

**Royal Borough of Kensington & Chelsea**

**RBKC Safer Neighbourhood Board Meeting**

**Reports from Executive Members**

**Report from Chair – Kim Howell**

**Meetings**

We look forward to our first public face-to-face meeting since the pandemic. The meeting will take place in the Small Hall of Kensington Town Hall at 6pm on Thursday 21st July 2022.

**Project Funding**

For each the last two years, the SNB has received £15,010 from MOPAC (the London Mayor's Office for Policing and Crime) for community projects. For the budget year 2021/22, four projects were approved by MOPAC and successfully completed. These were:

1. Gang Awareness & Preventing Knife Crime, focusing on youths in North Kensington. Delivered by the Baraka Community Association.
2. Education to Prevent Violence Against Women & Girls, focusing on girls aged 13-19 at risk of grooming, exploitation and sexual violence. Delivered by the Harrow Club.
3. Fraud & Scams Awareness for Older Residents, focusing on vulnerable residents to prevent them becoming victims of crime. Delivered by the K&C Over 50s Forum.
4. Creative Activities for Disadvantaged Youths, focusing on young people from the World's End area. Delivered by the Chelsea Theatre.

For the budget year 2022/23, the following projects have been approved by MOPAC:

1. Creative Activities for Disadvantaged Youths, a continuation of last year's very successful project focusing on young people from the World's End area. Delivered by the Chelsea Theatre.
2. Fraud & Scams Awareness for Older Residents, a continuation of last year's successful project focusing on vulnerable and elderly residents to prevent them from becoming victims of crime. Delivered by the Kensington & Chelsea Over 50s Forum.
3. Youth Engagement & Diversion, focused on young people aged 14-25 years old primarily in North Kensington to provide targeted individual and group mentoring sessions on violence, vulnerability and exploitation. Sessions will also involve positive activities incorporating interests including music, boxing, football, arts and other local youth club activities. Delivered by the St Giles Trust.

**Met Call Centre & Response Performance**

The SNB Chair is a member of the MetCC Steering Group and Community Forum, set up to challenge and support, and review performance, of the Police Call Centre and Emergency Response. The most recent findings (April 2022) indicate the following:

- Utilisation of online crime reporting continues to increase. The public is encouraged to report non-emergency issues on the Met's website rather than call 101.
- Emergency call handling performance has not improved. The average 999 call is answered in 23 seconds (and only 70% within the target of 10 seconds).

- The average 101 call is answered in 3 minutes with about 30% of calls abandoned.
  - Emergency response in Kensington & Chelsea is close to target with 89% attendance within 15 minutes from ~2,200 callouts in the three months to April 2022.
  - The Community Forum continues to urge the Met to improve overall Domestic Abuse response times for both emergency and non-emergency calls.
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## **Report for Stop & Search – Lucy Smith Ryland**

In the last 3 months the CMG has managed to set up a meeting with young stopped and searched people and the Metropolitan Police. This meeting went well, with both the young people getting more understanding, and in turn the Police understanding how these young people felt and how they would like to be treated in these circumstances. We hope to continue having these meetings whenever possible as this is a great way to create empathy from both sides.

We continue to watch body worn video which is an extremely important part of what we do. In our opinion There are improvements that need to be made with body worn video to make it clearer. Body video is a two way thing. It protects the individual being stopped and searched but also protects the Policeman, so these glitches need to be ironed out.

The main topic of discussion for Stop and Search has been Child Q. As a result of this incident there has been a lot of discussion with the Met and changes are being made. The Police have come to the Community to ask for input and they have I believe taken our comments on board.

The Jubilee weekend went well for the Police and morale was high. However there was one unfortunate incident that weekend with a gentleman who had mental health issues and had to be tasered. This sadly ended in tragedy and the enquiry is ongoing.

The next big event is Carnival which hasn't occurred properly for 2 years. The CMG will as usual be monitoring the event, observing the Police during their search's and issuing Know your rights leaflets.

The figures for the last 3 months are as follows (please see next page), positive outcomes mean that the searches have resulted in arrest which should be around the 20% mark so anything above that is acceptable.

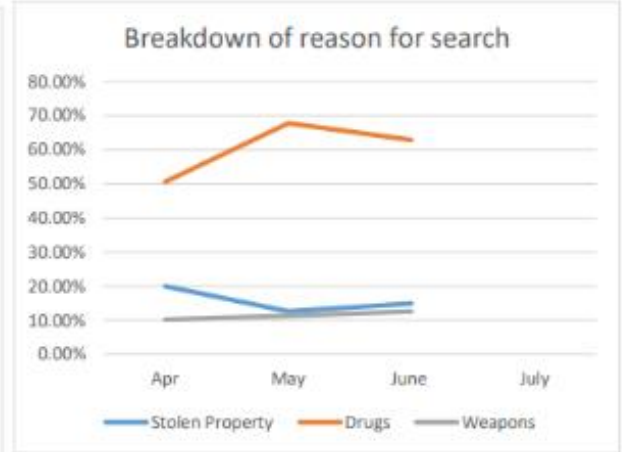
## Figures

**Total Stops per month.**

|            | Apr    | May    | June   | July |
|------------|--------|--------|--------|------|
| Total      | 265    | 230    | 175    |      |
| Positive % | 32.30% | 38.20% | 32.80% |      |
| Target %   | 20%    | 20%    | 20%    | 20%  |

**Breakdown of reason for search**

|                 | Apr    | May    | June   | July |
|-----------------|--------|--------|--------|------|
| Stolen Property | 20.00% | 12.60% | 14.90% |      |
| Drugs           | 50.60% | 67.80% | 62.90% |      |
| Weapons         | 10.20% | 11.30% | 12.60% |      |

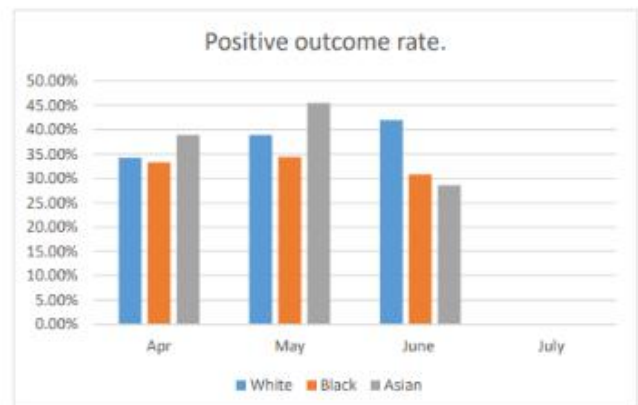
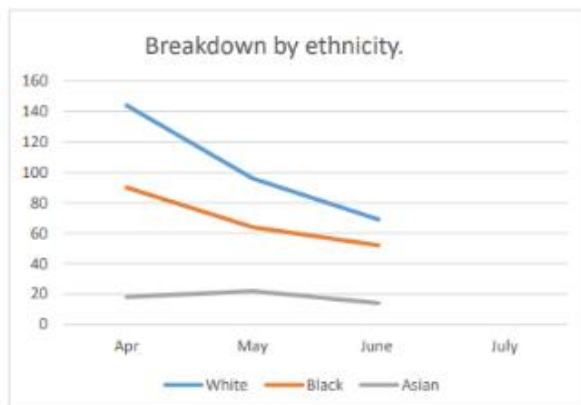


**Breakdown by ethnicity.**

|       | Apr | May | June | July |
|-------|-----|-----|------|------|
| White | 144 | 96  | 69   |      |
| Black | 90  | 64  | 52   |      |
| Asian | 18  | 22  | 14   |      |

**Positive outcome rate.**

|       | Apr    | May    | June   | July |
|-------|--------|--------|--------|------|
| White | 34.20% | 38.90% | 42%    |      |
| Black | 33.30% | 34.40% | 30.80% |      |
| Asian | 38.90% | 45.50% | 28.60% |      |



## **ICV update for last quarter – Vassiliki Stavrou**

" Westminster and Kensington & Chelsea ICV panel: Recruitment of ICVs reskins an issue across London and this is due to the pandemic with many panel members leaving the scheme. In Westminster we are now conducting 1 visit every 2 weeks. We no longer conduct virtual visits so all visuals are now face to face.

At the recent chairs meeting MOPAC provided an update on the Met detention staffing model. The ICVA conference took place in April - due to limited places Westminster K&C panel where unsuccessful in securing a place however a summary of the conference was circulated to all panels

### **Opening and Welcome**

This video contains the welcoming address to the ICVA annual conference 2022, held in person in London from Martyn Underhill MBE, ICVA's current Chair. There is also a video from Kit Malthouse MP, the Minister for Crime and Policing, thanking ICVs for their work and outlining his priorities. The video is just under 15 minutes, and you can watch it [here](#).

### **Abimbola Johnson**

Abimbola is a barrister and has recently been appointed as Chair of the Independent Scrutiny & Oversight Board on the Police Action Plan on Inclusion and Race. She talks to the conference of her journey to be appointed as the Chair and the importance of the scrutiny panel and scrutiny in terms of race and policing overall. This video is 1 hour long, and you can watch it [here](#).

### **Inspector Tony Maggs**

Tony Maggs is an Inspector and Senior Policy Advisor to the College of Policing . Tony spoke of custody design and how this can impact detainee dignity and on national custody training for operational staff. This video is 40 minutes long, and you can watch it [here](#).

### **Marvin King**

Marvin joined the conference to discuss his personal experience of having been arrested and his thoughts on the black community and trust in policing. This video is 36 minutes long, and you can watch it [here](#). "

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## **RBKC Community Safety Programme update - Stuart Priestley**

### **1 Purpose**

This report provides an update for SNB members regarding some of the key priority programmes of the RBKC Community Safety Partnership. It does not reflect all the work or all of the priorities.

If you have any questions about the Council's Community Safety Services please contact Stuart Priestley, Chief Community Safety Officer, via [stuart.priestley@rbkc.gov.uk](mailto:stuart.priestley@rbkc.gov.uk)

## **2 Community Safety Plan 2022-25**

Board Members will recall that an update upon the resident and stakeholder engagement and analysis which was undertaken to inform the development of the Safer K and C Partnership Community Safety Plan at the SNB Meeting in July last year. The final version of the Community Safety Plan will be considered at the next meeting of the Council's Leadership Team on 6 July. Below is a link to the agenda items for the Council's Leadership Team which includes the Community Safety Plan:

<https://www.rbkc.gov.uk/committees/Meetings/tabid/73/ctl/ViewMeetingPublic/mid/669/Meeting/8587/Committee/1593/SelectedTab/Documents/Default.aspx>

The Community Safety Plan sets out how, not just the Council, but the multiagency Safer Kensington and Chelsea Partnership (called the Safer K and C) will address the crime and disorder problems in RBKC. It has a focus on the issues of most concern to residents, cause the most harm to communities and require a multi-agency coordinated approach to successfully respond.

The priorities of the Community Safety Plan 2022 – 2025 are to tackle:

- Drug related offending
- Antisocial Behaviour
- Youth violence and exploitation
- Violence against women and girls

The plan provides clarity on what is required, how it will be delivered and what we will achieve as a partnership. It also provides transparency to residents and drives the ambition to have their voices heard in the delivery and improvement of services.

## **3 Community Wardens update**

The Community Warden Service provides a uniformed presence to tackle anti-social behaviour, including street-based enviro-crime, through engagement, behaviour change and enforcement. The service is comprised of two supervisors and 12 wardens and has been operational since early July 2020. The service operates peripatetically across the borough seven days per week excluding Bank Holidays.

The service will expand to 18 providing a 'Warden per Ward' model, allowing each ward to have a named contact who will link with resident associations, businesses and neighbourhood policing teams.

The Warden's focus is directed by crime and anti-social behaviour (ASB) analysis as well as requests from council departments and the police for joint patrols and actions via weekly partnership tasking arrangements. The Wardens also support the enforcement of the Public Spaces Protection Orders (PSPOs) which the Council have enacted to tackle specific issues. These include the PSPO to tackle noisy cars covering a section of Brompton and Hans Town

ward, the PSPO to tackle nuisance busking in key locations and the PSPO to tackle antisocial behaviour associated with the consumption of alcohol in public places.

Between 1 July 2021 and 30 June 2022, the wardens carried out 12,734 actions. The main issues dealt with were begging, litter, rough sleeping, busking, illegal street trading and cycling/scooting on pavements. The wards most affected by street-based anti-social behaviour in this period are Brompton & Hans Town, Earl's Court, Royal Hospital and Campden.

#### **4 CCTV Update**

Currently Community Safety and Housing are working together on a feasibility assessment to inform the future monitoring arrangements of both Public Space Cameras and Housing Management cameras on estates. This will look at what is technically possible, as well as what different models will cost in order to bring the best outcome benefits.

The Council are increasing the capacity of the deployable camera network through investment in Neighbourhood NCIL projects, and other identified funds where possible. This includes ensuring the cameras are in the locations of most concern to residents and their placement is led by evidence from local neighbourhood police.

Further to this, we are ensuring the system in place is as effective at supporting police detections and investigations, as well as preventing crime from taking place. Regular performance management data is considered by the CCTV Residents Advisory Group.

#### **5 Modern Slavery update**

The Council published its first Modern Slavery Strategy in 2021 which can be found via the following link:

<https://www.rbkc.gov.uk/community-and-local-life/community-safety/modern-slavery>

The Strategy sets out how the Council and its partners will tackle MSE aligned to its four priorities:

- Victims are identified
- Exploitation is prevented
- Victims are Supported
- Exploiters are brought to Justice

This year, the Council has resumed its anonymous data collection of modern slavery cases with key partners to develop a better understanding of the true extent of modern slavery across the Borough. Quarterly data is collected and sent to Stop the Traffik, before being analysed and fed back to the Council and partners at the multi-agency meetings.

The Council will publish its third annual Modern Slavery Statement before the end of the year, looking at how the Council is working to mitigate the risks of modern slavery in its supply chains. Training for procurement, commissioners and contract managers to improve the

Council's ability to identify and prevent modern slavery in supply chains has also commenced this year.

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## **RBKC Safer Neighbourhood Ward App/Computer Platform – Caryl Harris**

One of the most useful things about my work as the RBKC Co-ordinator for Safer Neighbourhoods Wards are the three monthly ward panels that I attend four times a year as part of my role.

In this unique position I observe 72 separate meetings on average 1.5 hours long from the very top of RBKC in the north towards the boundary with Acton, and then to the very south wards along the River Thames. These, as you probably know take place four times - throughout the year.

Although this policing section has always been viewed very much as the 'Cinderella' in the Met Police world, we residents all know it is crucial to the welfare and safety of our RBKC residents and is very highly regarded by those that attend all these meetings.

Quite recently, under the direction of Inspector Tom Sincock, the ward panels have adopted a more 'shared' objective with the residents taking a more active part in the panel meetings. Most now have a Resident who chairs each ward panel. And Priorities are discussed in great detail by the residents and often changed to reflect their Wards emerging patterns. Their Dedicated ward officers ensure they really do keep abreast of the changes happening on the wards and are fast at updating the Priorities with newer more useful ones.

Throughout my four years of acting as the ward co-ordinator - I have realised that many of the local issues on each ward are often a "shared issue".

With this in mind, we have been developing both an Online presence for the Ward Teams so that all residents can review what is happening in the Ward area, and an APP. Both show a Twitter feed of the DWO's on their wards, dispelling the myth that we don't see our policeman anymore. The residents may not use Twitter (as the police do) but they can see where their police teams have just patrolled. They can also get up-to-date intel on their most recent 'shouts'. And the App allows them to post their good news when a case is solved or an arrest has been made.

Very shortly, everyone who downloads their New Ward APP /or logs into their Courtfield or Delgarno Ward Platform will be able to, not only view their Stats, see their Ward priorities, know when their up-coming Ward meetings are and take part in surveys, they will also see where the "hot-spots" are in their wards and where CCTV cameras are now being added. Streets will definitely feel safer. And there is a link to your local team. Not for emergencies. This is still a 999/101 call but certainly the Police can catch up on "concerns".

And although the pandemic has altered perceptions, there is still a great need to expand the engagement at the grass roots because we residents are the RBKC eyes and ears for the police.

We notice when there are more e-scooters riding on the pavements. More people asking for hand-outs outside the supermarkets, and generally understand when women on their own at night - do not feel so safe anymore after 9pm on their local streets.

Our ward teams are made up of residents that consider ten years in London as long-stayers, but of course, people that are in their 70+ years (like me) are the residents that selected Kensington and Chelsea as a lovely, leafy safe place to live and we want to keep it safe for everyone.

I can confirm from some research we did a few years ago with all the ward teams at that time, 94% of the ward panellists owned or had use of a computer /tablet and they are pretty clued up on managing the electronic platforms- so we can, and do hold, regular Teams Ward meetings every three months, using these electronic links, which they all have mastered as well as many residents attending the station meetings.

I rarely miss a ward meeting and over the past 3 years I have clocked up as RBKC Coordinator for Safer Wards, 238 meetings and as many of them run from at least one to two hours that truly is a great deal of really useful stored "local knowledge".

The over-arching problem in all the wards, which I identified at the end of the first year of my role was the fact that there is no fast method of communication and IT/ an electronic platform that links the wards together is what we needed - **so that changing experiences, intelligence and local issues can now be shared.**

With the trials on the APP almost over Inspector Tom Sincock has reviewed the progress to date and in principle he agrees that this is a safe, useful and accessible answer for the residents and the police. It has been presented to the Safer Neighbourhoods Board and also to Greg Hands, who saw the potential of this simple device. I am hoping to present it to Felicity Buchan MP when the dust has settled in THC very shortly and in due course, like all good APPS it will be available for **FREE to download from the APP Store.**

I would be delighted to send it to anyone who wants to review it for us. And it is still Work In Progress so adding new useful things is always a possibility.

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**ENDS**