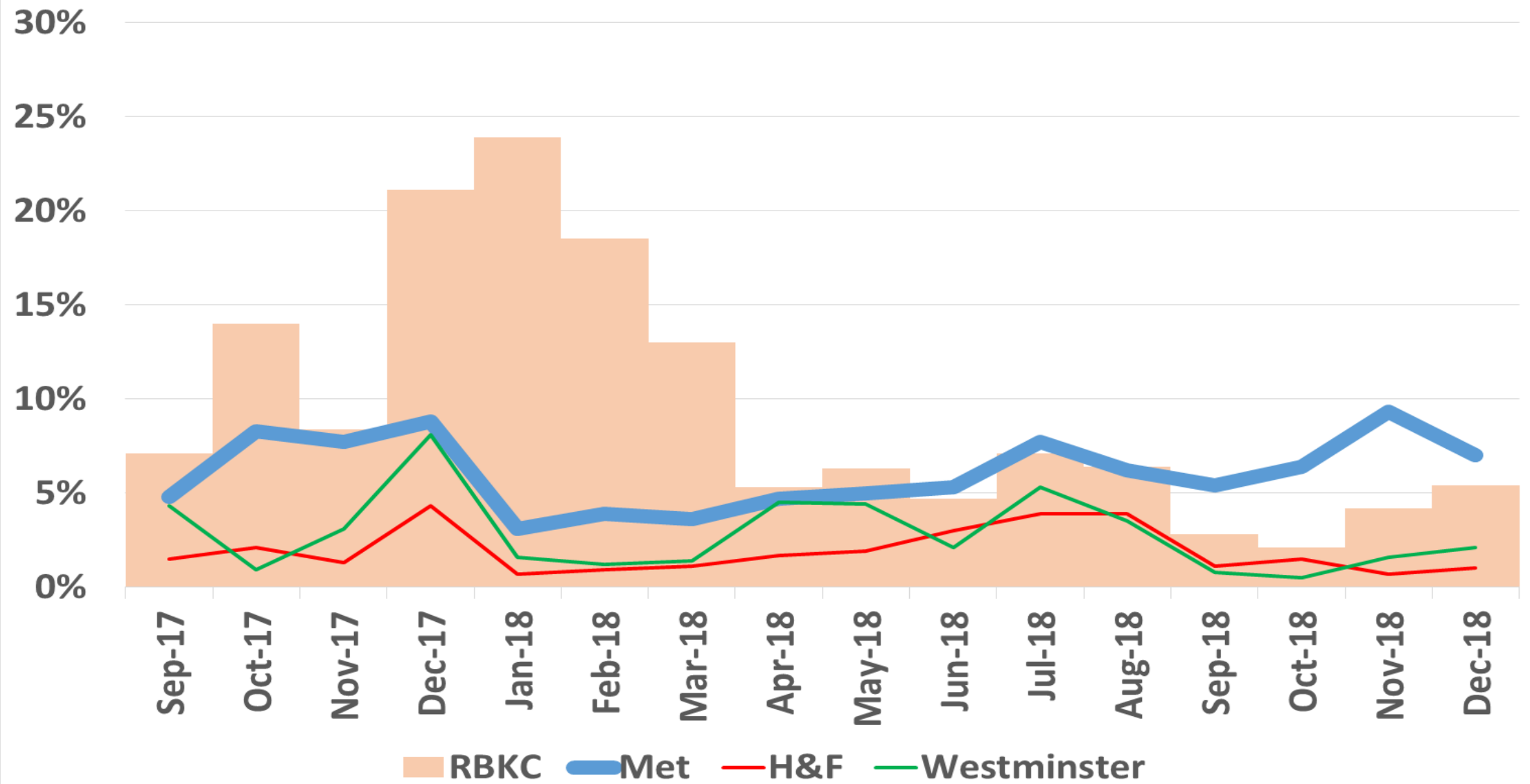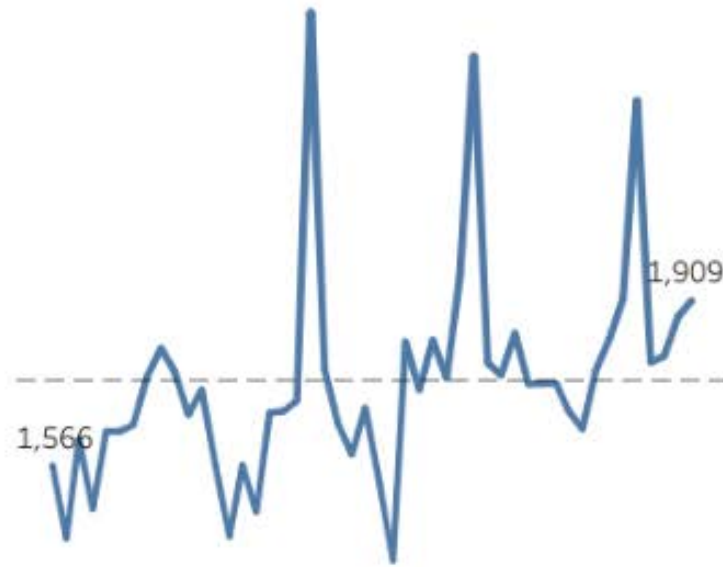# SNB Chairman's Report

29 January 2019

Topics

- Dedicated Ward Officer (DWO) Abstractions

- Select RBKC Crime Statistics

- Met Call Centre

- Sanction Detection Rates

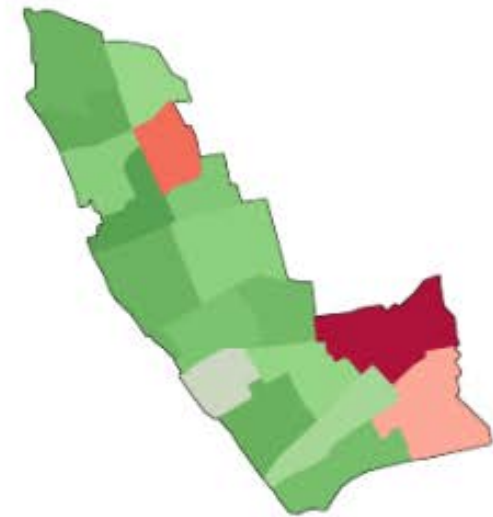**Dedicated Ward Officer Abstractions - percent of time**

Legend: RBKC, Met, H&F, Westminster

Source: MOPAC

RBKC Total Notifiable Offences

Monthly offending trends

1,909

1,566

Rolling 12 month offending trends

21,991

19,719

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Data to Dec 2018

RBKC Burglary

Monthly offending trends
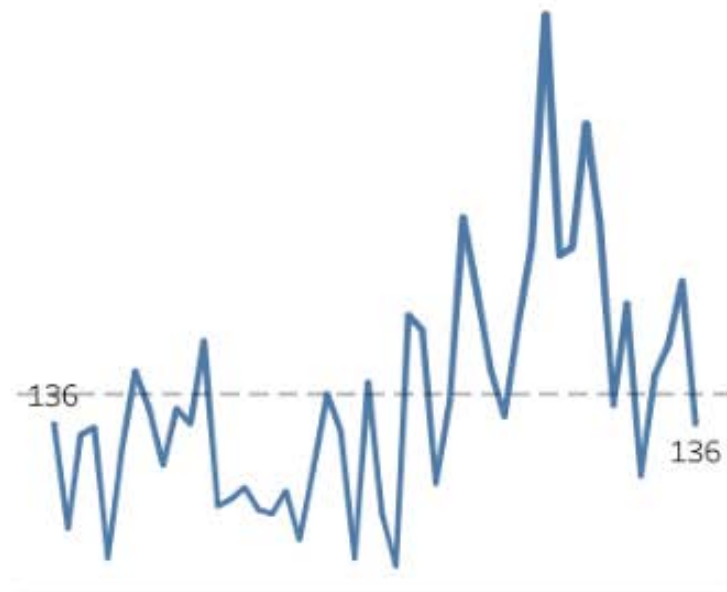
136 — — — 136

Rolling 12 month offending trends

1,590   2,062

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Data to Dec 2018

Source: MOPAC
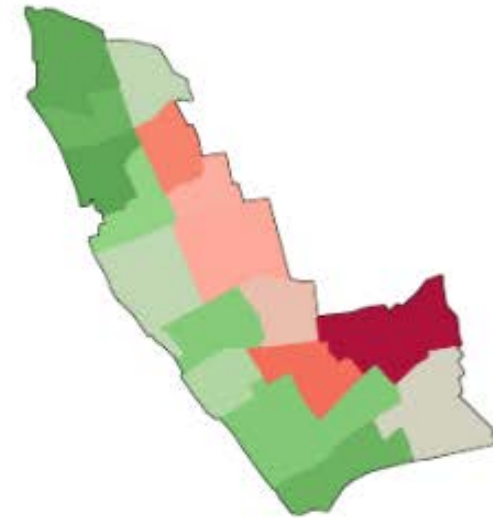
RBKC Theft from MV

Monthly offending trends
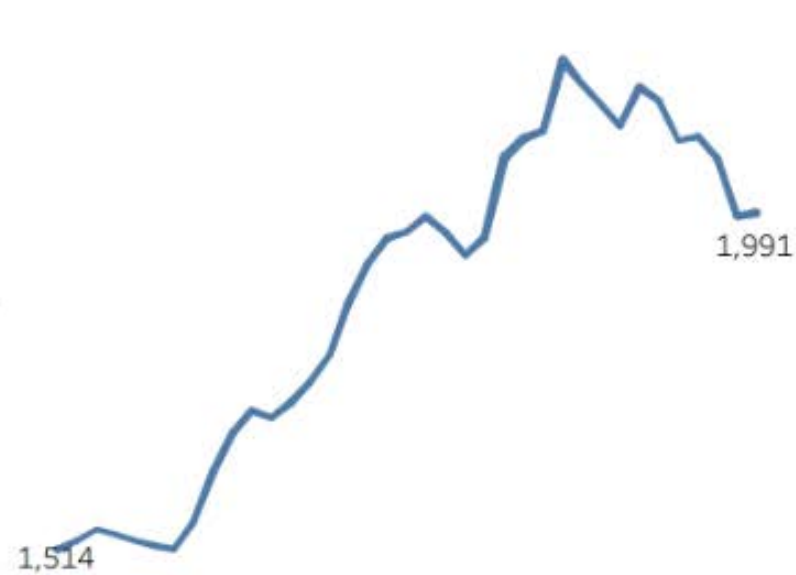
Rolling 12 month offending trends
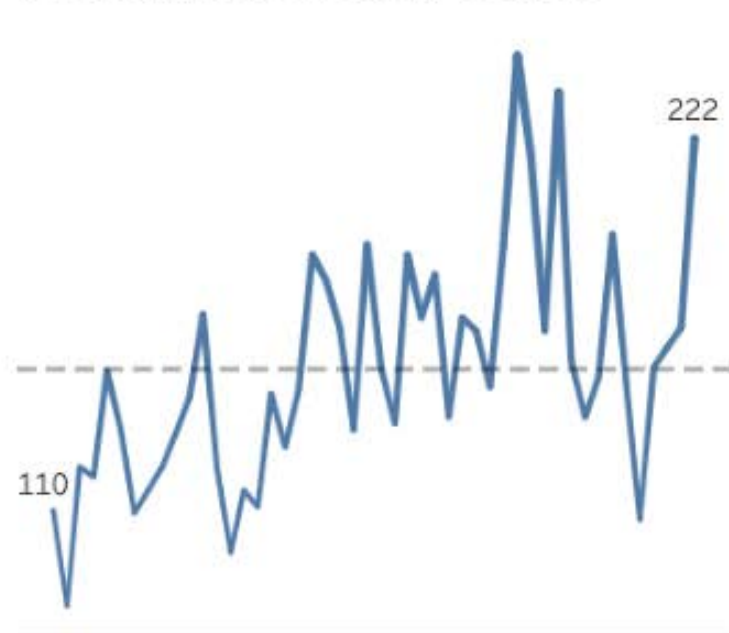
Data to Dec 2018

RBKC Common Assault

Monthly offending trends

115 ... 129

Rolling 12 month offending trends

1,345 ... 1,568

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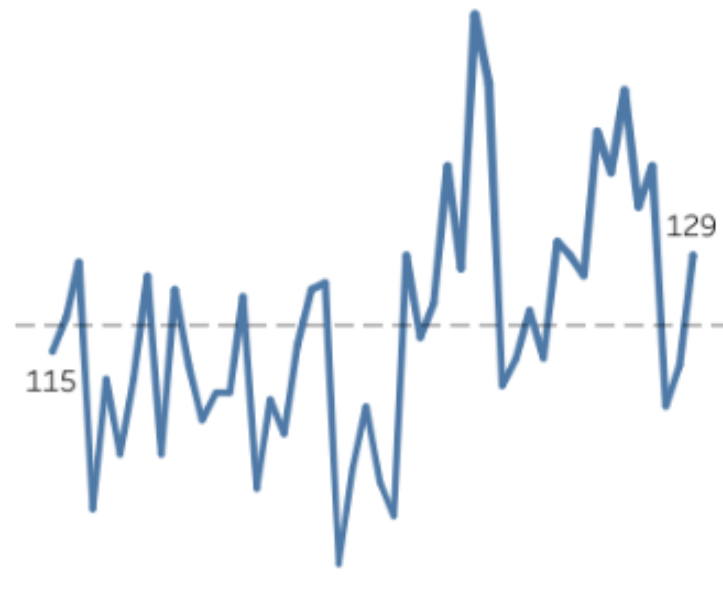
Data to Dec 2018

Source: MOPAC
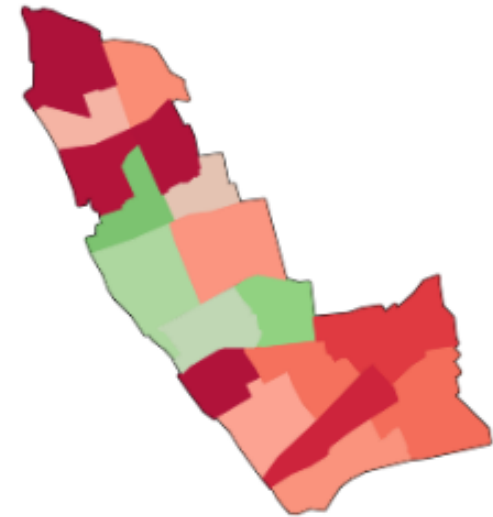
RBKC Harassment

Monthly offending trends

Rolling 12 month offending trends

2,063

154

120

1,708
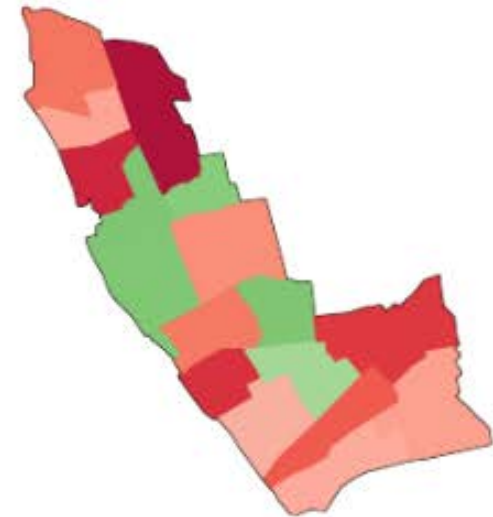
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Data to Dec 2018

8

RBKC Knife Crime Offences
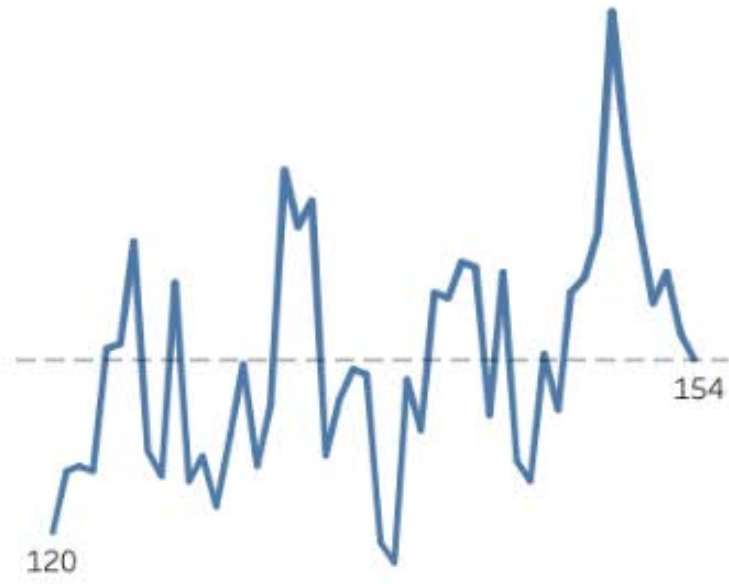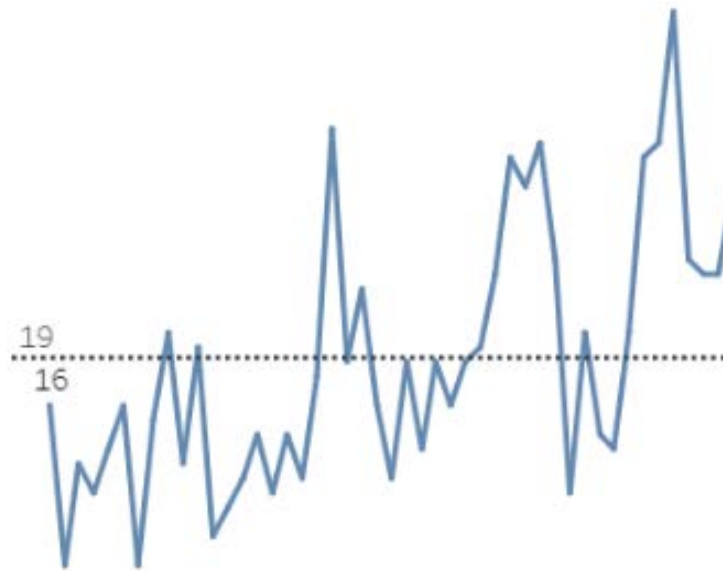
Monthly offending trend

Rolling 12 month offending trend

312

152

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OFFICE FOR POLICING AND CRIME

Data to Dec 2018

Source: MOPAC

RBKC "Local" Crime Priorities

Kensington and Chelsea - Local Volume
Priority Crime ward map
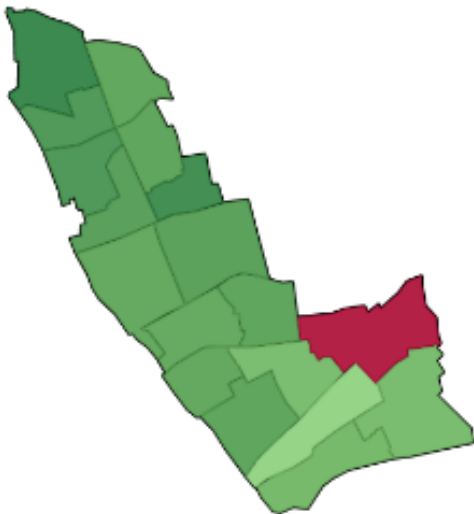
Monthly trends of Local Volume Crime priorities

263

165
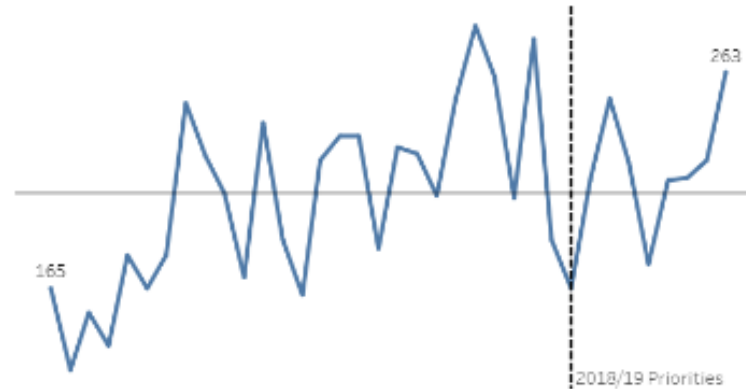
2018/19 Priorities

Rolling 12 month trend of Local Volume Crime priorities

2,614

2,203
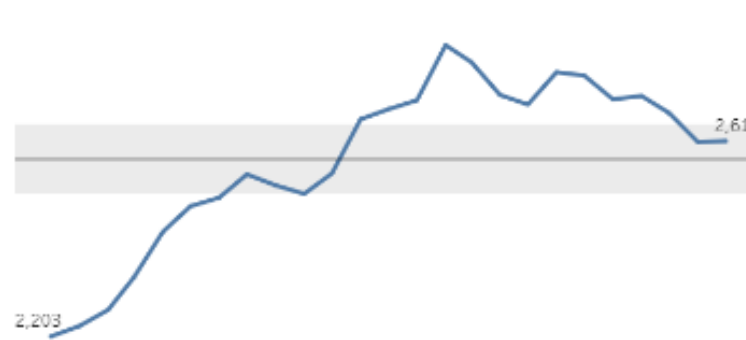
Local Crime Priorities set by MOPAC in consultation with RBKC:

- Personal Property Offences

- Theft from MV

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OFFICE FOR POLICING AND CRIME

Data to Dec 2018

10

Source: MOPAC

Met Call Centre (MetCC)

Latest Performance Oct 2018

- 999 Calls
  - 82% answered within 10 secs (target 90%)
  - 190,000 calls per month requiring 35,000 emergency responses
  - 85% response within 15 mins; RBKC 86% (target 90%)

- 101 Calls ▶ Improving and now much better
  - Average answer time 60 secs
  - Digital 101 handling 10% and growing – see Met website
  - 150,000 calls per month requiring 40,000 non-emergency responses
  - 79% response within 60 mins; RBKC 78% (target 90%)

Source: MetCC

Met Sanction Detection Rates

TNO Sanction Detection* Rate

Chart showing TNO Sanction Detection Rate by quarter:

- Q2 2016/17: 16.8%, Volume 33,176
- Q3 2016/17: 16.1%, Volume 31,379
- Q4 2016/17: 16.7%, Volume 32,418
- Q1 2017/18: 13.8%, Volume 28,585
- Q2 2017/18: 13.2%, Volume 28,051
- Q3 2017/18: 13.2%, Volume 27,902
- Q4 2017/18: 12.5%, Volume 24,866
- Q1 2018/19: 9.8%, Volume 20,464
- Q2 2018/19: 9.3%, Volume 19746

Legend: Volume, % Rate
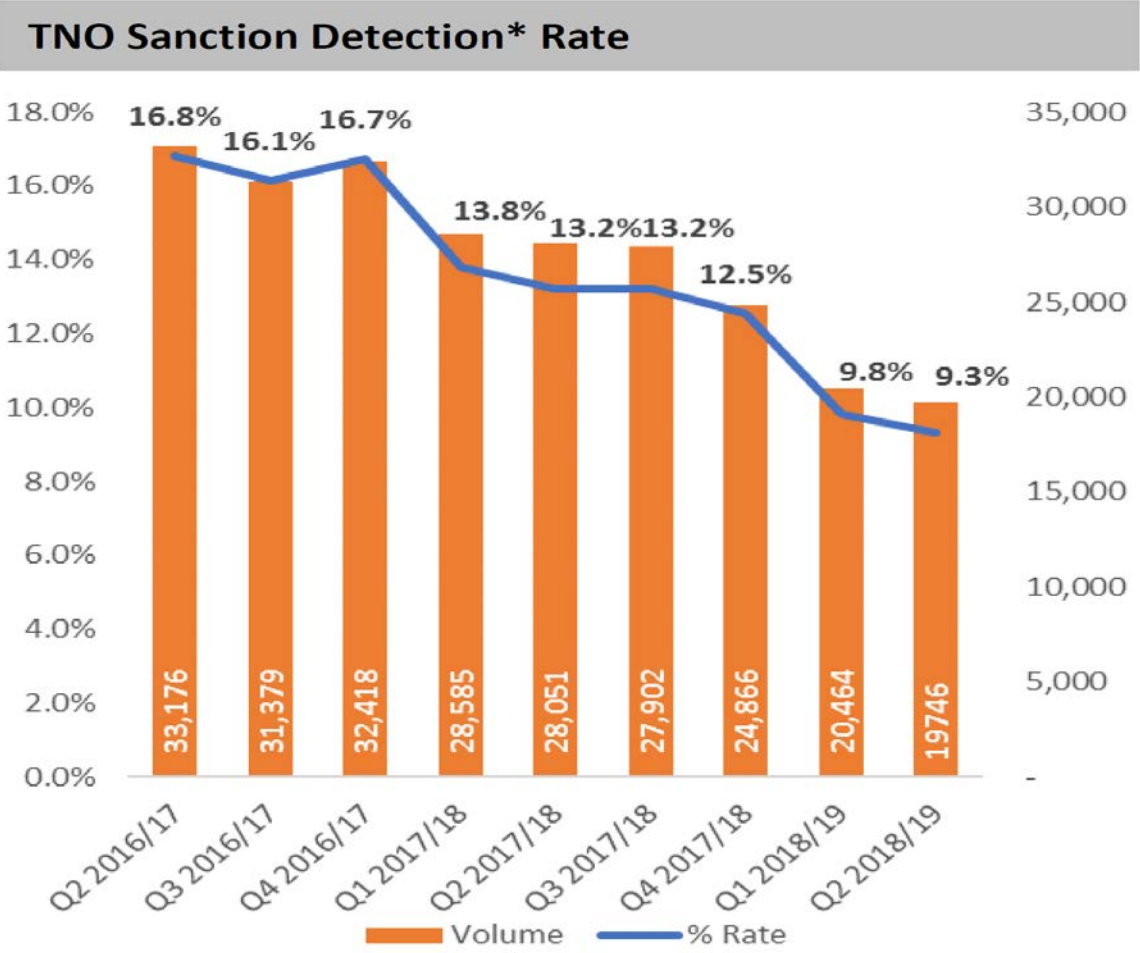
RBKC 10.9%
Q2 2018/19

* Total Notifiable Offences (TNO) resolved including being charged and cautioned