



**Kensington
& Chelsea
Social Council**

Annual Report
and Accounts
2020-21



2020-21

Working to strengthen
local voluntary and
community organisations



Dalgarno trust, Fire Department event

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About KCSC



Our Vision

Residents of Kensington and Chelsea have improved lives.

Our Mission

Working to strengthen and promote local voluntary and community organisations; Supporting communities to be the drivers of change.

Our Values

- Social justice
- Listening and learning
- Collaborative working
- Respect and dignity
- Integrity

Our Position

- Influencer
- Challenger
- Leader
- Knowledgeable

Legal and Administrative Information

Directors and Trustees

- Mark Anfilogoff
- Michael Bach (resigned 19/5/20)
- Christine Bennett
- Helen Cylwik
- Judith Davey
- Stephen Duckworth
- Ann Goodger
- Miles Kerstein
- Kevin Masters (resigned 8/12/20)
- Annie Redmile
- Daisy Ryan
- Anneka Singh
- Shelina Thawer, PhD
- Anna-Louise Thomond
- Angela Wilson (resigned 12/11/20)

Chief Executive Officer

Angela Spence

Company Number

4146375

Charity Number

1087457

Registered Office

111-117 Lancaster Road
London W11 1QT

Independent Auditors

Goldwins Limited
75 Maygrove Road
London NW6 2EG

Bankers

CAF Bank Ltd
PO Box 289, West Malling
Kent ME19 4JQ

Solicitors

Russell Cooke
2 Putney Hill
London SW15 6AB

Welcome from the Chair

I am pleased to introduce our Annual Report for 2020/21. Reflecting on my first year as Chair at KCSC, I am struck by what an extraordinary year it has been and, all things considered, how extraordinarily well the sector, communities and residents have adapted and responded to the unprecedented challenges posed by the pandemic. While my intentions of personally meeting with our partners and intended beneficiaries was hampered by the successive lockdowns this past year, the stellar work being undertaken by and within the sector and in partnership with our service users was by no means diminished by it being experienced from a distance. Amidst the personal losses, we have witnessed selfless and dedicated responses which have been truly heart-warming. I feel humbled and extremely privileged to have been part of the KCSC extended 'family' during this time.

This report explains how KCSC responded to Covid-19. In what proved to be an extremely difficult time, I am proud of KCSC's work and efforts to support residents and organisations highlighted in this report. The pandemic has drawn attention to the critical importance of voluntary sector services and even though many, if not all, organisations faced their own internal challenges, they carried on regardless to meet the needs of their beneficiaries and service users.

During the past year, KCSC held numerous conversations with organisations within the sector on how they were dealing with the pandemic and the nature of the challenges they were facing. We know with some certainty that recovering from the pandemic will take time for the many communities the sector supports and consequently, will require a resilient and adaptable sector well supported by KCSC.

As this year marked the end of KCSC's previous strategic plan, Trustees have been working with staff on developing a new Strategic Plan (2021-2024). In December we undertook a Theory of Change process to determine the outcomes KCSC will seek to

achieve over the next three years. Within this process we factored in the learning gained from our engagement with the voluntary and community sector on the impact of the pandemic on residents, communities and services. Following this, we now have a Theory of Change map which captures the essence of this work which can be viewed in our strategic plan.

Throughout this undertaking, I am pleased that staff and Trustees were able to collaborate and reflect on the pandemic and its impact, to collectively consider what the future means for our stakeholders, and how KCSC interacts with, and responds to, a difficult and changing environment.

I would like to conclude by thanking Trustees who stepped down this year: Michael Bach, the previous Chair, for his commitment and contribution to the organisation during his years of service; Kevin Masters who helpfully advised KCSC on its IT upgrade and Angela Wilson with her experience of health commissioning to help guide our understanding of health and care developments.

My appreciation also to continuing Trustees for their contribution to KCSC's work and who have made my first year as Chair so welcoming.

Additionally, a big thank you to all KCSC staff for their tireless hard work during an extremely challenging year. I am equally grateful to all of our funders and partners who continue to place their trust in KCSC to deliver vital services.

I very much look forward to continuing to work together as we collectively emerge from this pandemic and wish you and your dear ones on-going safety and good health.



Shelina Thawer, PhD

12 October 2021

Introduction from the Chief Executive Officer



Last year our annual report reflected on the start of the pandemic and the immediate social and financial impact it had on society. In this year's annual report we reflect on the work of KCSC over the period of the pandemic in more detail.

Like many other charities, KCSC played its part during lockdown in the development of new services in response to the pandemic. The work that was done with partners across the voluntary and community sector

(VCS) and the statutory sector, to set up a food service, demonstrates the value of what can be achieved together when the usual protocols of decision making are adjusted and speeded up in an emergency. KCSC also developed a strong working relationship with food suppliers and I would particularly like to thank Waitrose for the extra support given to ensure that the ordering and delivering of food was seamless and for their public recognition of the food distribution service.

During the year a lot of our efforts were focussed on keeping the sector up to date with the various Covid-19 rules and regulations that came into place. Our forums and various other meetings were well attended; we brought together the VCS with Public Health, the NHS and the Council to engage in the activation of government decisions here in Kensington and Chelsea. Thanks to all who attended our meetings, took part in our Covid-19 survey and shared their experiences with KCSC on the impact of Covid-19 and lockdown measures. KCSC's Organisational Development team also worked incredibly hard to respond to the many requests for support to access Covid-19 funding and to provide appropriate training as organisations adjusted to new ways of working.

One of the major changes taking place in which KCSC has invested much of its time has been the continuing transformation of NHS health and care services. KCSC worked hard during 2020/21 to understand, and keep our members informed of, the potential effect of health and care transformation on the local VCS. This ensured that the sector continues to be represented effectively at every level within the new NHS North West London structure, and the role of VCS services within the integrated care system is recognised. KCSC continues to manage contracts and grant programmes on behalf of West London Clinical Commissioning Group, through which local organisations receive funding to deliver services. This year launched an Innovation and Change grants programme to support organisations to adapt services or create new ones in response to the pandemic.

This year we welcomed new staff into KCSC - Dhani Dhanoa, Michael Godfrey, Camila Marin-Restrepo, Nada Sallam and Busayo Twins - who all joined during lockdown; even though we were all working from home they were able to quickly settle into KCSC as members of the team. Sadly we said goodbye to Sylvia Nissim who decided to return to her homeland of Switzerland; we also said goodbye to Bashir Hassan and James King. KCSC wishes them all well for the future.

Finally, I would like to give a personal thank you to all of my colleagues at KCSC who worked so hard during a very difficult time in spite of their own personal challenges. Thank you also to the Trustees who put in additional time to meet with the senior management team to help guide us through our Covid-19 response.

Angela Spence, CEO

12 October 2021

Directors/Trustees' Report

The Trustees present their report and the financial statements for the year ending 31 March 2021.

Legal Status

Kensington and Chelsea Social Council (KCSC) is a registered charity and a company limited by guarantee. The governing document of KCSC is its Memorandum and Articles of Association.

Organisation of the Charity

KCSC is governed by a Board of Trustees. The responsibility for planning, service delivery and reporting is delegated to the Chief Executive Officer (CEO) and the staff team. The CEO reports to the Board of Trustees. KCSC is the Royal Borough of Kensington and Chelsea's recognised voluntary sector 'infrastructure' organisation. Its mission as stated in its 2021-2024 Strategic Plan is 'Working to strengthen and promote local voluntary and community organisations; Supporting communities to be the drivers of change'. It does this through a wide variety of organisational and community development activities, facilitating voluntary sector and community participation, representing the sector's views at a strategic level and working with key statutory stakeholders.

Structure, Governance and Management

KCSC is a membership organisation; all voluntary and community organisations working in the borough of Kensington and Chelsea which meet a broad set of criteria are automatically members. The strategic direction of KCSC is the responsibility of the Board of Trustees, whilst the implementation of strategy, financial management and the running of the organisation is delegated to the CEO. The Trustees receive regular reports and recommendations from the CEO regarding the recruitment, supervision and appraisal of staff. The performance of the CEO is appraised annually by Trustees.

Trustees are elected annually at annual general meetings. At their first meeting they elect office-holders and sub-committee members. In situations where vacancies occur, Trustees can co-opt individuals who serve until the next AGM, when they stand down together with elected members. A Trustee induction and training policy has been in place since the 2006 AGM.

KCSC is a member of the National Association for Voluntary and Community Action (NAVCA) and has achieved NAVCA's quality mark. Membership of NAVCA requires KCSC to comply with criteria which include having a statement of values and performing the five functions of a local infrastructure organisation.

Risk Management

The charity maintains a risk register. Trustees have considered the risks faced by KCSC and these are reviewed annually. In 2020/21, special attention was paid to KCSC's response to the Covid-19 pandemic, whilst maintaining its core services, sources of funding, its reputation with its stakeholders and statutory and legal compliance.

Financial Review

The Statement of Financial Activities shows incoming resources for the 2020/21 year-end of £1,482,244 (2019/20: £1,096,828) and outgoing resources of £1,108,132 (2019/20: £1,018,841). At this point, restricted funds were £1,122,511 (2019/20: £733,675), designated funds were £39,828 (2019/20: £56,023) and unrestricted funds were £239,434 (2019/20: £227,435).

Our largest funders are the Royal Borough of Kensington and Chelsea (RBKC) and West London Clinical Commissioning Group (WLCCG), income from which represents 90% of total income.

Funding is provided through a mix of service level agreements and contracts. From our total 2020/21 income of £1,482,244, £371,084 (25%) was distributed as grants or contract payments to the voluntary and community sector operating across Kensington and Chelsea and (in the case of WLCCG funding) Queen's Park and Paddington. A further £439,394 from 2020/21 income will be distributed during 2021/22.

Investments

The Trustees considered the charity's investments and decided to retain current investments. Investments, valued at the end of the year at £33,749 (2019/20: £23,221), were held in unit trusts administered by Schroders.

Reserves and Reserves Policy

The charity has a reserves policy. It is our intention to hold unrestricted funds of £183,000, equivalent to six months' running costs. Our reserves will provide cash flow, help us to manage fluctuations in funding and, if necessary, meet contingent liabilities. Trustees are confident that they can maintain a solvent organisation for the foreseeable future.

Public Benefit

Our activities comply with the duty under section 17 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit. We continue to meet this duty through our charitable objects, which are:

"To promote any charitable purpose for the benefit of the community in Greater London with particular reference to the Royal Borough of Kensington & Chelsea by the advancement of education, the protection of health, the protection of the environment and the relief of poverty, sickness and distress".

KCSC response to Covid-19



Community Living Well Project, Unwind Reception

KCSC staff, in common with many others, moved to home working from the end of March 2020, as required by Government guidelines. KCSC had recently moved to 'cloud based' working which meant that all staff were able to work as normal, and they continued working fully remotely until mid-August when a change to guidelines enabled a limited number of staff to return to the office and thus have a presence in the borough.

From March onwards, KCSC staff quickly became part of numerous working groups and emergency meetings hosted by the council and the NHS, and staff 'pivoted' in their roles to incorporate this new activity. KCSC's CEO attended the newly formed Community Resilience Group (CRG), which included senior RBKC Council and NHS staff, the Volunteer Centre (K&C) and other key stakeholders, and supported the co-ordination of the borough's support of residents during the pandemic. The CRG continues to meet fortnightly. An immediate priority for KCSC was to facilitate effective communications with the Voluntary and Community Sector (VCS); as part of

this effort our email bulletin, previously fortnightly, became weekly and was used to share important information about the pandemic, and the VCS, Council and NHS response.

From April to August KCSC staff, lead by the Community Development Manager, were heavily involved in the provision of an Under-65's food delivery service, in partnership with the Venture Centre, Age UK (K&C) and SMART together with other VCS organisations. Funding was provided by the K&C Foundation, Westway Trust, RBKC Council and donations from local Waitrose customers. The service delivered over one thousand bags of groceries for the three months from April to June; at this point the service was taken over by the Venture Centre.

During this period, KCSC worked with RBKC Council and VCS colleagues, in particular Age UK (K&C) to advise on the setting-up of a shopping service to support those who were isolating, and also digitally excluded from on-line shopping. This service ran until September 2020.

KCSC also worked to ensure that services remained linked up in spite of the pandemic and shared information about services. The Health and Wellbeing team launched a dedicated hot line ('V-SAP') for VCS and health professionals seeking information about VCS services which were continuing to run and to provide a referral pathway for residents. KCSC's Organisational Development team provided RBKC Council with regular updates about the services being delivered by the VCS, and by the borough's food banks, so that residents could be 'sign posted' effectively to the right service by the council's Covid Hub team. All of these activities ensured that residents' emergency needs could be met as efficiently as possible.



Westway CT, Food Delivery service

In June, KCSC organised a sector-wide survey in order to find out more about how VCS organisations were coping since the onset of Covid-19. The response rate was quite low, which was to be expected given the situation, but the responses did provide a useful insight into the local sector's response. Many of the themes that came out of the responses to the survey have become key elements of the sector's work since then - including the digital divide, food availability and increasing issues with mental health and anxiety seen within the staff and service-users. Organisations also said that they were starting to think about future working, post-pandemic, with respondents reporting that partial online delivery was likely to become part of normal working practices.



Dalgarno trust - Football event

Activities and Achievements in 2020/21

This section is grouped into two parts, to reflect the structure of our financial statements:

Health and Wellbeing, and Sector Support, Representation & Voice.

Health and Wellbeing

Overview

Services provided by the voluntary and community sector (VCS) play a major role in the community’s health and wellbeing. KCSC supports organisations to improve residents’ health and wellbeing, gathering evidence and sharing information within the sector and more widely with NHS and other stakeholders.

Social Prescribing Programmes

KCSC manages contracts for three programmes, funded by West London Clinical Commissioning Group (WLCCG - now North West London CCG) and forming part of its My Care My Way, Community Living Well and North Kensington services. All three programmes empower people to take control of their own wellbeing by actively participating in programmes delivered by the VCS. KCSC provides training and support for the organisations providing the services, processes referrals from the NHS, and monitors and evaluates delivery.



Health & Wellbeing services during the Covid-19 pandemic

KCSC, and local VCS organisations, responded quickly to Covid-19, working together to continue to safely support their service users. Many organisations replaced their face-to-face services with welfare calls, and KCSC supported this by providing a wide-scale referral route (via the V-SAP professional helpline) for welfare calls and also a coordinated shopping service. The services were primarily delivered by Age UK (K&C), MSH Health and Wellbeing CIC and Community Massage London (CML) and made possible by the redeployment of staff funded by WLCCG.

North Kensington Self-Care Programme

The North Kensington Self-Care programme was launched in February 2020. The aims of the programme include improving the health and wellbeing of residents in North Kensington, increasing access to VCS provision and equipping patients with the knowledge and skills to better-manage their long-term conditions. A dedicated Social Prescribing Link Worker ensures a link between Primary Care services and the VCS. The VCS providers were able to adapt services quickly in response to Covid-19, offering check-in calls and online support.

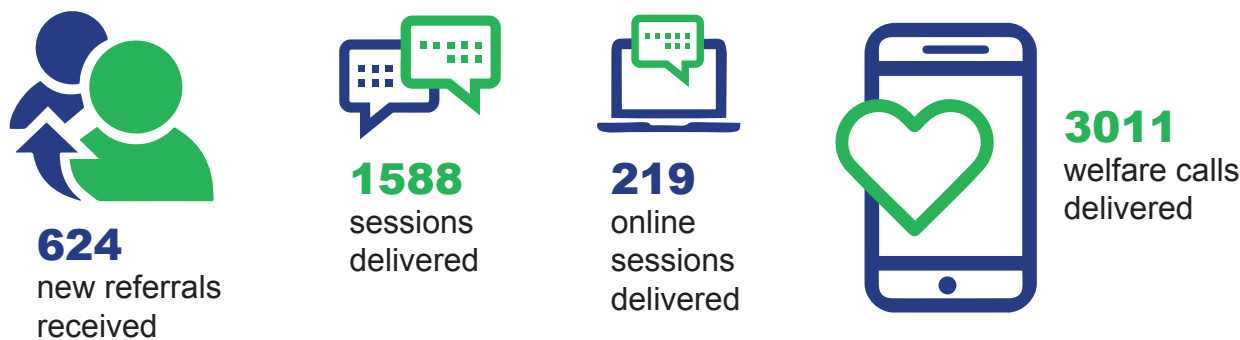


“FH said to me when I spoke to her today how very nice you were and happy she was that you had called and that you would be calling again on Monday. What you guys are doing is so valuable.”

Social Prescribing Link Worker, referring to CML’s adapted service

My Care My Way

My Care My Way is a pioneering collaboration involving GP surgeries, hospitals, Health & Social Care Assistants and Case Managers, local community and social care services and the local VCS; it provides an integrated care service for anyone aged 65 or over to help keep them well, closer to home. Nine VCS organisations were funded through this programme in 2020/21. All adapted their services with the changing Covid-19 guidelines by providing regular welfare calls to clients, IT support, safe transport, shopping and medication pick-ups as well as essential face to face visits.



91% of service users felt that the sessions were beneficial.

94% of service users rated the service quality Good or Excellent.

90% of service users said they would continue using a similar service in their communities.

“Thank you so much for your support and checking on me. I really appreciate it.”

“You know, you are the first person I’ve spoken to all week.”

Clients who have received welfare calls

“Since the lockdown I have improved my communication and IT skills and learning how to use Zoom has enabled me to continue to participate in Open Age remote classes and helped me to stay connected to the church and other community organisations that I depend on.”

Open Age client

Community Living Well

Community Living Well is an integrated service for people aged 16 and over who need support with their mental health and wellbeing. Six local voluntary and community sector organisations were funded through this programme in 2020/21.

 **390**
referrals
received

 **1129**
sessions
delivered

“The best thing about the gardening is that I get to be outside with the plants and flowers and I really love this. I feel my happiest when I am around the plants and flowers. It is very good for mental health.”

ClementJames Wellbeing project client

Health Engagement

During the year, KCSC supported and managed sessions delivered by Public Health, RBKC Council and Primary Care to inform the VCS about Covid-19, updated government guidelines and changing regulations relevant to a wide range of organisations, and the Covid-19 vaccine roll out. KCSC’s quarterly Health & Wellbeing forum is another important engagement tool; we also represented the VCS on a number of health-related local groups including the Patient Reference Group and the WLCCG Patient and Public Engagement Committee.

Sector Support, Representation and Voice: Organisational Development

KCSC supports voluntary and community sector (VCS) organisations holistically by helping them develop the essential parts of any socially-focussed organisation – for example, creating an evaluation system, developing a community engagement strategy, forming governance structures, updating policies or finding funding. We help to grow skills, knowledge and confidence, so that organisations can run sustainably and independently. Our method of working is defined by a set of core principles:

- Forming lasting relationships, not dependency
- Remaining community-focussed
- Building resilience, self-reliance and sustainability
- Encouraging collaboration and peer support within and between organisations

The importance of these principles was demonstrated by the VCS’s response to Covid-19, when the public sector and the VCS worked together to ensure essential services were delivered to vulnerable residents. The VCS’s community connections ensured that resources could be accessed by the people who needed them, and going forward they will enable the VCS to continue its role in supporting vulnerable residents to achieve lasting outcomes.

Organisational Development Support Provided During Covid-19

KCSC provided a wide range of advice and support to organisations to help them adapt throughout the pandemic. The majority of local organisations were affected in some way: adapting to teams working, and being managed, remotely; moving services from in-person to digital delivery; coping with less income, when income-generating activities such as room hire, events and selling products and services were badly affected by lockdown restrictions.



Open Age, Literature and Poetry Appreciation Zoom Event

KCSC’s activities ranged from delivering regular information and training to sharing the latest updates on Public Health Guidance, to supporting organisations to adapt their services and secure funding. In addition, KCSC Organisational Development staff were redeployed throughout the first half of 2020/21 to support the development of crisis services (see pages 12-13).

Towards the second half of 2020/21, staff were able to return to delivering core Organisational Development services, and the following outcomes were achieved:

27 organisations were supported to find and apply for funding, or develop a fundraising plan.

38 organisations were supported to improve their infrastructure.

45 staff received training to help adapt to the social and economic challenges presented by Covid-19.

248 staff gained an improved awareness of Public Health information, capacity to deliver services and/or ability to develop their organisation as a result of attending KCSC training.

Case study

An organisation had been running as an unincorporated association for nearly a decade. The board decided that they wanted to grow and expand and in order to do so they needed access to funding opportunities that were only available to registered companies and charities. We met with them and discussed what legal structures were available. As a result the board members decided to become a community interest company (CIC), and we assisted in completing the online forms. We then helped the organisation look at funding applications that they had not been successful with and gave feedback for future applications. They have now submitted their CIC paperwork and will be applying for funding after also attending our grant funding training for beginners.

Meet the Funder events

KCSC launched this new series of events as part of its Covid-19 response, to replace its annual in-person ‘Fundors Fair’. These events enable organisations to hear first-hand topical information about current local grant programmes, useful advice on improving funding applications and insights into the grant- funding process. KCSC ran five events this year, starting in August, attended by over 100 VCS staff. We will continue this effective method of providing information and support in 2021/22.

96% of attendees agreed that the event will help them improve their grant applications.

“Thanks so much for today’s session... I found it really informative and will certainly apply some of the things we learnt to my upcoming bids!”

Event attendee

Kensington and Chelsea Together (K&CT)

This new programme launched in 2020/21, in partnership with Volunteer Centre Kensington & Chelsea (VCKC). Its aim is to help put local people in control of where they live, by increasing their involvement in, and influence over, the local voluntary and community sector (VCS). K&CT began by carrying out a public consultation with residents and organisations to help address the barriers faced by those accessing opportunities in the VCS. Issues identified included the need for: VCS opportunities to be advertised more widely; recognition of people’s lived experience; flexibility around commitments such as parenting or caring; accessible training opportunities.

Support to Voluntary Sector Organisations

KCSC delivered a combination of general training and one-to-one support, in collaboration with VCKC. Areas covered included: inclusive recruitment practices; volunteer management best practice; increasing access for people with disabilities; designing opportunities for user-involvement.



8 organisations were given 1-1 support



27 voluntary sector staff attended training

Support to the Local Community

Training for residents included sessions on the workings of the voluntary sector; reasons and ways to get involved in volunteering; confidence-building and skills awareness; reflecting on the strengths and experiences they bring.



20 local residents attended training

Case study

KCSC worked closely with a local charity to design and implement an organisation-wide diversity and inclusion audit. This included developing and analysing results from an anonymous staff survey, facilitating focus groups, and hosting discussions with senior leaders. The organisation has now reviewed its recruitment practices, including widening its advertisement of new roles, removing any requirements deemed non-essential to the performance of the role, and designing a more inclusive interview and selection process. Running in parallel to this has been a review of the organisation’s relevant policies and practices.

Sector Support, Representation and Voice: Community Development



Maxilla Men's Shed session

As the first Covid-19 lockdown began it became clear that there was a need for greater support for those sheltering, isolating, and those who had lost work or were already impoverished.

KCSC's Community Development Manager (CDM), took a lead role within KCSC to ensure that we were in a position to provide hands-on support to the community, adding to the developing response of residents and groups, such as Mutual Aid.

Age UK (K&C) quickly developed new services for those aged 65 and over, and in need, but there was an obvious gap in the response to those under 65 and vulnerable. The CDM, swiftly joined by voluntary sector partners, helped galvanise a voluntary sector response to set up and deliver a food distribution service. KCSC thanks all those that supported the setting-up and running of the service, including the Venture Centre, SMART, Bay 20, Westway Community Transport and local councillors. The CDM also linked the charity Nucleus, a legal advice centre, with the Council to help address the issue of frequent usage of the food system and find a route to a longer-term solution.

Throughout this period, the CDM took part in numerous panels and forums looking into issues arising from Covid-19, whilst working daily at the food distribution warehouse. His work in his two-and-a-half years in the role meant that he was well-placed to network with both residents and client-facing services in the north of the Borough, where need was at its most acute. By late July the requirement for the food response had receded and other organisations were providing more appropriate, longer-term solutions.

In August the first Grenfell Network Group (GNG) meeting of the year was held outside Bay 20. It was reasonably well attended, considering that residents had only just come out of a lockdown, although sadly it was to be the last physical meeting of 2020.

The meeting discussed 'Participation in a time of Covid-19', and agreed actions for the months ahead, including holding a public meeting with RBKC Council officers and decision-makers to discuss a widely held belief that democracy had been impacted by holding council meetings on 'Zoom'. GNG attendees felt that the holding of so many online forums had reduced active participation and robust discussion.

This year the CDM continued to raise the issue of the Council's [Charter for Public Participation](#), achieved in March 2020. From the GNG and others there was frustration at the lack of implementation of the Charter and the absence of a monitoring framework, a key aspect of greater community empowerment, and community development. This, when coupled with Covid-19 protocols leading to the halting of physical public meetings, made accountability and voice harder to achieve. Throughout the year, KCSC's GNG e-bulletin continued to shine a light on developments in this area ensuring that in 2021, when circumstances allowed, the threads could be picked up again.

Finally, working in partnership with Community Organisers, 'Power and Participation' training was delivered, with the aim of spreading good community development practice across the borough. There were 13 participants from local organisations.

"We learnt that working in partnership with local organisations is invaluable... Local organisations know NK (North Kensington) best and know the response needed to any situation especially KCSC who have supported NK for many years."

Fiona Doherty, Community Development Director, Bay 20

"Thank you very much for the training. I am looking forward to putting some of this into practice and bringing these ideas back to the charity I work for."

Client feedback from KCSC Power and Participation training



4 Grenfell Network Group meetings held



26 Grenfell Network Group E-bulletins and updates sent



135 meetings attended with external agencies and individuals

Sector Support, Representation and Voice: Sector Voice Development

KCSC represents the voluntary and community sector (VCS) at meetings with a wide range of stakeholders, including statutory funders and many different areas of the Council and the NHS, particularly West London Clinical Commissioning Group (WLCCG) and now the North West London CCG. Through this work and our Community Development work, we aim to ensure that the whole community has a voice where it matters.

KCSC also participates in the Health and Wellbeing Board, the Employment and Skills Board and the Borough Voluntary Organisation Advisory Group (BVOAG), which represent the VCS at a strategic level. This year KCSC has started to work with the Council on the development of a newly proposed partnership model which will replace the BVOAG. Meetings have been held with the Council to ensure that the BVOAG's replacement will maintain a strong VCS voice that can influence local decision making.

Networking and information-sharing

KCSC brings organisations together at a range of forums and groups:

- Children, Young People and Families Forum
- Health and Wellbeing Forum
- Kensington and Chelsea Advice Forum
- Main Voluntary Organisation Forum
- Older People's Providers Network
- Sexual Health Forum
- Grenfell Network Group
- CEO Peer Network



28 forums held



Dalgarno Trust, Slime class

Communications

KCSC's regular communications to the VCS are an important part of our work. We aim to share information quickly and effectively using our website, e-bulletin and targeted mailings. Our e-bulletin, which became weekly this year due to the need to increase our communications because of the Covid-19 pandemic, provides information on local, VCS and national issues to hundreds of local organisations, partners, stakeholders and funders. KCSC also uses its communications channels to seek views from the VCS, to ensure that we can represent its views effectively in our work.



1325 people received the E-Bulletin

Safer Neighbourhood Board

KCSC manages the Safer Neighbourhood Board (SNB) for the Borough. We are pleased to continue to support the SNB's goal of achieving a safer and more peaceful community within Kensington and Chelsea.

KCSC Priorities

KCSC's five strategic aims

These are taken from KCSC's new Strategic Plan for 2021-2024.

Strategic Aim 1: Organisational Development

Build and sustain an effective, resilient, and representative local voluntary and community sector.

Strategic Aim 2: Community Development

Enable and support community led social action and voice.

Strategic Aim 3: Voice and Influence

Shape and influence policy in areas relevant to the Voluntary and Community Sector.

Strategic Aim 4: Health and Wellbeing

Support local voluntary and community organisations to deliver appropriate and effective health and wellbeing services.

Strategic Aim 5: Central Support

Communicate in a timely, appropriate and effective way to KCSC's stakeholders through a range of media and provide administrative support to ensure that every area of KCSC functions efficiently.

The full version of KCSC's new Strategic Plan, 2021-2024 can be found here: <https://tinyurl.com/2tbb2hnw>

KCSC's Outcomes and Impact

KCSC built its new 3-year plan using a Theory of Change model and aligned its activities with the medium and longer-term outcomes that were agreed - which will lead to achieving its overall Impact (and its Vision).

Medium Term Outcomes

- Local VCOs and Community groups are more effective at meeting the changing needs of residents.
- More VCO services are co-designed with residents.
- Local VCOs and Community groups are more sustainable and resilient.
- Social action in RBKC is more effective.
- RBKC residents, VCS and Community groups are more involved in the design and planning of local services.
- Statutory organisations change policies and practice to be more representative of local need.
- Collaboration between VCS and Statutory organisations increases.
- Commissioning is more responsive to the needs of local communities.
- The VCS becomes an integral part of the integrated care system including the co-design of local services.
- More residents access services which benefit their health.

Longer Term Outcomes

- Local VCOs have a greater reach and impact in communities.
- Local communities are drivers of change.
- Services for local people are more effective and meet individual and collective needs.
- Local people have improved wellbeing, and health inequalities are reduced.

Impact

Residents of Kensington and Chelsea have improved lives.

Auditor's Report

To the Members of Kensington and Chelsea Social Council

Opinion

We have audited the financial statements of Kensington and Chelsea Social Council for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, statement of cash flows and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not

express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report (incorporating the directors' report) has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit
 - have not been received from branches not visited by us; or
 - the financial statements are not in agreement with the accounting records and returns;
- or
- certain disclosures of trustees' remuneration specified by law are not made; or
 - we have not received all the information and explanations we require for our audit.

Responsibilities of the trustees

As explained more fully in the Trustees' Responsibilities Statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted

in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management, which included obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:
 - identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
 - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;
 - The internal controls established to mitigate risks related to fraud or noncompliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.
- We obtained an understanding of the legal and regulatory framework that the charity operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the charity from our professional and sector experience.

- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias and tested significant transactions that are unusual or those outside the normal course of business.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Councils website at: [\[www.frc.org.uk/auditorsresponsibilities\]](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Anthony Epton
Anthony Epton (Senior Statutory Auditor)
for and on behalf of Goldwins Limited
Statutory Auditor, Chartered Accountants
75 Maygrove Road, West Hampstead
London NW6 2EG
Date: 19/10/2021

Statement of financial activities

Statement of financial activities (including a summarised income and expenditure account)
For the year ended 31 March 2021

	Note	Unrestricted Funds £	Restricted Funds £	2021 Total £	2020 Total £
Income from:					
Donations	2	2,999	-	2,999	-
Charitable activities	3				
Sector support, representation and voice		195,059	296,864	491,923	485,369
Health and wellbeing		57,760	892,740	950,500	572,865
Covid 19 relief		-	25,000	25,000	25,000
Investment income	4	11,822	-	11,822	13,594
Total income		267,640	1,214,604	1,482,244	1,096,828
Expenditure on:					
Raising funds		-	-	-	1,691
Charitable activities	5				
Sector support, representation and voice		204,780	250,813	455,593	429,612
Health and wellbeing		60,930	551,609	612,539	577,538
Covid 19 relief		-	40,000	40,000	10,000
Total expenditure		265,710	842,422	1,108,132	1,018,841
Net income before net gains on investments	6	1,930	372,182	374,112	77,987
Net gain/(loss) on investments	11	10,528	-	10,528	(13,798)
Net income for the year		12,458	372,182	384,640	64,189
Transfers between funds		(16,654)	16,654	-	-
Net movement in funds		(4,196)	388,836	384,640	64,189
Reconciliation of funds					
Total funds brought forward		283,458	733,675	1,017,133	952,944
Total funds carried forward	15	279,262	1,122,511	1,401,773	1,017,133

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. The attached notes form part of these financial statements.

Balance sheet
As at 31 March 2021

	Note	2021 £	£	2020 £	£
Fixed assets					
Tangible fixed assets	10	4,489		9,431	
Investments	11	33,749		23,221	
		38,238		32,652	
Current assets					
Debtors	12	71,025		137,324	
Cash at bank and in hand	17	1,386,974		1,082,456	
		1,457,999		1,219,780	
Liabilities					
Creditors: amounts falling due within one year	13	(94,464)		(235,299)	
Net current assets		1,363,535		984,481	
Net assets	14	1,401,773		1,017,133	
Funds	15				
Restricted funds		1,122,511		733,675	
Unrestricted Funds					
Designated funds		39,828		56,023	
General funds		239,434		227,435	
Total Funds		1,401,773		1,017,133	

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The Financial Statements were authorised for issue by the Board of Trustees / Directors of Kensington & Chelsea Social Council and signed on its behalf by:

Shelina Thawer, PhD

Mark Anfilogoff



Chair 9/9/2021

Treasurer 9/9/2021

Company Registration Number 4146373

The attached notes form part of the financial statements.

Statement of cash flows
For the year ended 31 March 2021

	Note	2021 £	2020 £
Cash flows from operating activities			
Net cash provided by operating activities	16	292,696	(294,955)
Cash flows from investing activities:			
Interest/ rent/ dividends from investments		11,822	13,594
(Purchase) of fixed assets		-	(9,685)
Cash provided by investing activities		11,822	3,909
Change in cash and cash equivalents in the year		304,518	(291,046)
Cash and cash equivalents at the beginning of the year		1,082,456	1,373,502
Cash and cash equivalents at the end of the year	17	1,386,974	1,082,456

Notes to the Financial Statements
For the year ended 31 March 2021

1 Accounting policies

a Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

b Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern. The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period. In reaching that conclusion, the trustees have considered the impact of the COVID -19 pandemic on future activities and cash flows. There has been a significant change to service delivery in the move from face to face work with clients and partners to other methods of provision, but this has not involved any substantial increase in expenditure. Funding is secured and the trustees are confident that it will not be affected by the pandemic.

c Income

Income, including income from government and other grants, whether 'capital' or 'revenue', is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

Grants are credited to income when they are receivable unless they are for activities relating specifically to a specific future period, in which case they are deferred to that period. Income received under contracts for services is recognised in the financial statements in proportion to the percentage of completion of the contract.

d Donations of gifts, services and facilities

Donated professional services and facilities are recognised as income when the charity has control over the item or received the service, any conditions associated with the donation have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised so refer to the trustees' annual report for more information about their contribution.

On receipt, donated gifts, professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

Notes to the Financial Statements
For the year ended 31 March 2021

1 Accounting policies (continued)

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise of trading costs and the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services and other activities undertaken to further the purposes of the charity and their associated support costs. Where costs cannot be directly attributed, they have been allocated to activities on a basis consistent with their use of resources.

Costs of premises and administration are allocated on a per capita basis as follows:	
Sector support, representation and voice	65.9%
Health and wellbeing	33.5%
Support and governance costs	0.6%

- Other expenditure represents those items not falling into any other heading.
- Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs comprise the salary and overhead costs of the central function.

Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities.

Support and governance costs are re-allocated to each of the activities on the following basis which is an estimate, based on staff time, of the amount attributable to each activity

Sector support, representation and voice	66.4%
Health and wellbeing	33.6%

i Operating leases

Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets and depreciation

Items of equipment are capitalised where the purchase price exceeds £2,000. Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer equipment	33.3% per annum
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Notes to the Financial Statements
For the year ended 31 March 2021

1 Accounting policies (continued)

k Listed investments

Investments are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. Any change in fair value will be recognised in the statement of financial activities. Income distributions from investments are included when receivable and the amounts can be measured reliably by the charity; this is normally upon notification of the income paid or payable by the investment fund.

l Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

m Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

n Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

p Pensions

The charitable company agrees to contribute to personal pension schemes operated by some members of staff. The charitable company also offers employees an auto enrolment pension scheme to which they make contributions unless they choose to opt out. The pension cost charge represents contributions payable by the charitable company to the scheme. The charitable company has no liability under the schemes other than for the payment of those contributions.

2 Income from donations

	Unrestricted £	Restricted £	2021 Total £	2020 Total £
Tudor Trust	2,000	-	2,000	-
Waitrose	999	-	999	-
Total donations 2021	2,999	-	2,999	-
Total donations 2020	-	-	-	-

3 Incoming resources from charitable activities

	Unrestricted £	Restricted £	2021 Total £	2020 Total £
Sector support, representation and voice				
Royal Borough of Kensington & Chelsea	194,998	8,500	203,498	219,235
City Bridge Trust	-	52,500	52,500	-
Trust for London	-	45,000	45,000	50,000
Tudor Trust	-	22,963	22,963	22,640
West London CCG	-	166,667	166,667	166,666
Westway Development Trust	-	1,234	1,234	2,880
Big Lottery	-	-	-	10,000
Bi Borough ICT	-	-	-	5,300
Events, services for VCO's, fees	61	-	61	8,648
Total sector support 2021	195,059	296,864	491,923	485,369
Total sector support 2020	210,698	274,671		
Health and wellbeing				
West London CCG	57,760	871,240	929,000	551,365
Royal Borough of Kensington & Chelsea	-	21,500	21,500	21,500
Total health & wellbeing 2021	57,760	892,740	950,500	572,865
Total health & wellbeing 2020	51,365	521,500		
Covid 19 relief				
Kensington & Chelsea Foundation	-	25,000	25,000	-
Westway Development Trust	-	-	-	25,000
Total Covid 19 relief 2021	-	25,000	25,000	25,000
Total Covid 19 relief 2020	-	25,000		
Total income from charitable activities 2021	252,819	1,214,604	1,467,423	1,083,234
Total income from charitable activities 2020	262,063	821,171		

4 Income from investments

	Unrestricted £	Restricted £	2021 Total £	2020 Total £
Bank interest	174	-	174	261
Bank interest from notice deposit accounts	10,513	-	10,513	11,725
Investment income	1,135	-	1,135	1,608
Total income from investments 2021	11,822	-	11,822	13,594
Total income from investments 2020	13,594	-		

Notes to the financial statements
For the year ended 31 March 2021

5 Analysis of expenditure

	Cost of raising funds	Sector support, representation & voice	Health and wellbeing	Covid 19 relief	Governance costs	Support costs	2021	2020
	£	£	£		£		£	£
Salaries (Note 7)	-	345,865	161,142	-	1,642	3,284	511,933	418,716
Temporary and freelance staff and consultants	-	14,298	7,266	-	44	88	21,696	41,308
Staff and volunteer costs	-	8,962	3,746	-	15	33	12,756	9,975
Events, workshops and forums	-	23,460	(250)	-	2	403	23,615	44,012
Marketing, publicity and website	-	142	-	-	-	-	142	13,228
Grants to other organisations	-	-	104,927	-	-	-	104,927	71,133
Provision of services to develop the sector	-	1,773	10,000	-	-	-	11,773	9,605
Payments to partners to deliver services	-	-	55,800	12,610	-	-	68,410	60,200
Newsletters, videos and other media production	-	200	-	-	-	-	200	125
Service delivery	-	-	238,767	27,390	-	-	266,157	265,233
Other project delivery costs	-	7,045	4,479	-	22	1,092	12,638	10,177
Premises and equipment costs	-	30,519	15,509	-	93	4,775	50,896	49,505
Depreciation	-	-	-	-	-	4,942	4,942	4,942
Insurance	-	956	486	-	3	5	1,450	1,366
Office overheads	-	5,269	2,012	-	12	46	7,339	9,618
Audit and compliance	-	-	-	-	9,258	-	9,258	9,698
	-	438,489	603,884	40,000	11,091	14,668	1,108,132	1,018,841
Support costs	-	9,739	4,929	-	-	(14,668)	-	-
Governance costs	-	7,365	3,726	-	(11,091)	-	-	-
Total expenditure 2021	-	455,593	612,539	40,000	-	-	1,108,132	1,018,841
Prior year								
Unrestricted direct expenditure	1,691	203,755	58,817	-	12,736	29,849		
Restricted direct expenditure	-	198,219	503,774	10,000	-	-		
Unrestricted support & governance costs allocated	-	27,638	14,947	-	(12,736)	(29,849)		
Total expenditure 2020	1,691	429,612	577,538	10,000	-	-		

Of the total expenditure, £265,710 was unrestricted (2020: £306,848) and £842,422 was restricted (2020: £711,993).

Notes to the financial statements
For the year ended 31 March 2021

6 Net income for the year

This is stated after charging :	2021	2020
	£	£
Depreciation	4,942	4,942
Auditors' remuneration:		
▪ Audit fees		
▪ Provision for current year net of VAT	3,860	3,746
▪ Underprovision in previous year	4	2
Operating lease rentals:		
▪ Property	16,192	32,384

7 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:	2021	2020
	£	£
Salaries and wages	454,038	368,131
Social security costs	34,979	30,442
Employer's contribution to defined contribution pension schemes	21,698	19,339
Employer's contribution to death in service insurance	1,218	654
Redundancy and termination costs	-	150
	511,933	418,716
Agency and temporary staff	-	20,700
	511,933	439,416

No employee earned greater than £60,000 during the year (2020: nil).

The total employee benefits including employer NI and pension contributions of the key management personnel were £118,554 (2020: £114,509).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2020: £nil). KCSC paid for a mobile phone and monthly rental for one trustee during the year totalling £115 (2020: 2 trustees £11). No charity trustee received payment for professional or other services supplied to the charity (2020: £nil).

8 Staff numbers

The average number of employees (head count based on number of staff employed) during the year was 14 (2020: 11).

The average number of employees (full-time equivalent) during the year for each activity was as follows:

	2021	2020
	No.	No.
Sector support, representation and voice	8.2	6.3
Health and wellbeing	4.1	3.5
Governance and Support	0.1	0.1
	12.4	9.9

Notes to the financial statements
For the year ended 31 March 2021

9 Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10 Tangible Fixed Assets

Cost

At 1 Apr 2020
Additions in year

At 31 Mar 2021

Depreciation

At 1 Apr 2020
Charge for the year

At 31 Mar 2021

Net book value

At 31 Mar 2021

At 31 Mar 2020

11 Investments

Investments at fair value:

Listed investments - UK

Movements

Market value at the start of the year
Net gain(loss) on revaluation

Market value at the end of the year

The following holdings constituted 5% or more of the total portfolio:
8629.13 ordinary shares in Schroders Unit Trusts Limited

Furniture and equipment £	Total £
60,682	60,682
-	-
60,682	60,682
51,251	51,251
4,942	4,942
56,193	56,193
4,489	4,489
9,431	9,431
2021	2020
£	£
33,749	23,221
33,749	23,221
23,221	37,019
10,528	(13,798)
33,749	23,221
100%	100%

Notes to the financial statements
For the year ended 31 March 2021

12 Debtors

	2021 £	2020 £
Grant debtors	59,750	115,000
Trade debtors	4,106	9,105
Connected company	-	51
Other debtors	-	2,642
Prepayments	7,169	10,526
	71,025	137,324

13 Creditors : amounts due within 1 year

	2021 £	2020 £
Tax and Social Security	13,200	9,598
Trade creditors	53,600	36,899
Connected company	13	-
Other creditors	23,019	17,596
Accruals	4,632	4,539
Deferred income and grants in advance	-	166,667
	94,464	235,299

Deferred income

	2021 £	2020 £
Balance at the beginning of the year	166,667	483,333
Amount released to income in the year	(166,667)	(316,666)
	-	166,667

14 Analysis of net assets between funds

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible fixed assets	-	4,489	-	4,489
Investments	33,749	-	-	33,749
Current assets	233,619	35,339	1,189,041	1,457,999
Liabilities	(27,934)	-	(66,530)	(94,464)
Net assets at 31 March 2021	239,434	39,828	1,122,511	1,401,773

Notes to the financial statements
For the year ended 31 March 2021

15 Movements in funds

	At 1 Apr 2020 £	Income £	Expenditure £	Transfers £	At 31 Mar 2021 £
Restricted funds:					
Voluntary sector transformation (WLCCG)	337,761	166,667	(124,185)	-	380,243
K&C Together (CBT)	-	52,500	(45,685)	-	6,815
Grenfell engagement					
--Trust for London	-	45,000	(45,000)	-	-
--Tudor Trust	11,809	22,963	(23,700)	-	11,072
Reaching Potential (Westway Development Trust)	-	1,234	(4,721)	3,487	-
NK Capacity building (RBK&C)	3,358	8,500	(7,522)	-	4,336
Health engagement (WLCCG)	6,295	45,000	(45,607)	-	5,688
Self care North Ken (WLCCG)	104,432	345,000	(79,697)	-	369,735
Self care delivery (WLCCG)	-	181,240	(195,572)	14,332	-
Self care innovations (WLCCG)					
--Programme administration	10,726	-	(26,169)	20,000	4,557
--Direct support to the sector	153,907	-	(3,896)	(29,165)	120,846
Men's Shed (WLCCG & RBK&C)	26,300	21,500	(55,800)	8,000	-
Self care mental health (WLCCG)					
--Programme administration	15,043	50,000	(39,941)	-	25,102
--Grants to organisations	49,044	250,000	(104,927)	-	194,117
Covid 19 relief					
--Westway Trust	15,000	-	(15,000)	-	-
--Kensington & Chelsea Foundation	-	25,000	(25,000)	-	-
Total restricted funds	733,675	1,214,604	(842,422)	16,654	1,122,511
Unrestricted funds:					
<i>Designated funds:</i>					
Project support	25,000	-	-	-	25,000
Technology support and development	14,000	-	(5,660)	-	8,340
Self care delivery	593	-	-	(593)	-
Anniversary fund	7,000	-	(400)	(4,600)	2,000
Depreciation fund	9,430	-	(4,942)	-	4,488
<i>Total designated funds</i>	56,023	-	(11,002)	(5,193)	39,828
General funds	227,435	267,640	(254,708)	(11,461)	228,906
Unrealised gains on investment assets	-	10,528	-	-	10,528
Total unrestricted funds	283,458	278,168	(265,710)	(16,654)	279,262
Total funds	1,017,133	1,492,772	(1,108,132)	-	1,401,773

Transfers Between Funds

Transfers are made from funds for the full amount of purchases of capital equipment to the designated depreciation fund and depreciation of these assets is charged to that fund. For capital items bought specifically for a project, the whole cost is charged to that project, otherwise the cost is allocated across the projects on the same basis as other costs.

Transfers are made from general unrestricted funds to cover deficits on completed restricted projects.

Transfers have been made to and from designated funds in line with the Reserves Policy and between restricted funds and between restricted and unrestricted funds with the agreement of the funders.

Notes to the financial statements
For the year ended 31 March 2021

Purposes of restricted funds

Voluntary sector transformation (WLCCG)	Funding from West London Clinical Commissioning Group (WLCCG) has been awarded to deliver a programme of voluntary sector transformation support which will position organisations to be tender ready for NHS contracts in the future and to strengthen the self care consortium run by KCSC. KCSC's role is to administer and lead the project.
K&C Together (City Bridge Trust)	City Bridge Trust has awarded funds for a project which aims to support the inclusion and representation of local people in local voluntary and community organisations.
Grenfell engagement (Trust for London & Tudor Trust)	Funding has been received by KCSC to lead on engagement and community development to strengthen community relations and influencing with decision makers and support the social action initiatives which seek to empower residents and community groups within North Kensington.
Health engagement (WLCCG)	The funding is the longest standing and most consistent received from WLCCG to enable KCSC to work with the CCG to build its relationship with the voluntary sector. The funding covers costs for engagement activities/events particularly on areas where the CCG need to consult on agreeing their priorities. It also covers funding for senior staff within KCSC including the CEO to attend all of steering group meetings and committee meetings which they run.
Reaching potential (Big Lottery Awards for All & Westway Trust Young Futures Fund)	Funding was received from the Big Lottery Awards for All and Westway Trust Young Futures Fund to fund the post of Projects & Events Assistant in order to provide focussed training events for VCSE's.
North Kensington capacity building (RBK&C)	The funding is to enable the development and implementation of a programme of training and support in response to the emerging needs of fledgling and established organisations who were funded by the Grenfell Projects Fund (GPF) and Community Leadership Programme (CLP).
North Kensington self care (WLCCG)	Funding was awarded to set up a social prescribing programme to support the Grenfell Recovery. Funding is targetted at providing emotional and mental health wellbeing services as well as other services that will support the community of North Kensington.

Notes to the financial statements
For the year ended 31 March 2021

Purposes of restricted funds (continued)

Self care pilot service delivery (WLCCG)	KCSC manages the self care contract funded by WLCCG. The work includes negotiating contracts with voluntary and community sector providers and overseeing the systems and functions including the referrals and monitoring. KCSC also advocates on behalf of providers to the WLCCG to ensure they understand the needs of the providers. The delivery element of the programme is the funds paid out to the providers for delivering the self care services.
Self care innovations (WLCCG)	Provided by WLCCG, the money is available to administer a grant programme as well as contract specific pieces of work, all of which allow for testing new ideas with a view to running sustainable health and wellbeing services. The remaining funds will be used to continue the work into the next financial year.
Men's Shed (WLCCG & RBK&C)	Funds were received for KCSC to oversee the application process to source a provider to deliver a Men's Shed project within North Kensington. The funds also cover payment to the provider to deliver the Men's Shed services through March 2021.
Self care mental health engagement (WLCCG)	The funding from WLCCG is provided to continue the expansion of the self care pilot into mental health. KCSC's role is to administer a programme to give grants directly to VCO's to deliver wellbeing services for people with mental health needs.
Covid 19 relief (Westway Trust and Kensington & Chelsea Foundation)	Funds were awarded for an emergency food distribution during the Covid 19 crisis. In partnership with Age UK Kensington & Chelsea, KCSC has set up distribution centres to enable them to purchase and deliver food to vulnerable individuals and families under the age of 65.

**Notes to the financial statements
For the year ended 31 March 2021**

Purposes of designated funds

Project support	Funds have been set aside to provide additional aid to ensure capacity is fully met in delivering projects. Funds were used in the year under review to cover the costs of a Policy and Voice Officer. The fund was topped back up to £25K for use in the current financial year.
Technology support and development	Funds have been set aside to support advancement in KCSC's technological systems, including a full move to the cloud and related IT costs and improved and integrated database systems and website review and restructure.
Self care delivery	The balance of the restricted fund could not be carried forward so the WLCCG agreed that the funds could be unrestricted and ring fenced for spending on self care activities.
Anniversary fund	Funds were set aside for the preparation and delivery of activities to celebrate KCSC's 60 year anniversary in 2020. Due to the pandemic, the event did not take place and the fund has been reduced. The remaining fund will be used to finance a smaller celebration.

16 Reconciliation of net income / (expenditure) to net cash flow from operating activities

	2021 £	2020 £
Net income for the reporting period (as per the statement of financial activities)	384,640	64,189
Depreciation	4,942	4,942
Interest, rent and dividends from investments	(11,822)	(13,594)
(Gains)/loss on investments	(10,528)	13,798
Decrease/(increase) in debtors	66,299	(56,279)
(Decrease) in creditors	(140,835)	(308,011)
Net cash provided by operating activities	292,696	(294,955)

17 Analysis of cash and cash equivalents

	2021 £	2020 £
Cash at bank and in hand	400,664	55,435
Cash in notice deposit accounts	986,310	1,027,021
	1,386,974	1,082,456

**Notes to the financial statements
For the year ended 31 March 2021**

18 Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	Property 2021 £	2020 £
Less than 1 year	16,192	32,384
	16,192	32,384

19 Legal status of the charity

The charity is a company limited by guarantee and has no share capital. Each member is liable to contribute a sum not exceeding £1 in the event of the charity being wound up.

20 Related party transactions

There are no related party transactions to disclose for 2021 (2020: none).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

Notes to the financial statements
For the year ended 31 March 2021

21 Notes from 2020 accounts

a Analysis of assets and liabilities by funds of previous reporting period

	General unrestricted	Designated	Restricted	Total funds
	£	£	£	£
Tangible fixed assets	-	9,431	-	9,431
Investments	23,221	-	-	23,221
Current assets	234,785	46,592	938,403	1,219,780
Liabilities	(30,571)	-	(204,728)	(235,299)
Net assets at 31 March 2020	227,435	56,023	733,675	1,017,133

b Details of movement in funds during the previous reporting period

	At 1 Apr 2019	Incoming resources	Outgoing resources	Transfers	At 31 Mar 2020
	£	£	£	£	£
Restricted funds:					
Voluntary sector transformation (WLCCG)	272,285	166,666	(101,190)	-	337,761
Grenfell engagement					
--London Funders	3,502	-	(3,502)	-	-
--Trust for London	-	50,000	(50,000)	-	-
--Tudor Trust	-	22,640	(10,831)	-	11,809
Reaching Potential					
--Big Lottery	-	10,000	(10,000)	-	-
--Westway Development Trust	-	2,880	(3,568)	688	-
NK Capacity building (RBK&C)	-	22,485	(19,127)	-	3,358
Health engagement (WLCCG)	9,679	47,000	(62,788)	12,404	6,295
Health grants admin (WLCCG)	2,408	-	-	(2,408)	-
Self care North Ken (WLCCG)	-	115,000	(10,568)	-	104,432
Self care delivery (WLCCG)	-	188,000	(230,173)	42,173	-
Self care innovations (WLCCG)					
--Programme administration	19,795	-	(29,069)	20,000	10,726
--Direct support to the sector	185,001	-	(9,929)	(21,165)	153,907
Men's Shed (WLCCG & RBK&C)	55,000	21,500	(50,200)	-	26,300
Self care mental health (WLCCG)					
--Programme administration	-	29,823	(14,780)	-	15,043
--Grants to organisations	-	120,177	(71,133)	-	49,044
North Ken engagement	35,131	-	(25,135)	(9,996)	-
Covid 19 relief (Westway Trust)	-	25,000	(10,000)	-	15,000
Total restricted funds	582,801	821,171	(711,993)	41,696	733,675
Unrestricted funds:					
<i>Designated funds:</i>					
Project support	25,000	-	(2,640)	2,640	25,000
Technology support and development	37,996	-	(15,541)	(8,455)	14,000
Self care delivery	62,765	-	-	(62,173)	592
Anniversary fund	5,000	-	(731)	2,731	7,000
Depreciation fund	4,688	-	(4,942)	9,685	9,431
Total designated funds	135,449	-	(23,854)	(55,572)	56,023
General funds	234,694	275,657	(282,994)	13,876	241,233
Unrealised gains on investment assets	-	(13,798)	-	-	(13,798)
Total unrestricted funds	370,143	261,859	(306,848)	(41,696)	283,458
Total funds	952,944	1,083,030	(1,018,841)	-	1,017,133

Thank you to our funders

Kensington and Chelsea Social Council would like to thank all the funders that have supported us during the year.



This publication is written by KCSC and designed by Positive Design Works. We would like to thank the local organisations who kindly donated photos for us to use, as examples of the work of hundreds of organisations in the borough.



**Kensington
& Chelsea
Social Council**

Working to strengthen
local voluntary and
community organisations



**Kensington and Chelsea
Social Council**

111-117 Lancaster Road
London W11 1QT

Phone: 020 7243 9800

Email: info@kcsc.org.uk

Web: www.kcsc.org.uk

