

Groundwork London's Green Doctors

Kensington and Chelsea Social Council – **21st Feb 2019**

Introduction

- Homes4Health
- What the Green Doctors can offer
- How to refer people into the service

Homes4Health - Partners

- Kensington & Chelsea, Hammersmith & Fulham, Camden, Hounslow, Octavia Housing
- Provides vulnerable individuals with free home energy visits and other services
- Decreases health problems caused by cold homes, reducing pressure on the NHS

Homes4Health – Eligibility Criteria

- » Mental health issues
- » Physical disability
- » Physical health risk
- » Pregnant and on a low income
- » One or more children under 5 and on a low income
- » Older person (over 65)
- » Young person (16-25)
- » Low income (under £15,900)

Identifying Fuel Poverty

- Varying definitions but... common sense – “affordable warmth”
- High energy bills
 - Low income
 - Poor energy efficiency
- Common clues:
 - Fear of switching on heating (may be due to lack of understanding),
 - Ignoring bills - fuel debt

Green Doctor services

- » Free measures
- » Energy saving advice
- » Bill and debt advice (tariff switching)
- » Smart Meters
- » Warm Home Discount, Priority Services Register
- » Advice and support applying for grants and other local services



Energy saving measures



Making a referral for someone



homes 4 health rbkc



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Affordable warmth and energy efficiency in the home | Royal Borough ...

<https://www.rbkc.gov.uk/housing/...healthy-homes/affordable-warmth-and-energy-eff...>

The **Healthy Homes** Hotline - 0808 202 6204 helps people who are having ... in a home where conditions may pose a serious risk to their **health** and safety, for ...

Living in healthy homes - Royal Borough of Kensington and Chelsea

<https://www.rbkc.gov.uk/housing/living-healthy-homes>

The Council's Environmental **Health** service is responsible for the enforcement of **health** and safety matters in a range of properties, including homes.

Free home energy service in RBKC - Healthier Homes Green Doctors ...

<https://www.rbkc.gov.uk/greenerborough/heat-loss...home/free-home-energy-service>

Information about the free home energy programme for vulnerable residents in ... Living in a cold home can make a range of **health** issues worse, including ...

Health assessments - Royal Borough of Kensington and Chelsea

<https://www.rbkc.gov.uk/housing/social-housing/social-housing.../health-assessments>

Health assessments. The Council's **Housing** Register is a register of all the people eligible for social housing in the borough. People on the register are awarded ...


Accessible housing | Royal Borough of Kensington and Chelsea

<https://www.rbkc.gov.uk/housing/useful...information/moving-home/accessible-housi...>

Making a referral for someone

← → ↻ 🔒 The Royal Borough of Kensington and Chelsea [GB] | https://www.rbkc.gov.uk/housing/living-healthy-homes/affordable-warmth-and-energy-efficiency-home ☆ ⓘ ⋮

Services ▾ MyRBKC Council Maps

 THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA

Enter search terms... 🔍

△ / Housing / Affordable warmth and energy efficiency in the home

Affordable warmth and energy efficiency in the home

Fuel poverty can affect anyone but most at risk are; single older households, single younger households, older couples and lone parents.

The Healthy Homes Hotline - 0808 202 6204 helps people who are having difficulty keeping their homes warm or keeping up with their energy bills.

Healthier Homes project

The Healthier Homes project has been set up with public health funding to assist residents living in homes that are cold, damp or dangerous and whose health may be put at risk.

If you, or someone you know is:

- living in a home that they cannot heat properly because it does not have adequate heating or insulation or the cost of heating is too high
- living in a home with serious damp and problems
- living in a home where conditions may pose a serious risk to their health and safety, for instance dangerous electrical installations, broken steps or banisters
- living in conditions that may affect existing chronic health conditions such as asthma

Healthier Homes may be able to assist.

More in Affordable warmth and energy efficiency in the home

- > Smoke and Carbon Monoxide Alarms Regulations
- > Healthier Homes Training
- > Houses in Multiple Occupation

View all


Also in Housing

- > Living in healthy homes
- > Social Housing
- > Regenerating your neighbourhood

View all

Contact the Housing team >

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Making a referral for someone

high risk of cold-related illnesses

- Kensington and Chelsea Healthier Homes Schemes Referral (where possible residents will be referred for home improvements such as insulation and boiler upgrades)

Who is eligible for this service?

Any vulnerable Kensington and Chelsea resident, in particular you can benefit if you have/are:

- young persons on a low income (aged 16 to 25)
- young parents aged under 35 on low income
- young families on a low income with children aged under 14, or pregnant
- elderly people aged over 65
- suffer from respiratory diseases and/or cardiovascular disease
- severe mental illness or dementia
- multiple health issues

How is a referral made?

Referrals are made directly to Groundwork London, which is delivering the home energy visits on behalf of the Council. If you would like a free visit or would like to refer someone else, you can complete [Groundwork's Home Energy Visit Form](#) or call 0300 365 5003.

How to save energy

- turn off every unused appliance in your home, instead of leaving them on stand-by, and save £80 a year
- turning your heating down by just 1°C can save £85-90 a year - the recommended temperature for living rooms is 21°C
- each time you boil the kettle only put in the amount of water you need, this will save £20 over a year



Making a referral for someone

H4H RBKC - Enquiry Form



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA



Thank you for your interest in Homes4Health.

Please complete the below form if you would like to apply or refer someone to the programme.

Your personal information

By ticking the below box you agree and understand that the information you provide will be shared with The Royal Borough of Kensington and Chelsea and Groundwork London who will use the information you provide to confirm eligibility for a home visit and contact the household to arrange an appointment. In addition your data will be shared with Affordable Warm Solutions (the National Grid) who have funded this service. Your information will not be shared with any other organisation without first gaining your consent, used for any other purpose, held securely by the partner bodies and in accordance with the respective organisations records retention schedules.

Please note, if you are referring someone to the service you must have their consent to do so. By ticking below box you confirm that the person you are referring has consented to their details being shared.

One of our Green Doctors will then be in touch with you within 10 working days.

If you have any questions regarding the use of your personal information or questions as to your general Data Protection rights – please email: dataprotection@rbkc.gov.uk

I confirm and agree to the statement above. *

Are you applying to Homes4Health for yourself or referring someone else? *

Myself

Someone else

Making a referral for someone

Householder Details

Title

First name

Last name

Postcode

Please tick here to confirm the postcode is correct

Please select your address

Address

Contact Number

Alternative Contact Number

Email



Making a referral for someone

Property tenure

Please can you confirm how the householder is eligible for Homes4Health *

What help, advice or support is required from Homes4Health and any additional information

Is there someone else we should contact to arrange the appointment? For example a family member or carer.

Yes

No

Where did you hear about this service?

Submit

Reset

What Groundwork London can offer you

- In-depth, adaptable training on e.g. tariff switching, referring people for discounts and benefits, signposting to other services, etc
- Workshops with people vulnerable to fuel poverty, with an explanation of the service and example measures, where we can take referrals
- Contact Anca

thank you

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