



THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

# Youth Review Overview



# Youth Review

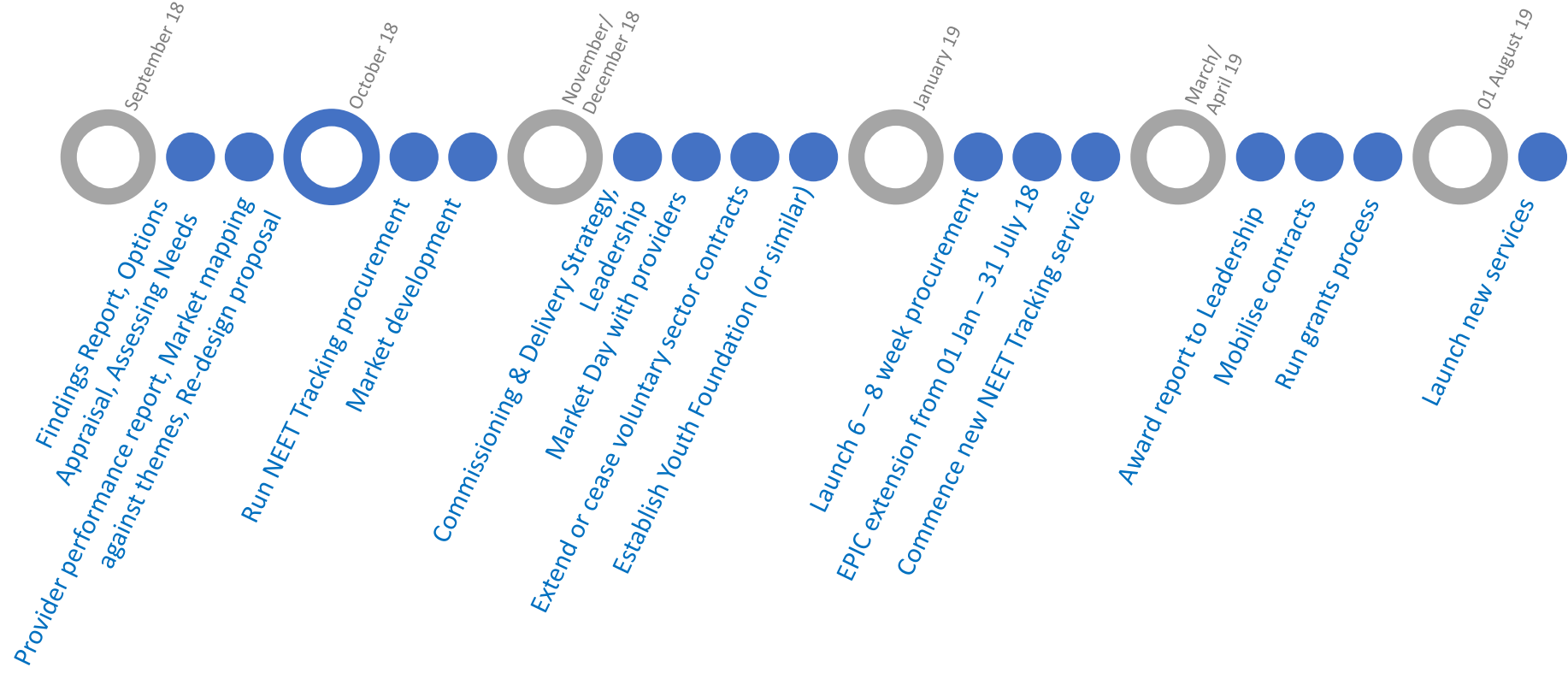
## Key principles (currently being co-designed with young people)

The new service will:

- Design youth services in RBKC that meet the needs of young people
- Ensure that current providers meet the needs of and improve outcomes for young people
- Be led and designed by young people, giving them more control over the service design and delivery
- Be accessible and inclusive
- Promote choice
- Offer a quality service that improves outcomes whilst meeting financial requirements
- Be focussed on sustainable outcomes that matter to young people
- Reduce the number of children and young people requiring intervention from statutory services
- Build on strengths and shortcomings of current services and service model as well as learning from elsewhere
- Design services responsive and flexible to changing need that are financially sustainable and consider alternative forms of delivery
- Have stronger links with internal and external stakeholders as well as local businesses
- Represents value for money as well as quality

# Youth Review

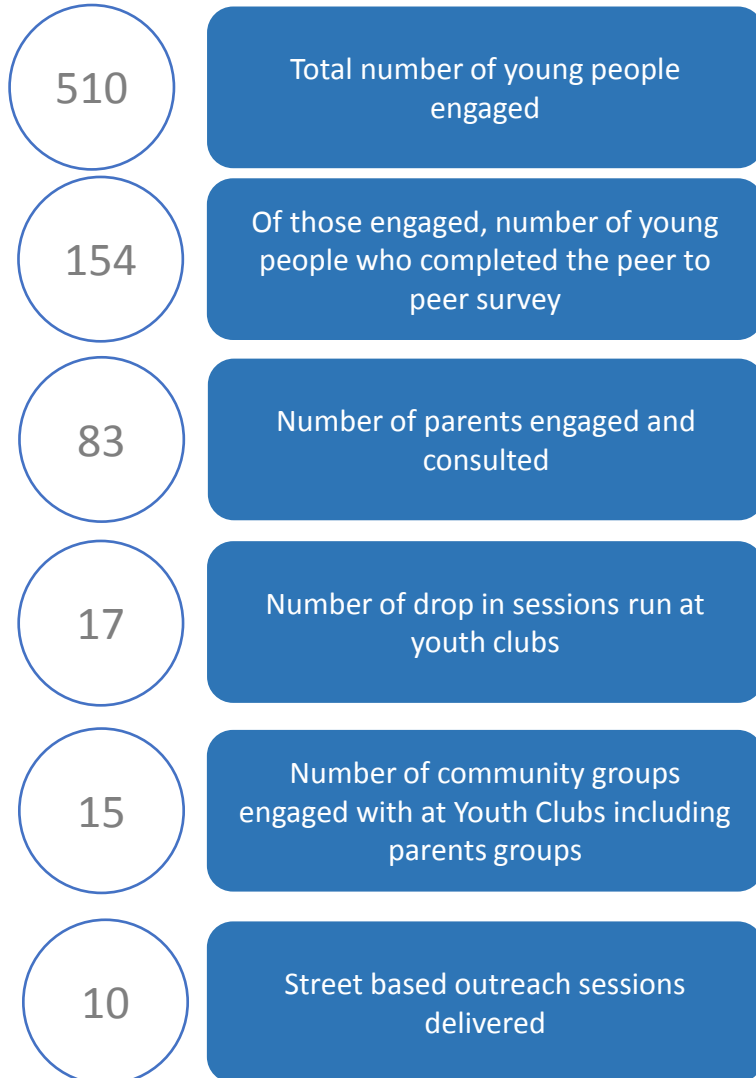
## Key Milestones



# Youth Review

## Engagement activity so far & themes

### Engagement



### Themes





# Engagement findings: future and ambition



- Focus on education and employment support
- Holistic career development offer alongside their academic work in schools, colleges and universities
- Improved routes into employment and understanding pathways
- Business and enterprise creation
- Maximize assets and resources
- Leveraging employment and work experience for young people who would otherwise struggle to access those opportunities
- Creating a network of local business mentors
- Personal development to broaden their horizons and gain new experiences



# Engagement findings: community and environment



- Beautification projects for neighbourhoods and repair of community assets
- Strong and supportive community groups with a need for further community cohesion.
- The voice of young people in shaping decisions affecting them
- Intercultural exchange to promote different life experiences and share understanding
- To make better use of community spaces and offer year round community activities in parks, community and youth centres, open spaces and popular businesses



# Engagement findings: safety and security



- Young people can feel unsafe when travelling around the Borough, even in their own neighbourhoods
- Safety concerns due to witnessing violence or anti-social behaviour, hearing about negative experiences of peers
- Can be a barrier to accessing services
- Need for more safe spaces, proactive outreach, targeted serious youth violence work, and general advice and information for young people on personal safety
- Recognition that causes of crime are linked to opportunity, home life, accessible social activities and networks

# Engagement findings: happy and healthy lives



- Mental health and emotional wellbeing was a focus; including what can help young people feel happy and less stressed
- Physical health also a priority area
- Need for positive activities for wellbeing including sports and youth clubs, creative and arts activities, spaces to socialize
- Need for more to be available at weekends, specific support for exam stress, and more access to health and fitness activities such as through youth and sports clubs
- Need for dedicated mental health support, especially since the Grenfell Fire
- Clear approaches are needed in working with young people with mental health needs
- Greater focus is needed on earlier identification and preventative work



# Other considerations: Findings related to the Grenfell fire



- Rebuilding the community's trust in the Council requires a greater level of youth participation and decision making in matters that affect young people.
- Although the community are living with the experiences and losses from Grenfell year round, there may be certain times of the year - such as holidays and during the anniversary of the fire – where additional mental health support and therapy provision is required.
- Though some argue that the community has become stronger as a result of the Grenfell Fire, many recognise that fractures have been caused due to what is seen as an unfair allocation of resources. Work to grow community cohesion is needed.
- Symptoms of trauma may not be outwardly expressed in young people now, however young people may experience psychological implications in future. Specialist support to identify and work to overcome trauma in later life is necessary.



# Findings from the sector

- There is a real drive from providers to work towards a better future and make services better
- There is a large amount of diversity in the borough as well as a variety of services
- We have access to some great spaces; some of these, in particular safe spaces, could be better advertised to parents and young people
- There is an opportunity to make good use of the resources we have and to work in a more joined up way

Ideas for the future model included:

- A refocusing of support for young people around careers guidance, and mental health and wellbeing
- The inclusion of structured life skills courses or training to help with cooking, budgeting and wider employment
- More training for staff in areas such as complex trauma and contextual safeguarding
- Training and development for staff around impact measurement and the delivery of outcomes
- A clear and consistent role for youth workers
- Establishing a 'youth network' to ensure the offer is coordinated
- Forming a governance structure which allows young people to participate in decision making

# Thematic drivers for young people



- Creating lasting friendships
- Improving wellbeing
- Trained and empathetic support for problem-solving
- 'Less structured' activities
- Reaching the hardest groups of young people to access activities
- Improving physical health
- Building resilience and developing coping strategies to deal with trauma and stress
- Building relationships with positive role models

- Need for more safe spaces, proactive outreach, targeted serious youth violence work
- general advice and information for young people on personal safety
- Recognition that causes of crime are linked to opportunity, home life, accessible social activities and networks

Happy, healthy lives

Safety and Security

What's important

Future and Ambition

- Community pride
- A supportive and connected community
- Beautification
- Voice & citizenship
- Cultural understanding and integration

Community and Environment

- Understanding career pathways and opportunities
- Enterprise support
- Professional skills
- Academic support
- Confidence building
- Life skills
- Raising aspirations
- Broadening horizons

# Commissioning Process

