West London CCG
Integrated Care Strategy
2018-2020

Mobilising an Integrated Community Team through a Multispecialty Community Partnership (MCP)

Supporting Primary Care Working at Scale

Developing a road map towards accountable care

Strategy Overview: Focusing on Function

"By far the most critical task in developing an MCP is to get going on model of care redesign"

NHS England 2016

This strategy develops West London's long term vision for integrated and accountable care. The aim over the next two years is to make a real difference to how care is delivered to our residents. We will focus on getting the function (the model of care) right whilst continuing at pace to work with our providers to develop our plan around the future form of the local system's accountable care approach.

We will develop our model of care with learning from the past two years of rolling out the **My Care My Way (MCMW)** service and more recently the **Community Living Well (CLW)** service. Our recent Rapid Learning and Evaluation Programme has set out the case for change by recommending:

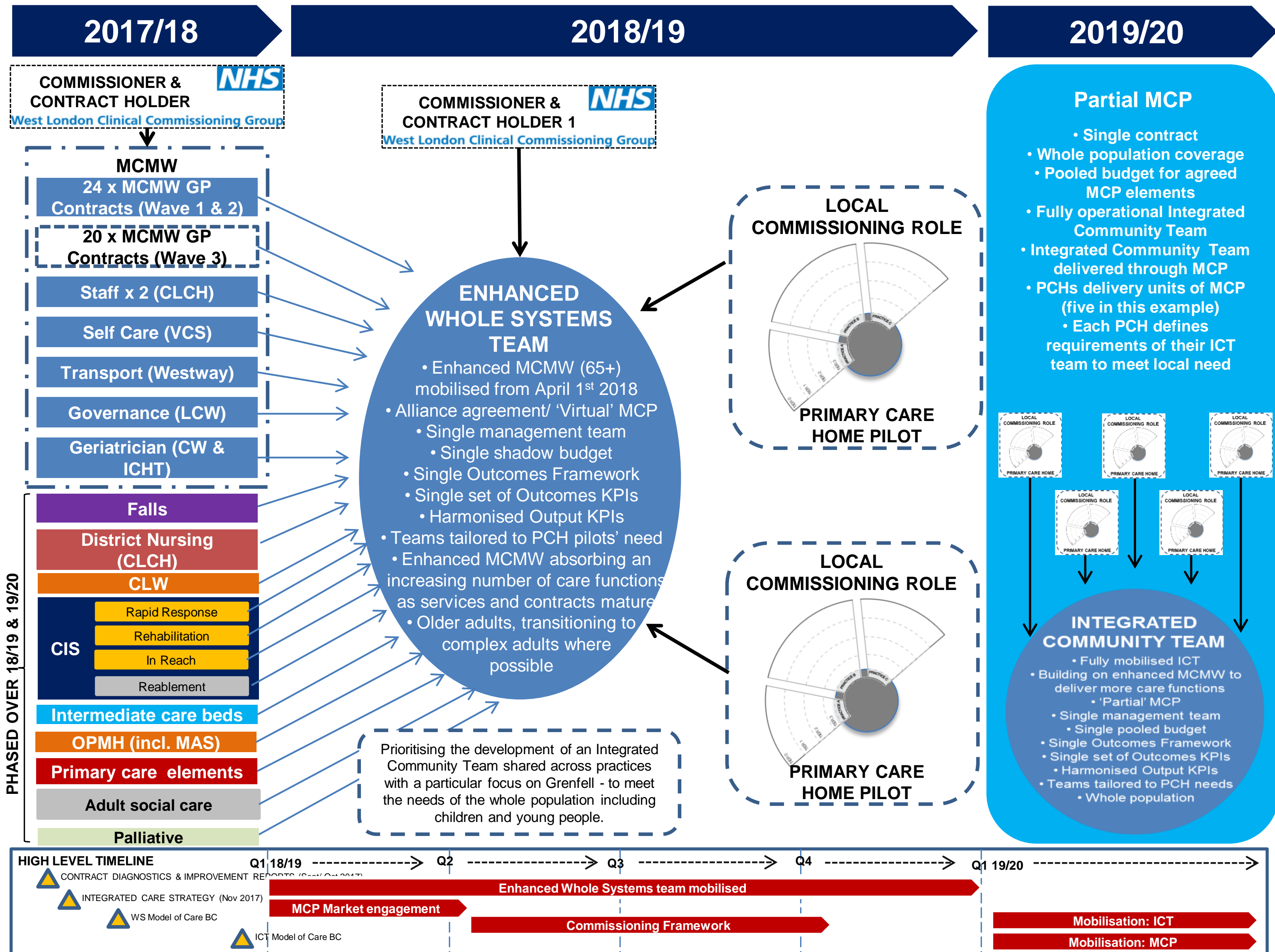
- Closer integration with health and social care
- Better management of scarce clinical resources through a single management structure
- Integrating more care functions (e.g. mental health; falls; rehab) to enhance the ability to meet patient need in the community

In order to deliver these improvements to our local model of care, our priority is to build on the current whole system models of care by integrating more care functions into this team throughout 2018/19. This transformation will deliver a fully **Integrated Community Team** serving the whole population's health and care needs by April 2019.

Our **Integrated Community Team** will be responsible for the delivery of a single set of outcomes including:

- Proactive care to maintain good health
- Diseases well managed
- Care tailored to local need
- Reduced health inequalities
- Residents able to live independently at home but not isolated.
- Acute flow reduction
- Value for money from each intervention

Strategy overview: Developing our MCP components



Engagement going forward

- We want to ensure that the great work done with MCMW and CLW continues, so we work with older service users and people with mental health needs, but now we also need to work with younger adults with disabilities for example, so how do we best engage with the whole adult population? We have two tasks, to disseminate the Integrated Care Strategy and also to begin to develop the new integrated service.

Sharing the ICS

- In order to share the Strategy do we go to local forums? (e.g. Health and Wellbeing Forum at KCSC and the BME Health Forum). We will initially go to the Patient Public Engagement (PPE).
- Do we go to each PPG and present the strategy?
- What other options should we consider?

Developing the new Integrated Care Team

- As we begin to develop the model, do we continue to work with individual segments of the population, building on the two existing models?
- Do we hold workshops for all adults?
- What other ways will ensure that all patients will be represented?