



Delivering Health and Wellbeing

a guide for voluntary and community organisations in
Kensington and Chelsea

July 2013

Introduction

This briefing explains the recent structural changes in the management of health services in the NHS and local authorities, and explains how the changes are impacting on the work of voluntary and community organisations locally.

What has changed?

The *Health and Social Care Act 2012* defined a major restructuring of the NHS both at a national and local level. It involved the abolition of primary care trusts (PCTs), and the transferring of their functions to some new and some existing organisations, as detailed in the table below. All of these arrangements formally began on 1 April 2013. Most staff from the former Inner West London PCTs have transferred to either local authority, Public Health England, Clinical Commissioning Groups or the Commissioning Support Unit, depending on their role.

ORGANISATION	FUNCTION
<p>West London Clinical Commissioning Group</p> <p>Contact: Kulwant Sahota, Public and Patient Engagement Officer 020 3350 4356 kalwant.sahota@inwl.nhs.uk www.westlondonccg.nhs.uk</p>	<ul style="list-style-type: none"> ▪ Commissions hospital and community healthcare services for the residents of Kensington & Chelsea and also Queen's Park and Paddington. ▪ The CCG board comprises local GPs, clinicians from other disciplines and public and patient representation. ▪ Has a sub-committee called the Patient and Public Engagement Group (PPEG) which includes voluntary sector representation and a board member with responsibility for public engagement. ▪ A Patient Reference Group feeds into the PPEG and is chaired by a patient rep. This looks at any engagement work coming out of the PPEG.
<p>Commissioning Support Unit</p>	<ul style="list-style-type: none"> ▪ An outsourced function of the CCG covering several boroughs, these units provide the actual technical work of commissioning certain services. ▪ They are NHS organisations staffed mainly from former PCT staff, with a guaranteed contract for four years, after which the function can be tendered openly. ▪ Local voluntary organisations are most likely to hold relationships with commissioning professionals in this new organisation, rather than the CCG.

<p>Kensington & Chelsea Health & Well-Being Board</p> <p>Contact: Linda Thomas, Senior Policy Officer 020 7361 2158 linda.thomas@rbkc.gov.uk Mary Gardiner (rep from KCSC) 020 7243 9803 mary@kcsc.org.uk</p>	<ul style="list-style-type: none"> ▪ This new body oversees the entire new health structure in Kensington & Chelsea, and monitors the CCG. ▪ The Council (RBKC) employs a member of staff to coordinate the work of the board. ▪ Local HealthWatch (see below) and KCSC have representation on the Board ▪ H&WBBs will be responsible for producing the borough's Joint Strategic Needs Assessment (JSNA) and Joint Health and Wellbeing Strategy.
<p>Tri-borough public health department</p> <p>Contact: Pete Westmore Senior Public Health Officer 020 7641 4657 pwestmore@westminster.gov.uk</p>	<ul style="list-style-type: none"> ▪ This department has transferred from the PCT to Westminster City Council and manages this function for the three boroughs. ▪ By transferring public health from the NHS (which provides healthcare) to local authorities, it is hoped that public health interventions can be better coordinated with other statutory functions such as education and housing. ▪ The tri-borough Director of Public Health currently an interim.
<p>Public Health England</p>	<ul style="list-style-type: none"> ▪ A new England-wide body to oversee all public health work across England, and to which Directors of Public Health locally are accountable.
<p>NHS England</p> <p>Contact: 0300 311 22 33 www.england.nhs.uk</p>	<ul style="list-style-type: none"> ▪ The main aim of NHS England is to improve the health outcomes for people in England. ▪ It oversees all the functioning of the NHS and commissions some services which were previously commissioned by local primary care trusts. ▪ London is one of 27 regional teams, but it functions as a single England-wide organisation.
<p>HealthWatch Central West London</p> <p>Contact: Paula Murphy 020 8968 6771 paula.murphy@hestia.org www.healthwatchcwl.co.uk</p>	<ul style="list-style-type: none"> ▪ This new local organisation provides a mechanism for patients and the public to monitor and influence health and care services locally. ▪ It has replaced and combined the functions of the former Local Involvement Network (LINK), the borough Patient Advice & Liaison Service (PALS) and the Independent Complaints Advocacy Service (ICAS).

NHS Trusts

All NHS provider organisations are now foundation trusts (this gives them more financial and organisational autonomy). They hold contracts with Clinical Commissioning Groups (CCGs) to deliver healthcare services to local patients.

All foundation trusts have a membership structure that intends to make them accountable to local people. Anyone can become a member of a foundation trust.

<p>Imperial College Healthcare NHS Trust www.imperial.nhs.uk</p>	<ul style="list-style-type: none"> ▪ The NHS Trust that runs St Mary's, Queen Charlotte's, Charing Cross and some other local hospitals.
<p>Chelsea & Westminster Hospital NHS Trust www.chelwest.nhs.uk (ChelWest)</p>	<ul style="list-style-type: none"> ▪ The Trust that runs the Chelsea & Westminster Hospital plus various satellite services such as the West London Centre for Sexual Health at Charing Cross Hospital and the sexual health clinic at 56 Dean Street, Soho.
<p>Central London Community Healthcare NHS Trust www.clch.nhs.uk (CLCH)</p>	<ul style="list-style-type: none"> ▪ Provides out-of-hospital NHS services (dietitians, podiatrists, district nurses, falls prevention, community dental services, sexual health and contraception services, etc) in Barnet, Hammersmith & Fulham, Kensington & Chelsea and Westminster.
<p>Central & North-West London NHS Trust www.cnwl.nhs.uk (CNWL)</p>	<ul style="list-style-type: none"> ▪ NHS community mental health service provider covering 8 boroughs including Kensington & Chelsea.

Current support from the Social Council

The Social Council is supporting the sector to engage in the new health structures in the following ways:

- **Health Engagement Programme**

KCSC is working in partnership with the BME Health Forum, The Forum and Healthwatch to deliver a programme of voluntary sector engagement. Engagement will focus on the WLCCG priorities for delivering the 'Out of Hospital' strategy.

- **Health and Wellbeing Voluntary Organisations Forum**

The Health and Wellbeing VOF takes place quarterly and is a chance for local voluntary organisations to hear the latest about developments in health locally.

- **Public Health Commissioning Framework**

The Social Council is working with the Tri-borough Public Health Department to support the sector to feed into the development of a public health commissioning framework.

- **Public Health Partnership Project**

This upcoming project will support the sector and local residents to feed in to public health priorities and interventions, primarily through a series of focus groups.

For more information contact Siobhán Sollis or Angela Spence at the Social Council on 020 7243 9800

Kensington & Chelsea Social Council

London Lighthouse
111-117 Lancaster Road
London, W11 1QT
020 7243 9800
info@kcsc.org.uk
www.kcsc.org.uk