

Additional information

Shelter

For a readable guide to some of the recent changes visit the website of homelessness and housing charity Shelter.

<http://england.shelter.org.uk>

Money Saving Expert

This website has produced a useful infographic to help you understand some of the changes to housing benefit and more.

<http://www.moneysavingexpert.com/benefit-changes-2013>

Housing department - Royal Borough of Kensington & Chelsea

If you would like to speak to somebody at the council regarding your housing situation the housing department can be contacted via the details below.

tel: **020 7361 3008** or **0344 515 1280** (for general information)

www.rbkc.gov.uk/housing



Kensington & Chelsea Social Council works to support locally focussed voluntary and community organisations serving local residents.

020 7243 9800 info@kcsc.org.uk

www.kcsc.org.uk

HOUSING BENEFIT

ARE YOU AFFECTED BY THE BEDROOM TAX? ARE YOU WORRIED ABOUT BENEFITS CUTS?

Do you need some support?

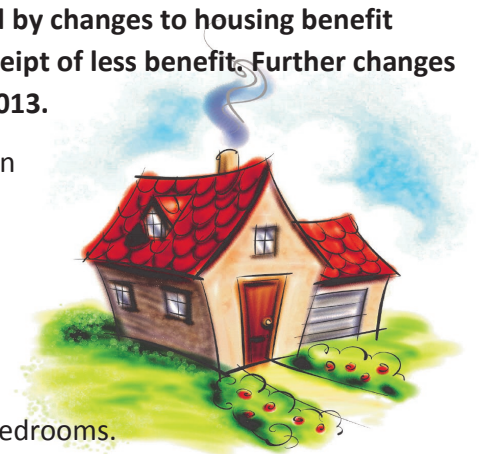
In April 2013 you may have been affected by changes to housing benefit payments which mean you are now in receipt of less benefit. Further changes to the benefit system take effect in July 2013.

Bedroom tax - A spare bedroom restriction may have affected you if you are a council TMO or housing association tenant.

The amount of housing benefit you're entitled to will have been cut by :

14% if you have one extra bedroom.

25% if you have two or more extra bedrooms.



Overall benefit cap - From July 2013, different benefits will be combined and the overall amount will be capped. Combined benefits will include Housing Benefit, Jobseeker's Allowance, Employment and Support Allowance, Income Support, Child Benefit, Child Tax Credit and Carer's Allowance.

If the total is over £500 per week for a couple or family, or more than £350 per week for a single person (without children), your Housing Benefit payments will be reduced.

Free advice is available in your area

Agencies offering free, confidential advice on housing benefit issues

If you are concerned about the impact of limits in housing benefit payments or the introduction of universal cap on total benefits then get in touch with one of the services below for free, friendly advice.

AGE UK KENSINGTON AND CHELSEA

1 Thorpe Close, W10 5XL

tel: **020 8969 9105**

e: information@aukc.org.uk

www.ageuk.org.uk/kensingtonandchelsea

Age UK K&C offer an information and advice drop in, telephone and appointment service at 1 Thorpe Close, Monday to Friday 9.30am to 5.30pm (closed 1pm - 2pm).

Sessions are open to all residents of Kensington and Chelsea who are aged 55+ and their carers and helpers.

CAB KENSINGTON

Westway Information Centre
140 Ladbroke Grove, W10 5ND

tel: **0844 826 9708**

www.adviceguide.org.uk

CAB Kensington offers a drop in service on Monday, Tuesday, Wednesday and Friday 10am to 12.30pm or by prior appointment weekdays 10am to 4.30 pm.

Initial interview at drop in and thereafter prior appointment.

CAB CHELSEA

Chelsea Old Town Hall
Kings Road, SW3 5EE

tel: **0844 826 9708**

www.adviceguide.org.uk

CAB Chelsea offers a drop in service on Monday, Wednesday, Thursday and Friday 10am to 12.30pm or by prior appointment weekdays 10am to 4.30 pm.

Initial interview at drop in and thereafter prior appointment.

Arabic speaking advisors are available at CAB Kensington, CAB Chelsea and World's End Neighbourhood Advice Centre.

Please note: Calls to 0844 numbers are chargeable from BT landlines, mobile rates may vary and could cost considerably more.

NORTH KENSINGTON LAW CENTRE

74 Golborne Road, W10 5PS

tel: **020 8969 7473**

e: info@nklc.co.uk

www.nklc.co.uk

The Law Centre is open to visitors on Monday, Tuesday, Thursday and Friday 10am to 1pm and 2pm to 5pm but a prior appointment is necessary.

NUCLEUS ADVICE SERVICE

298 Old Brompton Road, SW5 9JF

tel: **020 7373 4005**

www.nucleus.org.uk

Nucleus offers a drop in service on Monday 1.30pm to 4.00pm, Tuesday 3.30pm to 6pm and Thursday 10am to 12.30pm to Kensington and Chelsea residents. Initial interview must be at drop in or by prior appointment. Telephone advice is Monday to Friday 9.30am to 5.00pm.

STAYING FIRST

Mulliner House, Flanders Road,
W4 1NN

tel: **020 8996 8900**

www.sbhg.co.uk

Staying First offer two drop in sessions each week - Tuesdays 5pm to 7pm at the Westway Information Centre, W10 and Thursdays 3pm to 5pm at the Brompton Library SW5. Please call the advice line for more information.

WORLD'S END NEIGHBOURHOOD ADVICE SERVICE

2 World's End Place, SW10 0HE

tel: **020 7351 5749**

www.wenac.org.uk

WENAC offer a general drop in service on Monday and Friday 10.30am to 1pm or by prior appointment weekdays.

Support is available for people who live, work or study in the SW10 area.