays

Delivery area:

North Kensington Central Kensington and Chelsea Queen's Park

Clients:

Older People Older and Disabled people who struggle to use public transport

Service description: Regular shopping trips provided in a minibus, for those who cannot access public transport easily or struggle to carry bags. For more information call 020 8960 9020 weekdays between 1 pm – 4 pm.

Service: Mobility Scooters and Wheelchairs

Contact details

Richard Yeatman, Steph Millan Bermudez, 240 Acklam Road, London, W10 5YG

Tel and email: 0 bookings@westwayct.org.uk

Opening hours:

9 am - 5 pm Weekdays

Delivery area:

North Kensington Central Kensington & Chelsea Queen's Park

Clients:

Older People Older and Disabled people who struggle to use public transport

Service description: Members can collect a mobility scooter to use to visit places of interest, meet friends for lunch or just enjoy the local scenery. We also have a number of wheelchairs available to rent. For more information call 020 8960 8774 weekdays between 1 pm - 4 pm

Young Hammersmith & Fulham Foundation

Service: Provides finance, advocacy/advice/information and acts as an umbrella or resource body

Contact details

Gareth Dixon
Dawes Road Hub

Tel and email: 7535309343 gareth@yhff.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Monday - Friday 9am - 6pm

Delivery Area:

Hammersmith Fulham

Clients:

Children Young People

Service description: We're here to support youth services and other organisations working with Children & Young People who live, learn, play or work in the borough. We do it via Consortium fundraising, Professional training, organisational development, commissioning of a small grants programme, unlocking venues for delivery of services and being a central hub for sector specific information and opportunities

Youth Action Alliance

Service: Young Men's Group Personal Training Sessions

Contact details

Emily Mailes

Youth Action Alliance, 202 Wornington Road, W10 5RE

Tel and email: 7525845721 emily.youthactionalliance@gmail.com

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Young People

15-18 year olds

Service description: Youth Action Alliance have teamed up with W10 Performance to offer group personal training sessions at their training gym in Kensal Road. Taking place every Tuesday from 2-3pm we can offer up to 6 places for 6 weeks of training with the possibility of extension depending on commitment and progress.

These sessions are aimed at increasing overall health and fitness as well as reducing stress. We also hope these sessions will be a way to get young people out and about and doing something different and positive with their time.

All young people will also be offered voluntary holistic advice and support around any key areas of their life they may need such as getting in to education/employment, housing, health etc. as well as connecting with other local services.

Priority will be given to young men aged 15-18 who are not in education or employment and live in RBKC but please refer anyone you think will benefit and we can add them to the waiting list. If you have a young person whom you think will benefit from the sessions we would love to hear from you. Please request a referral form via email to Emily.youthactonalliance@gmail.com.

Youth Action Alliance

Service: Girls Night

Contact details

Emily Stevens

Youth Action Alliance, 202 Wornington Road, W10 5RE

Tel and email: 7525845721 emily.youthactionalliance@gmail.com

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Opening hours:

Wednesday 4pm-7pm

Delivery Area:

North Kensington Central Kensington and Chelsea South Kensington

Clients:

Young People

Young Women 12-17 years old

Service description: Youth Action Alliance is setting up its weekly girls night every Wednesday from 4-7pm.

Activities will be based on what the group wants and will include a mix of creative, interactive, fun and educational activities.

The group will also be a safe space to access support from peers and trained staff to help to deal with fears and concerns.

Links will be made to other local support services for anyone who would like to access specialist support.







For any enquiries please contact:
Kensington and Chelsea Social Council
020 7243 9800
info@kcsc.org.uk

www.kcsc.org.uk