

# A Recipe for Success: A Community Food Partnership to Tackle the Cost of Living



# Community Resilience

We recognise the challenges faced by our community in accessing affordable and nutritious food, and we believe that together through VCO partnerships and innovative solutions, we can help residents struggling with the cost of living.

# Our Solution

- Create a partnership of 6 'Gold standard' organisations across RBKC
- Establish the organisations as 'places of change'
- Enable organisations provide joined up services for residents to access financial, food and other forms of support
- Form strong partnerships between the organisations, VCOS and Statutory services
- Using an online platform (PLINTH) to refer and capture data



# GLA Food Roots funding



The Food Roots programme supports local food partnerships to embed more sustainable and resilient approaches to tackling food insecurity in their communities.

- Grants were available to new or existing food partnerships to improve the resilience and sustainability of their local response to food insecurity over 12 months
- Projects needed an accompanying support programme, providing learning sessions and mentoring for grantee organisations, ensuring that sustainable delivery is at the heart of the offer.
- KCSC won full amount and will pass majority to the food partnership





# Food Partnership

Creating a partnership to address food insecurity and cost-of-living issues

- Genuine network of support and trust
- Collaborate to liaise with statutory services, food providers advice agencies and VCOs
- Work together to obtain funding
- Cross- refer and codesign services to obtain the best outcomes for residents





## 1. Personal Information

Their Full Name\*

Catherine Watling

Their Age\*

47

Gender

Female

Disability

No Disability

## 2. Contact Details

Email

catherine@kcsc.org.uk

Phone Number\*

07973798454

Postcode\*

W11 1QT



That postcode is in Kensington and Chelsea

Address\*

111-117 Lancaster Road

How can we contact this person?\*

✓ Phone

✓ Voicemail

✓ Email

✓ SMS

✓ Post

# Introducing: PLINTH The Kensington & Chelsea referral network

- Plinth is an online platform that connects residents with charities and community groups for support.
- Camden Council has collaborated successfully with numerous food banks and advice agencies through Plinth.
- Organisations on Plinth can set their capacities and service areas.
- It offers features for sharing data, reports, and collaboration tools.

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## 4. Support Needed - Kensington and Chelsea Referral Network

Do they have a disability?\*

No

What support is needed?\*

- ✓ Welfare Benefits Advice
- Debt Support or Advice
- Legal Support or Advice
- Advocacy Support – support and representation
- Community Care options – support to access and navigate Adult Social Care options
- Employment specific Support or Advice
- Immigration Support or Advice
- Housing Advice General and Rent Arrears
- Housing Legal support – Including threat of eviction
- ✓ Help with fuel bills

Details\*

Catherine is a single parent who is struggling to pay her bills after losing her job

## Benefits

- The signpost/referral is sent directly to the agency
- Residents only have to tell their story once
- Identifies frequent users of all services
- Provides anonymous data on the support that member organisations have given- (GDPR Compliant)
- Plinth helps VCOs assess and display their impact.

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# PLINTH

## The Kensington & Chelsea Referral Network

- Current partners Nucleus, CAB, NK Law Centre, Age UK
- Targets; Community Living Well, Carers Network, ADKC
- Housing and Employment
- Complete range of advice in one place... but we are working on it!!

### Suggested Partners

1: Kensington And Chelsea Citizens Advice Bureau Service - Advice Services

Remove

Mon Tue Wed Thu Fri Sat Sun

2: Nucleus Community Action Ltd - Winter Warmth (Fuel Grant)

Remove

Mon Tue Wed Thu Fri Sat Sun

The information you have provided will be shared with the voluntary and community sector organisations and Kensington and Chelsea Social Council. One of the organisations in the community will be in touch with you to support you. To withdraw your consent please email [support@timetospare.com](mailto:support@timetospare.com) or call Kensington and Chelsea Social Council. Please tick this box to agree that the person being referred has agreed to be referred to the Kensington and Chelsea Advice Network.

☒ Confirm permission

Send referral

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Closed


Debt Support or Advice

No known disability

is struggling with high fuel bills. He has changed suppliers and the bills have suddenly increased. from the conversation he has indicated that he is in arears with his fuel bills

**Nucleus Community Action Ltd** - 13 days ago  
Booked appt with client to discuss fuel debts.

**Referral source:** KCSC



## Feedback

- Once the Referral is accepted
- Feedback can be accessed by the referring agency - appointment has been attended and case is closed or onward referral
- Referral organisations can track interactions

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## Next steps

Provide advice and signposting sessions in all partner organisations

Increase range of advice partners and agencies on Plinth

Train organisations to refer using Plinth

Monitor the organisations' impact and use data to secure future funding