VCS Digital training in North Kensington
Open for Applications

The North Kensington Self Care Programme provides access to local communities affected by the Grenfell fire to non-medical activities to support their overall health and wellbeing, by building confidence, knowledge and skills in managing their health care. This is part of West London Clinical Commissioning Group's (WLCCG) key priorities under the Health and Wellbeing Strategy for North Kensington.

Funding is available for Voluntary and Community Sector (VCS) organisations to pilot a digital training programme as part of a wider North Kensington Self-Care programme. WLCCG, working with Kensington & Chelsea Social Council (KCSC), plan to allocate up to £15,000 to one organisation or partnership of VCS organisations to deliver digital training sessions to ten to twelve local VCS groups, upskilling their staff to support their clients access technology to improve their health and wellbeing.

The service we would like to fund:

- The production and delivery of 'Train the Trainer' packages to enable VCS organisations' staff to deliver their own tech support programmes to their clients, on topics such as 'How to use Zoom', 'How to make GP appointments', 'How to make a shopping order' and 'How to access and use health apps to support wellbeing' among others. VCS organisations would also be trained in the development of additional content and easy 'how to' guides relevant to their organisations.

- Each organisation that receives the training will then be given a seed grant of £250 to help initiate a digital support service for clients within their organisation. This could include expenses for volunteers, printing of resources, additional telephone costs etc., and will be monitored by the lead organisation.

More about the service:

Target: People living in North Kensington and/or people who were affected by the Grenfell Tower fire.

Delivery: The project plan should include flexibility. The project will initially function online during Covid-19 restrictions but will develop into a combination of approaches depending on the needs of the community. The lead organisation needs to ensure that the content is easily adapted to suit different service user groups i.e. younger people, older people, people with disabilities and people who English is not their first language – this could be done by partnering with other organisations. Please state in your application if you would be open to working with another organisation and would like support making these connections.

Tech expertise: The lead organisation does not need to be an expert in technology but should have experience supporting clients to access tech and training other members of staff in tech preferably or relevant experience. WLCCG and Imperial College will share ready-made 'how to' guides around health and wellbeing.

Monitoring: The successful providers will be required to evaluate their project with the support of KCSC.

Funding: The allocated figures above should be used as a guide. KCSC can support organisations to work out their full cost recovery.

Applications: Applications need to be submitted no later than Monday 7 December.

Click for the application form

Please see here for more information about the Self-Care programme and guidance notes for the completion of your application.

Kensington & Chelsea Social Council is a local charity working to strengthen voluntary and community organisations in the borough. We offer a range of FREE services to local groups such as help with funding applications, health checks, training, governance advice, project planning and monitoring support. To find out more please contact support@kcsc.org.uk

If you need support completing this application, please contact *james@kcsc.org.uk*