



sobus
strengthening communities



Grenfell voluntary sector services directory 4th Edition

For any enquiries please contact:
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020 7243 9800
info@kcsc.org.uk
www.kcsc.org.uk

Grenfell voluntary sector services directory 4th Edition

About this directory

This directory has been produced from a survey circulated to voluntary and community organisations known to Kensington and Chelsea Social Council (KCSC), Sobus and One Westminster. We expressly asked whether organisations would like their services to be included in a directory to be publically available to those working with those affected by Grenfell Fire.

All the details have been entered directly by the organisations themselves. In the survey we outlined to organisations that they **must be established and have policies and procedures in place including health and safety, safeguarding and data protection.**

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Open Age

Categories

Activities

Dance, Exercise, Arts

Service: Link Up

Contact details: Bee Burgess

St Charles Centre for Health and Wellbeing

Exmoor Street

London

W10 6DZ

☎ 0754 3018926 ✉ bburgess@openage.org.uk

Opening hours: 9am-5am

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Older People People over 50.

Service description:

One to one support for those over 50 to link into appropriate services and Open Age activity centres providing a wealth of opportunities throughout the day as respite from hotel rooms / temporary accommodation.

Service: Activities for over 50's

Contact details: Jenny Marshall

St Charles Centre for Health and Wellbeing, Exmoor St, London, W10 6DZ (One of various locations).

☎ 020 8962 5589 ✉ jmarshall@openage.org.uk

Opening hours: 9am-5pm

Delivery area: North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham, Queen's Park Paddington

Clients: Older People, Anyone over 50

Service description:

To address isolation of those in hotel rooms and other temporary accommodation. Over 380 weekly activities for those over 50 across 70 venues including several Open Age centres open throughout the day. Creative and performing arts, IT, physical activities, dance, social groups, trips and much much more. Also facilitated groups over the phone for those who cannot get out.

Service: Venue for meetings

Contact details: Jenny Marshall

St Charles Centre for Health and Wellbeing, Exmoor St, London, W10 6DZ

☎ 020 8962 5589 ✉ jmarshall@openage.org.uk

Opening hours:

Delivery area: North Kensington

Clients: Whole Community. Would need to be a recognised chair and group

Service description:

Our space at Second Half Centre is available for meetings in evenings, weekends and sometimes during the day outside of term time.

Website: openage.org.uk

Languages spoken:

Availability: Immediately

Ray's Playhouse

Categories

Activities

Play sessions

Service: Stay & Play Sessions

Contact details: Diane Myers

247 Stephendale Road, Fulham, SW6 2PR

☎ 020 7371 9002 ✉ info@raysplayhouse.org

Opening hours: Monday to Friday 9.30 - 12.00

Delivery Area: Hammersmith Fulham

Clients: Children Whole Community

Service description:

Ray's Playhouse offer six stay and play sessions a week. Five sessions in the morning 9.30 - 12.00 Monday to Friday and an afternoon session on Tuesday 1.30pm - 3.30pm.

Service: Baby clinic

Contact details: Diane Myers

247 Stephendale Road, Fulham, London, SW6 2PR

☎ 0207 371 9002 ✉ info@raysplayhouse.org

Opening hours: 1.00pm - 2.30pm

Delivery area: South Kensington Hammersmith Fulham

Clients: Children

Service description:

Baby weighing and advice session every Wednesday afternoon 1.00pm to 2.30pm.

Service: Football Fun

Contact details: Diane Myers

247 Stephendale road, Fulham, SW6 2PR

☎ 020 7371 9002 ✉ info@raysplayhouse.org

Opening hours:

Delivery area: Hammersmith Fulham

Clients: Children Whole Community

Service description:

Football coaching session for the over 2's. A chance for toddlers to join in group sport activity and to develop key skills such as turn taking, sharing, hand eye coordination, listening and communications etc. Sessions take place every Friday 1.00pm - 2.00pm every Friday during term time only.

Website: raysplayhouse.org

Languages spoken:

Availability: Ongoing, long term

ACAVA

Categories

Activities

Photography

Service: Art for Wellbeing

Contact details: Isabella Niven
54 Blechynden Street, London, W10 6RJ
☎ 02089605015 ✉ iniven@acava.org

Opening hours: 10am - 6pm

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Children Young People Older People Whole Community
London

Service description:

A programme of participatory arts projects, with different opportunities for people of all ages, including children and families. Projects are led by professional artists, and provide a safe, social and creative space for local people to come together, learn new skills and benefit from the therapeutic outcomes of collective creativity. Sessions will take place at both 54 Blechynden Street, London, W10 6RJ and 4 Maxilla Walk, London, W10 6NQ.

Service: Venture Photography

Contact details: Venture Centre
Venture Community Association, 103A Wornington Rd, North
Kensington, London, W10 5YB
☎ 020 8960 3234 ✉

Opening hours:

Delivery area: North Kensington, Central Kensington and Chelsea,
South Kensington

Clients: Over 18's only.

Service description:

Walking and photography projects for residents of RBKC. Funded by RBKC through Public Health and delivered in partnership with the Venture Centre, the projects are led by professional photographers and each focus on a different aspect of photography. Sessions start and finish at the Venture Centre, and each session will include around 45 minutes of walking activity. Three projects are scheduled for summer/autumn 2017, outcomes of the projects will be shared at a public exhibition at ACAVA's Maxilla Walk studios (formerly the Children's Centre) in December.

Pinhole Photography with Anthony Carr

Make photographs without a camera, using film and everyday objects, discover the magic of pinhole photography.

Tuesdays, 25th July – 29th August, from 11am – 1pm

Digital Photography with Christopher Tew

Learn the basics of digital photography through the medium of street photography, plus a group trip to a gallery.

Saturdays, 29th July – 26th August from 11am – 1pm

Twilight Photo Walks with Dee Semple

'Twilight Golborne Series' will feature wellbeing walks, simple night photography and basic Photoshop Elements.

Tuesdays, 10th October to 14th November from 6pm to 8pm

All projects are free to attend and open to all skill levels. Equipment is provided. Places will be allocated on a first come first served basis.

Please register your interest at the Venture Centre reception, or call 020 8960 3234.

Service: Art Therapy sessions for adults

Contact details: Elaine Gulliver
ACAVA, 54 Blechynden Street, W10 6RJ
☎ 07798695033 ✉ ezg.arttherapy@gmail.com

Opening hours:

Every Tuesday

6-8pm, 12 sep to 19 dec 2017

Every Wednesday

10am-12pm, 13 sep to 20 dec 2017

Saturdays

11am-3pm, 16 sep, 7 oct, 28 oct, 4 nov, 18 nov, 2 dec, 16 dec 2017

Delivery Area:North Kensington

Clients: Adults

Service description:

ACAVA is working in partnership with a team of fully qualified State Registered Art Psychotherapists to provide group and individual art therapy sessions for adults at our Blechynden St community art studio. ACAVA has a long history of providing arts for mental health projects through our Artspace Programme in partnership with NHS services, these on-going projects focus on the therapeutic benefits of being creative outside of a clinical setting. These new, formal Art Therapy sessions for adults are part of our response to the Grenfell Fire, ensuring ACAVA's facilities and expertise are best used to support the north Kensington community.

Age UK Hammersmith and Fulham

Categories

Activities

Meal

Service: Lunches

Contact details:

105 Greyhound Rd, London, W6 8NJ

☎ ☒ info@ageukhf.org.uk

Opening hours: 10am-4pm

Delivery Area: Hammersmith Fulham

Clients: Older People

Service description:

A home cooked two course meal in our centre with Sky TV and a garden, only for just £4.

Website: ageuk.org.uk/hammersmithandfulham

Languages spoken:

Availability: Immediately

Cara Trust

Categories

Activities

Advocacy, HIV

Service: Social worker support, advocacy and casework

Contact details: Mr Chris Woolls

240 Lancaster Rd, London, W11 4AH

☎ 020 7243 6147 ✉ chris@caralife.com

Opening hours: 10am-4pm

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: People living with HIV.

Service description:

Specialist & Confidential social work team support - covering advocacy and casework issues - for people living with HIV. We are already supporting one Grenfell Tower resident with this.

Website: caralife.com

Languages spoken: Spanish

Availability: Ongoing, long term

Fun Days Holiday Playscheme

Categories

Activities

Childcare

Service: Fundays Holiday Playscheme

Contact details: Lorna Jackson

12 Margravine Road, Hammersmith, London W6 8HN

☎ 0787 331 4417 ✉ fundays4kids@aol.co.uk

Opening hours: 8am-5pm

Delivery Area: North Kensington Central Kensington and Chelsea

Hammersmith Fulham

Clients: Children

Service description:

We provide high quality childcare for children aged 3-12 years during school holidays. We are OFSTED registered and all of our staff hold enhanced DBS checks. We take the children out on trips each day around London.

Website:

Languages spoken:

Availability: 1 to 3 month's time

Hodan Somali Community

Categories

Activities

Advice

Service: Health empowerment and engagement club for women

Contact details: Mohamed Farah

Canalside House, 383 Ladbroke Grove London W10 5AA (Monday) /
Gibbs Green Tenants Hall, Mund Street London W14 9NN (Wednesday)

☎ 0208 9605813 / 7949514936 ✉

hodan_somalicommunity@yahoo.co.uk

Opening hours: Wednesdays: 11AM. Mondays: 10:30 AM

Delivery Area: North Kensington, Fulham

Clients: Women only.

Service description:

Two day a week keep fit sessions, traditional dance, sharing information and experiences, group mentoring, making friends, de-stressing etc.

The aim of this project is to build confidence and promote physical and mental health wellbeing. Two hours per session on Mondays and Wednesdays.

Service: Drop-in and outreach services

Contact details: Mohamed Farah

Canalside House, office 4, 383 Ladbroke Grove London W10 5AA

☎ 020 8960 5813 / 0794 951493 ✉

hodan_somalicommunity@yahoo.co.uk

Opening hours: 9:30 AM- 3 PM

Delivery area: North Kensington, Hammersmith, Queen's Park

Clients: Whole Community

Service description:

One stop shop advice, information and support service sorting out complex problems and empowering and reconnecting and signposting and also with outreach work.

Website: hodan.org.uk

Languages spoken: Somali English

Availability: Immediately Ongoing, long term

Making Communities Work & Grow

Categories

Activities

Service: drop in centre

Contact details: Abdulrahman El Guerbouzi

19 Golborne Road

☎ 020 8969 0722 ✉ info@mcwg.org.uk

Opening hours: 2-10pm

Delivery Area:North Kensington

Clients: Whole Community

Service description:

MCWG will be open throughout the summer period, young people can come in for various activities and get advice.

Outreach work at Ladbroke grove station every Tuesday, giving advice and support to young people. We will be there from 2.30 to 6pm during and after the school run, so we can have a chat with the young people passing, they are also welcome to take leaflets etc. We will be handing out sweets/chocolates/soft drinks.

Thursdays, we will be doing boxersize for the young people.

Fridays, parent's coffee mornings which will be a chance for our regulars to invite some of the parents who have been affected, we have invited practitioners from mental health and social services to come and give advice.

Taking the young people to day trips either to seaside and theme parks.

Website: mcwg.org.uk

Languages spoken:

Availability:

Migrants Organise

Categories

Activities

Advice, mentoring, Language

Service: Support for migrants and refugees

Contact details: Micol Carmignani

2 Thorpe Close, London, W10 5UA

☎ 020 8964 4815 ✉ micol@migrantsorganise.org

Opening hours: 9:30am to 5:30pm

Delivery Area: North Kensington, Central Kensington and Chelsea, Hammersmith Fulham, Queen's Park Paddington

Clients: Young People Older People Whole Community

Service description:

MO runs a mentoring programme for migrants and refugees who are vulnerable and need varied support including social, legal and others. We also refer people to other services if and when needed. MO also offers a number of group activities including English language classes for those without access to classes elsewhere because of their legal status. Activities also include a youth group, a poetry group, a singing group and a health and well-being Group (i.e. yoga, meditation, mindfulness, etc.). MO can also sign post people to other services.

Website: migrantsorganise.org

Languages spoken: Amharic Arabic Somali Spanish Italian, French, Parsi

Availability:

Nubian Life Resource Centre Ltd

Categories

Activities

Meal

Service: Cafe Caribe

Contact details: Jazz Browne

50 Eilerslie Road, London W12 7BW

☎ 020 8749 8017 ✉ jazz.browne@nubianlife.org.uk

Opening hours: 9am-5pm

Delivery Area: Hammersmith Fulham

Clients: Children Young People Older People Whole Community

Service description:

Evening meals

We have an onsite catering team and can offer up to 50 people with an evening meal after 4pm.

Website: nubianlife.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Play Association

Categories

Activities

Sports, arts, trips

Service: Pop up play schemes on estates

Contact details: Steve Boeje

Broomhouse Ln, Fulham, London, SW6 3DP

☎ 020 7736 3699 ✉ steve@playassociationhf.org.uk

Opening hours: Flexible

Delivery Area: Hammersmith Fulham, Queen's Park Paddington

Clients: Children Young People

Service description:

Play workers working as an outreach team providing sports, arts and crafts and other games

Service: Residential trips to farms

Contact details: Steve Boeje

Parsons Green sports and social club, Broomhouse Lane, Fulham, SW6 3DP

☎ 0207 736 3699 or 078 2812 3300 ✉ steve@playassociationhf.org.uk

Opening hours: Flexible

Delivery area: North Kensington Central Kensington and Chelsea

Hammersmith Fulham Queen's Park Paddington

Clients: Children Whole Community

Service description:

Short trips to farm in Glastonbury camping in tents but full amenities on site.

Website: playassociationhf.org

Languages spoken: Arabic Somali Spanish

Availability: 1 to 3 month's time

Shepherds Bush Families Project

Categories

Activities

Drop in

Service: Parent & Child Drop-in

Contact details: Tina Mayers

58a Bulwer Street, London, W12 8AP

☎ 020 8749 2371 ✉ tinamayers@sbf.org

Opening hours: Tues, Weds, Thurs 12.45-3.00pm/ Friday 10am-12pm

Delivery Area:North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Children Young People Families with unmet or
resttlement housing needs.

Service description:

The drop-in is for all families living in hotels, hostels, refuges and other forms of temporary, unsuitable accommodation and runs four days a week. It is a safe space for families to come, and many friendships have been forged and families have found support and comfort from each other.

The drop-in is an opportunity for both parents and children to socialise in a stimulating environment where noise and messy play are not a problem. The children & parents have the opportunity to join in many different activities & parents are able to spend stress free time with their children. The drop-in is informal & free of charge.

We also run a parent and infant drop-in one afternoon a week. This is specifically for parents with infants under 1 yr and is a smaller group than our main drop-in service.

Service: Pre-school provision

Contact details: Tina Mayers

58a Bulwer Street, London, W12 8AP

☎ 020 8749 2371 ✉ tinamayers@sbf.org

Opening hours: Mon 9.15pm - 1.45pm Tues, Weds, Thurs
9.15pm - 12.45pm

Delivery area:North Kensington, Central Kensington and Chelsea
South Kensington, Hammersmith Fulham, Queen's Park Paddington

Clients: Children Children from families who are living with an
unmet or resttlement housing need

Service description:

We run a pre-school provision for children aged 1-5 years. The preschool is an opportunity for both parents and children to have some, much needed respite. The children learn through play in a friendly, warm, safe and stimulating atmosphere and gain a firm learning foundation before entering formal education.

Service: After School & Holiday provision

Contact details: Tina Mayers

58a Bulwer Street, London, W12 8AP

☎ 020 87492371 ✉ tinamayers@sbf.org

Opening hours: Term Time - Tuesday 3.30pm - 5.30pm
(holidays variable)

Delivery area:North Kensington Central Kensington & Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Young People For Young People from families whee
there is a unmet or resttlement housing need

Service description:

Our after school club is for children and young people aged 5-16yrs.
Children & young people that attend sessions are able to receive

homework support in all subjects and have access to materials and resources needed in order to complete class and school projects. Children & Young people's also have an opportunity to try out different forms of art and take part in a number of games and activities.

Service: Counselling and therapeutic services

Contact details:

58a Bulwer Street, W12 8AP



Opening hours: Appointments available Mon, Tues, Weds, Thurs

Delivery area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Families who have an unmet or resettlement housing need

Service description:

Our 1:1 therapeutic & counselling service offers individuals emotional and therapeutic support.

We also have systemic family therapy to support the whole family.

Website: shepherdsbushfamiliesproject.com

Languages spoken: Amharic Arabic Somali Spanish Urdu, Tagalog, Tigrinya, Lithuanian, French, English

Availability: Ongoing, long term

The Avenues Youth Project

Categories

Activities

Dance, arts

Service: Juniors After School Club for 8-13s

Contact details: Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS

☎ 020 8969 9552 ✉ info@avenues.org.uk

Opening hours: Wednesdays and Thursdays 3.30am-5.30pm

Delivery Area: North Kensington Queen's Park Paddington

Clients: Children

Service description:

Games, cooking, arts and crafts, tea-time.

Service: Youth Club for 13-19 year olds

Contact details: Carol Archibald

New Avenues, 3-7 Third Avenue, London ,W10 4RS

☎ 020 8969 9552 ✉ info@avenues.org.uk

Opening hours: Wednesdays, Thursdays and Fridays 6.30pm-9.30pm

Delivery area: North Kensington Queen's Park Paddington

Clients: Young People

Service description:

Music Studio, dance, fashion, design.

Service: Girls only night for 8-16 year olds

Contact details: Carol Archibald

New Avenues, 3-7 Third Avenue, London, W10 4RS

☎ 020 8969 9552 ✉ info@avenues.org.uk

Opening hours: Tuesdays 4.00pm-6.30pm

Delivery area: North Kensington Queen's Park Paddington

Clients: Children Young People

Service description:

Arts & crafts, games, cooking and more

Service: Homework Club

Contact details: Carol Archibald

New Avenues, 3-7 Third Avenue, London W10 4RS

☎ 020 8969 9552 ✉ info@avenues.org.uk

Opening hours: 1.30-4pm

Delivery area: North Kensington Queen's Park Paddington

Clients: Children Young People

Service description:

Homework and games

Website: avenues.org.uk

Languages spoken:

Availability:

The Flying Gorillas

Categories

Activities

Service: Dance, Music, Trapeze workshops

Contact details: Nigel Warrack

Basement, 279 Westbourne Park Road, London, W11 1EE

☎ ☒ nwarrack@yahoo.co.uk

Opening hours:

Delivery Area: North Kensington

Clients: Children Young People Older People Whole Community

Service description:

Free sessions in Breakdance, Drumming and Static Trapeze over the Summer.

Co-ordinated with Edward Woods Community Centre.

Website: flyinggorillas.co.uk

Languages spoken: Spanish

Availability: Ongoing, long term

The Harrow Club W10

Categories

Activities

Education, emotional support

Service: Youth Club sessions

Contact details: Felicia Bailey Administrator
187, Freston Rd London W10 6TH
☎ 0208 969 2528 ✉ felicia@harrowclubw10.org

Opening hours: 10am - 10pm

Delivery Area: North Kensington, Hammersmith Fulham

Clients: Whole Community Young People

Service description:

The Harrow Club, and its three satellite youth clubs in housing estates in Hammersmith and Fulham, target young people who are disadvantaged and socially excluded, providing personal development programmes via high quality youth work and recreational and educational activities, to improve self-confidence and broaden opportunities. Assistance is given to help young people through the difficult transition from childhood to adulthood, a turbulent time for many, made more so when experiencing high levels of poverty, poor health and unemployment.

It offers a fun programme of activities in a safe, supportive and inclusive environment for its members and is a trusted and much valued community resource. The Clubs currently have a membership of over 1800 young people, mainly between the ages of 8 to 25 that attracts an average of 35 attendees at any one session. The Harrow Clubs have been awarded the London Youth Quality Mark, Gold Level which “demonstrates the organisation is a centre of excellence providing the best possible service for young people”.

At the core of the work of the Harrow Club, a dynamic social education programme is in place which is tailor made to the needs of the young people it serves. Activities include an ABA accredited boxing club, football clubs, arts and crafts, music production and residential programmes (for many this is the only opportunity members get to leave central London), with a large emphasis placed on fun. Clubs are in place for both junior and senior members, and there is a weekly girls only session (which means girls from the large East African Muslim community locally can attend).

In addition to generic youth work programming, targeted work is carried out regarding employment help and advice, and workshops regularly take place that are relevant to the needs and concerns of members – cyber bullying, and pressures relating to sex, gang membership and drugs and alcohol.

Website: www.harrowclubw10.org

Languages spoken:

Availability:

Youth Action Alliance

Categories

Activities

Advice

Service: Young Men's Group Personal Training Sessions

Contact details: Emily Mailes

Youth Action Alliance, 202 Wornington Road, London, W10 5RE

☎ 0752 584 5721 ✉ emily.youthactionalliance@gmail.com

Opening hours:

Delivery Area: North Kensington Central Kensington and Chelsea

Clients: Young People 15-18 year olds.

Service description:

Youth Action Alliance have teamed up with W10 Performance to offer group personal training sessions at their training gym in Kensal Road. Taking place every Tuesday from 2-3pm we can offer up to 6 places for 6 weeks of training with the possibility of extension depending on commitment and progress.

These sessions are aimed at increasing overall health and fitness as well as reducing stress. We also hope these sessions will be a way to get young people out and about and doing something different and positive. All young people will also be offered voluntary holistic advice and support around any key areas of their life e.g. education/employment, housing, health.

Priority will be given to young men aged 15-18 who are not in education or employment and live in RBKC but please refer anyone you think will benefit.

Youth Action Alliance is also setting up its weekly girls night every Wednesday from 4-7pm.

Activities will be based on what the group wants and will include a mix of creative, interactive, fun and educational activities.

The group will also be a safe space to access support from peers and trained staff to help to deal with fears and concerns.

Website:

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Citizens Advice Kensington & Chelsea

Categories

Advice

Legal

Service: Advice and representation

Contact details:

2 Acklam Road (on the corner of Portobello Road), W10 5QZ,

☎ 0300 330 1174 (Adviceline) or 020 8962 3485 (Reception) ✉

Opening hours: 10am - 4pm

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Whole Community

Service description:

Free, confidential and impartial advice on a wide range of issues including specialist help with housing, employment, welfare benefits, and consumer problems. The help we provide ranges from filling in forms to making representations to departments on behalf of clients.

Service: Support

Contact details: Arantxa Gaba

The Grenfell Assistance Centre, The Curve, 10 Bard Road, W10 6TP

☎ 020 8962 3492 or 07389 184 723 ✉ greenfell@kensingtoncab.org.uk

Opening hours: 9am - 5pm

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Whole Community

Service description:

As a Citizens Advice we are able to advice in the following areas:

Housing

Debt

Benefits

Consumer

Education

We are aware that a number of affected residents may not have been able to access help and support or find it overwhelming to deal with many different organisations at the same time. We aim to support those that are ready to access help and support whenever that is. The kind of things we can help with are:

- Document replacement
 - Liaising between various agencies.
 - Help making phone calls
 - Keeping track
 - And much more....
-

Service: Kensington Citizens Advice

Contact details: Laurence Wilson

2 Acklam Road,

London,

W10 5QZ

☎ ✉ Laurence.Wilson@Kensingtoncab.org.uk

Opening hours: Telephone Advice: Monday-Friday 1am-4pm /

Advice Sessions: Monday-Friday 10am-12.30pm and 12.30pm-4pm

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Whole Community

Service description:

We provide free, confidential and impartial advice and campaign on big issues affecting people's lives.

Our goal is to help everyone find a way forward, whatever problem they face.

We're an independent charity and part of the Citizens Advice Network across England and Wales.

Website: www.citizensadvice.org.uk/local/kensington-chelsea

Languages spoken: Arabic, Farsi and Spanish, French and Swahili

Availability: long term

Crosslight Advice

Categories

Advice

Debt, practical support

Service: Debt Advice and Budgeting Courses

Contact details: Ben Baxter

HTB Brompton Road, London, SW7 1JA

☎ 0207 052 0318 ✉ info@crosslightadvice.org

Opening hours: Monday - Thursday 9.30am- 4.30pm, Friday
9.30am-2.30pm

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community Must be over the age of 18.

Service description:

Crosslight Advice is an independent charity which works to combat poverty and hardship caused by the burden of unmanageable debt and lack of financial capability. Our service is completely free, and we offer comprehensive debt advice, money education, practical assistance, and ongoing support to anyone who needs it, regardless of background or circumstances.

Website: crosslightadvice.org

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Equal People mencap

Categories

Advice

Service: Drop In

Contact details: Nic Walsh or Yvonne Ndifor
Equal People Resource Centre, 73 St Charles Sq W10 6EJ
☎ 0208 964 0544 ✉ enquiries@equalpeoplemencap.org.uk

Opening hours: 10am-4.30pm Mon-Fri

Delivery Area:North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Fulham Paddington

Clients: Children Young People Older People Whole Community
People with learning disabilities, autism and complex needs

Service description:

Advice, support and space particularly for those with disabilities and their families and carers. Advice & signposting available 10am-4pm daily, Drop-in space, tea/coffee 12-2pm (low cost (£3.50) 2 course meal Tues/Weds).

Website: www.equalpeoplemencap.org.uk

Languages spoken:

Availability:

Iraqi Community Association

Categories

Advice

Legal

Service: Legal Advice

Contact details: Jabbar Hasan

Unit 1 Cavell House, 233 Wood Lane, London, W12 0HL

☎ 020 7023 2650 ✉ iraqicommunity@btclick.com

Opening hours: 10am - 5.30pm (Mon - Thurs) and 10am - 5pm (Fri)

Delivery Area: North Kensington, Central Kensington and Chelsea Hammersmith Fulham, Queen's Park Paddington

Clients: All Arabic & Kurdish-speaking communities

Service description:

Legal advice on immigration and citizenship.

Service: Welfare advice

Contact details: Jabbar Hasan

Iraqi Association, Unit 1 Cavell House, 233 Wood Lane, London, W12 0HL

☎ 0207 023 2650 ✉ iraqicommunity@btclick.com

Opening hours: 10am - 5.30pm (Mon - Thurs) and 10am - 5pm (Fri)

Delivery area: North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients: All Arabic & Kurdish-speaking communities

Service description:

Welfare advice and help with filling in forms.

Service: Interpreting and advocacy

Contact details: Jabbar Hasan

Iraqi Association, Unit 1 Cavell House, 233 Wood Lane, London, W12 0HL

☎ 0207 023 2650 ✉ iraqicommunity@btclick.com

Opening hours: 10am - 5.30pm (Mon - Thurs) and 10am - 5pm (Fri)

Delivery area: North Kensington, Central Kensington & Chelsea Hammersmith Fulham, Queen's Park Paddington

Clients: All Arabic & Kurdish-speaking communities

Service description:

Interpreting and advocacy - Arabic and Kurdish

Service: Older People's Groups

Contact details: Jabbar Hasan

See description

☎0207 023 2650 ✉ iraqicommunity@btclick.com

Opening hours: Monday & Tuesday from 12.30 - 3.00pm

Delivery area:North Kensington, Central Kensington and Chelsea Hammersmith Fulham, Queen's Park Paddington

Clients: Older People, Older people from Arabic-speaking communities

Service description:

Two weekly older people's groups to bring members of the Iraqi and Arabic-speaking community together.

Mondays in Camden: Castlehaven Community Association, 21 Castlehaven Road, London, NW1 8RU (12.30 - 3.00pm)

Tuesdays in Hammersmith: Grove Neighbourhood

Website: iraqiassociation.org

Languages spoken: Arabic Kurdish

Availability: Immediately 1 to 3 month's time Ongoing, long term

North Kensington Law Centre

Categories

Advice

Legal

Service: Free legal advice drop-in for the Grenfell community.

Contact details:

Unit 13, Baseline Business Studios, Whitchurch Rd, London, W11 4AT

☎ 020 8969 747 ✉ info@nklc.co.uk

Opening hours: 10am - 5pm

Delivery Area: North Kensington

Clients: Children Young People, Older People, Whole
Community

Service description:

Daily drop-in (Monday-Friday) offering free legal advice on housing, benefits, community care, employment, immigration, bereavement, compensation and more.

Website: nklc.co.uk

Languages spoken: Arabic Somali Spanish Farsi French, Italian,
Portuguese

Availability: Immediately

Nucleus LAC

Categories

Advice

Legal

Service: Generalist advice

Contact details: Baljit Badesha

298 Old Brompton Rd, Earls Court, London SW5 9JF

☎ 0796 042 2018 ✉ baljit@nucleus.org.uk

Opening hours: Telephone advice: Mon - Fri 10am - 5am

Quick advice session: 1.30pm-4pm, Tues 3.30-6pm and Thur

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Whole Community

Service description:

Advice and assistance across social welfare law: benefits, debt, housing, family, immigration, employment.

Service: Pro Bono Solicitor Service

Contact details: Baljit Badesha

298 Old Brompton Rd, Earls Court, London, SW5 9JF

☎ 0796 0422018 ✉ baljit@nucleus.org.uk

Opening hours: By appt : Mon 1.30pm-4.00pm Tues 3.30pm-6.00pm Thurs 10.00am-12.30pm

Delivery area: North Kensington Central Kensington and Chelsea
South Kensington Hammersmith Fulham Queen's Park Paddington

Clients: Whole Community

Service description:

Pro Bono interviews with volunteer solicitors: immigration, debt, will probate, landlord and tenant, family.

Service: Employment advice

Contact details:

298 Old Brompton Rd, Earls Court, London, SW5 9JF.

☎ 7960422018 ✉ baljit@nucleus.org.uk

Opening hours:

Delivery area: North Kensington Central Kensington & Chelsea
Hammersmith Fulham Queen's Park

Clients: Whole Community Baljit Badesha

Service description:

Advice and assistance to tribunal level for employment under CFA

Website: nucleus.org.uk

Languages spoken:

Availability:

Royal Association for Deaf people (RAD)

Categories

Advice

Deaf community

Service: Information, advice & guidance

Contact details: RAD Information, Advice & Guidance service
Hornton Street, London, W8 7NX
☎ 0746 7914 132 ✉ advice@royaldeaf.org.uk

Opening hours: Wednesdays 10am – 1pm

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Young People Older People Deaf people.

Service description:

We provide accessible Information, Advice and Guidance to Deaf people in their first language. Our areas of expertise include benefits, money, housing, employment, debt and family/domestic.

Website: royaldeaf.org.uk

Languages spoken: British Sign Language (BSL) & other sign languages/ forms of visual communication

Availability: Ongoing, long term

WestPoint-SCD

Categories

Advice

Counselling

Service: Information, advice and advocacy

Contact details: Kamal Mohamed

Norland House 9 Queensdale Crescent, London, W11 4TL.

☎ 020 7603 4832 or 07903 290 709 ✉ westpoint692@gmail.com

Opening hours: 10:00am 5:00pm Monday to Friday

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith

Clients: Children Young People, Older People, Whole
Community

Service description:

We will provide Information, advice and advocacy to support the core efforts to reach out to isolated and traumatised members of the Grenfell Tower community and offer advice and guidance around health/wellbeing, social welfare and housing. Drop-in general information and assistance and making referrals for further assistance and help for more professional and appropriate local agencies.

Service: Counselling

Contact details: Kamal Mohamed

Norland House 9, Queensdale Crescent, London, W11 4TL.

☎ 020 7603 4832 or 07903 290709 ✉ westpoint692@gmail.com

Opening hours: 10:00 am 5:00pm Monday to Friday

Delivery area: North Kensington Central Kensington and Chelsea
Hammersmith

Clients: Children Young People Older People Whole Community

Service description:

We will provide counselling to support the core efforts to reach out to isolated and traumatised members of the Grenfell Tower community and offer counselling and guidance and emotional healing and wellbeing to overcome this tragedy. We will also engage our counselling with local churches and mosques and the local community and in all other faiths for overcoming this tragedy. We will also make referrals where we think it is appropriate to our local partners network such as Minds.

Service: Youth mentoring and activities

Contact details: Kamal Mohamed

Norland House 9 Queensdale Crescent, London, W11 4TL

☎ 020 7603 4832 or 07903290709 ✉ westpoint692@gmail.com

Opening hours: 10:00 am 5:00pm Monday to Friday

Delivery area: North Kensington, Central Kensington & Chelsea
Hammersmith

Clients: Children Young People, Older People, Whole
Community

Service description:

We will provide youth mentoring and activities we will use sport, music and art to make the sessions interesting and we also watch films discussing topical issues affecting young people such that the youths will be fully engaged. We will involve volunteer facilitators experienced in various youth engagements activities. We also engage with children and provide extra help supplementary classes and activities and summer holiday activities.

Website: westpointcommunity.org.uk

Languages spoken: Amharic Arabic Somali

Availability: Immediately

Young Hammersmith & Fulham Foundation

Categories

Advice

Advocacy

Service: Finance, advocacy/advice/information, umbrella/resource body

Contact details: Gareth Dixon

Dawes Road Hub, 20 Dawes Rd, Fulham, London SW6 7EN

☎ 07535 309343 ✉ gareth@yhff.org.uk

Opening hours: Monday - Friday 9am - 6pm

Delivery Area: Hammersmith Fulham

Clients: Children Young People

Service description:

We're here to support youth services and other organisations working with children & young people who live, learn, play or work in the borough. We do it via consortium fundraising, professional training, organisational development, commissioning of a small grants programme, unlocking venues for delivery of services and being a central hub for sector specific information and opportunities

Website: yhff.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Kensington & Chelsea Mental Health Carers Association

Categories

Advocacy
Carers

Service: Support for Mental Health Carers

Contact details: Jeltje

383 Canalside House Ladbroke Grove office 2

☎ 0791 5852568 ✉ jeltjeheel@yahoo.co.uk

Opening hours: Thursday 1pm-8pm

Delivery Area: North Kensington Central Kensington and Chelsea

Clients: Mental Health Carers

Service description:

We offer advocacy for carers by carers.

Monthly meetings

Weekly open office for information and support.

Website:

Languages spoken:

Availability:

The Advocacy Project

Categories

Advocacy

Service: Independent mental health advocacy

Contact details: Mark Tame

73 St Charles Square London W10 6EJ

☎ 0208 969 3000 ✉ info@advocacyproject.org.uk -

mark@advocacyproject.org.uk

Opening hours: 9.30am - 5pm Monday to Friday

Delivery Area: North Kensington, Central Kensington and Chelsea
Fulham Paddington

Clients: Whole Community

Service description:

The Advocacy Project is a London based charity specialising in Advocacy and User Involvement. We work with people with learning disabilities, people using or wishing to use mental health services and older people. We provide free, independent and confidential advocacy and Independent Mental Health advocacy. (IMHA).

Website: www.advocacyproject.org.uk

Languages spoken:

Availability:

Cruse Bereavement Care

Categories

Counselling
Bereavement

Service: Cruse Bereavement Care

Contact details:

7 Thorpe Close, London W10 5XL

☎ 020 8964 3455 ✉ kchf@cruse.org.uk

Opening hours: By appointment

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham

Clients: Whole Community

Service description:

One to one sessions to clients on a weekly basis with a trained bereavement volunteer.

Website: www.kchf-cruse.org.uk

Languages spoken:

Availability:

Help Counselling Centre

Categories

Counselling

Service: Free listening support/supervision for staff and volunteers of local organisations

Contact details: Helen Stokes
57 Portobello Road, Notting Hill Gate, London, W11 3DB
☎ 020 7221 9974 ✉ info@helpcounsellingcentre.com

Opening hours: 10am-5.30pm Monday-Friday

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Adults over the age of 18.

Service description:

We can offer individual or group listening support and/or supervision to the staff and volunteers of local organisations who have been working with those affected by the fire.

We can arrange to send counsellors to the organisation's premises or have people come to our centre at 57 Portobello Road.

Service: Free group information sessions for organisations

Contact details: Helen Stokes
☎ 020 7221 9974 ✉ info@helpcounsellingcentre.com

Opening hours:

Delivery area: North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients: Whole Community

Service description:

We can also offer group information sessions about how to look after your emotional and mental health following a major incident at local organisations.

Please contact Helen Stokes on 020 7221 9974 to discuss.

Service: Counselling - short and long term

Contact details:
57 Portobello Road, London, W11 3DB
☎ 020 7221 9974 ✉ info@helpcounsellingcentre.com

Opening hours: By appointment only - Mon-Fri 10am-7.30pm
and Sat 11am-2pm

Delivery area: North Kensington, Central Kensington & Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Adults aged 18+

Service description:

We provide short and long-term affordable counselling for adults aged 18+. We can often see clients at short notice, providing preventative support that can prevent long-term consequences. Every client makes a contribution towards the cost of a weekly session based on what they can afford and we take into account people's circumstances, ie. .if they are receiving benefits, in a caring role, retired or studying.

Website: helpcounselling.com

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Hestia Integrated Mental Health Service

Categories

Counselling

Drop in

Service: Drop-in Service

Contact details: Malcolm Phillips

The Grove Resource Centre, 1-9 St Mark's Road, London W11 1RG

☎ 0207 221 0052 ✉ malcolm.phillips@hestia.org

Opening hours: 10.00am to 4.00pm Monday to Saturday

Delivery Area: North Kensington, Central Kensington and Chelsea
Queen's Park Paddington

Clients: Older People, Whole Community, Mental Health
Service users.

Service description:

Relaxed friendly drop-in staffed with mental health support workers.
Refreshments available free and support to contact services. Free use
of telephone and internet.
In house counselling service available.

Service: Hestia Recovery Outreach Service

Contact details: Malcolm Phillips

The Grove Resource Centre, 1-9 St Marks Road, London, W11 1RG

☎ 020 7221 0052 ✉ malcolm.phillips@hestia.org

Opening hours: Monday to Saturday 10.00am to 4.00pm
(evenings by appointment)

Delivery area: North Kensington Central Kensington and Chelsea South
Kensington Queen's Park Paddington

Clients: Whole Community Mental Health service users

Service description:

Team of four mental health outreach workers available to meet with
adults in the community impacted by the fire at Grenfell Tower.

Support is provided in the community where you are in the Hotels or
homes in which people have been placed or provided in safe and
confidential community settings.

Support to engage with support services, and to access the aid services
available.

Support available in a number of community languages including Arabic,
Farsi, and Yoruba.

Website: Hestia.org

Languages spoken: Arabic Farsi Italian, Yoruba

Availability: Immediately 1 to 3 month's time Ongoing, long term

Living Well CIC

Categories

Counselling

HIV

Service: Counselling/psychotherapy

Contact details: Philip Groom

Exmoor St, London, W106DZ

☎ 020 3137 3373 07539657694 ✉ philip@livingwellcic.com

Opening hours: Flexible

Delivery Area: North Kensington

Clients: Older People Whole, Community Living Well does not usually work with people under the age of 18.

Service description:

Counselling provided by fully trained counsellors and counsellors on placement with us who are in training. We specialise in providing counselling for people with HIV.

Website: livingwellcic.com

Languages spoken:

Availability: Immediately

Mother Tongue Counselling Service

Categories

Counselling

Service: One-to-one counselling in Arabic and Farsi languages (NHS)

Contact details: Muskaan Khurana
St Charles Centre for Health & Wellbeing
☎ 0771 563 6626 ✉ muskaan.khurana@nhs.net /
mothertongue@wwmind.org.uk

Opening hours: Weekdays

Delivery Area: North Kensington Central Kensington and Chelsea
Fulham Paddington

Clients: Adults 18 years or over

Service description:

Free one-to-one counselling sessions in Arabic and Farsi languages for management of symptoms of psychological trauma and other common mental health difficulties.

The Mother Tongue Service, as an integral part of Community Living Well Network, is IAPT compliant and managed by Wandsworth & Westminster Mind.

Self-referrals also accepted.

Website: www.wwmind.org.uk

Languages spoken:

Availability:

NAZ

Categories

Counselling

LGBT HIV

Service: Counselling

Contact details: Elaine Cunnea
30 Blacks Road, London, W6 9DT
☎ 020 8834 0245 ✉ elaine@naz.org.uk

Opening hours: 9.30am to 5.30pm Mon - Fri

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community

Service description:

We offer counselling to people around any sexual health or sexuality issue. This could also include anything regarding to minority sexuality (e.g. where someone has returned to living with parents who are not ok with their sexuality) or living with HIV (e.g. where someone is living in conditions where medication could be seen by others).

We offer 12 hour-long sessions over 12 weeks, subject to an assessment.

Service: Casework, LGBT or HIV

Contact details: Reception
30 Blacks Road, London, W6 9DT
☎ 020 8741 1879 ✉ naz@naz.org.uk

Opening hours: 9:30am - 5:30pm Mon - Fri

Delivery area: North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham Queen's Park Paddington

Clients: Whole Community

Service description:

We run 1-1 casework, information and support services to individuals who are LBT or living with HIV. This could include support around - housing, immigration, welfare, employment.

Service: Sexual health information and HIV testing

Contact details: Reception
30 Blacks Road, Hammersmith, London, W6 9DT
☎ 020 8741 1879 ✉ naz@naz.org.uk

Opening hours: 9:30am - 5:30pm Mon - Fri

Delivery area:

Clients: Whole Community

Service description:

NAZ provides sexual health information and support to individuals 1-1, over the phone or by email. We also provide HIV and sexual health testing at our 30 Blacks Road office, and at outreach locations.

Website: naz.org.uk

Languages spoken: Spanish Portuguese, Gujarati, Punjabi, Hindi, Bemba, Turkish

Availability: Immediately

People Arise Now

Categories

Counselling

Mentoring

Service: Emotional wellbeing and counselling

Contact details: Vanessa McCain

Dawes Road Hub, 20 Dawes Road, Fulham, London, SW6 7EN

☎ 020 7952 1245 ✉ vanessa@peoplearisenow.org

Opening hours: Monday – Friday 09:00am-17:00pm

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Young People Older People

Service description:

Our Emotional Support and Counselling sessions aim to enable our beneficiaries to deal with and overcome issues that are causing emotional stress or pain.

PAN provides a safe and stable environment for our beneficiaries to talk and deal with difficult emotions. Our counsellors and mentors are here to support our beneficiaries without usually giving advice. Instead, we enable our users to formulate their own understanding of any issues they may be going through. These include but are not limited to:

- Dealing with life after incarceration and acquisition of life skills.
- Dealing with mild or strong feelings of depression, or low mood and sadness.
- Dealing with mild or strong feelings of anxiety and coping with worry.
- Coping with bereavement and or relationship breakdown.

- Coping with short and long-term redundancy or work-related stress.
- Dealing with identity issues that prevent our beneficiaries from achieving their goals.
- Dealing with low self-esteem issues and a lack of confidence.

Website: peoplearisenow.org.uk

Languages spoken:

Availability: Immediately

Place2Be

Categories

Counselling

Service: Counselling for children, young people and their families

Contact details: Dr Fiona Pienaar

13/14 Angel Gate, 326 City Road, London, EC1V 2PT

☎ 07712 321925 (Mob) 0207 923 5508 (Office) ✉

Fiona.Pienaar@Place2be.org.uk

Opening hours:

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Paddington

Clients: Children Young People, Older People, School staff

Service description:

Place2Be is a national children's charity offering counselling in schools and children's centres for children, young people and their families. We also offer support and psycho-education for teachers and school staff. We are already working in schools known to be affected directly by the Grenfell Tower tragedy, including Kensington Aldridge Academy and Ark Burlington Danes, and we have increased our provision to ensure we have extra professional support in these schools. We are also working in other schools in the area.

Website: place2be.org.uk

Languages spoken: We have counsellors that speak 2nd languages

Availability: Immediately 1 to 3 month's time Ongoing, long term

Relate London South West

Categories

Counselling

Service: Counselling

Contact details: Sally Bushell

1A Hill Street

Richmond

Surrey

TW9 1SX

☎ 01302 347876 ✉ sallyb@relatelondonsw.org

Opening hours: Monday-Thursday 8am-10pm, Friday 8am-9pm,
Saturday 9am-1pm

Delivery Area: North Kensington Central Kensington and Chelsea
Fulham

Clients: Children Young People Older People Whole Community
Couples and families

Service description:

We can provide counselling services to adults, including couples, individuals, families. We also provide counselling services for children and young people aged 5-18 years old.

Website: relatelondonsw.org

Languages spoken:

Availability: 1 to 3 month's time Ongoing, long term

West London Action for Children

Categories

Counselling

family therapy, activities

Service: Counselling and Therapy

Contact details: Sam Garbett

15 Gertrude Street, London, SW10 0JN

☎ 020 7352 1155 ✉ team@wlac.org.uk

Opening hours: Monday: 9am – 6pm. Tuesday: 9am – 6pm.
Wednesday: 9am – 7pm. Thursday: 9am – 7pm. Friday: 9am – 4pm

Delivery Area:North Kensington, Central Kensington and Chelsea
Hammersmith Fulham

Clients: Children Young People, Older People, Our services are for families on low incomes and/or those with social service involvement.

Service description:

West London Action for Children offers free and confidential help to families, parents, young people and children. We work with low-income families with children under the age of 19 who live in the London boroughs of Hammersmith & Fulham and Kensington & Chelsea.

We offer one-to-one counselling, family therapy and parenting groups. We also provide counselling in schools and run school-based children's groups.

We provide on-site childcare so we can look after children whilst their parent receives a service from us. We can provide short, medium and long-term support. We accept both self and professional referrals. Our referral form can be downloaded from our website:
https://www.wlac.org.uk/?page_id=326

Service: "Jigsaw" - a stay and play service

Contact details: Sam Garbett

Chelsea Methodist Church, 155A King's Rd, Chelsea, London, SW3 5TX

☎ 020 7352 1155 ✉ team@wlac.org.uk

Opening hours: Wednesdays 11:00am - 2:30pm during term time only.

Delivery area:North Kensington, Central Kensington and Chelsea
South Kensington, Hammersmith Fulham, Queen's Park Paddington

Clients: Children Whole Community For children aged under five and their parents/main carers.

Service description:

Jigsaw is the name WLAC's "stay and play" service for children aged under five and their parents/main carer.

Jigsaw' provides a range of activities across the three school terms including arts and crafts, music, dance, play and stories and a sit-down lunch. There are also special presentations on a wide range of topics including nutrition, child development and baby massage. Run in partnership with the Chelsea Methodist Church, this drop-in service provides an open door for parents and children in an accessible and spacious environment.

Every Wednesday 11:00am - 2:30pm during Term Time only.

More info including our current programme:

https://www.wlac.org.uk/?page_id=1297

Website: wlac.org.uk

Languages spoken: Our team are English speaking. We book interpreters to work alongside our therapists if required.

Availability: Immediately 1 to 3 month's time Ongoing, long term

Doorstep Library

Categories

Education/Play

Activities

Service: Reading to children

Contact details: Emily Oliver

Doorstep Library Network, Dawes Road Hub, 20 Dawes Road, London,
SW6 7EN

☎ 0776 932 0338 ✉ emily@doorsteplibrary.org.uk

Opening hours:

Delivery Area: Hammersmith Fulham Queen's Park

Clients: Children

Service description:

We have teams of highly trained volunteers who visit families at their homes in disadvantaged areas to read a story to the children and befriend the parents. Although we currently operate on specific estates in Hammersmith and Fulham and Westminster, on a temporary basis, until people are permanently housed, we could organise extra groups of volunteers to go to rest centres or other appropriate locations to run story time sessions with the children and parents, either during the day or in the evenings after school.

Website: doorsteplibrary.org.uk

Languages spoken:

Availability: Immediately

African Women's Care

Categories

Emotional support

Service: Therapeutic support**Contact details:** Jane Lanyero

Canalside House, 383 Ladbrooke Grove, London W10 5AA

☎ 0209 9698389 / 7771808037 ✉ africanwomencare@hotmail.com

Opening hours: Monday and Friday 11.00am to 6.00pm**Delivery Area:** North Kensington Central Kensington and Chelsea

Queen's Park

Clients: Whole Community**Service description:**

Run drop-in therapeutic sessions at the Canalside House for the victims and their families to come and grieve in privacy with a hot cooked lunch. AWC also provides information and guidance including support by trained community volunteers who provides practical support and companionship.

Website:**Languages spoken:** Amharic Somali Farsi Swahili**Availability:** Immediately Ongoing, long term

Al-Hasaniya Moroccan Women's Centre

Categories

Emotional support

Practical support

Service: Support to Moroccan and Arabic speaking survivors and their families

Contact details: Nadia Elbhiri

Bays 4&5 Trellick Tower, Golborne Road, London W10 5PA

☎ 0208 969 2292 ✉ contact@al-hasaniya.org.uk

Opening hours: 9.30-5.00pm Monday to Friday

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Children, Older People, Women, Arabic Speakers

Service description:

Al-Hasaniya has opened its doors to all of those affected by the events of the Grenfell fire and we continue to support the survivors and their families as well as those affected within the community with both emotional, practical and psychological support in the aftermath.

Website: www.Al-Hasaniya.org.uk

Languages spoken:

Availability:

Anti-Tribalism Movement

Categories

Emotional support Advice

Service: Legal and specialist services

Contact details: Sagal Bafo

ATM House, Market Approach, Shepherd's Bush, London W12 8DD

☎ 020 3588 1880 ✉ sagal.bafo@theatm.org

Opening hours: 9am-9pm

Delivery Area: North Kensington Hammersmith

Clients: Whole Community

Service description:

We have legal experts within our premises supporting victims regarding their rights as well as other services including post-trauma support, mental health assistance, counseling, and support to rebuild their lives.

Service: Safe space to grieve and meet other victims

Contact details: Sagal Bafo

ATM House, Market Approach, Shepherd's Bush, London, W12 8DD

☎ 020 3588 1880 ✉ sagal.bafo@theatm.org

Opening hours: 9am-9pm

Delivery area: North Kensington Hammersmith

Clients: Whole Community

Service description:

Our Center has become a safe space for people to come together to relocate their loved ones and just to find comfort and reconnect with other victims and relatives.

Service: Donation and feeding centre

Contact details: Sagal Bafo

ATM House, Market Approach, Shepherd's Bush, London, W12 8DD

☎ 2035881880 ✉ sagal.bafo@theatm.org

Opening hours: 9am-9pm

Delivery area: North Kensington Hammersmith

Clients: Whole Community

Service description:

We have received large donations from the public and we have been cooking for relatives of the victims and some of the victims to eat hot food especially during Iftar time. We have a big public fundraising event on the 9th of July here in Shepherd's Bush to bring together artists to perform and share their talent and creativity to heal the wounds and distress caused by this incident.

Website: theatm.org

Languages spoken: Amharic Somali

Availability: Immediately

Centre for Armenian Information & Advice

Categories

Emotional support Advice

Service: Advice/emotional support

Contact details: Misak Ohanian

Hayashen, 105a Mill Hill Road, Acton London W3 8JF

☎ 0208 992 4621 ✉ info@caia.org.uk

Opening hours: 9am-4pm

Delivery Area:North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Armenians and those connected to them.

Service description:

We are already providing quality marked advice and counseling support to an Armenian student and his aunt who survived the fire.

Website: caia.org.uk

Languages spoken: Armenian

Availability: Immediately

Church of England

Categories

Emotional support

Faith

Service: Worship and Pastoral Care

Contact details: Parish

146 Sloane Street, London SW1X 9BZ

☎ 0207 730 7270 ✉ parishoffice@holytrinitysloanesquare.co.uk

Opening hours: 8.30am-7pm.

Delivery Area:

Clients: Whole Community

Service description:

Morning Prayer 9am Mon-Sat

Holy Communion - 1pm Wednesday and 8.30am Sunday

Eucharist - 6.30pm Tues-Thurs

Healing Eucharist - 1st Tuesday of every month at 6.30pm

Sung Eucharist with Junior Church 11am every Sunday

Choral Evensong and Benediction 6pm every Sunday

We also offer home communion and pastoral care.

We are all day, every day.

Website: holytrinitysloanesquare.co.uk

Languages spoken:

Availability: Ongoing, long term

Epic CIC

Categories

Emotional support

Group work, activities, careers

Service: Targeted youth support key work

Contact details: Helga Senior

1st Floor, 36C Oxford Gardens, W10 5UQ

☎ 7714563254 ✉ helga.senior@epiccic.org.uk

Opening hours: 10.30am to 5.30pm Monday to Friday

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Young People

Service description:

Holistic Key Work support for vulnerable young people aged 13-25, delivered through 121s, group work and positive activities as needed. Target group specialisms include LAC/care Leavers, young offenders, serious youth violence, Young women with risky behaviours, teenage mothers, homeless young people, those at risk of NEET (youth unemployment) and hidden harm. Referral forms are available on our website.

Service: Careers guidance and employability support

Contact details: Nina Popat

☎ 0773 9317690 ✉ nina.popat@epiccic.org.uk

Opening hours: 10.30am - 5.30pm Monday to Thursday

Delivery area: North Kensington Central Kensington and Chelsea South Kensington

Clients: Young People

Service description:

Advice and guidance to support sustained progression into education, employment and training, as well as entrepreneurship. Our careers advisers can support with CV writing, job searches, applications, interview skills and presentation. We are also delivering an incentivised ESF programme for unemployed young people where young people over 16 years of age can receive vouchers for sign-up, progression and sustainment.

Website: epiccic.org.uk/

Languages spoken:

Availability: Immediately

Galop

Categories

Emotional support

LGBT

Service: LGBT hate crime, domestic abuse and sexual violence advocacy

Contact details:

☎ 0207 704 2040 ✉ referrals@galop.org.uk

Opening hours:

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: LGBT people.

Service description:

Support, advice and advocacy for lesbian, gay, bisexual and trans people facing hate crime, domestic abuse and sexual violence.

Website: galop.org.uk

Languages spoken:

Availability: Immediately

Just Solutions 123...

Categories

Emotional support

Talkshops

Service: Talking talkshops

Contact details: Marcia Robinson

St.Clements & St.James W.11 4EQ and The Dalgarno Centre W10 5QB

☎ 0744 4321795 ✉ infojustsolutions123@yahoo.co.uk

Opening hours: 10am-7pm

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Whole Community, Women; Long term dual
diagnosis disabilities; unemployed; depressed; anxiety

Service description:

To help ease the strain on NHS Mental Health services and in an effort to help de-stigmatise Mental Health. Services are fully mobile service and works from community venues or office spaces anywhere the need is supported. Talkshops are Peer led discussions supported by trained and experienced counsellors/life coaches and group facilitator's.

Talkshops provide a space for individuals to talk openly in a confidential setting, about in a safe and supportive environment we run a series of six week workshops which cover basic steps to repairing and restoring intrinsic life instincts of worth and being; Self help: Confidence Building & Motivational sessions; methods of relaxation, meditation and healthy eating as way to wellbeing.

Service: Talkshop advice

Contact details: Marcia Robinson

St.Clements & St.James W.11 4EQ and The Dalgarno Centre W10 5QB

☎ 0744 4321795 ✉ infojustsolutions123@yahoo.co.uk

Opening hours: 11am - 3.30pm

Delivery area: North Kensington, Central Kensington and Chelsea
South Kensington Hammersmith Fulham

Clients: Older People, Long-Term Unemployed Male and
Female

Service description:

Advice on a one to one basis on Career self discovery talks; Advice and Signposting on to further education or training, volunteering within our project and with other community projects such as KCVC; Dalgarno's and St.Clements & St.James Community Centres..

Service: Talkshops after care groups

Service description:

To alleviate some of the client turnaround in our local NHS mental health service Just solutions 123... have developed Self Help Workshops: A series of 6 weekly programmes to build on self-confidence and provide continued maintenance of mental health and general physical fitness and wellbeing.

These groups are more facilitator led with set goals; handouts and a personalised physical exercise programme for group members to complete and adapt as a part of their new healthy lifestyle.

Website: twitter.com/justsolution123?lang=en

Languages spoken:

Availability:

Latymer Community Church

Categories

Emotional support

Faith

Service: Variety

Contact details: Jackie Blanchflower
116 Bramley Road, London, W10 6SU
☎ 0795 0047443 ✉ jackie@latymer.org.uk

Opening hours: 11am-4pm

Delivery Area: North Kensington Central Kensington and Chelsea

Clients: Whole Community London

Service description:

We are trying to respond to the needs which present themselves. We are working on getting counselling to be available to people impacted, prayer support. We are here for the long haul and will respond with whatever needs present themselves over the coming months and years.

Website: latymer.org.uk

Languages spoken:

Availability: Ongoing, long term

Midaye Somali Development Network

Categories

Emotional support

Advocacy

Service: Bilingual Community Advocacy Support

Contact details: Filsan Ali

Unit 6, 7 Thorpe Close London W10 5XL

☎ 0208 969 7456 / 7915486311 ✉ filsan@midaye.org.uk

Opening hours: 10am- 4pm

Delivery Area: North Kensington, Central Kensington and Chelsea

Hammersmith, Queen's Park Paddington

Clients: Whole Community

Service description:

We currently offering practical and emotional support to families and the community members effected. The service is outreach service which operates on the ground and in partnership with support centres by linking the effected members of the community to access maistream services as well as other available support services. We also run drop in service at our centre were community members can access for further support.

Website:

Languages spoken: Amharic Arabic Somali

Availability: Ongoing, long term

Mother Tongue Counselling Service, Wandsworth & Westminster Mind

Categories

Emotional support
Language

Service: Support groups in Mother Tongue languages

Contact details: Muskaan Khurana
Basement,
Hopkinson House, 6 Osbert Street,
London, SW1P 2QU
☎ 077 1563 6626 ✉ mkhurana@wwmind.org.uk

Opening hours: Monday-Friday 10 am to 7 pm.

Delivery Area: North Kensington, Central Kensington and Chelsea
Queen's Park Paddington

Clients: Whole Community, particularly Arabic and/or Farsi speaking adults, but we wouldn't exclude any one who might need support.

Service description:

Support groups facilitated by community workers, volunteers and Mental health professionals speaking Arabic (and/or Farsi) to people who have been affected directly or indirectly by the Grenfell incident. We are also able to arrange for various venues locally free of cost.

The groups will have an informal approach where people can come and talk about their experiences or feelings, and relate with each other, while offering peer support. The group will be supervised by a mental health professional, and subsequent signposting information will be provided.

Service: Speaking to staff who engage with affected service users

Contact details: Muskaan Khurana
At various service sites
☎ 0771 563 6626 ✉ mkhurana@wwmind.org.uk

Opening hours: Weekdays, 10 am to 5 pm.

Delivery area: North Kensington Central Kensington and Chelsea South Kensington Queen's Park Paddington

Clients: Whole Community

Service description:

Mental health professionals and outreach leads can come and speak to the staff members for one hour on how to handle and deal with the emotional needs of their service users who have been affected by the tragedy. It will be an open session where the staff can ask questions, share difficult experiences they have had with any clients around the incident, and offer suggestions to each other on how they have provided emotional support to contain the many different reactions of the people from the community. Signposting information and handy material will be provided which can be circulated widely.

Service: Written translations

Contact details: Muskaan Khurana
Via e-mail or post
☎ 077 1563 6626 ✉ mkhurana@wwmind.org.uk

Opening hours: Weekdays 10am-5pm

Delivery area: North Kensington, Central Kensington & Chelsea
Queen's Park Paddington

Clients: Whole Community

Service description:

Mother Tongue Service is able to offer translations (Arabic, Farsi or any other language on request) of any leaflets or fact-sheets related to this particular incident free of cost.

Website: wwmind.org.uk/mother-tongue-counselling.asp

Languages spoken: Arabic Farsi

Availability: Immediately 1 to 3 month's time Ongoing, long term

Pamodzi

Categories

Emotional support

Counselling

Service: Mental Health

Contact details: Chikwaba Oduka

54-56 Phoenix Road, London, NW1 1ES

☎ 020 8840 3900/ 7970418893 ✉ Pamodzi03@aol.com

Opening hours: 10am to 5pm Mondays and Fridays.

Delivery Area: North Kensington Hammersmith Queen's Park
Paddington

Clients: Young People, Older People, Whole Community, BME
communities.

Service description:

Encouraging and making sure people access counselling services. Most people are experiencing anxiety, depression, anger, fear etc but are not in a position to recognise this as well as the impact this has on their wellbeing short and long term. We can carry out assessments and make sure they access counselling services including offering emotional support as part of our service.

Website: pamodzinfor.org

Languages spoken: Bemba, Nyanja, Tonga

Availability: Immediately Ongoing, long term

Persian Care Centre

Categories

Emotional support

Interpreting

Service: Interpreting , emotional well-being support , advice and information , connection between the fire victim and social services.

Contact details: Roohy Shahin
45 Walmer road, London, W11 4EY
☎ 0796 144 7116 ✉ sroohy@yahoo.co.uk

Opening hours: 9am-5pm

Delivery Area:North Kensington, Central Kensington and Chelsea, Hammersmith Fulham, Queen's Park Paddington

Clients: Older People, Whole Community, Disable people.

Service description:

We aim to facilitate the development of our service users physical and mental wellbeing particularly for those who are in supported housing and face language barriers and those who have less opportunity to meet new people and those who are the victim of Grenfell Tower disaster. Our service users have experienced degrees of loss and as they age further losses of a significant magnitude continue, for example, loss of friends, family, loss of employment, self-esteem and loss of community and as a result, they neglect their health and wellbeing due to isolation and depression. The aim of this service is to improve the psychological and physical wellbeing of Persian and other Farsi speaking people living locally, and to promote better understanding and tolerance between local people and Persian and other Farsi speakers. service users, increase involvement and social inclusion from people who face barriers to participation.

Website: www.persiancarecentre.com

Languages spoken: Arabic Farsi Turkish

Availability: Immediately 1 to 3 months time Ongoing, long term

SMART (Saint Mary Abbots Rehabilitation and Training)

Categories

Emotional support
Drop in, peer support

Service: Drop-in emotional support

Contact details: Amelia Mustapha

The Basement, 15 Gertrude Street, SW10 0JN

☎ 020 7376 4668 ✉ amelia.mustapha@smartlondon.org.uk

Opening hours: 10am-4pm Monday to Sunday and Monday/
Wednesday and Thursday evenings 6pm to 9pm

Delivery Area: North Kensington Central Kensington and Chelsea,
Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community, People affected by mental ill
health and workers

Service description:

We provide drop in sessions throughout the week, weekends and some evenings to provide peer and emotional support (non-clinical). This can be for anyone including community workers.

Service: Facilitated support

Contact details: Amelia Mustapha

The Basement, 15 Gertrude Street, London, SW10 0JN

☎ 020 7376 4668 ✉ amelia.mustapha@smartlondon.org.uk

Opening hours: Flexible

Delivery area: North Kensington, Central Kensington and Chelsea,
South Kensington, Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community people with mental health needs
and workers

Service description:

We can arrange to provide specific emotional support, advice, training, guidance, psycho-education and/or other activities as required at our base address or within the community. This can range from talks at schools to sessions to support people needing time off work because of the disaster.

Website: smartlondon.org.uk

Languages spoken: Portuguese, Polish

Availability: Immediately, Ongoing, long term

Venture Community Association

Categories

Emotional support

Service: Take Time to Talk

Contact details: Michelle Poponne
103a Wornington Rd London W10 5YB
☎ 020 8960 3234 ✉ michelle@venturecentre.org.uk

Opening hours: 10am -12pm

Delivery Area:North Kensington

Clients: Whole Community

Service description:

After the recent tragedy of Grenfell the community as a whole has been deeply affected. We have all been affected in different ways but what is fairly common is the need to share and talk about what has happened and the impact it is having on us and our families.

Take time to talk is holding weekly sessions at Venture Centre every Thursday from 10am-12pm, there is no need for an appointment just turn up.

This is not structured counselling but it is a supported conversation from a member of the IAPT team.

This is for anyone whether they have been directly or indirectly affected by Grenfell to come along and have a 1 to 1 chat

Service: Summer Adventure Play

Contact details: Patrina Quashie-Ferguson
103a Wornington Rd London W10 5YB
☎ 020 8960 3234 ✉ patrina@venturecentre.org.uk

Opening hours: 10.30am -6pm

Delivery area:North Kensington

Clients: Children Young People

Service description:

Packed summer programme of activities for 5-15 year olds.
Completely free
refer to website for details

Website: www.venturecentre.org.uk

Languages spoken:

Availability:

Vittoria De Meo

Categories

Emotional support

Peer support, Mentoring, Advocacy

Service: The Happiness Corner

Contact details: Vittoria

44 Redcliffe Square, Kensington, London, SW10 9HQ

☎ 0750 7482146 ✉ vittdemeo@gmail.com

Opening hours: Flexible

Delivery Area: North Kensington Central Kensington and Chelsea, Hammersmith Fulham, Queen's Park Paddington

Clients: Young People, Older People, London

Service description:

A unique approach to building resilience through the use of peer support and other inspirational techniques.

Service: Vittoria Demeo

Contact details: Vittoria Demeo

44 Redcliffe Square, Kensington, London, SW10 9HQ

☎ 0750 748 2146 ✉ vittdemeo@gmail.com

Opening hours: Flexible

Delivery area: North Kensington, Central Kensington and Chelsea, South Kensington, Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community London

Service description:

Support worker, mentor, advocate.

- To guide and assist to cope with life challenges through offering friendship, support and inspiration

- To motivate and support to learn how to help him/herself
 - To encourage to reduce isolation and improve the quality of their life by organising and encouraging him/her to engage in social events/meetings
 - * Providing one-to-one support and advocacy to vulnerable people.
 - * Providing signposting, referrals, sorting and filling forms & documents.
-

Website: vittoriademeo.com

Languages spoken: Italian

Availability: Immediately

Westminster Befriend a Family

Categories

Emotional support

Befriending

Service: Family Befriending

Contact details: Nisha Subasinghe

34 Buckingham Palace Rd, London, SW1W 0RE

☎ 020 7828 2765 ✉ nisha@befriendafamily.co.uk

Opening hours: 9am-5pm

Delivery Area:

Clients: Befrienders work with the whole family.

Service description:

For families living in the borough of Westminster we are able to offer trained volunteers to support the family by visiting them in their home for 3 hours per week for between 6 to 12 months. The focus is on the areas identified by the family and may include emotional, practical, parenting support and signposting to other resources.

This service would be relevant to families that have been re-housed in Westminster.

Website: befriendafamily.co.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Calm Mediation

Categories

Emotional support
Mediation

Service: Mediation

Contact details: Heather Loebel
Unit 10, Berghem Mews, Blythe Road, London, W14 0HN
☎ 020 7603 4014 ✉ info@calmmmediation.org

Opening hours: 9am-5pm Monday to Friday

Delivery Area: North Kensington Central, Kensington and Chelsea, Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community

Service description:

We can provide a community conversation with organisations and individual residents. A community conference involving Council, Community Safety team, Police and residents plus organisation which are affected. The objective will be to discuss the harm, diffuse tensions and agree on constructive actions for the future conflict resolution between individual and groups in dispute. Mediation helps people finding lasting solutions that meets their needs.

Service: Retorative Justice/approaches

Contact details: Fiona Turner
Unit 10, Berghem Mews, Blythe Road, London, W14 0HN
☎ 020 7603 4014 ✉

Opening hours: 9am-5pm Monday to Friday (by appointment)

Delivery area: North Kensington, Central Kensington and Chelsea, South Kensington, Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community

Service description:

Restorative justice helps to repair harm between a victim and an offender. It can be used in conference or circle format for individuals or groups. The process can include everybody affected by an incident to participate and be heard.

Website: calmmmediation.org

Languages spoken:

Availability: Ongoing, long term

Balance

Categories

Employment

Service: Balance

Contact details: Kelly Duffy

2 Beatrice Place, Kensington W8 5LP

☎ 020 7937 1611 ✉ Kelly.duffy@balance-cic.com

Opening hours: 9am -5pm

Delivery Area:North Kensington Central Kensington and Chelsea

Clients: Young People, Older People 18+

Service description:

An Employment service. Supporting Kensington and Chelsea residents with a disability (Learning, physical or sensory) into sustainable employment, work experience or voluntary placements.

Website: www.balance-cic.com

Languages spoken:

Availability:

The Clement James Centre

Categories

Funds

Counselling

Service: Distribution of donations

Contact details: Silke Mehrgott

The ClementJames Centre, 95 Sirdar Road, W11 4EQ

☎ 0207 221 8810 ✉ silke@clementjames.org

Opening hours: 9.30am-5.50pm Monday to Friday

Delivery Area:North Kensington

Clients: Those displaced by the Grenfell Fire.

Service description:

Distribution to emergency funds to residents of the Lancaster West Estate.

Distribution of clothing, toiletries, baby food etc.

Service: Counselling

Contact details: Hannah Starr

The ClementJames Centre, 95 Sirdar Road, London, W11 4EQ

☎ 020 7221 8810 ✉ hannahs@clementjames.org

Opening hours: To be decided

Delivery area:North Kensington

Clients: Those affected by the Grenfell Tower Fire.

Service description:

We are in the process of putting in place counselling for children and adults affected by the Grenfell Tower fire. More details to follow.

Service: Young people's summer programme

Contact details: Esther Pickering

The ClementJames Centre, 95 Sirdar Road, London, W11 4EQ

☎ 0207 221 8810 ✉ esther@clementjames.org

Opening hours: To be decided

Delivery area:North Kensington

Clients: Children, Young People

Service description:

A range of activities to run throughout the summer holidays for 7-18 year olds. This will include carnival arts. More details to be decided.

There will also be the opportunity for adults to volunteer.

Service: Advice & Guidance & I.T. drop in sessions

Contact details: Hannah Starr

The ClementJames Centre, 95 Sirdar Road, W11 4EQ

☎020 7221 8810 ✉ hannahs@clementjames.org

Opening hours: A&G: 9.30-5.30 Monday to Friday. ICT: Mon, Tues & Wed 2.15-3.45

Delivery area:North Kensington, Central Kensington and Chelsea, Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community

Service description:

Advice & Guidance appointments and signposting to specialist support - by appointment.

ICT drop-in sessions on Monday, Tuesday and Wednesdays from 2.15-3.45 with a tutor providing support.

Website: clementjames.org

Languages spoken:

Availability: Immediately Ongoing, long term

Turn2us

Categories	Funds
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Service: Turn2us Response Fund

Contact details: Dawn Jackson

200 Shepherds Bush Road, Hammersmith, London, W6 7NL

☎ ☒ grantsmanagement@turn2us.org.uk

Opening hours:

Delivery Area:North Kensington

Clients: Individuals/families who previously lived in the Grenfell Towers and those displaced from Lancaster West estate due to the fire.

Service description:

Direct grants to individuals/families who previously lived in the Grenfell Towers and those displaced from Lancaster West Estate due to the fire. Simple one page application form available from the emergency centres.

Service: Turn2us benefit calculator

Contact details:

www.turn2us.org.uk/ 200 Shepherds Bush Road, Hammersmith, London, W6 7NL

☎ N/A ☒ N/A

Opening hours:

Delivery area:North Kensington,Central Kensington and Chelsea, South Kensington Hammersmith Fulham, Queen's Park Paddington

Clients: Adults, excluding students.

Service description:

Online, simple and easy to use benefit calculator to identify welfare benefits and tax credits entitlement and how to apply.

Service: Turn2us grants search

Contact details: www.turn2us.org.uk

☎ N/A ☒ N/A

Opening hours: N/A

Delivery area:North Kensington, Central Kensington & Chelsea Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community

Service description:

Online Grants Search tool, providing details of over 3,000 charitable funds for individuals in financial hardship. People can search the grants database, based on their needs and circumstances to find a charity fund who they can approach for support.

Website: https://www.turn2us.org.uk/

Languages spoken:

Availability: Ongoing, long term

Breathe Easy Westminster

Categories

Health

Lung conditions

Service: Advice on respiratory condition through smoke inhalation

Contact details:

Ada Court, 10-16 Maida Vale, London, W9 1TF

☎ 0207 834 0894 ✉ breatheeasywestminster@talktalk.net

Opening hours: 11am - 2pm

Delivery Area: Queen's Park Paddington

Clients: Older People, Whole Community

Service description:

Description of pathways and self monitoring for those either with previous lung conditions or those without.

Methods of diagnosis, medication, advice lines with British Lung Foundation and re-assurance

Website: blf.org.uk/westminster

Languages spoken:

Availability: Immediately

Healthwatch Central West London

Categories

Health

Voice

Service: Healthwatch

Contact details: Olvia Clymer

5.22 Grand Union Studios, 332 Ladbroke Grove, London W10 5AD

☎ 0208 968 7049 ✉ olivia.clymer@healthwatchcentralwestlondon.org

Opening hours: flexible

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Whole Community

Service description:

Healthwatch is commissioned by the three local authorities as the consumer voice in health and social care. We could support your request for ' we want to collect intelligence about the type of support services that can be provided' we could be keen to capture the gaps, how people are being supported with their health and social care and collate / escalate issues . Whilst a small team, we have an engagement lead for Westminster, Kensington and Chelsea and Hammersmith and Fulham.

Website: healthwatchcwl.co.uk

Languages spoken:

Availability: Ongoing, long term

Munro Health

Categories

Health
Therapies

Service: Alternative therapies

Contact details: Tabitha Robertson
Office 4, Canalside House,
383 Ladbroke Grove, London W10 5AA

☎ 07960 334133 ✉ tabitharobertson@me.com

Opening hours: Flexible

Delivery Area:North Kensington Hammersmith Queen's Park
Paddington

Clients: Whole Community

Service description:

We can offer half hour treatments in holistic massage, reflexology,
acupuncture and healing

Website: munrohealth.com

Languages spoken:

Availability: Immediately, Ongoing, long term

Sickle Cell Society

Categories

Health
Sickle Cell

Service: Helpline

Contact details: Nikki Georgiou

Sickle Cell Society, 54 Station Road, London, NW10 4UA

☎ 208 961 7795 ✉ helpline@sicklecellsociety.org

Opening hours: 9am - 5pm Monday to Friday

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Children Young People Older People Whole Community
Individuals with a sickle cell disorder.

Service description:

We understand that sickle cell disorders uniquely affect people, and can manifest into a range of further conditions. We also understand that a sickle cell disorder affects the wider social support network. That's why we support any individual affected by sickle cell, including family members, friends, employers, teachers and healthcare professionals.

The topics we cover include:

- Managing a sickle cell disorder
- Social and welfare issues
- Health and education provision
- Housing and benefits entitlement
- Employment support
- Emotional support
- Advocacy
- Accessing services
- Signposting to external agencies and support groups

Website: sicklecellsociety.org

Languages spoken:

Availability: Immediately

Glass Door Homeless Charity

Categories

Housing Advice

Service: Advice

Contact details: Neil Parkinson

155a King's Road, London, SW3 5TX

☎ 020 7351 4948 ✉ info@glassdoor.org.uk

Opening hours: 9am-1pm Monday, Tuesday and Thursday

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham

Clients: Older People, Whole Community, We are open to all, but please note our services are for adults who are homeless or precariously housed.

Service description:

Our caseworkers are trained to advise on matters of jobs & housing.

Service: Laundry services

Contact details: Steve Gamble

155a Kings Road, Chelsea, London, SW3 5TX.

☎ 020 7351 4948 ✉ info@glassdoor.org.uk

Opening hours: 9am-1pm Monday, Tuesday and Thursday

Delivery area: Central Kensington and Chelsea, South Kensington
Hammersmith Fulham

Clients: Older People Whole Community We are open to all, but please note our services are for adults who are homeless or precariously housed.

Service description:

We provide laundry services for people who are homeless or precariously housed.

Service: Clothing bank

Contact details: Steve Gamble

155a King's Road, London, SW3 5TX

☎ 020 7351 4948 ✉ info@glassdoor.org.uk

Opening hours: 9am-2pm Monday, Tuesday and Thursday

Delivery area: North Kensington, Central Kensington & Chelsea
Hammersmith Fulham

Clients: Older People, Whole Community, We are open to all, but please note our services are for adults who are homeless or precariously housed.

Service description:

We provide second hand clothes and new underwear/socks for those in need.

Website: glassdoor.org.uk

Languages spoken: Spanish Romanian, Polish, translators can be found for other languages

Availability: Immediately 1 to 3 month's time Ongoing, long term

Stonewall Housing

Categories

Housing

LGBT

Service: Housing advice and support for lesbian, gay, bisexual and transgender people

Contact details: Michael Nastari

2a Leroy House, 436 Essex Road, London, N1 3QP

☎ 0207 359 6242 ✉ michael@stonewallhousing.org

Opening hours: 11.00am-17.00pm weekdays

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Young People, Older People, Lesbian, gay, bisexual and transgender people

Service description:

Stonewall Housing provides housing support for lesbian, gay, bisexual and transgender people in their own homes, supported housing for young LGBT people, as well as free, confidential housing advice for LGBT people of all ages in every London borough.

Telephone advice line (02073595767) is available 11.00am - 5.00pm each weekday , as well as weekly and monthly drop-in sessions. Local appointments and translation services available for people who have access requirements, please call the advice line or fill in a contact form on our website for further information.

Website: stonewallhousing.org

Languages spoken:

Availability: Ongoing, long term

Family Friends

Categories

Mentoring

Befriending

Service: Family Befriending and Mentoring Service

Contact details: Graham Jackson

73 St Charles Square, London, W10 6ED

☎ 020 8960 9099 ✉ info@familyfriends.uk.com

Opening hours: 9.30am - 5.30pm

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham

Clients: Children Young People Whole Community London

Service description:

Family Friends is a registered charity set up in 1993 to support disadvantaged families. Through a network of trained volunteers we provide befriending and mentoring services. We help families living in Kensington & Chelsea, Hammersmith & Fulham and South East Brent. Through respect, encouragement and support, our mission is to 'help families to help themselves', in order that they can discover their strengths and build on their coping skills.

1. Parent Befriending - for parents with a child or children under the age of 16 years. This service is available in Kensington & Chelsea, Hammersmith & Fulham and South East Brent.
2. Child Mentoring - For children aged between 5 and 16 years. This service is available in Kensington & Chelsea and Hammersmith & Fulham.

Website: familyfriends.uk.com/

Languages spoken:

Availability: Immediately

Action Disability Kensington and Chelsea

Categories

Practical support

Disability

Service: Disability related Information and Advice Service

Contact details: Marian O'Donoghue/Jamie Renton

The ADKC Centre, Whitstable House, Silchester Road,

☎ 020 8960 8888 ✉ information@adkc.org.uk

Opening hours: 9.30am-5pm, Monday to Friday

Delivery Area: North Kensington, Central Kensington and Chelsea

Clients: Adults with a physical impairment/condition and sensory impairment.

Service description:

Information and signposting to independent living support services, referrals where necessary and referral to specialist support such as social services needs assessments, advocacy, legal advice and specialist benefits advice.

For survivors of the Grenfell Tower Fire, this includes face-to-face triage support to disabled survivors to identify all support needs and linking clients to the relevant support and services, including emotional support services, and providing ongoing casework as needed.

ADKC is fully accessible with accessible parking outside the entrance.

We work in a user-led way and will help people to 'tease out' the different problems they present with and support people to access the services they need. We are aware that people in the local community are traumatised by the fire tragedy and more than ever need a sensitive listening approach to information and advice-giving.

Website: www.adkc.org.uk

Languages spoken:

Availability:

Al Manaar

Categories

Practical support

Funds, Supplies, therapists, interpreters, counselling

Service: Legal, Counselling, Donations, Electric devices, Shelter

Contact details: Samira

244 Acklam Road, London, W10 5YG

☎ 0208 964 1496 ✉ Info@mchc.org.uk

Opening hours: 10am - 10pm

Delivery Area:North Kensington

Clients: Children Young People, Older People Whole Community

Service description:

Al Manar is setup for providing relief and support to meet the needs of all families (Muslim and Non Muslim) and victims of the Grenfell Tower
Below are the key service areas we are providing and delivering to victims and families affected by the fire:

- Provision of cash grants to families
- provision of supplies (clothes/toiletries/ bedding)
- provision of baby equipment/ food/ toiletries etc)
- provision of therapists/doctors/translators/counseling /nhs
- provision of legal representation
- provision of meals
- free funeral services to all faiths
- counselling

Contact details:

0203 670 6004

Website: mchc.org.uk

Languages spoken: Arabic

Availability: Immediately

Baraka Community Association

Categories

Practical support

Service: Outreach work to families and children affected by Grenfell Tower Fire directly or in directly

Contact details: Abdullahi Ali

10 Canal Side House, 383 LadbrokeGrove, London, W10 5AA

☎ 020 8964 0606 /0794 972 7322 ✉ info@baraka.london or

abdullahi.ali@baraka.london

Opening hours: Monday, Tuesday and Thursday 9:30 am - 5:30 pm

Delivery Area:North Kensington, Central Kensington and Chelsea Hammersmith Fulham Queen's Park

Clients: Children Young People, Families

Service description:

Staff and Volunteers will make visits to families and children in different locations ie temporary accommodation or family friends they are staying with or supporting them. We will provide meeting place away from the area including Baraka resource Centre, Canalside House meeting room.

Baraka Staff and volunteers will provide interpretation and translation were required, we will also sign post other service provider and accompany them if requested.

Service: Short breaks, day trips and residentials

Contact details: Abdullahi Ali

10 Canal Side, House 383, Ladbroke Grove, London, W10 5AA

☎ 020 8964 0606 / 07949727322 ✉

Opening hours: Activity will be arranged depending on need and resources available

Delivery area:North Kensington, Central Kensington and Chelsea Hammersmith Fulham Queen's Park

Clients: Young People, Older People, Families

Service description:

We will provide short breaks for families and children, day trips and Residential trips to outdoor activity Centres , in particular Hindleap Warren in east Sussex.

Service: Mentoring Service for children and young people

Contact details: Abdullahi Ali

10 Canal Side House 383 Ladbroke Grove London, W10 5AA

☎ 0208 964 0606 / 0794 9727322 ✉ info@baraka.london or

abdullahi.ali@baraka.london

Opening hours: Wednesday 4:30pm - 7:30 PM

Delivery area:North Kensington Hammersmith Fulham Queen's Park

Clients: Children Young People

Service description:

We will provide one to one and group sessions for children 12 - 16 and young people. This service will be delivered by young volunteers from Baraka Community Association whom children and young people will be able to relate to them, and have good understanding about issues they are facing after the recent fire disaster.

Website: barakacommunityassociation.com

Languages spoken: Somali

Availability: Immediately 1 to 3 month's time

Bishop Creighton House

Categories

Practical support

Community centre

Service: Community Centre

Contact details: Rory Gillert

378 Lillie Road, Fulham, London SW6 7PH

☎ 020 7385 9689 ✉ rgillert@creightonhouse.org

Opening hours: 9am - 10pm Monday to Sunday (community centre); 9am - 5pm Monday - Friday (other services)

Delivery Area: Hammersmith Fulham

Clients: Children Young People Older People Whole Community

Service description:

BCH runs a community centre and outreach services for older people (befriending, home safety and security, home adaptations, exercise and fitness) people with learning disabilities (mentoring, social activities, work opportunities) and families with children under five (home safety).

Website: creightonhouse.org

Languages spoken:

Availability: Immediately

British Black Anti Poverty Network

Categories

Practical support

Volunteers

Service: Volunteers

Contact details: Iman Achara

☎ 0755 314 56 75 ✉ bbapn36@yahoo.co.uk

Opening hours:

Delivery Area:North Kensington Central Kensington and Chelsea

Queen's Park Paddington

Clients: Whole Community, Refugees.

Service description:

Counselling, practical support e.g. filling out forms, sorting out charity donations, accompanying families to appointments, getting children to school, befriending.

Website:

Languages spoken: Amharic Arabic

Availability: Immediately

British Red Cross

Categories

Practical support

Service: Supoprt at Home

Contact details: Chelsea & Westminster Hospital: Ataa Amo / St Mary's Hospital: Anne Kamale / Charing Cross & Hammersmith Hospitals: Rob Patton
St Mary's Hospital, Chelsea & Westminster Hospital, Charing Cross Hospital, Hammersmith Hospital
📞 Chelsea & Westminster Hospital: 07860401983 / St Mary's: 07432739066 / Charing Cross Hospital: 07931865215 ✉ ChelWest: Next.Steps@chelwest.nhs.uk / St Mary's: anne.kamale@imperial.nhs.uk / Charing Cross: Vanessa.Desmet@imperial.nhs.uk

Opening hours: 9am to 5pm, Monday to Friday

Delivery Area:North Kensington Central Kensington and Chelsea Hammersmith Fulham Fulham Paddington

Clients: Older People

Service description:

Going home after a stay in hospital can often be an unsettling experience. British Red Cross helps people over the age of 60 living in Kensington & Chelsea, Westminster, Hammersmith and Fulham to settle back into their homes. After an initial assessment, you can expect up to 4 home visits over a 4 week period. We will work with you to ensure we meet your individual wishes and preferences.

Examples of what we can provide:

- > accompaniment to and from outpatient and GP appointments
- > friendly chats and company
- > prescription collection
- > light food and drink preparation

- > collecting or assisting with shopping
 - > light cleaning
 - > help with paying household bills and form filling
 - > help to access benefits and entitlements
 - > going for walks or using public transport
 - > help to access other social and community services
 - > telephone support.
-

Website: <http://www.redcross.org.uk/>

Languages spoken:

Availability:

Chelsea Methodist Church

Categories

Practical support

Homelessness

Service: Homeless drop-in

Contact details: Carol Grocott

155a Kings Road, Chelsea, London, SW3 5TX

☎ 020 7352 9305 ✉ office@chelseamethodist.org.uk

Opening hours: Monday, Tuesday, Thursday 9am-1pm

Delivery Area:

Clients: Adults who are homeless.

Service description:

Drop-in with access to Glass Doorr Caseworkers to give advice.

Showers and limited laundry

Website: chelseamethodist.org.uk

Languages spoken:

Availability: Ongoing, long term

City Harvest

Categories

Practical support

Food distribution

Service: Food redistribution

Contact details: Paula Merrony

Unit 22, Acton Park, The Vale W3 7QE

☎ 0207 041 8491 ✉ food@cityharvest.org.uk

Opening hours: 8am-6pm

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Children Young People Older People Whole Community

Service description:

City Harvest uses a refrigerated fleet of vans to collect surplus, in-date food from businesses including supermarkets, restaurants and manufacturers and distributes to more than 100 charities throughout London. If any non-profit serving vulnerable people needs free food deliveries, please contact City Harvest and we will try to arrange to include them on our route.

Website: cityharvest.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

City Harvest London

Categories

Practical support

Meal

Service: Food Redistribution

Contact details: Laura Wunningham

Unit 22 Acton Industrial Estate, London, W3 7QE

☎ 020 7041 8491 ✉ food@cityharvest.org.uk

Opening hours: 8am to 7pm (flexible)

Delivery Area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Children Young People, Older People Whole Community

Service description:

City Harvest redistribute nourishing surplus food from supermarkets, restaurants, and other businesses to charities in the vicinity of the Grenfell Tower Fire that are serving meals to those in need. While the fire was still being fought City Harvest had van loads of food for St Clements and Westway, to give to any survivors waiting for news of their family. We can continue to provide free food deliveries to any organisations that are serving meals, whether regular or ad hoc, to those facing adversity because of the fire. We deliver fresh, frozen, chilled, ambient, etc. Our food is different than foodbank stock, as it is often fresh, perishable food that helps create nutritious meals. Although we normally deliver food to chefs creating meals at soup kitchens and homeless shelters, If Grenfell residents are relocated to one location, we can drop off ambient food that can be used by residents to prepare the food themselves.

Website: cityharvest.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's Ongoing, long term

Eritrean Lowlanders League

Categories

Practical support

Meal, Activities, Advice

Service: Break loneliness and reduce stress

Contact details: Ali Mohamed

Dalgarno Community Centre, 1Webb Close; W 10 5QB

☎ 0744 301 8398 ✉ alimohamed51@yahoo.co.uk

Opening hours: Tuesday -Thursday 11 am to 1pm

Delivery Area:North Kensington Central Kensington and Chelsea
Hammersmith Fulham

Clients: Young People, Older People, Whole Community, Focus
on refugees and asylum seekers

Service description:

Organise get to gather provide food and drink invite facilitator to give
advice and answer questions.

Website:

Languages spoken: Arabic

Availability: Ongoing, long term

Hammersmith & Fulham Foodbank

Categories

Practical support

Food distribution

Service: Resettlement packages

Contact details: Daphne Aikens or Sian Gates

67 Studdridge Street, London, SW6 3TD

☎ 0773 13693 ✉ info@hammersmithfulham.foodbank.org.uk

Opening hours: Fulham: Tuesday 10.30am - 1.30pm Friday 2pm-4pm / St Simon's Church: Thursday 1pm-3pm / The Hub@75: Monday 12.30pm- 3.00pm Wednesday 10.00am - 12:30pm Saturday: 10am-12pm

Delivery Area: North Kensington Central Kensington and Chelsea Hammersmith Fulham Queen's Park Paddington

Clients: Whole Community

Service description:

We can prepare packages containing non-perishable food as well as nappies, toiletries (including feminine hygiene) and some cleaning materials to families affected by the tragedy, who are being resettled into new accommodation. Parcels will need to be ordered in advance by a referring organisation. Parcels must be collected or delivery arranged in advance, possibly involving a third party.

Website: hammersmithfulham.foodbank.org.uk

Languages spoken:

Availability: Immediately 1 to 3 month's time Ongoing, long term

Juliana Asthma Cause

Categories

Practical support

Victim volunteers

Service: Victim support through volunteers

Contact details: Mrs Adebunmi Apanishile.

The Hub, 20 Dawes Road Fulham SW6 7EN.

☎ 0744 883 0320 ✉ julianaasthmacause@gmail.com

Opening hours: 9am-6pm

Delivery Area: Fulham

Clients: Whole Community, Both young and old people.

Service description:

Some of our volunteers have visited Chelsea and Kensington hospital on several occasions. We also don't mind giving our time as volunteers to help in distribution of foods and some clothes to unfortunate victims.

Website: julianaasthmacause.org.uk.

Languages spoken:

Availability: Immediately

North Paddington Food Bank

Categories

Practical support

Meal

Service: Food Bank

Contact details: Tara Osman

416 Harrow Road, London, W9 2HX

☎ 020 7266 3347 ✉ info@npfoodbank.org.uk

Opening hours: Wednesday 9.30am to 12.30pm

Delivery Area: North Kensington Queen's Park Paddington

Clients: People and families in need of emergency food.

Service description:

We provide food parcels to individuals or families in need. Most are referred to us by agencies but we try to help everyone who arrives at our door.

Website: npfoodbank.org.uk/

Languages spoken:

Availability: Immediately

Notting Hill Community Church

Categories

Practical support

Funds, supplies, meal

Service: Practical Aid

Contact details:

Kensington Park Road, London W11 2ES



Opening hours: Varied call 020 7792 0300 or 07941320018

Delivery Area:North Kensington

Clients: Whole Community

Service description:

Some funds, goods, clothing etc., are available. We also run fortnightly community meals

Service: Pastoral support

Contact details:

Kensington Park Road, London W11 2ES



Opening hours: Varied call 020 7792 0300 or 07941320018

Delivery area:North Kensington Central Kensington and Chelsea

Clients: The whole community

Service description:

A wide range of pastoral support and counselling

Website: www.nhcc.org.uk

Languages spoken:

Availability:

Notting Hill Methodist Church

Categories

Practical support

Service: Sports Ground

Contact details: Mike Long

240 Lancaster Road (church office)

☎ 0207 229 7728 ✉ mike.long@methodist.org.uk

Opening hours:

Delivery Area:North Kensington

Clients: Children

Service description:

We own a field and nursery building on Kelfield Mews which is unused outside school term-time (and during term after 3pm)

It could be used by a playgroup or children's activity group, has toilets, cooking facilities and lots of open space.

Service: Meeting Space, Counselling Rooms

Contact details: Mike Long

☎ 020 7229 7728 ✉ mike.long@methodist.org.uk

Opening hours: 240 Lancaster Road, W11 4AH

Delivery area: Central Kensington and Chelsea

Clients: other

Service description:

We have lots of meeting space (including church seating), a medium-sized hall that is under-used, and several small rooms suitable for counselling (they are discreetly located in the building, comfortable, quiet...) or therapy sessions...

Service: Clothing, general assistance

Contact details: Mike Long

49 Pages Lane

☎ 020 7229 7728 ✉ mike.long@methodist.org.uk

Opening hours:

Delivery area:North Kensington

Clients: other

Service description:

We have a small stock of new, sorted good quality clothes, though in the main we are able to buy clothes for Grenfell survivors/evacuees etc, and some modest grant aid.

Website: www.nottinghillmethodistchurch.org

Languages spoken:

Availability:

Plan Zheroes

Categories

Practical support

Food distribution

Service: Surplus food

Contact details: Laura Hopper

1A Nevern Place, London, SW5 9NR

☎ 0743 686 4186 ✉ laura.hopper@planzheroes.org

Opening hours: Monday-Friday 9:00am-17:30pm

Delivery Area: North Kensington Central Kensington and Chelsea

Hammersmith Fulham Queen's Park Paddington

Clients: Charities, community groups.

Service description:

Plan Zheroes facilitates the redistribution of surplus food from businesses to charities and community groups. We would not be able to distribute food directly to individuals or families but rather to local groups who are providing meals or food boxes. Any group can access food donations via our free online platform by creating an account at planzheroes.org.

Website: planzheroes.org

Languages spoken: Polish

Availability: Immediately 1 to 3 month's time Ongoing, long term

Portobello Business Centre

Categories

Practical support

Service: One to one business support**Contact details:** Angela Lewis

Canalside House, Office 6 & 7, 383 Ladbroke Grove, London W10 5AA

☎ 020 7460 5050 ✉ info@pbc.co.uk

Opening hours: 9.30 a.m. - 5.30 a.m.**Delivery Area:**North Kensington**Clients:** Business Community**Service description:**

Will work out solutions to current problems and issues local business affected may have

Service: Temporary desk space**Contact details:** Angela Lewis

Canalside House, Office 6 & 7, 383 Ladbroke Grove, London W10 5AA

☎ 020 7460 5050 ✉ info@pbc.co.uk

Opening hours: 9.30am - 5.30pm**Delivery area:**North Kensington**Clients:** Business community**Service description:**

Temporary space available at Community House

Website:**Languages spoken:****Availability:**

Prospects (Kensington) Ltd

Categories

Practical support

Service: Advocacy, Advice, Representation, Signposting,

Contact details: Joanna Edward, Sabrina Joseph, Denis Mcleod
Swinbrook Community Centre, 145 Acklam Road, W10 5YX
☎ 020 8969 1777 ✉ prospectsgrove@hotmail.com

Opening hours: 11.am - 8.30 pm

Delivery Area:North Kensington Central Kensington and Chelsea
Hammersmith Fulham Fulham Paddington

Clients: Whole Community, Community Organisation and
Schools and Training Institutions

Service description:

Accompany People to various places to help them access the services and resources on offer. Help them to find temporary accommodation with local services users and members of the of organisation. Represent them in any way they need representation, for example English as a second language people.

Service: Venue for meetings and recreation purposes

Contact details: Joanna Edward, Sabrina Joseph, Denis Mcleod
Swinbrook Community Centre, 145 Acklam Road, W10 5YX
☎ 020 8969 1777 ✉ prospectsgrove@hotmail.com

Opening hours: As needed

Delivery area:North Kensington Central Kensington and Chelsea X
Hammersmith Fulham Queen's Park Paddington

Clients: The whole community

Service description:

Organisations and services can meet at the community centre for meetings, services, counselling, recreation with refreshment

Service: Prospects Futures Programme

Contact details: Joanna Edward, Sabrina Joseph, Denis Mcleod
Swinbrook Community Centre, 145 Acklam Road, W10 5YX
☎ 020 8969 1777 ✉ prospectsgrove@hotmail.com

Opening hours: Various

Delivery area:North Kensington, Central Kensington and Chelsea
Hammersmith Fulham Queen's Park

Clients: The whole community

Service description:

A Supplementary School (P.Jeffrey Academy of Higher Achievement) (Structured extra curriculum classes in Maths, English, Science, Computer studies. 2) Structured Education Programme: A) Structured Information Communications Technology (SITec) "COMPUTER CLUB B) Support, advocacy and representation at school for children who have problems at school. 3) Futures of Returning to Work (ForWork) - A service for unemployed people 16 and over: Computer classes' beginners to advanced/open learning (use of our resources) advice, guidance and referrals re further courses and employment, courses include a Shadowing Scheme, enabling users to gain experience as trainers.

Service: General advice and support:

Contact details: Joanna Edward, Sabrina Joseph, Denis Mcleod
Swinbrook Community Centre, 145 Acklam Road, W10 5YX
☎0208-969-1777 ✉ prospectsgrove@hotmail.com

Opening hours: Various and as needed

Delivery area: North Kensington, Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: The whole community

Service description:

As an organisation with a long history in the community and members who are experienced and well known in the community we also undertake a considerable amount of work involving helping, and referring local residents who need help, support and advice reg

Website: www.prospectsk.myzen.co.uk

Languages spoken:

Availability:

Rugby Portobello Trust

Categories

Practical support Funds

Service: Grenfell Residents Drop-In

Contact details:

221 Walmer Road, London, W11 4EY

☎ 0207 229 2928 ✉ info@rpt.org.uk

Opening hours: 9.00am-10.00pm

Delivery Area:North Kensington

Clients: All ex-residents of Grenfell Tower.

Service description:

Drop-in service for residents of Grenfell Tower only to receive information, support and supplies.

RPT is one of the distributors of the Evening Standard Dispossessed Fund and will be helping register residents for the Turn2Us fund.

Donations of clothes and toiletries will be made available during the drop-in.

Website: rugbyportobello.org.uk

Languages spoken:

Availability: Immediately

St Andrew's Church

Categories

Practical support

Supplies

Service: Second hand clothes

Contact details: Revd Lesley Bilinda
St Andrew's Church, Greyhound Road, W14 9SX
☎ 0795 658 7176 ✉ vicar@standrewsfulham.com

Opening hours: 10am-1pm

Delivery Area: Fulham

Clients: Whole Community

Service description:

We have many boxes of decent second hand clothes available, some toiletries and baby supplies

Service: Financial support

Contact details: Revd Lesley Bilinda
St Adnrew's Church, Greyhound Road, London, W14 9SX
☎ 0795 658 7176 ✉ vicar@standrewsfulham.com

Opening hours: 10am-1pm - or by phone arrangement

Delivery area: Fulham

Clients: Whole Community

Service description:

We are seeking to donate financial support directly to families who have been affected.

Service: Pastoral support and prayer

Contact details: Revd Lesley Bilinda

St Andrew's Church, Greyhound Road, London ,W14 9X

☎ 0795 6587176 ✉ vicar@standrewsfulham.com

Opening hours: 10am-1pm or by phone arrangement

Delivery area: Fulham

Clients: Whole Community

Service description:

We offer the opportunity to talk confidentially with a priest, and the priest will offer to pray

Website: standrewsfulham.com

Languages spoken: iKinyarwanda (from Rwanda) & French

Availability: Ongoing, long term

The Mayhew Animal Home

Categories

Practical support

Pets

Service: Veterinary care

Contact details: Clinic Reception
Trenmar Gardens, London, NW10 6BJ
☎ 020 8962 8017 ✉ vetclinic@mayhewanimalhome.org

Opening hours: 9 am - 5 pm Monday-Saturday

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community

Service description:

The Mayhew's Community Veterinary Clinic can provide health and welfare checks for pets (dogs, cats, rabbits, guinea-pigs etc.) affected by the fire at Grenfell Tower, with emergency treatment where necessary.

On an on-going basis pet owners in Kensington & Chelsea can access free and low-cost preventative veterinary care for their pets - neutering, vaccinations, flea and worm treatments, micro-chipping, nail-clipping, grooming, de-matting etc. There are no restrictions on income or geographical area. The Mayhew is a member of the C4 scheme.

Service: Community animal care

Contact details: Animal Welfare Officers
Trenmar Gardens, London, NW10 6BJ
☎ 020 8962 8000 ✉ info@mayhewanimalhome.org

Opening hours: Mon-Sun 9am - 5 pm

Delivery area: North Kensington Central Kensington and Chelsea South Kensington Hammersmith Fulham, Queen's Park Paddington

Clients: Whole Community The Mayhew Animal Home

Service description:

The Mayhew's Animal Welfare Officers are on standby to assist K&C council and pet owners affected by the Grenfell Fire - lost pets, injured pets, relinquishment emergency supplies of pet food, leads, collars, bedding etc.

The Mayhew's Animal Welfare Officers operate a number of on-going programmes for pet owners and homeless pets including:

- Pick n Snip - a scheme to assist vulnerable pet owners access neutering of their cats and/or dogs.
 - Providing help and assistance to vulnerable pet owners care for their pets in their own homes.
 - Welfare cases.
 - Trap, neuter, return programme for feral cats in our capital.
 - Providing health and welfare for dogs belonging to our homeless community and rough-sleepers - free neutering, microchipping, parasite control, leads and collars, pet food.
 - Pet Refuge - provides support and temporary foster care for pet owners facing a personal crisis.
 - Stray & abandoned animals - See our website for more details.
-

Service: TheraPaws

Contact details: Luke Berman
Trenmar Gardens, London, NW10 6BJ
☎ 020 8962 8004 ✉ luke@mayhewanimalhome.org

Opening hours: 9 am - 5 pm Mon - Sat

Delivery area: North Kensington, Central Kensington & Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Older People Emergency Services

Service description:

TheraPaws is a visiting animal therapy programme delivered by The Mayhew Animal Home. We recognise the benefits that dogs can make to the sick, vulnerable, lonely and stressed. Although we concentrate on delivering our programme to the elderly, those suffering from dementia and/or isolated individuals, The Mayhew would like to offer the service to the Emergency Services that have experienced such tragedy and witnessed terrible scenes whilst responding so heroically to the Grenfell Fire.

Website: themayhew.org

Languages spoken: Spanish Russian,Portuguese, German, Lithuanian, Swedish, African languages

Availability: Immediately 1 to 3 month's time Ongoing, long term

Total Family Coaching & Parenting CIC

Categories

Practical support

Family

Service: Whole Family support/ Parenting programs

Contact details: Adelina Toplica-Badivuku
Harrow Club, 187 Freston Road, London, W10 6TH
☎ 0773 538 3846 ✉ abadivuku@totalfamilycoaching.co.uk

Opening hours: 9am-9pm

Delivery Area: North Kensington Central Kensington and Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: Children Young People Whole Community London

Service description:

We offer an inclusive service for families, to help them take on the big problems in their lives using a whole family model. Our model introduces interactive group and individual activities to;

- Build resilience, skills, self-efficiency, and capacity promoting adoptive coping skills and strategies
- Deliver interventions that build positive family and interpersonal relationships
- Promote sense of community, involvement, and belonging
- Provide space and opportunity to discuss common problems, express concerns and provide mutual support
- Deliver parenting groups - offering space to encourage effective communication and disciplining strategies to parents to promote positive parent/child relationships
- Provide space where adults and children can safely engage in productive activities of educational, social, cultural and sport nature.

Our combined expertise is working with families using a whole family model, tackling a variety of family issues like; parenting, domestic violence, bereavement, substance misuse, relationship breakdown, offending and ASB, poor school attendance and unemployment. We are a multi-lingual team offering services to ethnic minority and refugee young people and families in their own language.

Service: I am like you

Contact details: Ayman Moussa
Harrow Club, 187 Freston Road, London, W10 6TH
☎ 0750 846 3181 ✉ info@totalfamilycoaching.co.uk

Opening hours: 9am-9pm

Delivery area: North Kensington Central Kensington and Chelsea
Hammersmith Queen's Park Paddington

Clients: Young People London

Service description:

Coaching and mentoring group and individual sessions for young people of ethnic minority and refugee backgrounds, delivered in their mother tongue if and when needed.

" I am Like You" 10 week identity and integration program for young people of ethnic minority and refugee backgrounds.

"My dangerous loverboy"- sexual exploitation awareness program for vulnerable young people.

Teen talk - group sessions for young people to help them learn effective ways to having difficult conversations with parents, carers and other adults in their life.

Service: Refugee families support service

Contact details: Shivata Thind

Harrow Club, 187 Freston Road, London, W10 6TH
☎ 7841778588 ✉ sthind@totalfamilycoaching.co.uk

Opening hours: 9am-9pm

Delivery area: North Kensington, Central Kensington & Chelsea
Hammersmith Fulham Queen's Park Paddington

Clients: London

Service description:

Total Family Coaching works to reduce the trauma and enhance the well-being of refugees by offering psycho-social support to individuals and families living in refugee camps or following their settlement in the UK. A core value of our work includes respecting the humanity and dignity of all people.

Our past experience in this area includes working in refugee camps in Greece, to;

- Increase the resilience of and reduce the levels of trauma experienced by refugees through psycho-social support.

- Liaise with other agencies operating in the refugee camps, offering our expertise for psycho-social care, and ensuring our services are coordinated with other agencies.

Offer training and supervision to volunteers, to enhance their understanding of and capacity to engage with traumatised refugees, as well as offering opportunities to debrief and reflect.

TFC draws on the founding team's extensive personal and professional experience of both living as refugees and of working cross-culturally with people who have been traumatised by migration, political conflict and torture. We also draw on our vast experience of providing training and support for health care professionals.

Service: Out of Hours Support Service

Contact details:

Baseline Business Studios, Whitechurch Rd, London W11 4AT
☎ 0208 9695554 or 07397871877

Opening hours: 8pm-3am Thursday, Friday, and Saturday

Delivery area: North Kensington Central Kensington and Chelsea
Hammersmith Queen's Park Paddington

Clients: Whole Community

Service description:

We are offering a confidential drop in service for adults who have been affected by the tragic fire at Grenfell Tower, and need someone to talk to. If you are feeling down, anxious and struggling to sleep, please join us for a chat and a cup of tea from 8p.m to 3a.m every Thursday, Friday, and Saturday. Highly skilled practitioners run the sessions in English and a range of other community languages including Arabic, Urdu, Somali, Farsi, Albanian, Hindi, Punjabi and Serbo-Croat.

Website: totalfamilycoaching.co.uk

Languages spoken: Arabic Somali Farsi Urdu, Albanian, Bengali, Punjabi, Hindi, Serbo-croat

Availability: Immediately Ongoing, long term

West London Zone

Categories

Practical support

Service: West London Zone

Contact details: Freddie O'Farrell

187a Freston Road

☎ 020 7998 4044 ✉ fofarrell@westlondonzone.org

Opening hours: 9am -5pm

Delivery Area:North Kensington Hammersmith Fulham

Clients: Children Young People

Service description:

West London Zone manages a partnership of local charities, so that we can match children with individually tailored support on a case by case basis: academic tutoring, mental health support, and sport/fitness sessions. Each child/family is provided with a 'Link Worker', who provides ongoing positive reinforcement to the child, maintains parental involvement, and works hands-on to make sure the support is as effective.

To read our statement on Grenfell Tower, and how we are hoping to adapt our work as a response, please visit our website:

<http://westlondonzone.org/statement-on-grenfell-tower/>

Website: <https://westlondonzone.org/>

Languages spoken:

Availability:

Westway Trust

Categories

Practical support

Service: Space for activities/events/community meetings etc

Contact details: Mat Bradley

1 Thorpe Close W10 5XL

☎ 020 8962 5720 ✉ info@westway.org

Opening hours: 9am-6pm

Delivery Area:North Kensington

Clients: Children Young People, Older People Whole Community

Service description:

<http://www.westway.org/estate>

Service: Free summer holiday activities for young local people

Contact details: Mat Bradley

1 Thorpe Close W10 5XL

☎ 020 8962 5720 ✉ info@westway.org

Opening hours: 9am-10pm

Delivery area:North Kensington

Clients: Children Young People

Service description:

www.westway.org/summerfun

Service: Signposting for grant funding and support services

Contact details: Mat Bradley

1 Thorpe Close

☎ 020 8962 5720 ✉ info@westway.org

Opening hours: 9am-6pm

Delivery area:North Kensington

Clients: Children Young People, Older People, The whole community

Service description:

www.westway.org/grenfell

Website: www.westway.org

Languages spoken:

Availability:

Westway Community Transport

Categories

Transport

Service: Relocation Van Services for Grenfell Survivors

Contact details: Anna Porta

☎ 020 8964 4928 ✉ annaporta@westwayct.org.uk

Opening hours:

Delivery Area:

Clients: People made homeless by the Grenfell Fire

Service description:

Westway CT is in the process of acquiring a goods van and employing a project co-ordinator to help the Grenfell Survivors relocate. Goods Van can be used to transport clothing and furniture items and can be driven by volunteers (Westway CT will co-ordinate a register of available volunteers and manage the booking process) or by the affected families/individuals booking it, providing they have a valid car licence.

Service: Volunteer Cars

Contact details: Richard Yeatman

☎ 020 8964 4928 ✉ richardyeatman@westwayct.org.uk

Opening hours:

Delivery area: North Kensington Central Kensington and Chelsea X Queen's Park Paddington

Clients: people who find it difficult to access public transport due to age or disability

Service description:

Volunteer driven, pre-booked car service available for Kensington & Chelsea and Westminster residents who find it difficult to use public

transport due to age or disability. Users need to register to become members and membership is by self referral. Fares are heavily subsidised and there are no limitations as to how far people can travel, the nature of their journey or how often the service is used, provided that a volunteer can be found to match their request. Wheelchair accessible cars also available.

Service: Shopper

Contact details: Richard Yeatman

☎ 020 8964 4928 ✉ richardyeatman@westwayct.org.uk

Opening hours:

Delivery area: North Kensington, Central Kensington and Chelsea Queen's Park Paddington

Clients: people who find it difficult to access public transport due to age or disability

Service description:

Resident of Kensington & Chelsea and Westminster who find it difficult to access public transport due to age or disability can access our Shopper Service, a minibus picking up people in similar postcode area and taking them to their local supermarket. Help is available to take the shopping to the users' front doors. Help can be arranged in the shop as well. The minibus is also wheelchair accessible. The Shopper service is also a social outing as people meet other local residents and enough time is allowed for them to enjoy a cup of tea after their shopping. A selection of different times and locations is available for the various post code areas. People need to become member of the service in order to access it and membership is by self referral. Form can be obtained by contacting the office.

Service: Volunteer Cars

Contact details: Richard Yeatman, Steph Millan Bermudez
240 Acklam Road, London W10 5YG
☎ 020 8964 1114 ✉ bookings@westwayct.org.uk

Opening hours: 9 am - 5 pm Weekdays
Delivery Area: North Kensington, Central Kensington and Chelsea Queen's Park
Clients: Older People, Older and disabled people who struggle to use public transport.

Service description:
The Volunteer Cars are a one-to-one car service, supported by volunteers. For more information call 020 8964 1114 weekdays between 1 pm – 4 pm.

Service: Shopper services

Contact details: Richard Yeatman, Steph Millan Bermudez,
240 Acklam Road, London, W10 5YG
☎ 020 8960 9020 ✉ bookings@westwayct.org.uk

Opening hours: 9 am - 5 pm Weekdays
Delivery area: North Kensington Central Kensington and Chelsea Queen's Park
Clients: Older People, Older and Disabled people who struggle to use public transport

Service description:
Regular shopping trips provided in a minibus, for those who cannot access public transport easily or struggle to carry bags. For more information call 020 8960 9020 weekdays between 1 pm – 4 pm.

Service: Mobility scooters and wheelchairs

Contact details: Richard Yeatman, Steph Millan Bermudez,

240 Acklam Road, London, W10 5YG
☎ 020 8960 8774 ✉ bookings@westwayct.org.uk

Opening hours: 9 am - 5 pm Weekdays
Delivery area: North Kensington, Central Kensington & Chelsea Queen's Park
Clients: Older People, Older and Disabled people who struggle to use public transport

Service description:
Members can collect a mobility scooter to use to visit places of interest, meet friends for lunch or just enjoy the local scenery. We also have a number of wheelchairs available to rent. For more information call 020 8960 8774 weekdays between 1 pm – 4 pm to book your scooter.

Website: <http://www.westwayct.org.uk>
Languages spoken: Spanish
Availability: Ongoing, long term

Active Successful Engagement (ASÉ) CIC

Categories

Mentoring

Service: Mentoring (Holistic)**Contact details:** Pauline ZepherinClem Atlee Community Hall, 21 Len Freeman Pl, Fulham, London,
SW6 7TN

☎ 07549237388 ✉ paulinezepherin@asecic.org.uk

Opening hours: 9:30am -5pm**Delivery Area:** Kensington and Chelsea**Clients:** Whole Community**Service description:**

Active Successful Engagement is a Mentoring organisation committed to empowerment, community cohesion, resettlement and reintegration of our client groups, to improve personal development opportunities and life chances. and the Object of the Company is carry out mentoring activities which benefit communities and supports vulnerable and disadvantaged children, young people and adults.

Website: <https://www.asecic.org.uk>**Languages spoken:****Availability:** Ongoing / Long term

YOUTH PROJECT INTERNATIONAL

Categories

Training and Employment

Service: Computer Training for Young people

Contact details: Charles Kyazze

Edward wood Community Centre, 60-70 Norland Road, London, W11
4TX

☎ 0207 603 0280 / 07466692635 ✉ ckyazze@ypint.org

Opening hours: 11am -6pm

Delivery Area: Westminster

Clients: Young People

Service description:

Providing computer training to young people (14 to 19 years) who may need a quite space to learn more IT skills or a one off use of a computer.

Website: www.ypint.org

Languages spoken: Kiswahili, Luganda, Arabic

Availability: Ongoing / Long term

Home-Start Westminster

Categories

Practical support

Service: Befriending

Contact details: Emily Henderson
St Pauls Centre, 3 Rossmore Road, NW1 6NJ
☎ 02077241345 ✉ emily@hswestminster.co.uk

Opening hours: 9-5 Monday-Friday

Delivery Area: Kensington and Chelsea

Clients: Children and Families

Service description:

Home-Start Westminster offers emotional support, friendship and practical help to parents living in the Westminster, Kensington and Chelsea and Hammersmith areas with at least one child under five. We recruit and train volunteers who are usually parents themselves to visit families in their home once a week for a 2 hours to offer them informal, friendly and confidential support. The volunteers' aim to build a trusting relationship with the families to help them process their experiences, and support and encourage them to access specialist services where appropriate. Home-Start supports parents for as long as they need it as they grow in confidence, strengthen their relationships with their children and widen their links in the community.

Website: www.homestartwestminster.co.uk

Languages spoken: Spanish and others

Availability: immediately

Rain Trust

Categories

Counselling

Service: Counselling, Mental Health and Wellbeing

Contact details: Beatrice Muia

Office 5, Canalside House, 383 Ladbroke Grove, W10 5AA

☎ 0208 964 2727 ✉ beatrice.muia@raintrust.org.uk

Opening hours: 8.00am - 4.00pm

Delivery Area: Kensington and Chelsea

Clients: Older people

Service description:

6 weeks individual Person centred approach counselling and Group counselling sessions for the community affected by Grenfell Tower Fire

Website: www.raintrust.org.uk

Languages spoken:

Availability: immediately

Service: Training and Employment

Contact details: Beatrice Muia

Office 5, Canalside House, 383 Ladbroke Grove, W10 5AA

☎ 0208 964 2727 ✉ beatrice.muia@raintrust.org.uk

Opening hours: 8.00am - 4.00pm

Delivery Area:

- North Kensington
- Central Kensington and Chelsea
- South Kensington
- Hammersmith

- Fulham
- Queen's Park
- Paddington

Clients:

Service description:

Employment related workshops, cv writing , individual tailored support around employment and training.

Peer Support Group.

Website: www.raintrust.org.uk

Languages spoken:

Availability: immediately

Octavia Foundation

Categories

Befriending

Service: One to One Befriending

Contact details: Raksha Gadhvi

☎ 0208 354 5532 ✉ raksha.gadhvi@octavia.org.uk

Opening hours: 8.00am - 4.00pm

Delivery Area: Kensington and Chelsea

Clients: People aged 18-64

Service description:

One to one Befriending offers a safe space to have a chat with one of our volunteers on a weekly basis for a minimum of six months.

The service provides emotional support for people whilst promoting independence and reducing isolation.

Website: www.octaviafoundation.org.uk

Languages spoken:

Availability: Ongoing/ Long term

Mosaic LGBT Youth Centre

Categories

Practical support

Service: LGBT+ Youth Network / Mentoring

Contact details: Lukasz Konieczka

c/o West Euston Partnership, 29-31 Hampstead Road, London NW1 3JA

☎ 07550124393 ✉ info@mosaicyouth.org.uk

Opening hours: Wednesdays 6.30pm - 9pm

Delivery Area: Kensington and Chelsea

Clients: Young People

Service description:

LGBT+ Youth Network for young persons age 13 - 19 who identify as Lesbian, Gay, Bisexual and Transgender or are questioning their sexuality and/or gender.

Website: www.mosaicyouth.org.uk

Languages spoken:

Availability:

Please visit our website as we are updating this directory on a regular basis. Our website also contains a dedicated Grenfell page.

www.kcsc.org.uk/news/grenfell-tower-fire-support