

Royal Borough of Kensington & Chelsea SAFER NEIGHBOURHOOD BOARD

Minutes of the meeting held Tuesday 21 March 2022
Kensington Town Hall, Hornton Street, London W8 7 NX at 5.30 pm

Chaired by: Kim Howell
Minutes taken by: Zina Serageldin

| 1 | Welcome, Introductions and Announcements | Action |
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| | <p>The Chair, Kim Howell (KH) opened the meeting by welcoming everyone and outlining the format for the meeting. Tables in the meeting room had been designated for residents to sit by ward. He asked anyone who would like to receive updates and notifications of future meetings to sign the sheets on the table.</p> <p>KH welcomed Inspector Tom Sincock (TS) who would be presenting on the Turnaround Plan.</p> <p>KH reference the updated Executive Report available on each of the tables and available to view on the Safer Neighbourhood Board website page. The report highlights the areas the Executive have been focusing on.</p> <p>As mentioned in the Executive Report KH announced that after 6 years he would be standing down as Chair of the Safer Neighbourhood Board. Details of the formal MOPAC (Mayor’s Office for Policing and Crime) application process would be circulated in the coming months.</p> <p>KH then introduced Caryl Harris (CH) who would be facilitating, to explain about the workshop aims.</p> <p>CH explained that this different style of workshop was intended for allow for similarities between wards to be seen and to offer an adapted format for the police to listen to residents’ feedback including how they feel with reasons for this. She stressed the importance of continuing to have this dialogue.</p> | |
| 2 | Met Turnaround Plan Presentation | |
| | <p>Presentation slides</p> <p>Inspector Tom Sincock (TS) outlined the Turnaround plan and ran through the nine priorities.</p> <ol style="list-style-type: none"> 1. Neighbourhood Policing 2. Public Protection 3. Service to Victims 4. Reducing Crime 5. Raise Standards 6. Frontline 7. Modernising Learning 8. Data Driven 9. Innovate <p>Some of the plan is still in development and will be updated in April.</p> | |

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| | <p>Questions raised following the presentation:</p> <ul style="list-style-type: none"> • In response to an enquiry about numbers and visibility of police officers, TS informed the meeting that it was hoped the implementation of Operation Stabilise would go towards allowing officers to respond to calls thereby releasing Neighbourhoods teams. • Within the Basic Command Unit (BCU) each of the Kensington and Chelsea wards have two dedicated officers. • In response to an enquiry about measures for combatting online fraud, TS offered to inquire which new capabilities were in place within this specialised unit. • Concern was raised again that parts of the North Kensington population remain under represented at these meetings. | |
| 3 | Ward Panel Workshops | |
| | <p>Residents were invited to sit at tables by borough ward.</p> <ul style="list-style-type: none"> • Dalgarno & St Helen's • Golborne & Colville • Notting Dale and Norland • Pembridge & Holland • Campden and Abingdon • Queen's Gate & Courtfield • Earl's Court & Redcliffe • Stanley & Brompton Hans Town • Chelsea Riverside & Royal Hospital <p>Dedicated Ward Officers (DWOs) were based at each table to facilitate the workshops. Residents were encouraged to discuss and record their feedback and sticky notes which were collected for each of the sets of wards.</p> <p>Each table discussed questions under the following headings:</p> <p>MORE TRUST</p> <p>Ultimately, communities must have a greater say in determining their policing needs and priorities</p> <p>What are your policing priorities and what is being done to tackle them (both policing tactics and ward panel actions)? How can our ward panel improve greater participation (members)? How can our ward panels improve diversity and inclusion on our panels? How can ward panels improve communications throughout our wards (promoting good work and how to contact police)?</p> <p>LESS CRIME</p> <p>How can we help decrease crime in our neighbourhoods and help our DWO's more?</p> <p>How can our ward panels help in reducing crime (priorities linked to crime)? How can ward panels help promote crime prevention? How can our ward panels help with long-term problem solving? how can our ward panel work collaboratively with Local Authority and Police on long term problem solving initiatives? How can our ward panels help detect and prevent crime (CCTV, Watch groups etc. (neighbourhood watch))? how can our ward panel help the most vulnerable?</p> | |

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| | <p>HIGH STANDARDS</p> <p>What will make the general public respect and restore public confidence in the police?</p> <p>What works well on our ward panels? What doesn't work so well? How can we work together to improve? Who can we work with to add value to our ward panels?</p> | |
| 4 | Plenary Session Feedback, Discussion and Forward Plan | |
| | <p>CH and KH outlined next steps. Feedback from each table would be collected, photographed and recorded. The information would be used to compile a document to present to the Met Police to allow a better understanding of what residents expect from them in the future. It would also inform the way ward panels will run.</p> <p>Echoing comments from attendees, TS thanked the Dedicated Ward Officer's (DWO's) officers for their time today. May officers has altered days off or worked on after their shifts to attend the meeting.</p> <p>KH closed the meeting by thanking everyone for their contributions and confirming that all distilled information would be circulated to all those that contributed to the session.</p> | |
| 5 | Close | |
| | The meeting closed at 7.40pm. | |