

## PRIMARY CARE NETWORK

All GP practices in England formed into Primary Care Networks (PCNs)

## What is a primary care network (PCN)?

A PCN is a group of GP practices based in a local community.

Typically, it's between 5 to 10 GP practices covering patient population of 30,000 to 50,000.

A PCN encourages GP practices within the network to share their expertise and resources, and develop closer partnerships with community health providers, hospitals, mental health trusts, community pharmacy and voluntary organisations.

# What does this mean for patients?

Partnership working enables patients to access additional health services provided within the PCN GP practices.

Patients will receive more personalised care as clinicians will be able to refer them to appropriate non-clinical services in the community including voluntary organisations.

### What services could PCN offer?

- Extended Hours GP access 8am-8pm.
- Clinical pharmacist advice on medication.
- Specialist services: specialist diabetes nurse, ECG, phlebotomy, spirometry, physiotherapy, mental health and other.
- Social prescribing personalised patient care focused on prevention and physical and mental wellness.

## What will change for you?

You may not notice much change to begin with, but over time, you may see a wider range of services becoming available in you GP practice or at another practice within your PCN.

### What will remain the same?

You will still be registered with your GP practice and will continue to access GP services in the usual way.

## Confidentiality

To ensure continuity of care within the PCN GP practices and other organisations that are involved in patients' care, the PCN must ensure that appropriate data sharing arrangements are in place and comply with the General Data Protection Regulations.

If you have not already given your consent, your GP practice will ask for your permission to share summary medical record with the PCN GP practices and allied health service providers.

You have the right to restrict or object to sharing your personal data.

# How can you help to develop your PCN?

A PCN can be a great opportunity to improve quality and access to health services for your local community.

If you would like to influence how services are being developed and delivered at GP practice or PCN level, join your GP practice patient participation group or ask how else you can get involved.

## What primary care network does your surgery belong to?

If you live in Queens Park, Paddington or Kensington and Chelsea, your surgery will belong to one of five primary care networks (PCN)

### **INCLUSIVE HEALTH PCN**

Barlby Surgery 11

Half Penny Steps Health Centre 12

Queens Park Health Centre (Dr Lai Chung Fong) 14

Queens Park Health Centre (Dr Ahmed) 15

The Elgin Clinic 16

Harrow Road Surgery (Dr Srikrishnamurthy) 18

The Meanwhile Gardens Medical Centre 19

Shirland Road Medical Centre 20

#### WEST HILL HEALTH PCN

Lancaster Gate Medical Centre 5

Portobello Medical Centre 13

The Garway Medical Practice 17

Grand Union Health Centre 21

Holland Park Surgery 22

The Pembridge Villas Surgery 23

The Portland Road Practice 24

Westbourn Grove Medical Centre 25

### **NEOHEALTH PCN**

Colville Health Centre 1

The Exmoor Surgery 2

Foreland Medical Centre 3

The Golborne Medical Centre (Dr Ramasamy) 4

North Kensington Medical Centre 6

Notting Hill Medical Centre 7

St Quintin Health Centre 8

The Golborne Medical Centre (Dr Razak) 9

Beacon Medical Centre 10

#### KENSINGTON AND CHELSEA SOUTH PCI

Brompton Medical Centre 26

Chelsea Medical Services 27

Earls Court Health and Wellbeing Centre 28

Earls Court Medial Centre 29

Earls Court Surgery 30

Kensington Park Medial Centre 31

Kings Road Medical Centre 32

Knightsbridge Medical Centre 33

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Kynance Practice 34

### SOUTH PCN

The Abingdon Medical Practice 35

Emperor's Gate Health Centre 36

Royal Hospital Chelsea 37

Scarsdale Medical Centre 38

Stanhope Mews Surgery 39

The Chelsea Practice 40

The Good Practice 41

Redcliffe Surgery 42

Information about Westminster and Hammersmith and Fulham primary care networks are available on Healthwatch

Central West London website.

Healthwatch Central West London is an independent charity and membership organisation that makes sure the concerns and ideas of local patients help to shape local health and care services.

To find out about our work, visit our website www.healthwatchcwl.co.uk

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