



HEALTH AND WELLBEING VOLUNTARY ORGANISATIONS FORUM

Tuesday 27 November 2018, 10.00am – 12.30pm
Committee Room 1, Kensington Town Hall, Hornton Street, W8 7NX

Chair: Jenny Greenfield, KCSC
Minutes taken by: Hayley Turner, KCSC

Item	Notes	Action
1	Welcome and introduction and apologies	
	Jenny welcomed everyone to the meeting and explained that she was chairing the meeting because Jamie Renton had been called to a meeting and Angela could not change her plans.	
2	Minutes of meeting held on 10TH July 2018 and matters arising from the minutes	
3	Personalisation - Ella Becket & Sharon Grant, Westminster Council	
	<p><u>Personalisation Presentation</u></p> <p>The bi-borough personalisation team consists of 5 people and they are currently doing a review of processes, platforms and payments.</p> <p>The key discussion points which arose within the group included:</p> <ul style="list-style-type: none"> • What if people cannot access online platforms or use technology? - The online developments will not fully replace face to face work. Having the option to look online will make the service more efficient. • Market re-shaping – currently mapping all existing providers, assess needs of the community and bridge gaps • Whose roll is it to keep the portal updated? - It will be a joint role; the council acknowledges that they play a part in this and need to allocate this role to an ongoing staff member • The team will be mapping requirements and what is needed for their digital platform <p>If any organisation is interested in being a part of the Collaboration steering group or would like to get in touch, please contact ebecket@westminster.gov.uk</p> <p><i>Message from Ella Beckett, following the meeting:</i></p> <p>New Opportunity – Developing Personalised Markets in the Bi-Borough</p> <p>The Bi-Borough (Westminster City Council and the Royal Borough of Kensington & Chelsea) is undertaking work to understand local care and support markets. This includes existing and potential social care providers. Our aim is to stimulate a diverse range of services, to ensure that residents (including current service users and their carers) have choice and control over how their needs are met. The Bi-Borough is also investing into digital developments, including an e-marketplace and self-service tools to transform and modernise the way that social care works with our residents and providers.</p> <p>It is the councils’ ambition to have a range of services funded in different ways. This includes contracted services, self-funded arrangements and services funded via direct</p>	Attendees to contact JW direct if interested.

	<p>payments, whereby service users can buy what they really need with their own care budget, rather than have it purchased for them.</p> <p>With this shift, we want to host a series of workshops with existing and potential providers to understand:</p> <ul style="list-style-type: none"> • What is out there • What the risks are • How the Bi-Borough can help mitigate these risks and provide support to providers to avoid unintended consequences • What the barriers are to entering the market <p>The aim of these workshops will be to build a plan together that ensures the market is built-up and supported.</p> <p>Please sign up for this event through the Eventbrite links below. The password to access the page is password123</p> <p>Friday 15th February 2019, 9:00-13:00 – https://www.eventbrite.co.uk/e/developing-personalised-markets-in-the-bi-borough-of-westminster-and-kensington-and-chelsea-tickets-53956325823</p> <p>Friday 22nd February 2019, 09:00-13:00 – https://www.eventbrite.co.uk/e/developing-personalised-markets-in-the-bi-borough-of-westminster-and-kensington-and-chelsea-tickets-53956489312</p> <p>If you require more information ahead of booking, please contact ebecket@westminster@gov.uk</p>	
4	<p>Health Help Now App – Lindsay Topham, Digital Innovation Officer, NW London Collaboration of CCGs</p>	
	<p>Health Help Now App</p> <p>LT said that if organisations would like to be on the Health Help app they should complete the relevant form (see link)</p> <p>LT also said that -</p> <ul style="list-style-type: none"> - No patient data will be held on the app - The CCG is hoping the app will allow them to map services that are used locally and be able to allocate more funding <p>If you would like to speak to someone about the app please contact Lindsay Topham lindsay.topham@nhs.net or if you have a question about completing the form or require help having some of the documentation then KCSC can help you please contact sara@kcsc.org.uk</p>	<p>Attendees to contact LT direct if needed</p>

5	Winter Messages – Carrie Hirst, Engagement & Partnership Manager, WLCCG	
	<p>CH conducted a winter public health messages quiz to update the group on key winter health messages to share with service users.</p> <p>CH has shared the link to the public health website which has free poster that she encourages organisations to and put up in their centres/offices</p> <p>If you would like more information about winter messages or the quiz please contact CH carrie.hirst@nhs.net</p>	Attendees to print Winter messages from link if needed
7	IT/Data/Comms training needs – Bernie Razzell (BR), KCSC Data & Communication Officer	
	BR was unable to attend the meeting so HT updated the group on the work he was doing at KCSC. She told the group that BR was available to support organisations with their social media strategy, building and developing a website and IT security. Please contact Bernie at barnic@kcsc.org.uk for further information	Attendees to contact BR direct if needed
8	Yoga4Health – Marissa Clarke, Yoga4Health Project Officer, Thrive Tribe	
	<p>Yoga4Health Presentation</p> <p>MC introduced herself to the group and delivered a presentation on the services Yoga4Health provide (see presentation above). MC told the group that if any members would like more information about Yoga4Health or would like to host a session at their community space please contact her at marissa.clarke@thrivetribe.org.uk</p>	Attendees to contact MC direct if needed
9	Attendance and feedback from other forums and AOB	
	No feedback was received from other forums. The meeting was closed.	

ATTENDANCE LIST

	Organisation
1	Al-Hasaniya
2	Bishop Creighton House
3	Carers Network
4	Citizens Advice Kensington & Chelsea
5	Community Champions Project
6	Community Living Well-Mother Tongue Counselling- Brent, Wandsworth and Westminster Mind
7	Dalgarno Trust
8	Equal People Mencap
9	Healthwatch + Spanish Senior Citizens
10	Healthwatch Central West London
11	Healthy Hearts
13	Hear Women
14	Home-Start Westminster
15	Karimah's Cuisina
16	Keep Active
17	Kensington and Chelsea College
18	London Sport
19	My Time Active
20	ND Association CIC
21	Open Age
22	PohWER
23	Royal Borough of Kensington and Chelsea
24	The Clement James Centre
25	West London Action for Children
26	West London Clinical Commissioning Group

27	Westway CT
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The information above will appear in minutes for this meeting which will be made available to all the attendees and published on KCSC's website.