



# Delivering Change for Children

**To what extent is poverty affecting the lives of children and families locally? How can the local voluntary and community sector contribute to help combat poverty?**

These are urgent questions that need addressing at a time when the Institute for Fiscal Studies predict a steep rise in child poverty rates over the next few years.

This is why the Social Council is pleased that our partnership work with the voluntary sector forums, the council, NHS officers and Poverty Watch has led to us being awarded £60,000 over 18 months to deliver the Change for Children project.

Through this award we aim to support local organisations to ensure that what is happening to families is understood. This will lead to exploring ways resources can be used differently to help residents maintain hope and aspiration during this era of austerity.

The work will support organisations working with children and families to respond to needs as they develop and produce evidence that might help with raising funds to deliver enhanced services to families.

The project will be rolled out from September onwards and will seek to work with 35 organisations to capture evidence of the issues that are affecting local families both in and out of work. We want to support organisations to gather



as much evidence as possible so that we can begin to identify gaps, shape services, lobby for change and campaign for social justice.

## **Influencing change**

Evidence will tell us many things about what people are experiencing. It will highlight the struggles that people go through as well as the great things that people do to help themselves and others. From the evidence we will see where there are gaps and then work with groups to see if those gaps can be filled. This work is of vital importance for local children but you can play

your part easily. We will support you to ask questions. We will come and help with any door knocking you may wish to do. We will write the reports with you and support you and your families to speak to decision makers.

To find out more about this project and how to get involved, visit our new Change for Children web page. Whilst there you can also read more about our Community Voices project and Poverty Watch.

More info: Ambika Sharma  
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[www.kcsc.org.uk](http://www.kcsc.org.uk)

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### Kensington & Chelsea Social Council (KCSC)

works to support locally focused  
voluntary and community  
organisations serving local residents.

The views expressed in Link are not  
necessarily those of KCSC.

## The Community Leadership School is coming

**Don't miss this opportunity to influence your own future and that of the local sector.**

Between September and December 2012 we are piloting a new Community Leadership School. The pilot will pave the way for the full implementation of community leadership courses, workshops and tools from early 2013.

If you are interested in joining the Future Leaders Support Group, just want to network or receive training in dealing with stress or improving your problem solving skills, make sure you don't miss the opportunity to attend workshops and events this coming autumn.

Sign up to the pilot by contacting Angela Spence and we will keep you updated on all the progress.

More info: Angela Spence      angela@kcsc.org.uk

**020 7243 9802**



## Mentoring for senior workers and trustees, advice to boards

In addition to the new Community Leadership School we already offer some mentoring to senior workers and trustees as well as advice to boards.

So if you feel that some extra support could help you in your management or governance role why not get in touch to discuss your needs?

More info: Mary Gardiner      mary@kcsc.org.uk

**020 7243 9803**

or: Siobhan Sollis      siobhan@kcsc.org.uk

**020 7243 9806**

## Do you need help with a business plan?

Are you thinking about incorporating as a company?

Do you need help with your financial management systems?

As the voluntary sector is moving more towards formal contracting, charities need to be thinking more about these important aspects of running a small organisation.

If you need advice on any of these topics then please get in touch to discuss your needs.

The Social Council is working together with CaSH to deliver these services to local organisations.

More info: Siobhan Sollis      siobhan@kcsc.org.uk

**020 7243 9806**



## New research highlights barriers to switching household energy tariffs

A recent report produced by Kensington & Chelsea Community Enterprises CIC concluded that people from certain demographic groups experience barriers in trying to save money by switching household energy tariffs.

The report was based on research carried out with three local partner organisations; A Moveable Feast, Age UK Kensington & Chelsea and Nucleus Legal Advice Centre. It highlighted a need for independent advice to help people switch tariffs. This was due to the complexity of the markets and the information given by suppliers. The findings support recommendations from the Government, Ofgem and Age UK on empowering consumers by providing information, advice and advocacy, particularly in complex markets such as energy.

NHS public health managers will be taking the recommendations forward as part of their strategy to reduce fuel poverty.

You can read the report online or download your copy from the Social Council website.



More info:

[www.kcsc.org.uk/news/energy-tariffs](http://www.kcsc.org.uk/news/energy-tariffs)

## Staff changes at the Social Council

This summer we were pleased to welcome Katie Steingold as our new Events Officer. Katie has taken over the role formerly occupied by Ambika Sharma who has been promoted internally to Campaigns Development Officer. Ashna Sharma who joined us as an Administrator will continue in her role until the end of the year but last month we were sorry to say goodbye to Ava Williams, our Events Volunteer. Ava is returning to University to complete the second year of her studies.



Ambika, Ashna and Katie.

## Have you got what it takes to be a trustee?

The Get on Board Kensington and Chelsea project is recruiting people to volunteer as trustees of local voluntary and community organisations. If you currently work in the voluntary sector you may have the skills and experience that local organisations are looking for.

Being a trustee is a great responsibility that enables you to become part of the overall management and decision-making team of an organisation. The role will help you develop your skills in areas such as team work and strategic thinking.

If you are interested in becoming a trustee we want to hear from you.



### Upcoming events for trustees

#### New Trustees Training Session

Thursday 11 October 6.15pm 8.30pm,  
Kensington Town Hall.

This session will provide an overview of the roles and responsibilities of being a trustee.

#### Trustee Conference

Saturday 20 October 10.45am- 3.20pm,  
Kensington Town Hall.

A conference for trustees to come together to network, learn and share perspectives on good governance.

More info: Brenda Nambooze  
[brenda@kcsc.org.uk](mailto:brenda@kcsc.org.uk)

020 7243 9807

[www.kcsc.org.uk/getonboard](http://www.kcsc.org.uk/getonboard)

# New Public Health Outcomes Framework Seminar

**Tuesday 9 October, 10am - 1pm – with Pete Westmore, Senior Public Health Manager, Inner North-West London Primary Care Trusts**

This half-day seminar is for voluntary organisations in Kensington & Chelsea that are interested in acquiring NHS contracts to deliver health improvement work in the community.

The seminar will enable you to understand the new public health outcomes framework, relate it to your organisation's work and identify ways in which voluntary organisations can support local authorities to meet their new public health responsibilities.

Places can be booked via the Social Council website.

More info:

[www.kcsc.org.uk/publichealthseminar](http://www.kcsc.org.uk/publichealthseminar)

## Census

The first results from the 2011 Census were published in July and they showed a surprising drop in the population of the Royal Borough of Kensington and Chelsea.

The figure of 158,700 was 0.6% down on the 2001 total when the last Census was conducted but perhaps more importantly it was also down on the mid-year estimates produced by the Office for National Statistics (ONS) which estimated a population of just over 169,000. Across London, the population has grown by 12% over the last decade.

The population figures are important because they affect the central government formula grant for the coming years. For the 2001 Census, Kensington and Chelsea had the worst rate of return in the country and this could partially explain the low total this time.

The first release of Census data included focused on population figures and gave a breakdown by age groups and sex. Further key and quick statistics will be released in late 2012/early 2013 and local characteristics will be released in the spring of 2013.



## Westway Development Trust – *SEEKING NEW MEMBERS*

The Westway Development Trust is inviting local voluntary and community organisations to sign up as member organisations.

The Trust was formed in the 1970s, to take on the challenge of regenerating and managing derelict land under the A40 flyover. It now provides a host of services including training, recreational and sports facilities, member capacity and skills development and the promotion of community arts.

The Trust works closely with its member organisations to deliver its wide range of projects. Members also play an important constitutional role, electing half of trustees and having the right to

nominate candidates for trustee election.

To be eligible for membership, organisations must have aims that are compatible with those of the Trust and be currently providing charitable activities in Kensington and Chelsea which serve the interests of a significant number of residents.

If your organisation is interested in membership you can find out more by contacting Westway Development Trust directly.

**WESTWAY**  
DEVELOPMENT TRUST

More info: [info@westway.org](mailto:info@westway.org)

[www.westway.org](http://www.westway.org)

020 8962 5720



## Corporate Services Innovation Funding

A desire to support voluntary and community organisations develop more creative and sustainable funding models is behind a £1.5m injection of council funding that is part of the Royal Borough's Corporate Grants Programme.

Applicants have until midday on Friday 5 October 2012 to bid for funds from the Corporate Services Innovation Fund 2013-14.

### Organisations that either:

- want to offer a new service in the Royal Borough
- are not currently funded via the Corporate Grants Programme
- want to reach a new client group

**can apply for projects that they believe will become sustainable with little or no public sector subsidy within three years.**

A minimum grant of £10,000 can be awarded for up to three years. Funding will be available from January 2013.



More info:

[www.kcsc.org.uk/funding/corporate-services-innovation-funding](http://www.kcsc.org.uk/funding/corporate-services-innovation-funding)

## Silver Sunday – celebrating the lives of older people

Sunday 7th October will see a number of events taking place to mark the first 'Silver Sunday' – a day of activities to celebrate the lives of older people.

Events will take place across the tri-borough area of the Royal Borough of Kensington and Chelsea, Westminster City Council, Hammersmith & Fulham.

Local organisations are being encouraged to take part by arranging their own events and activities to take place on the day.

You can send in details of any activity you are holding in this borough to [information@rbkc.gov.uk](mailto:information@rbkc.gov.uk) and it will be included in council publicity for the day.

All events will also be publicised on the Silver Sunday website.

More info:

[www.silversunday.org.uk](http://www.silversunday.org.uk)

# What is happening to o

**In the last two years, a number of changes to a range of social support systems ha or even middle incomes. The cost of living has risen whilst support is being cut.**

Evidence collected by voluntary sector advisors that supported the development of Your Credit Union Kensington & Chelsea tells us that many households in this wealthy borough struggle with high levels of debt.

People simply do not earn enough or receive enough in benefits to pay for school uniforms for their children, to provide adequate diets for their families, to eat a regular hot meal or sometimes pay their fares to work.

Recent changes to housing benefit have seen, at the last count, more than 900 households of all ages and backgrounds forced out of their homes to other, cheaper parts of London and beyond. Homelessness is increasing by an average of 25 families per month. We fear far worse changes when the universal benefit cap is introduced next year.

We are losing children from local state schools, volunteers from local community organisations, long term older residents and hard working families. As the benefit changes affect more residents, we are seriously concerned that not enough consideration is being given to the widening equality gap in this borough. If not thought through, we may be creating areas that, once more, become polarised.

The reform of social housing

through the Localism Act in 2011 which gave local authorities and social landlords greater freedom and flexibilities will reinforce this damaging trend. Social landlords (not the council, yet) applying affordable rents at 80% of the market value will put 'affordability' out of reach for many in the borough. Offering time limited tenancies will take homes away from many low income and vulnerable people.

Already the vast majority on housing waiting lists have no chance of accessing social housing and those housed in temporary accommodation outside of the borough face long and expensive journeys to hold down their jobs, to keep their children in local schools and to maintain social ties.

The hope we had for vibrant, mixed communities will not be realised if this strategy is not implemented with good planning, an understanding of what a healthy community should look like and lots of common sense.

The social economy is as important as the formal economy and we believe it is a rare Kensington and Chelsea resident who doesn't want to mix with people from all backgrounds.

We need a new approach that is not solely market driven and one that sees local councillors work

with central government to stop this people drain.

As a sector we are not standing still whilst this is happening. We are collecting evidence to take to decision makers at the BVOAG, the quarterly meeting body that brings together voluntary and community sector representatives with councillors, lead officers and health directors. We are running a cross sector group called Poverty Watch, and we are supporting organisations working with more vulnerable groups and children and families to work together to both collect evidence, support those in hardship and to remember why we are doing what we do.

As well as Poverty Watch and the Credit Union we are supporting a food bank which is going to be launched from St Luke's Church, Redcliffe Gardens in September. We also plan to work with our member groups to start a clothes swap. Although some of this seems Dickensian, the Social Council is supporting these projects as practical support must develop alongside lobbying.

Both activities can point out the injustice of the effects of reductions on those who are more vulnerable than many of us. It is vital to also show that we do consider that we, as a set of communities, are all in this together.

## DO YOU AGREE WITH OUR APPROACH?

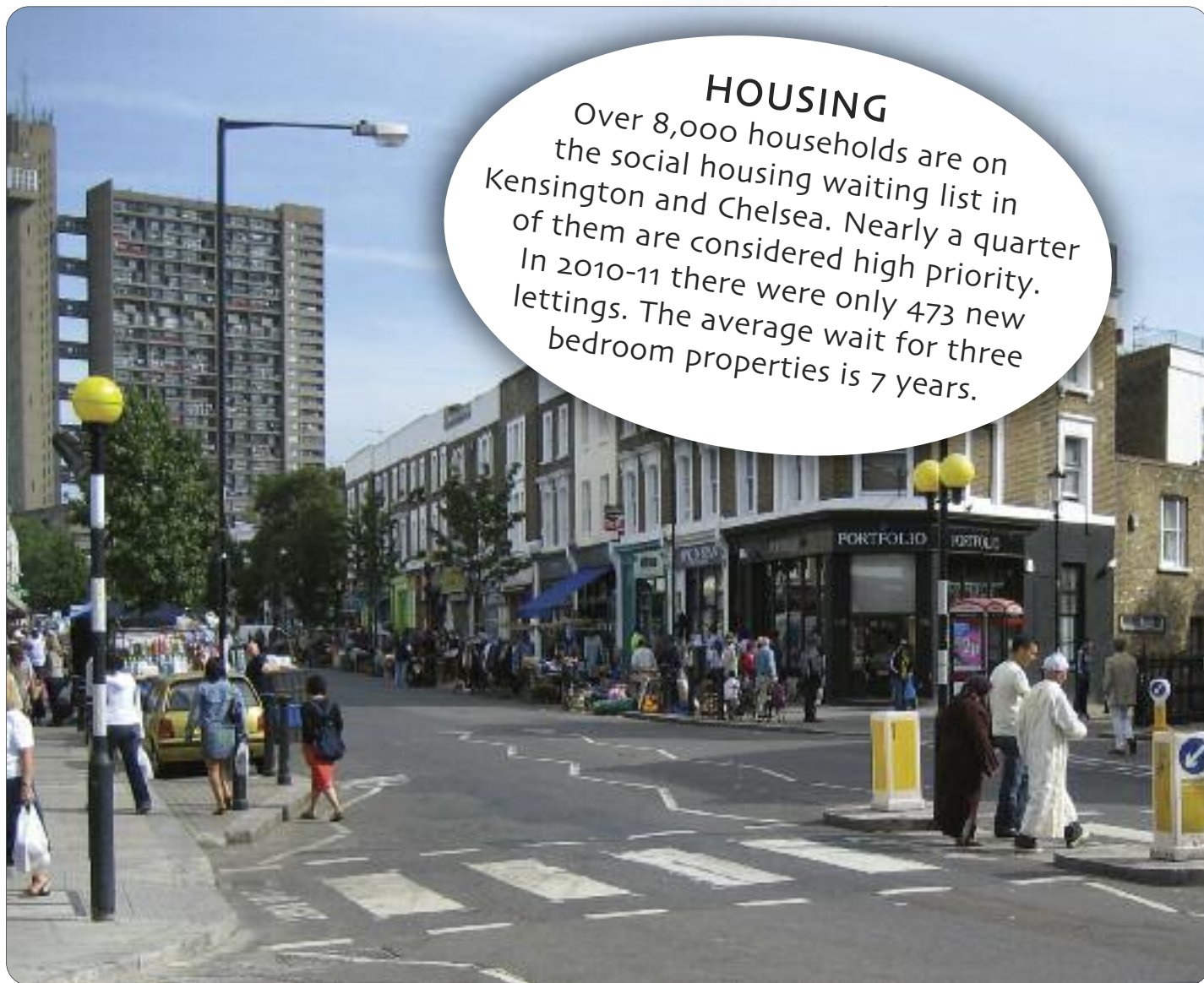
We need you to tell us if this is the right combination of approaches. We need to also see whether you would like to join the campaign or the support projects. Would you join a letter writing group or attend Poverty Watch? Can you send in evidence based stories so they can become part of the proof of what is happening across our communities?

## MAINTAINING OUR MISSION

Keeping our spirit and mission alive as a sector at the moment is so important. Our approach to the future for the residents we serve is rooted in why we developed and the way we have always delivered our mission. This is what we have to remember in the coming months as we understand more about the effects of austerity.

# Our mixed Communities?

we had a detrimental impact on the lives of those residents locally who are on low income. Our Chief Executive Mary Gardiner looks at the future of our communities.



**HOUSING**  
 Over 8,000 households are on the social housing waiting list in Kensington and Chelsea. Nearly a quarter of them are considered high priority. In 2010-11 there were only 473 new lettings. The average wait for three bedroom properties is 7 years.

## Save the Children highlight extent of national child poverty problem

New research from Save the Children has highlighted the extent of child poverty nationwide. It says children are going without hot meals, new shoes and winter clothes, and missing out on school trips, toys and treats because their parents cannot afford the rising cost of living.

This includes families with a household income of up to £30,000 a year but those below the poverty line with a household income below £17,000 are worst hit. Shrinking incomes, soaring

food and energy costs, and cuts to welfare benefits and public services are cited as reasons.

Save the Children has launched an appeal with the slogan 'It Shouldn't Happen Here' to raise £500,000 to help those most in need. This is the first time it has launched an aid appeal for people in Britain. Money raised will be spent on providing cookers, beds and other essential household items to families living in poverty.

More info:

[www.savethechildren.org.uk](http://www.savethechildren.org.uk)



# What are the main challenges facing today and what can we do about



## Stop the victimisation of people

**Kirsty Palmer** – *Chief Executive Volunteer Centre*

The way the media portrays it, you'd think that every person out of work and claiming benefits is happy to just sit just watching

Jeremy Kyle, growing progressively more obese and less likely to get gainful employment. But it's simply not true.

People on benefits make a huge contribution to the local voluntary sector and wider community by giving their time as care assistants, classroom assistants in nursery schools, administrators, drivers, gardeners and a whole range of other activities. Without their efforts, the Volunteer Centre wouldn't be able to fill many of the volunteering placements that we offer. By their nature, most local groups need people who are available

Monday-Friday, 9-5 which precludes those "hard-working taxpayers" from being able to help them. Thank heavens then, for people on benefits who are able to step in.

The Volunteer Centre is also, not coincidentally, a sub-contractor for the Work Programme, and again we see people every week who are desperate to work, to make a contribution, to be a part of society. They take up placements in local organisations and make a huge difference to the community of Kensington & Chelsea.

The most important thing in all this, though, is that this is strictly VOLUNTARY. None of these people are forced to take part in this activity or are penalised if they don't. They do it of their own free will because they



## Improve life chances for children

**Danielle Stone** – *ex Golborne ward resident, teacher, and community ad*

Many would agree that education should be based on fairness, opportunity and good practice. FOG in other words. The trouble

is that these terms are contested and actually what we get instead is fog.

Fairness is about helping every child to overcome obstacles to learning. That might mean breakfast first thing in the morning for some or a grant to buy a school uniform. It could mean a maintenance allowance for those over 16 so they don't have to work.

Opportunity means a rounded experience in and out of school. The big advantage that public schools, grammars and the best of the maintained sector offer students is a rich out of school experience. Team sports played at weekends. After school and weekend dance classes, chess, science and maths activities, circus skills. Day trips, residential stays and trips abroad. Something for everyone. The profile of a successful learner is one who works hard in school and hard out of school on enjoyable life enhancing activities.

Good practice is about providing good teaching first and we know the early years and primary education is the bedrock. It's expensive. Its labour intensive. Without good teaching, we are forever trying to compensate for the effect of a poor start. This is even more intensive

and more expensive. And doesn't necessarily work!

Good teaching is about understanding how learning happens. It's about keeping a focus on the needs of the learners and a vision of the transformational power of learning. It's about each child finding out how to be a good learner and developing a love of learning. Learning is a social activity. It is collaborative. It is the product of the integration of many different strands — time, money, energy, commitment. It depends on input from parents, grandparents, teachers, governors, community members, external agencies. It is where we should all be in it together.

This means that schools should be local and community minded. The pressure on school places at present has put an intolerable pressure on parents struggling to find a school place for their children.

The pressure once seen at secondary level has come down to the primary phase where each child is no longer guaranteed a place in the nearest most appropriate school. Parental choice is no longer an option for many. Competition for a place for 5 year olds seems to be the order of the day. I would love to have performance indicators for education based on FOG. I think as a nation we might find we are rated as red on every count.



# ing communities them?

## out of work!

understand the advantages that it will bring them. It has been our overwhelming experience that when people are treated like responsible members of society they will behave exactly in that way. We offer compassion and understanding, and make every effort to make sure their volunteering placement fits in with the rest of their life (children, managing illness, training etc) and they stick at it. We also know that a significant proportion of them find paid work as a result.

In the last year at the Volunteer Centre, we registered almost 5,000 brand new volunteers, well over half of whom were hoping to use their volunteering experience as a way to help them towards a job. This does not suggest a sub-culture of idleness.

## through education

visor.

**Both of these articles appear on the Social Council website as blogs. We would welcome your comments on what the author has to say.**

Whether you agree or disagree please join the discussion at [www.kcsc.org.uk/blog](http://www.kcsc.org.uk/blog)

If you have an opinion that you would like to share in answer to the headline question we would love to hear it. Why not send it in to us and be our next guest blogger?

Submissions should be no more than 400 words (but please feel free to submit a shorter piece).

We will not publish anything that is party political and please state your connection to the Royal Borough of Kensington and Chelsea.

More info: Kuldip [kuldip@kcsc.org.uk](mailto:kuldip@kcsc.org.uk) 020 7243 9803

# Your Credit Union gets set for launch

Not-for-profit banking services will shortly be available for people who live and work in the Royal Borough of Kensington and Chelsea with the launch of the borough's very first Credit Union.

Services will be available both online and within community outlets across the borough in the North (Kensal Road), Central (Earls Court) and South (Worlds End).



Members will be able to take advantage of a range of savings, loans and other ethical financial services that will offer benefits to local people and the wider community.

Your Credit Union is a mutual which means it will be owned by everyone who joins, and each member will have a say in how it is run. It will provide an ethical alternative to subprime lenders such as payday loan providers, home credit companies, pawnbrokers and illegal loan sharks who prey on local families, helping residents avoid these extortionate interest rates. Currently, as many as 24,500 of the borough's residents are excluded from the mainstream banks and struggle with their finances.

## Register your interest NOW

Don't miss out. Be one of the first to benefit from its new financial services by registering your details with Your Credit Union today.

You can find out more by ringing **020 8356 5663** or visiting [www.yourcu.co.uk](http://www.yourcu.co.uk)

## STAYING STRONG

**KCSC CONFERENCE AND ANNUAL  
GENERAL MEETING**

**WED 14 NOVEMBER  
9.30AM - 3PM  
LONDON LIGHTHOUSE**

How can the local voluntary sector maintain its strength in the current climate? Does the need to change and adapt to new challenges conflict with our values?

**Discuss the future with invited panel guests and RBKC Chief Executive Derek Myers.**

More info: [www.kcsc.org.uk/agm2012](http://www.kcsc.org.uk/agm2012)

# Evidencing needs

To coincide with the launch of our new Trust for London funded project – **Change for Children** (see front page) this article will focus on one of the ways in which information about the needs of your users or community can be collected.

Collecting this information is vital for you to be able to plan any new services and make sure they are meeting the current needs of the people that use your services. It also comes in handy when completing that tricky question on funding application forms **‘what is the need for your project and how do you know there is a need’**. Furthermore, it can provide you with data to build an evidence base if you wish to campaign for change on issues effecting your users.

confidence to share their opinions in a group. In such a case one-to-one interviews or questionnaires would be better. Also you need to consider that only a few questions can be asked in a focus group due to the time taken up by discussion and sometimes it can be hard to record what people say as they may talk over each other.

## Top tips on running a successful focus group

- Consider arranging your focus group to coincide with another activity so you already have people physically there
- Prepare a short list of questions, starting with a general one to get the discussion going and then move into more specific questions
- Use ‘open’ questions (i.e. without a yes or no answer) and prepare prompts to help encourage discussion where needed
- When inviting people to a focus group consider it’s make up so that you have a good cross section of the people you want to gather opinions from
- Hold the focus group in a venue that is welcoming, comfortable and accessible for people
- Have both a facilitator and an observer/recorder present
- Set ground rules at the beginning of the focus group
- Ensure the facilitator does not get involved in the discussion but does intervene to help keep the topic on track and to ensure that everyone in the group gets to have their say and no one person is dominating



## Focus groups

In this edition, we are taking a look at Focus Groups. These are discussions led by a facilitator with on average six to twelve people on a topic set in advance. The idea is for people to meet together to share opinions and experiences surrounding that topic.

### Pros

Focus groups are a good way to explore topics in depth and the discussion generated can encourage people to share attitudes and experiences as people ‘bounce off each other’ in the conversation. They are particularly useful for consulting your users on what they think of your services and gathering suggestions for improvements or developments.

### Cons

Focus groups are not suitable if you need to gather confidential or sensitive information or if people lack

***If you deliver services for children and families in the borough of Kensington and Chelsea and want to learn more and get support on gathering evidence then read more about the Change for Children project on page 1.***



# Transforming Local Infrastructure

## Improving our support for your organisation

Previous editions of LINK have described the work of the Kensington and Chelsea Infrastructure Consortium, (a partnership between us, the Volunteer Centre, CASH, K&C Foundation and the Migrant and Refugee Communities Forum). In this edition we are bringing you up to date on the Change Programme that forms one part of this programme.

With the overall aim of making support services for voluntary and community organisations “more streamlined, effective and accessible”, we have been gathering as much information as possible on which to base our solutions for the future.

We have defined infrastructure services as “the support that helps groups achieve their aims”. This definition covers a wide range of services, including advice on running your group, funding advice, working with volunteers, empowering the sector to have a “voice”, policy and information work and representation.

We have run three sessions for voluntary and community organisations to give them an opportunity to feed in their views and there is also an online questionnaire (see the box below). The information that we have obtained has shown us which of the current services groups use, how highly they rate them, and what new services would help in

the future. We have also talked to council officers and other external stakeholders to gather their views.

We have mapped the infrastructure services that are currently provided by the five partner groups and are currently assessing the impact that these make.

Of course, we can't ignore the fact that this project is taking place in a period of immense change for the voluntary and community sector itself and how we take this work forward must be firmly rooted in this new era of reduced funding, squeezed public services and a need to do more with less.

The consortium realises that now is the ideal time to “modernise”; to provide you with the support and help that you need in this new environment so that you in turn can provide the services that your beneficiaries require. The partners have agreed that the identified needs of the groups must be at the heart of the reconfiguration of services.

Our next step in the process is to involve the Chairs and Trustees of the Consortium Partners and to discuss what “form” the future provision of services might take.

For updates on the Kensington and Chelsea Infrastructure Consortium's work you can visit the Social Council's TLI web page.

More info:

[www.kcsc.org.uk/tli](http://www.kcsc.org.uk/tli)

### ARE WE MEETING YOUR SUPPORT NEEDS?

As your local voluntary sector infrastructure support agencies, are we delivering the services you require?

Please do take time to complete the short online questionnaire by visiting the link below.

The questionnaire is in two parts – we ask for your thoughts on the support you currently receive and about the support services you would like to see us deliver in the future.

The more evidence we gather, the better the new services can be tailored to your needs.

[www.kcsc.org.uk/part-1-meeting-your-current-support-needs](http://www.kcsc.org.uk/part-1-meeting-your-current-support-needs)



### Contact the Kensington and Chelsea Infrastructure Consortium

For further information about the Change Programme, or if you would like to make comments, you can also email Helen Hughes, Change Manager, directly.

More info:

[hughes870@btinternet.com](mailto:hughes870@btinternet.com)





# UPCOMING EVENTS

Please see below a list of currently scheduled events until the end of the year. Details of these and all other Social Council events can be found on our website. Please register for events before attending.

## SEPTEMBER

**Poverty Watch Meeting**  
**Thu 13 September**  
 10am - 12pm  
 London Lighthouse

**Voluntary Sector Tour**  
**Fri 14 September**  
 1.00pm - 4.15pm  
 North Kensington

**Summer Garden Party**  
**Fri 14 September**  
 4.30pm - 7pm  
 London Lighthouse

**Child Poverty - Where's the evidence? Training**  
**Tue 18 September**  
 10am - 1pm  
 Kensington Town Hall

**K&C Advice Forum**  
**Thu 20 September**  
 2.30pm - 4.30pm  
 Kensington Town Hall

**Health & Wellbeing VOF**  
**Tues 25 September**  
 10am - 12.30pm  
 Kensington Town Hall

**Future Leaders Support Group**  
**Fri 28 September**  
 12.30pm - 2pm  
 London Lighthouse

**Big Sunday Lunch**  
**Sun 30 September**  
 1pm - 4pm  
 Harrow Club

## OCTOBER

**Chief Officers Support Group**  
**Mon 1 October**  
 12pm - 2pm  
 London Lighthouse

**Child Poverty - Where's the evidence? Training**  
**Tue 2 and 9 October**  
 5.30pm - 7pm  
 Kensington Town Hall

**Sharing Lessons Learned - Sexual Health Conference**  
**Wed 3 October**  
 9.30am - 4.30pm  
 London Lighthouse

**Managing Stress Training**  
**Wed 10 October**  
 10am - 4.30pm  
 London Lighthouse

**New Trustee Training**  
**Thu 11 October**  
 6.15pm - 8.30pm  
 Kensington Town Hall

**Children Young People & Families VOF**  
**Wed 17 October**  
 10am - 12.30pm  
 Kensington Town Hall

**Public Health Outcomes Framework Workshop**  
**Thu 18 October**  
 10am - 12.30pm  
 London Lighthouse

**Trustee Conference**  
**Sat 20 October**  
 10.45am - 3.20pm  
 Kensington Town Hall

**Future Leaders Support Group**  
**Fri 26 October**  
 12.30pm - 2pm  
 London Lighthouse

## NOVEMBER

**Chief Officers Support Group**  
**Mon 5 November**  
 12pm - 2pm  
 London Lighthouse

**Engaging Communities VOF**  
**Wed 7 November**  
 10am - 12pm  
 Kensington Town Hall

**Managing Staff Training**  
**Thu 8 November**  
 9.30am - 4pm  
 London Lighthouse

**Compact Breakfast Briefing**  
**Fri 9 November**  
 9am - 10.30am  
 Kensington Town Hall

**Staying Strong - KCSC Conference and Annual General Meeting**  
**Wed 14 November**  
 9.30am - 3.00pm  
 London Lighthouse

**Older Peoples VOF**  
**Mon 26 November**  
 3pm - 5pm  
 Kensington Town Hall

**Future Leaders Support Group**  
**Fri 30 November**  
 12.30pm - 2pm  
 London Lighthouse

## DECEMBER

**Chief Officers Support Group**  
**Mon 3 December**  
 12pm - 2pm  
 London Lighthouse

**Main VOF**  
**Wed 12 December**  
 9.45am - 12pm  
 Kensington Town Hall

**Poverty Watch**  
**Thu 13 December**  
 10am - 12pm  
 London Lighthouse

**K&C Advice Forum**  
**Thu 13 December**  
 2.30pm - 4.30pm  
 Kensington Town Hall

Visit [www.kcsc.org.uk/events](http://www.kcsc.org.uk/events)  
 or for more information on any  
 event call **020 7243 9800**