

Results for Visit Target for Panel: Westminster for date period 15 July 2019 to 17 November 2019

Week	Week Commencing	Week Ending	Number of Visits	Scheduled Visits
16	15 July 2019	21 July 2019	1	1
17	22 July 2019	28 July 2019	1	1
18	29 July 2019	4 August 2019	1	1
19	5 August 2019	11 August 2019	1	1
20	12 August 2019	18 August 2019	2	1
21	19 August 2019	25 August 2019	1	1
22	26 August 2019	1 September 2019	1	1
23	2 September 2019	8 September 2019	2	1
24	9 September 2019	15 September 2019	1	1
25	16 September 2019	22 September 2019	1	1
26	23 September 2019	29 September 2019	1	1
27	30 September 2019	6 October 2019	0	0
28	7 October 2019	13 October 2019	1	1
29	14 October 2019	20 October 2019	2	1
30	21 October 2019	27 October 2019	1	0
31	28 October 2019	3 November 2019	1	1
32	4 November 2019	10 November 2019	1	1
33	11 November 2019	17 November 2019	1	1

If period includes weeks with no Sites assigned to Teams these weeks are not shown in the report. Date period adjusted to nearest week based on week 1 starting 1st of April in each year.

For Site Belgravia

No Visits

For Site Charing Cross

Visit Date	Arrival Time	Duration	Custody Visitors	Detainees Seen	Detainees Refused	Detainees Unavailable	Total Detainees
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17 July 2019	1730	45	Tim Kuhn Susan Vigus	4	1	3	8
Comments	<p>Staff friendly and helpful</p> <p>3876 - DP initially requested legal advice and spoke to solicitor but then declined further legal advice on inspectors review. SGT reports that DP is going to be charged and will again be offered legal advice. Did he want legal advice at charging? Also states he is unable to eat food due to his stomach hurting but dr lined HCP review when ICVs asked DDO says he will offer alternatives to food he has currently been given. When did this happen?</p> <p>3886 - says he has a headache. ICVs asked if he wanted to see HCP for analgesia but he said no.</p> <p>We asked to see what religious books where available there are a number of different books available but do not appear to be stored respectfully staff do not seem to be aware that some of these books need to be handled in a certain way when being given to somebody what guidance are staff given on this matter?</p> <p>1 DP declined visit 2 DPs in interview 2 DPs asleep 1 DP has just been released</p> <p>AA requested and has been present during interview for 3874</p> <p>No juveniles No spit guards deployed</p> <p>4 SGTs and 9 DDOs on duty</p>						
25 July 2019	1303	57	Mary Johnson Ben Brindley	8	1	9	18
Comments	<p>Observations: Only one detainee declined. All others either sleeping or out for interview etc.</p> <p>DDO was particularly good, e.g. fetching his own newspaper for one detainee upon request.</p> <p>Matters for response: None</p>						
6 August 2019	0815	50	Susan Vigus Nigel Barber	1	3	6	10
Comments	<p>WEST END CENTRAL</p> <p>DDO Shannon is to be commended for her thoroughness, helpfulness and evident care for the detainees' welfare.</p> <p>Observations</p> <p>4 asleep 3 refused visit</p>						

	<p>2 advised not to see</p> <p>Facilities were clean.</p> <p>Cell 10 Advised not to visit as had been violent and spitting through wicket. Had tied clothes around neck and spat when these were removed. A spit guard had been therefore been deployed during the night, although was no longer in use. We observed through the wicket – detainee appeared to be asleep and was apparently naked under blanket. Officers had been unable to give him his rights and entitlements and intended to do this once he awoke.</p> <p>Cell 21 Mental Health issues – checked custody record to see if AA had been called but depression so AA not required. Asleep.</p> <p>Cell 26 Advised not to visit as had been violent and attacked a DDO. When observed through the wicket was alert and calm.</p> <p>Cell 12 #4332 <ul style="list-style-type: none"> • Had not kept a copy of his rights and entitlements (although he acknowledged he had been given them): DDO provided immediately. • Needed blood-pressure pills – normally took at around 8am. Was worried because he needed a specific type but had been told that they could not be brought from home. DDO said she was arranging for him to see the nurse as soon as possible. • Complained that handcuffs had been tight – showed us red marks on wrist. • Said he wanted to call his sister. </p> <p>Matters for response</p> <p>Cell 12 #4332 <ul style="list-style-type: none"> • Wanted to call his sister. What time did that happen? • What time did he see the nurse? Was he given appropriate pills? Could his pills have been brought from home if necessary? </p>						
12 August 2019	2344	1440	Peter J Hollely Tim Kuhn	1	1	10	12
Comments	<p>In additional to report submitted.</p> <p>Over the last 3 days, staff have had the following issues.</p> <p>Street Duties Officers have been patrolling the street, 3 DPs have missed the following</p> <ol style="list-style-type: none"> 1) Knife was handed by DP to officers after Nurse and Female Police Officer had been in / out of cell 2) Young boy was found to have a mobile telephone on him, was allowed to use his phone to make call, but then was found later to have telephone 3) DP in Cell 23, flooding the cell, moved to Cell 13, removed his clothing due to self harm, within underwear was found to have a wrap of crack cocaine <p>All of the above was after being searched.</p> <p>This is a real concern, and this needs to be picked up in real time.</p>						

12 August 2019	2319	31	Peter J Hollely Tim Kuhn	1	1	10	12
Comments	<p>Custody preparing for change over CX at 0700. Good Staffing.</p> <p>DDOs 10 SGTs 5</p> <p>No mental health No AAs awaiting No juveniles</p> <p>Requiring response: 4479 requesting meds, seen Nurse on multiple occasions, FME contacted, will be attending.</p> <p>When did FME arrive?</p>						
19 August 2019	1600	40	Vassiliki Stavrou Diane Wheeler	4	5	0	9
Comments	<p>There were nine detainees in total. Eight Male and one Female. We were offered to visit all cells: (Cell1 262) One of the Male detainees was under Immigration and he arrived yesterday and could only speak Arabic. He had already seen a solicitor through an interpreter; (Cell6 273) Male interviewed in presence of AA; (Cell9CS 257) was out of the cell for an interview; (Cell10 269) Male asleep and breathing; (Cell 11 ...) Male asleep and breathing; (Cell13 263) Male asleep and breathing; (Cell15 264) Male asleep and breathing; (Cell17 ..) Male was very agitated and upset and said that he was homeless and that he had seen a solicitor. He also wanted to know whether his female friend, also in custody, was OK. He had requested to make a phone call to a friend but was still waiting...DDO made a note of this; (Cell24 267) Female had seen a solicitor but was anxious to get out of detention.</p> <p>No specific complaints about treatment in Police Custody from detainees that we had spoken to and no health issues apart from Cell 6 who needed an AA. There have not been any religious requests.</p> <p>There was an in-house nurse; Stores were well equipped with supplies; Showers clean; Kitchen tidy with adequate supplies.</p> <p>Officers: Nine DDOs and Six SGTs We like to thank SGT Ebbs(AW 195) as well as SGT Webb who were both very polite and helpful; Also we thank Jack (DDO CJ8861) who was particularly patient, kind and helpful.</p>						
29 August 2019	1435	0	Ben Brindley Caroline Meyer	999	0	0	999

Comments	Did not carry out visit Custody suite had minimum staffing levels but due to staff breaks they were unable to facilitate the visit for c 35 mins after our arrival. At this point we gave up						
5 September 2019	1855	95	Tim Kuhn Susan Vigus	6	1	6	13
Comments	<p>Custody number 735 - DP reports that he was 'tortured' by police and was left on the floor in the cell last night in just his boxers and was not provided a blanket for approximately 6 hours. He does have an obvious injury to his fingers and ankles and is complaining of a painful back. We reviewed the custody record which documents that the DP was violent on arrival and was strip searched/restrained in cell. He also reports that his rights and entitlements were not explained to him, we asked him if he wants the custody staff to explain his rights and entitlements to him but he declined, DP says he has spoken with his solicitor and received paperwork regarding his detention. What were the circumstances around him being restrained in the cell and when was he provided clothing/blanket? DP requested phone call - current backlog in custody on phone calls when was he able to make a call? DP states he has seen a nurse but custody record indicates DP had refused to see a nurse, was he seen by a nurse/doctor regarding his injuries?</p> <p>Custody number 740 - DP asking to see nurse as he feels he is withdrawing from drugs when was he seen?</p> <p>Custody number 716 - DP speaks very limited English but seems to be asking to speak to a solicitor. DDO reports solicitor has been requested when did DP receive legal advice?</p> <p>Custody number 746 - Custody sgt reports DP was tasered prior to coming into custody. DP was viewed through wicket sat upright on bench covered by blanket appears to be sleeping. What was the outcome of his detention?</p> <p>5 SGTs and 8 DDOs on shift No DPs awaiting AA 1 juvenile out of cell in interview Staff appear to be enjoying the new custody provision</p>						
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Comments	<p>Custody number 735 - DP reports that he was 'tortured' by police and was left on the floor in the cell last night in just his boxers and was not provided a blanket for approximately 6 hours. He does have an obvious injury to his fingers and ankles and is complaining of a painful back. We reviewed the custody record which documents that the DP was violent on arrival and was strip searched/restrained in cell. He also reports that his rights and entitlements were not explained to him, we asked him if he wants the custody staff to explain his rights and entitlements to him but he declined, DP says he has spoken with his solicitor and received paperwork regarding his detention. What were the circumstances around him being restrained in the cell and when was he provided clothing/blanket? DP requested phone call - current backlog in custody on phone calls when was he able to make a call? DP states he has seen a nurse but custody record indicates DP had refused to see a nurse, was he seen by a nurse/doctor regarding his injuries?</p> <p>Custody number 740 - DP asking to see nurse as he feels he is withdrawing from drugs when was he seen?</p> <p>Custody number 716 - DP speaks very limited English but seems to be asking to speak</p>						

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10 September 2019	1547	43	Tim Kuhn Robin Fawcett	11	2	4	17
Comments	<p>Visit conducted with UN observers - delay of getting into custody due to number of people on visit. Issue resolved - visit conducted with 2 ICVs and X2 UN representatives plus UN security guard.</p> <p>X1 Juvenile in custody X1 Detainee under section awaiting van to transport to MH facility - transport arrived whilst ICVs in custody No DPs awaiting AAs</p> <p>No DPs downstairs 3 SGTs and 6 DDOs on Duty across both floors</p> <p>No issues with supplies/food etc</p> <p>Temperature in most cells very cold - interview room very warm - custody Staff report that this has been escalated. Multiple detainees asking for extra blankets. Has the temperature issue been fixed?</p> <p>CN 856 - requesting medical review - says he needs an inhaler - when was he seen by an HCP? what was the outcome?</p> <p>CN 861, 857, 859, 830, 852, 860 requesting extra blankets - where these provided after ICV visit?</p> <p>CN 857 asking to be let out of cell to wash his hands when did this happen?</p> <p>CN 859 requesting HCP review when did this happen?</p> <p>CN 830 requesting to speak to solicitor and make phone call when did this happen?</p> <p>CN 852 requesting to speak to solicitor when did this happen?</p> <p>CN 863 requesting phone call and to see HCP re medication when did this happen? what was the outcome?</p> <p>3 DPs OOC 1 DP appears to be asleep observed by ICVs - not woken 2 DPs declined ICV visit</p> <p>All above issues handed over to DDO Lee to enter onto custody record and follow up on.</p>						
18 September 2019	1720	45	Robin Fawcett	8	1	4	13

			Nigel Barber				
Comments	<p>4 Sgts & 6 DDOs</p> <p>For response: Second suite area (through door) still VERY cold. First section now OK.</p> <p>Obs: One DP still had a tag on and was concerned that the alarm at his home would go off at 1830 and worry his mother. CS said they wd inform relevant people to switch off.</p>						
26 September 2019	1807	28	Mark Adhen Mary Johnson	5	2	6	13
Comments	<p>No significant issues Reported Escorting DDO very pleasant and professional.</p> <p>Cell 9: 1290 / 0216 Juvenile 12 year old, Mum was in reception and has had a number of calls in the period of his arrest, appeared scared but content- wanted the hatch to be left open - was this allowed?</p> <p>No other issues of note, a number of detainees were observed as being asleep and two detained refused to talk to use.</p> <p>However 5 visits were undertaken, 6 were asleep, and two did not want to talk to us.</p>						
8 October 2019	1738	70	Mark Adhen Tim Kuhn	21	1	2	24
Comments	<p>Custody appears to be well run, Very supportive and engaging team on, Sgt Challis was very accommodating and supportive.</p> <p>1644 - Requires a phone call and to see their solicitor and an additional blanket. When did these take place?</p> <p>1661 - Requires food - When did they receive their food?</p> <p>1659 - Requesting solicitor and phone call, when did these happen?</p> <p>1647 - Custody Inspector present as he was reauthorising their detention - very professional. After the CI left, we continued with the visit, no issues raised.</p> <p>1666 - Requested to see a nurse? When did this happen?</p> <p>1640 - Stating been assaulted by police, seen by LAS refused to go to hospital. DP advised still in pain, however he refused to see a nurse. No obvious injuries observed. What was the outcome of this?</p> <p>1652 - Requesting food and blanket - when did this take place?</p> <p>1665 - Requesting phone call and blanket - when did these get fulfilled?</p> <p>1664 - Requesting more food and a cuppa tea - did this get resolved?</p> <p>1662 - Requesting food - when did this take place?</p> <p>Sgt informed that there may be some shortages of blankets within custody. Email sent to Insp Flynn</p>						

	Only visited upstairs, numbers below reflect upstairs and custody only being used for XR detainees.						
14 October 2019	1230	35	Caroline Meyer Jennifer Waldron	2	3	8	13
Comments	<p>Detainees were very positive about their treatment by the police and there were no problems. The new intercom system into cells saves time for custody officers.</p> <p>All detainees visited were female so we checked that a proper level of sanitary products are in store.</p> <p>Only detainees held on first floor were offered visit as those on ground floor had not been held for very long.</p>						
16 October 2019	1100	45	Robin Fawcett Tim Kuhn	4	1	8	13
Comments	<p>Note: Site was WEC not CX</p> <p>Well-staffed suite with 7 DDOs and 3 Sgts.</p> <p>For reference: we saw female DP 4800 who was distraught at being in cell. She was anorexic and was refusing food and additional blankets. She refused family contact - mother in Russia. Her BF was a connected party so wasn't offered him as phone call. We were slightly concerned as to her MH and possibility of self harm. Raised with staff who stated she was on a 30min watch which we accepted.</p> <p>Otherwise no issues.</p>						
24 October 2019	1425	38	Tim Kuhn Robin Fawcett	5	1	10	16
Comments	<p>4 SGTs and 10 DDOs No DPs awaiting AA 1 Juvenile 1 DP - mental health assessment in progress Adequate sanitary products</p> <p>2148 - No English, appears distressed rubbing her knee - awaiting interpreter and then to be seen by HCP - when did she speak to interpreter, when was she seen by HCP what was then outcome?</p> <p>2150 - requesting phone call and solicitor when did this happen?</p> <p>Are nicotine patches meant to be available now in custody? None available today</p> <p>6 DPs asleep 1 DP declined visit 2 DPs OOC</p>						
1 November 2019	1223	37	Tim Kuhn Susan Vigus	4	1	4	9
Comments	CN 2355 - Requested blanket and phone call this was all provided whilst ICVs in custody						

	<p>CN2354 - requesting to see nurse re headache, when was he seen?</p> <p>CN 2356 on 30 minute checks attempted to do visit but DP falling asleep and not engaging with ICVs custody staff have already requested an HCP review when did this happen and what was the outcome?</p> <p>CN 2352 - currently in hospital what was the outcome?</p> <p>Both upstairs and downstairs in use, ICVs entered downstairs custody but conducted visit upstairs due to time restraints and most DPs upstairs</p> <p>On White board it's says next to cell 16 Lock and leave body fluid blood M6223678 (4hr CO 10:12 am) what does this mean? What happened in this cell?</p> <p>No spit guards in use No DPs awaiting AA No DPs with mental health needs No Juveniles 9DDOs 4 SGTs on duty</p> <p>Very helpful DDO</p> <p>1 DP declined visit</p> <p>2 Out of cell</p> <p>1 DP asleep seen through wicket by ICVs</p>						
10 November 2019	1300	70	Jeannine Andre Vassiliki Stavrou	8	0	15	23
Comments	<p>Observations Detainees spoken to had been read their rights and entitlements and understood why they were in custody. Meals checked were in date . 9- asleep 1- in consultation 1-advised not to visit 2- scabies 1- with inspector 1- bailed on visit</p> <p>Matters arising 2593- was shower given? 2602- 2599 M/H what was the outcome? 2585-was shower given? 2586- in distressed state what was the outcome? 2595- was fresh air offered? 2587- in distressed state unable to communicate what was the outcome? 2592- was brother contacted as requested?</p>						
15 November 2019	1235	45	Tim Kuhn Ben Brindley	4	1	13	18
Comments	<p>CN 2737 is going to be going to court asked DDO if custody staff can offer DP opportunity to have a shower did this happen?</p> <p>No other issues 5 DDOs and 3 SGTs upstairs</p> <p>No juveniles No DPs awaiting AAs 2 DPs with Mental health issues in custody</p>						

	<p>7 DPs asleep 1 DP in hospital 4 DPs out of cell 1 DP has been violent /spitting - currently banging on cell door, seen through spy whole appears ok speaking to staff through intercom</p>
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For Site Charing Cross (Upstairs)

Visit Date	Arrival Time	Duration	Custody Visitors	Detainees Seen	Detainees Refused	Detainees Unavailable	Total Detainees
2 August 2019	0010	0	Tim Kuhn Peter J Hollely	2	4	9	15
Comments	<p>Excellent DDO very helpful to ICVs and nice interaction with detainees</p> <p>Busy custody 5 DPs on route to custody</p> <p>3 SGTs and 8 DDOs 1 juvenile - has seen AA No Detainees with mental health issues No store/supply issues</p> <p>2 DPs declined to speak to ICVs 5 DPs asleep not woken but viewed through wicket and appear ok 3 DPs previously violent so advised not to go into cell but seen through wicket and appear ok 2 DPs no English and unable to understand ICV questions but appear ok</p> <p>4228 - requesting HCP review for toothache. When was he seen?</p> <p>4225 - declined visit from ICVs but asked DDO if he can wash. When did this happen?</p>						