



HEALTH AND WELLBEING VOLUNTARY ORGANISATIONS FORUM

Tuesday 19 November 2019, 10.00am – 12.30pm
Committee Room 1, Kensington Town Hall, Hornton Street, W8 7NX

Chair: Angela Spence (AS), ADKC
Minutes taken by: Alice Lowry (AL), KCSC

Item	Notes	Action
1	Minutes of meeting on 16 July and any matters arising	
	<p>Minutes from the previous meeting were approved and there were no matters arising. AS explained to the group that West London Clinical Commissioning Group (WLCCG) were originally supposed to be giving an update on palliative care in the borough and the single CCG. However, due to the election, the CCG is in purdah. This means that they are unable to make new decisions or announcements of policy or strategy, decide on large and/or contentious procurement contract and participate in debates and events which may be politically controversial. Updates on palliative care and the single CCG will be given at the next meeting.</p>	
2	Primary Care Networks –Joe McGale, Primary Care, WLCCG	
	<p>Primary Care Networks presentation</p> <p>Joe McGale (JMG) explained that Primary care networks (PCN) are groups of GP practices, community health and care services coming together to form networks. They are encouraging GP practices to work together and there is an expectation that PCN's will be formed across the country. There are 5PCN's in West London and WLCCG's job will be to ensure that they are all moving in the same direction. For further information please see slides above.</p> <p>Key discussion points which arose included:</p> <ul style="list-style-type: none"> • A discussion on what the Social Prescribing Link Worker role would entail. JMG said that these had not been appointed yet but it would be a coordinating role. • Group members were keen to know whether there would be resources for the voluntary sector to show PCN's the work that they do. JMG said that the funding would only be for the posts. • How many link workers will be employed by each PCN? Initially it will be limited to one link worker per PCN but the PCN will have a work force budget and will be in a position to ask for more money after April 2020. • Group members wanted to know about how involved the residents would be with the PCN's. Residents do have patient involvement which is led by WLCCG and there is a Citizens Panel. • Attendees stressed the importance of ensuring that PCN's can link patient to the voluntary sector easily. It was suggested that perhaps PCN's received training about the voluntary sector or voluntary services were able to partake in patient focus groups. 	

	<ul style="list-style-type: none"> KCSC's intermediary role on the My Care My Way programme was highlighted and group members agreed that there should be some similar bridge between PCN's and the voluntary sector. 	
3	<p>Bi-Borough Personalisation update – Vicky Swann and Sharon Grant, Westminster City Council</p> <p>Personalisation update</p> <p>Sharon Grant (SG) and Vicky Swann (VG) gave an update on personalisation in the bi-borough. Some of the key updates included:</p> <ul style="list-style-type: none"> The team have been refreshing the work programme in Adult Social Care. They have finished the personalisation training and have been finalising the workplan. The team have been doing a lot of work around market shaping – this includes looking to move away from using big block contracts and shifting market to encourage new businesses to emerge across the borough. They have been re-modelling their digital offer which aims to give people more control. They are upgrading to a People First website to do this. They are going to be developing a care information exchange which hospital records will be hosted on. This will be a central place for patients' data. They will be able to pull data from social care health management system and care providers will be able to upload care plans. It will also include hospital records. A focus on pre-paid cards. <p>The presentation above contains further information.</p> <p>Key discussion points following on from the presentation included:</p> <ul style="list-style-type: none"> ADKC were keen to know that if pre-paid cards were the default option for people then would they be given control about how they receive payments. Some people are written and told about it. There has to be a degree of responsibility on both sides. The number of service users across the borough came up in discussion. VG and SG said there were approximately 3700. 	SG to give exact figures to Annie Redmile
4	<p>Winter Health Messages – Carrie Hirst, Engagement & Partnership Manager, WLCCG</p> <p>Winter health messages quiz</p> <p>Carrie Hirst (CH) from WLCCG used a fun quiz to raise awareness of key winter health messages from the CCG. These can be found in the slides above.</p>	
5	<p>Feedback from other forums including:</p> <ul style="list-style-type: none"> Borough Voluntary Organisations Advisory Group Main Voluntary Organisations Forum Health and Wellbeing Board WLCCG Healthwatch 	

	<p>Borough Voluntary Organisations Advisory Group</p> <p>The Borough Voluntary Organisation Group (BVOAG) last met in February this year with the aim of re-establishing the group. However, since then the council has undergone staff changes so the group has not met. A new Head of Community Engagement is now in place and AS is in discussions with him about planning future meeting dates. Save the date for a Voluntary Sector event – 17 September. It will be an opportunity for voluntary organisations to showcase their work with local statutory officers and councilors.</p> <p>Main VOF</p> <p>AS said that the next Main VOF meeting would take place on 10 December. She said the agenda would be confirmed closer to the time as her original agenda plans had been affected by purdah.</p> <p>Health and Wellbeing Board</p> <p>The scheduled meeting was cancelled due to purdah. The meeting previously focused on serious youth violence – including knife crime.</p> <p>Healthwatch</p> <p>No update was given from Healthwatch.</p>	
6	<p>GamCare Women’s Programme - Marina Smith, Programme Manager at GamCare</p>	
	<p>GamCare presentation</p> <p>Please contact marina.smith@gamcare.org.uk if you require further information.</p>	
7	<p>Any other business</p>	
	<ul style="list-style-type: none"> • Stephen Duckworth raised the issue of KCSC’s response to the Council’s Charter for Public Participation. See details here. • Citizens Advice have changed their referral scheme. They are open for walk ins between 10am – 4pm (except Thursdays). These will be initial advice assessments and further advice sessions are made by appointment only if needed. • Equal People Mencap promoted some of their holistic therapies and creative workshops that are available through their services. • Clement James Centre promoted their adult art therapy groups for anybody suffering from anxiety and depression. This is in partnership with the NHS. If anybody is interested in referring a service user then please get in touch with Clement James directly. 	

ATTENDANCE LIST

	Organisation
1	ADKC

2	Adult Social Care, RBKC
3	Al-Hasaniya Moroccan Women's Centre
4	Carers Network
5	Citizens Advice
4	Dalgarno trust
6	Equal People Mencap
7	Gam Care
8	KCSC
10	Kensington and Chelsea Forum for Older Residents
11	Kosovar Albanian Against Youth Violence
12	Notting Hill Methodist Church
13	Open Age
14	SMART
15	Spirit of Wellness
16	Sports Works
17	The ClementJames Centre
18	West London Clinical Commissioning Group
19	West London Zone for Children and Young People
20	Westminster Council
21	Westway CT

The information above will appear in minutes for this meeting which will be made available to all the attendees and published on KCSC's website.