

# ELECTION YEAR

## what matters to us

**With the general election now only months away our attention is turning to issues that matter most to voluntary and community organisations and the communities we support.**

We know many people are finding life difficult in the current economic climate and some of the most vulnerable have been hit hard by the policies designed to tackle recession and the deficit.

Around the country many voluntary and community organisations are struggling too.

We face an increasingly challenging funding environment coupled with an increasing demand for our services from service users, funders and partners. Commissioning which is slowly replacing grants has been difficult for some and we are being called upon more and more to help shape new services and ways of working.

The Social Council will continue to support organisations facing difficulties whilst working to ensure policy makers are aware of the pressures we face.



The UK goes to the polls on 7 May 2015. We want to know what issues matter to you

### **In the run up to the election in May we need to know what issues matter most to you**

We will be launching a campaign through which we hope to reinforce the value of the sector and there will be plenty of opportunities for you to join in. We will be running a series of engagement activities, both online and face to face and with your input we aim to develop a manifesto for the local voluntary and community sector. We want to ensure that safeguarding the sector and the valuable work we do is an issue

which is addressed by local candidates and features as a key theme in local debates.

As in the run up to the last general election in 2010, we will invite local candidates to a special voluntary sector hustings where we can judge who will best represent our interests.

We hope you will work with us to ensure our voice is heard. This campaign will need your support to make it a success.



*Angela Spence*  
**Angela Spence**

# Welcome to the latest edition of LINK

It has been a very busy summer for the Social Council and now that autumn has arrived we can begin to think about and plan for 2015.

We can almost certainly assume that the first half of the year will be dominated by the General Election. This is why we are now in the first stages of developing our voluntary sector manifesto. Our new Senior Policy and Campaigns Officer Amina Khatun draws our attention to this on the front page. There will be lots to discuss with the sector in developing the Manifesto and I hope you will work with us in the coming months.

The Social Council has for many years supported local organisations delivering services funded by public health and in more recent times we have built relationships with the West London Clinical Commissioning Group for whom we are administering a grants programme this year.

The voluntary and community sector has played an important role in delivering preventative health services. Now, there is growing recognition amongst our colleagues in statutory health that the sector can contribute to a more holistic approach centred on the individual. An approach that focuses on keeping people well and active and feeling good about themselves.

This development is explored in greater detail on pages 6-7 by Barbara Shelton who will sadly be leaving the Social Council at the end of November. I wish her all the success as she returns to Brazil.

There is lots more to read in Link including an interview with Angela McConville the CEO of Westway Trust and a roundup of our work and highlights from the sector.

I hope you enjoy this edition and as always, please give us feedback so that we can continue to deliver a quality newsletter.

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**Kensington & Chelsea Social Council (KCSC)**  
 works to support locally focused voluntary and community organisations serving local residents.

The views expressed in Link are not necessarily those of KCSC.

## Business & Community Together

The Kensington & Chelsea Foundation and Volunteer Centre Kensington & Chelsea launched Business & Community Together (BCT), a programme offering businesses a range of employee volunteering opportunities and flexible, tailored corporate responsibility services that benefit businesses, local charities and community groups.

Businesses like the idea of focusing locally but don't know where to start.

BCT makes connections and nurtures relationships making it easier for businesses, whilst creating sustainable relationships that address local issues.

Recently 20 Wowcher employees transformed the garden at mental health charity SMART and Whole Foods raised funds to build an Edible Teaching Garden, Holland Park.



Attendees at the BCT launch in October 2014

More info: Jaq Cameron – Corporate Engagement  
 jcameron@thekandcfoundation.com

**07415 546146**  
 and **020 7229 5499**



# The ClementJames Centre named Charity of the Year

The ClementJames Centre based in North Kensington has been named Charity Times Charity of the Year with an income of less than £1million.

The Charity Times Awards are a prestigious annual honour which recognised ClementJames for being “*work-focused, innovative and highly impactful*”. ClementJames deliver a rounded programme of education, employment and pastoral support that provides opportunities to enable over 1,800 local people each year to achieve their potential.

In another Award success IntoUniversity was highly commended in the category for Charity of the Year: with an income of £1 million – £5 million.

IntoUniversity began as a pilot programme by the ClementJames Centre but is now established as a separate charity. It provides local learning centres, including one in North Kensington, where it supports young people from disadvantaged backgrounds.

More info: [www.clementjames.org](http://www.clementjames.org) [www.intouniversirty.org](http://www.intouniversirty.org)



The ClementJames Centre were recognised for being ‘work-focused, innovative and highly impactful’

## Money Advice Fair

The Citizens Advice Bureau (CAB) teams from Kensington and Chelsea, Westminster and Hammersmith and Fulham teamed up to deliver a free Money Advice Fair for local residents on 22 October.

They were joined by 16 other agencies to provide afternoon of financial advice and expertise to local residents.

The Fair was for anyone who had particular concerns over aspects of their finances or those who just wanted to make more of their money.

The CAB celebrates 75 years of supporting communities this year. Tri-borough CAB teams expressed their thanks to RBKC for financially supporting the fair.



The Big Energy Saving Week stall was one of many offering free advice to help people make more of their money

More info:

[www.citizensadvice.org.uk/kensingtoncab](http://www.citizensadvice.org.uk/kensingtoncab)

# Getting up to speed w

There have been a number of recent changes regarding employee's rights that will affect organisations that have paid workers. Here HR expert provides an overview of some of the new legislation that employers will need to be aware of.

## Right to request flexible working extended to all employees

Since 30 June 2014 all employees, with 26 weeks continuous service, had a statutory right to request changes to their working pattern of days or hours to suit their needs (known as "requesting flexible working").

Previously, this right only applied to employees with certain family responsibilities. Employer must deal with any requests, which need to be made in writing, in a reasonable manner and give them serious consideration.

If a request is rejected for a justifiable business reason the employee has the right to appeal. The whole decision making process must not take more than 3 months and changes can be temporary or subject to a trial period.

ACAS has produced a Statutory Code of Practice which employers must follow and additional Guidance to help with tricky issues such as receiving simultaneous requests.

More info:

[bit.ly/1rxLAGk](http://bit.ly/1rxLAGk)

## New family friendly paternal leave arrangements

A big shake-up in entitlements to leave and pay in connection with maternity and adoption is planned for babies due, or a child adopted, on or after 5th April 2015 when Shared Parental Leave and Pay (SPLP) is introduced as another option for parents.

If a mother or main adopter decides to end their statutory Maternity/Adoption Leave and Pay early, then the changes will allow parents far more flexibility in how they share the remaining leave and pay available. Although a mother must take a minimum of two weeks Maternity Leave and Pay after the birth, this new legislation would allow the sharing of the remaining 50 weeks of statutory leave and 37 weeks of statutory pay.

Parents could take leave at the same time, in turns, or take the leave in up to three blocks, returning to work in between.

In most part only eight weeks notice is required and the notice/declaration requirements are complicated. Good planning and communication between employer and employee will be needed.

Also, from April 2015, the right to unpaid parental leave of up to 18 weeks, will be extended from parents of children under five to those with children under 18.

More info:

[bit.ly/1zerbKE](http://bit.ly/1zerbKE)

## Pension auto-enrolment

Over the next few years all employers, no matter how small, will have to provide a suitable workplace pension and automatically place qualifying employees into the scheme (known as "auto-enrolment").

When your organisation must start doing this (known as a "staging date") depends on how many people you have on the payroll. Staging dates for employers with less than 50 employees start between August 2015 and April 2017.

Employers must enroll any employee aged between 22 and the State pension age, who is earning more than £10,000 per annum (2014/15 figure), unless the employee chooses to opt out.

If the employee doesn't opt out, both the employer and employee will make contributions into the pension scheme. The employer's contribution can rise to 3% of the employee's earnings.



# With employment law

s rights or HR procedures that  
 Caroline Jepson provides an  
 to take on board.

Organisations are advised to start budgeting and planning for the change at least 12 months in advance of their staging date.

The National Employment Savings Trust (NEST) has been set up by the Government as an option for employers who don't have an existing qualifying pension scheme.

More info: [www.thepensionsregulator.gov.uk/employers](http://www.thepensionsregulator.gov.uk/employers)  
[www.nestpensions.org.uk](http://www.nestpensions.org.uk)

## ACAS Early Conciliation Service

Since July 2013, the number of claims made to Employment Tribunals (ET) has reduced dramatically by 80%. This is mainly due to the introduction of fees, which employees have to pay before lodging a claim.

The new ACAS Early Conciliation service, is also helping to resolve workplace disputes without the need for an ET claim.

Since May 2014, an employee must contact the ACAS Early Conciliation Service before an ET claim can be submitted. An ACAS officer will ask the employee first if they want ACAS's help to try to settle their dispute and if so, ACAS will contact the employer.

Early figures show that more than 90% of employees and employers accept ACAS's offer of help. If either party does not want to settle or a settlement cannot be reached within 4-6 weeks then the employee can continue to lodge an ET claim.

More info: [bit.ly/1zerbKE](http://bit.ly/1zerbKE)

## An end to exclusive zero hours contracts planned

Research has shown that three times as many people are working now on "zero hour" contracts than in 2010 and many small voluntary organisations employ workers they would describe in this way.

In fact, the term doesn't have any legal meaning but is generally used to describe an arrangement where a worker has no contractually guaranteed hours. Status can be unclear, and depending on the facts of the situation, some workers may have rights as employees.

These arrangements can provide flexibility to both the employer and the worker but there is concern that many workers aren't clear about their employment



rights and are sometimes prevented from working for other organisations.

The Government will be making legal changes to stop "exclusivity clauses" which prevent zero hour workers from taking on work with other employers.

If your organisation has zero hour workers, check that you are clear about their status, legal rights and documentation.

The Chartered Institute of Personnel and Development has published "Zero-hours contracts: understanding the Law" which can be downloaded from their website.

More info: [www.cipd.co.uk](http://www.cipd.co.uk)

## FURTHER SUPPORT

ACAS (Advisory Conciliation and Arbitration Service) send out regular legal news and alerts. Sign up at <https://obs.acas.org.uk/subscription>

If you need information or advice about a particular HR matter, telephone the free ACAS helpline, 0300 123 1100 or visit

[www.acas.org.uk](http://www.acas.org.uk)



# THE CHANGING LANDSCAPE making integrated care

**Delivering integrated care is currently the number one health policy priority. On these pages we explain what is meant by integrated care, the reason it features so highly on the health policy agenda and what it means for the voluntary and community sector.**

The aim of Integrated Care is to co-ordinate care more effectively around the needs of patients by bringing together health and social care services. The principle behind this '*person-centred*' approach is that it should be able to meet the care needs of our population through better coordination of services, whilst reducing the costs associated with a fragmented healthcare system.

Integrated care is also intended to tackle inequalities in health and this means that the NHS has

to work closely with government departments and other local partners.

As we know only too well, health inequalities are not generated exclusively by differences in income but are also influenced by other factors such as housing, education and geography – the '*wider social determinants of health*'.

In fact, it is estimated that only 15-20% of inequalities in mortality rates can be directly influenced by health interventions that prevent or reduce risk.

## What is behind the drive to integrate care?

The push to develop new, more efficient ways of working is partly motivated by a need to make efficiency savings at a time of unprecedented financial pressure on the public sector.

London council's face an Adult Social Care funding gap of £907 million by 2018 and nationally the shortfall is expected to reach £4.7 billion by the end of the decade according to projections from the Local Government Association.

Despite assurance that the NHS budget would be protected and its services remain free at the point of use, funding from the NHS is being used to cover the gap in social care funding.

For example, from 2015-16 local authorities and clinical commissioning groups will decide together how to spend the £3.8 billion Better Care Fund on health and social care. However, funds are expected to be

transferred from the wider NHS budget.

Another reason for the move towards integrated care is the added pressure on the system caused by changing demographics.

Despite an increasing birth rate over the last decade, overall our population is ageing, both in terms of the average age and in terms of the number of older people. For the first time in history we have more pensioners than under 16s.

We are also seeing a significant increase in the number of people living with long term conditions. An estimated 15 million in England are living with conditions such as heart disease, diabetes and hypertension with a greater prevalence amongst older people and within deprived groups. According to the Department of Health, rates amongst poorer people are 60% higher and severity rates are 30% higher than in those considered rich.

# LANDSCAPE OF CARE

## ed care a reality

### How will integrated care being implemented?

It is worth remembering that integration of health and social care is not an entirely new initiative. It has been on the agenda of successive governments for a long time and it means different things to different people.

Within this complex scenario, implementation of a 'whole systems' approach can take a variety of forms. While the overall aim of integration is to improve user experience, it can be focused in different ways depending on local circumstances, for example, on whole communities or populations, on specific age groups or targeting people with specific conditions.

In North West London integrated care has developed into Whole Systems Integrated Care (WSIC) through a partnership that covers 8 boroughs and 2 million people. It builds on existing work developed from being one of fourteen national Whole Systems Pioneers.

The programme aims to improve the quality and experience of care for patients and service users, save money across the local health and social care system, and enhance professional experience by helping people in health and social care work more effectively together.

The partnership involves all Clinical Commissioning Groups (CCGs) and local authorities, health service providers, the voluntary and community sector, and patient and user-led organisations.

Currently the programme is implementing 'Early Adopter' projects to model integrated care. The West London CCG is focusing on two population groups: people aged over 75 and people with mental health needs.

### What does this mean for the voluntary and community sector?

The voluntary and community sector has a long history of running preventative services. In other words, our organisations provide a wide range of activities that aim to keep people active and well, and crucially, empowering them to take control of their health and wellbeing and helping them make informed choices.

For example, if an organisation runs an older



The St Charles Centre for Health and Wellbeing in North Kensington is already using voluntary sector service providers to help deliver integrated care

people's befriending scheme it can directly address issues of social isolation but it can also result in fewer visits to the GP as a result of improved wellbeing.

Or if black and minority ethnic (BME) organisations provide sessions to their communities on how to manage diabetes, the likelihood is that they will make fewer visits to accident and emergency departments as a result of being better informed and feeling more confident.

These are only two of many examples of the added value that the voluntary and community sector can bring.

For the system to work effectively a number of things must happen. We need to implement ways to measure the social impact of our services and this 'social impact' must be translated into costs. This will allow us to demonstrate the savings our work can contribute to the healthcare system.

In addition, although many voluntary and community organisations deliver their own services, we can achieve a greater impact by influencing public sector professionals to do things differently.

We need to influence commissioners in the healthcare system to incorporate preventative services as part of their prescribing mechanisms, as is the case with clinical services and medicines.

A truly collaborative approach is the only way to make the whole-systems processes and structures work in these challenging times.

More info: <http://integration.healthiorthwestlondon.nhs.uk>



**Angela McConville joined the Westway Trust last year as Chief Executive. Since then she has been busy leading on the development of a new strategy to guide the work of the Trust over the next 15 years. She kindly agreed to speak to us about Westway's plans.**

### What motivated Westway to develop a new strategy?

The Westway Trust trustees felt a renewed optimism with a new team in place and on a wider level, rising confidence across London for development. There was a sense that the Trust had been busy delivering services and supporting lots of worthwhile projects, but that it hadn't truly evaluated the impact it was making, or got a strong enough sense of what its long term goals were. We wanted to set out our aspirations for the impact the Trust could make on the lives of individuals and families in Kensington & Chelsea over the next 15 years.

There was also frustration if I'm honest that the pace of development across our estate wasn't what they wanted. The trustees were eager to develop a plan that took a long-term view and sought to create real value for the community and the Trust into the future.

### So what is the new vision?

The new vision sees the Trust focusing its impact in two key areas of need – poor health and economic disadvantage. We believe the best way we can do this is to create a series of fantastic destinations across our estate that promote health, fitness, culture, employment and enterprise. The 23 acres of land we hold in the Trust for the community is our biggest opportunity. We want to be a fabulous place-maker and a great estate manager, so that we can

create safe, green, vibrant and welcoming places where local people, artists, businesses and community groups can thrive.

### How can you ensure your plans meet the needs of local communities?

We spent a long time researching the needs of the local community – using research data, consulting with our partners and drawing on our own work with community groups and local people. We took the approach that by truly understanding local needs we would create a strategy that best served the community and enable us to make the greatest impact.

We are establishing a Social Impact Partnership Board to ensure that our work is communicated to and shaped by local people and experts in the sphere of social impact.

### How will the Trust ensure its roots in the social activism of the 70s is not forgotten?

My team and I are acutely aware of the Trust's powerful history and the reason why it came into existence. It inspires and motivates us. We want to continue to celebrate the diversity and vibrancy of this very special community and to ensure that our future plans are informed by the rich cultural heritage that we have. As an example, through our Westway Presents... programme we are currently co-sponsoring an exhibition called 'Orphans' that is on display at Acklam Village. The exhibition hauntingly spotlights the individuals who were present in the old archival photographs documenting the building of the Westway. When the exhibition opened we hosted an event, which

brought together local historians, activists and artists with the wider community to celebrate and remember the founding spirit of the Westway Trust.

### How can the local voluntary sector help you realise your vision?

We cannot realise our vision for a thriving, safe, happy, healthy community without the partnership of the local VCS. We believe that partnerships with enterprising innovative community organisations will be key to how we operate as we seek to deliver on our commitment to helping people in the future. We expect to build more partnerships over the next five years. We do however need to operate differently to how we might have done previously. There will be a greater emphasis on impact through our partnerships and in leverage. We want to move away from more traditional models of grant making to greater cooperation, co-funding and co-designing of solutions that work for our community.

### What about the provision of voluntary sector space?

The Trust is committed to the provision of new spaces and facilities for the third sector. We made this commitment in our estate master plan a number of years ago. The 'Maxilla' zone is designated for community use in planning terms and it is there that we envisage the greatest opportunity for us to realise world-class facilities for the community.

We are currently in discussions with the Royal Borough, to see how we might best cooperate in the development of new community

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space. We are hoping to kick-start this work by commissioning a study, in cooperation with the Social Council and RBKC that understands the space needs of the third sector in the Borough today and into the future.

### What about Westway's own charitable activities?

Being an asset holding charity is a huge privilege and we never lose sight of our charitable purpose; in fact it informs every decision we make – be they trading or programming decisions. We are currently in the process of updating our governing constitution so that we can make even more explicit our charitable objects and that which we stand for.

We are hugely committed to education, to providing facilities that promote and enable sport and recreation, to maintaining and improving public amenity and to the advancement of health.

We are adding additional objects that will allow us to undertake work in areas such as the advancement of the arts, culture and heritage as well as environmental protection and the promotion of urban regeneration.

### Any final thoughts or comments?

I would like to thank the great many people who have made me feel very welcome and part of the community so quickly in my first year with the Westway Trust, in particular the many fantastic voluntary and community organisations who have worked successfully with the Trust in the past and who I'm excited to work with into the future.

## HEALTH

### Promoting healthy lifestyles in Golborne

Tri-borough Public Health will be launching a pilot project in Golborne, North Kensington to promote healthy lifestyles amongst children and families.

Golborne is one of the most deprived wards in the whole of London. Children and families living in deprived areas can struggle to eat well, keep active and maintain a healthy weight.

The project aims to help make healthy choices easier for children and families in all settings in which they live, learn and play. This will include a range of activities across the community to encourage healthy eating, being active and promoting consistent messages about healthy lifestyles.

There is strong evidence to suggest that community based interventions can be effective in promoting healthy lifestyles and if successful the project may be rolled out to other boroughs.

The project will work closely with local stakeholders and gather the views of local children and parents to develop an action plan.

*More info:* Ellie Lewis, Tri-borough Public Health

[elewis@westminster.gov.uk](mailto:elewis@westminster.gov.uk)



### Shisha awareness workshops for young people

Ctrl-Z, the youth side of Kick-It Stop Smoking Service is currently visiting youth provision in the tri-borough area to run workshops on the harmful health effects of Shisha.

The workshops use innovative engagement resources including a replica shisha model and animation. They look at common misconceptions young people have about shisha, often thinking it's better than smoking cigarettes when in reality it's just as bad or in some cases worse.

Ctrl-Z also provide information about the harmful effects of smoking. They have a range of resources including an exciting interactive game called 'Operation Smoke Storm' which uses video clips and quizzes to communicate the message to young people.

If your organisation is interested in either of the above please get in touch directly with Ctrl-Z.

*More info:* Jenavi Omoma [jenavi.omoma@kick-it.org.uk](mailto:jenavi.omoma@kick-it.org.uk)

[www.ctrl-z.org.uk](http://www.ctrl-z.org.uk)



### WLCCG Patient and Public Engagement Grants



and public engagement grants programme for the voluntary and community sector in 2014 -15.

The successful applicants were:

Kensington & Chelsea Forum for Older Residents, Midaye Somali Development, The Passage, Venture Community Association and Hear Women (pictured).

In September the Social Council was re-commissioned by West London Clinical Commissioning Group to run a second year of the patient

# We had a busy summer here at the Social Co

## Voluntary Organisations Forum round-up

The Voluntary Organisations Forums (VOF) have been bringing together voluntary and community organisations in the Royal Borough to share information and discuss the key issues facing the local sector and community. Here is a snapshot of the main themes covered over the last quarter.

**The Children, Young People and Families VOF** had a focus on Youth and Play Services Commissioning. Challenging questions were posed to Commissioners, and discussions ensued around the impact on children and families of term time and holiday play services being outsourced to schools..

Public health has been a hot topic at the **Health and Wellbeing VOF**. The last meeting discussed a new project to tackle childhood obesity in Golborne, the set-up of a panel to support people at risk of hoarding, and a whole systems approach to providing care for older people.

The **Main VOF** provided an opportunity for members to learn about Westway Trust's strategic plan for the next 15 years and how it will affect local residents and VCOs.

More info:

[www.kcsc.org.uk/networks-forums](http://www.kcsc.org.uk/networks-forums)

## Safer Neighbourhoods Board

The newly established Safer Neighbourhoods Board has been meeting quarterly since April to update and engage with the public on local policing and safety issues. The Board has 25 members representing different areas and interest groups, and includes the Police Borough Commander, Chief Community Safety Officer and cabinet member for Community Safety.

The meetings are open to the public and usually consist of presentations, reports and feedback from agencies involved in policing, crime and community safety, followed by questions, comments and discussion with the public.

As well as discussions around policing and community safety, there have also been presentations on policing and community safety priorities in Kensington & Chelsea for 2015 and a recent peer review on ending youth and gang violence.

The Board has also engaged the public in the run up to and following the 2014 Notting Hill Carnival. A pre and post Carnival meeting gave local residents and stakeholders the opportunity to forward questions, comments and concerns regarding Carnival to a panel representing the council, police and carnival organisers.

More info:

[www.kcsc.org.uk/network-forum/snb](http://www.kcsc.org.uk/network-forum/snb)

## Get on Board draws to a close

The Get on Board trustee and governance support project is coming to an end. It was a project delivered with support from Volunteer Centre Kensington and Chelsea and was funded by City Bridge Trust for three years.

The project has worked with 455 prospective trustees of which it has placed nearly 100 with local organisations. It has run a number of recruitment events, training and conferences for new trustees and senior workers.

Most recently, the Get on Board Trustee and Senior Workers Conference held in September attracted 48 attendees who discussed topics including taking healthy risks, employment law and building more effective and engaged boards.

The project will soon be publishing the results of its evaluation and the Social Council are planning the future provision of governance support.

If you would like to share your views on the project please get in touch.

More info: [siobhan@kcsc.org.uk](mailto:siobhan@kcsc.org.uk)

[www.kcsc.org.uk/get-on-board](http://www.kcsc.org.uk/get-on-board)





# *uncil, here is a round-up of some of our work*

## Earl's Court and Chelsea Forum

The Earl's Court and Chelsea Forum met for the first time in nearly a year in October 2014.

The Forum is intended to bring together voluntary and community organisations in the south of the borough, providing a space for them to network and discuss issues that are relevant to them.

The October meeting at Chelsea Theatre featured a presentation on NHS plans for Whole Systems Integrated Care for the over 75s and discussed plans to open an older peoples health centre hub in the South of the borough in the near future.

All attendees agreed that the Forum could play an important role in bringing together groups in the south of the borough and committed to holding quarterly meetings.

**The next Earl's Court and Chelsea Forum will be held in Earl's Court on Thursday 29 January.**

More info: [mohammed@kcsc.org.uk](mailto:mohammed@kcsc.org.uk) [www.kcsc.org.uk/ecc-forum](http://www.kcsc.org.uk/ecc-forum)



## Poverty Watch becomes the Kensington and Chelsea Poverty and Inequality Network

In late October the Poverty Watch group was relaunched and given a new name to more accurately reflect the work it will be doing.

The project has received two years funding from Trust for London which means the Social Council has been able to appoint a new Senior Policy and Campaigns Officer, Amina Khatun, to oversee the work.

One of the first tasks of the new Poverty and Inequality Network will be to decide on a relevant subject area on which it will conduct in depth research study.

Key decisions on the research themes took place at the October meeting.

The research is intended to provide policy recommendations, as well as evidence for possible future campaigning activity.

If you would like to find out more about the work of the K&C Poverty and Inequality Network please get in touch.

More info: Amina Khatun [amina@kcsc.org.uk](mailto:amina@kcsc.org.uk) 020 7243 9809 [www.kcsc.org.uk/kc-pin](http://www.kcsc.org.uk/kc-pin)

## Compact Implementation Group works to define Social Value

The Social Council is part of the borough's Compact Implementation Group (CIG) which is working to clarify what 'Social Value' means in Kensington and Chelsea.

Broadly the term defines the added benefit that is created beyond the benefit of merely procured or commissioned services themselves. In 2013 the Social Value Act asked that public authorities like the council and health authorities consider social value when awarding public service contracts.

The CIG which brings together the voluntary sector and statutory officers from the council and health services addressed the issue at a special breakfast briefing in July 2014.

The meeting accepted that the meaning of social value is likely to be contested but acknowledged it was important to capture the social value the sector already creates. Attendees also argued that applying the social value measure should be considered for all procurement activities, not just those above EU thresholds.

The CIG is currently considering how to take the work on Social Value forward. This might include creating a framework for defining social value, developing a social value toolkit for commissioners or identifying the support required by third sector organisations in engaging with the procurement process.



## BETTER WAYS TO MANAGE SELF-CARE

Hammersmith and Fulham, West and Central London Clinical Commissioning Groups are asking people with long term conditions like diabetes, dementia, chronic heart disease (CHD) and chronic obstructive pulmonary disease (COPD) to help design a better way to help them manage their self-care.

The voluntary sector, carers, health and social care professionals, are also invited to give their views at one of the following workshops:

<b>19 November</b>	9.30am - 1pm	St Paul's Church, Hammersmith	Register: 020 7952 1230	shad.haibatan@sobus.org.uk
<b>16 December</b>	10am - 1pm	10-11 Carlton House Terrace	Register: 020 7604 8902	j.webster@onewestminster.org.uk
<b>22 January</b>	10am - 1pm	The Tabernacle, Notting Hill	Register: 020 7243 9802	siobhan@kcsc.org.uk



# UPCOMING EVENTS

## Safer Neighbourhoods Board

**9 February 2015, 6.30pm – 8.30pm venue tbc**

The primary borough-level mechanism for local engagement on policing and community safety. Board meetings are open to the public.



## Earl's Court and Chelsea Forum

**29 January 2015, 3.30pm – 5pm venue tbc**

A forum for voluntary and community organisations that are based in or providing services in Earl's Court or Chelsea. A chance to network, discuss issues affecting the area and develop closer working relationships.



## VOLUNTARY ORGANISATIONS FORUMS

The Voluntary Organisations Forums (VOF) bring together voluntary and community organisations to learn, discuss, debate, share knowledge and network. The Children, Young People and Families VOF and the Health & Wellbeing VOF are sub forums of the Main VOF which feeds into key borough strategic partnerships.

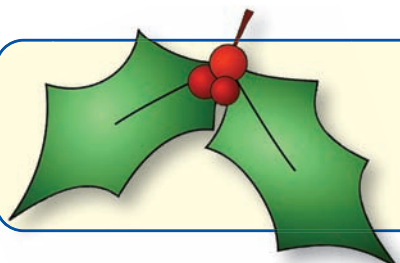


<b>Children, Young People &amp; Families VOF</b>	Tuesday 25 November, 2014	10am - 12:30pm
<b>Main VOF</b>	Tuesday 9 December, 2014	10am - 12 noon
<b>Health &amp; Wellbeing VOF</b>	Wednesday 21 January, 2015	10am - 12:30pm
<b>Children, Young People &amp; Families VOF</b>	Tuesday 17 February, 2015	10am - 12:30pm
<b>Main VOF</b>	Wednesday 11 March, 2015	10am - 12 noon

*All meetings take place at Kensington Town Hall.*

More info:

[www.kcsc.org.uk/networks-forums](http://www.kcsc.org.uk/networks-forums)



## CHRISTMAS & NEW YEAR CLOSING TIMES

The Social Council offices will be closed over the festive period. Our last day in the office before the break will be Wednesday 24 December, **we will reopen on Monday 5 January.**

Before attending events please always confirm details and book in advance on the KCSC website.  
[www.kcsc.org.uk/events](http://www.kcsc.org.uk/events)