

Community Engagement and the Council Plan



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Community Engagement Service – current

North
Kensington
Community
Engagement

VCS / Grants
(Community
Engagement
Team)

Consultation
Equalities
Insight

Our challenges and future direction

- Supporting the Grenfell affected in a sustainable way
- Embedding an approach to community engagement across the borough
- Embedding an approach to community engagement across the Council
- Supporting more extensive and higher quality community engagement across the whole Council

The grants programmes

- Refresh and relaunch of City Living Local Life
- Need to look at Corporate Grants programme
- A more co-ordinated, strategic approach
- Across the board a stronger focus on impact and outcomes, learning and sharing that learning

Children's and Adult's commissioning and grants

- We are undertaking mapping work to understand total VCS spend and to inform more co-ordinated decision making
- The Council is facing financial pressures over the next few years and we therefore want to work with you on sustainability in challenging contexts
- We are aware of concerns about annual contract / grant renewal are trying to move towards multi year contracts
- We are looking to focus more strongly on outcomes and impact in our commissioning (and indeed our grants)
- CCG / Health colleagues are moving in a similar direction and we are working towards more integration in our commissioning

Our Council Plan

- Community involvement is central to delivering our Council Plan, and that includes the Voluntary and Community Sector
- We have strong and diverse VCS organisations in the borough
- We have set out in the Plan how we are keen to promote voluntarism, philanthropy and social enterprises in the borough
- In total to develop the Council Plan we heard from well over 2,000 people from every part of the borough who provided more than 5,000 comments and ideas through many different forums

Our Council Plan

Cross-cutting themes

Community involvement

Local people want to be involved in policy development and service users rightly expect to be part of service development. We will engage openly with our residents and service users, seeking to capture all points of view to make better informed decisions. We will use the talents and skills within our communities to co-design and commission better services.

Narrowing the gap

We will improve outcomes for our residents, with a focus on narrowing the gap between different communities, and seek to ensure that individuals have equal opportunity to fulfil their potential. This means people having equal access to jobs, housing, education, employment, health and social care services.

Prevention and early intervention

By focusing on prevention and early intervention, particularly in adults' and children's services, we can find better value for money solutions that promote people's wellbeing and go beyond "crisis management". We will ensure the health and social care needs of the whole community are being addressed now and in the future, for adults, children and families.

Priorities

Grenfell recovery

A great place to live, work and learn

Supporting and safeguarding vulnerable residents

Healthy, clean and safe

A place of culture to visit and explore

Community Involvement

- This is an area we are determined to do better, building on the engagement we have done to date and the new approach we are starting to take
- We will engage openly with our residents and those people using our services, seeking to capture all points of view to make better informed decisions
- We will use the talents and skills within our communities themselves to co-design and produce better results

Prevention and Early Intervention

- By focusing on this, particularly on adults' and children's services, we can find better value for money and promote people's wellbeing to go beyond crisis management
- We will ensure the health and social care needs of the whole community are being addressed now and in the future, for adults, children and families
- We already commission many services through the VCS in these areas.

Narrowing the Gap

- We want to improve outcomes for our residents by narrowing the gap between individuals and communities
- Equal access to jobs, to housing, to education, to employment and to health and care services.

What would we like to understand from you?

- Do you feel like you can contribute to the shape and direction of the Council? How can we engage differently? Better?
- How strong are the links between VCS organisations? Is there anything needed to build capacity?
- Where does the Council help you to add value? Where do you think you add most value in delivering the Plan?
- What are the challenges you are facing?

What would we like to understand from you?

- What are we doing well? What are we not doing well? What can we do differently?
- How do we tap into the assets in the borough (including building more of a philanthropic approach?)
- What can be done to improve the coordination of networks, relationships and trust between organisations?
- How can we measure whether we are achieving our cross cutting themes?