

SEND LOCAL OFFER

Steve Comber

Head of SEND Local Offer and SEN Outreach

13 November 2018
CYP Voluntary Organisations Forum

Some questions...

Please raise your hand if you deliver a service or activities that are either specifically targeted to or accessible to children and young people with special educational needs or disabilities.

Please raise your hand if you are aware of the SEND Local Offer.

Please keep your hand raised if your organisation has a record on the SEND Local Offer.

What is 'Local Offer'?

Local Offer can mean to two things:

- The **services** available for children and young people with SEND in the borough
- The Local Offer **website** that provides information about services that children, young people and their families can expect from a range of local agencies

SEND?



Providing a graduated level of support.

The right support at the right time for the right children.

Making the Local Offer everyone’s business

What can I find on the Local Offer website?

Information

- Financial support
- Education
- Preparing for adulthood
- EHCP

Services

- Health
- Transport
- Short Breaks
- Speech and Language Therapy

Activities

- Baby cafe
- Stay & Play
- Full of Life parent support session
- Children's Centre activities

Who should use the Local Offer website?

**Young
people with
SEND**

**Parents or
carers**

**Children's
Centres and
nurseries**

**Service
providers**

**SENCO's in
schools and
colleges**

**Keyworkers
and other
professionals**

Our work

Quality Assurance

- Statutory audit and good practice
- Ensure accurate information
- SEND Information Reports

Promoting the Local Offer

- Worked with Full of Life to create leaflets and posters
- Parent Champions Programme

Co-production

- Autism-specific section
- Parent/carer zone



The website

Homepage

- This is the view of the SEND Local Offer home page as viewed on a desktop computer
- It is designed to re-adjust to fit your phone, tablet, or mobile device



SEND Local Offer

Welcome to the Royal Borough of Kensington and Chelsea's Local Offer for Special Educational Needs and Disabilities.

The Local Offer provides information about services that children, young people and their families can expect from a range of local agencies. Knowing what is out there gives you more choice and therefore more control over what support is right for you. [What is a Local Offer?](#)

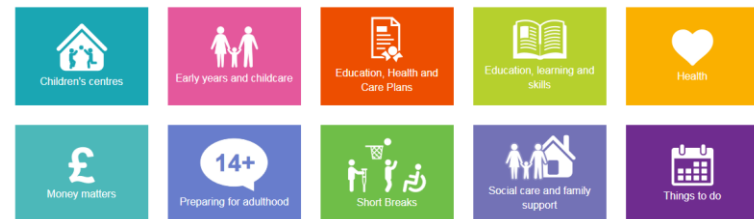
We are continually reviewing and developing the Local Offer and would welcome your [feedback](#). For examples of how your feedback has been used to develop the website, please [follow this link](#).

[Please click here for local strategies and plans related to special educational needs and disabilities, including our SEND Strategy for 2018-2021](#)

[Tell us what you think about the Education, Health and Care Plan \(EHCP\) process](#)

[The Disabled Children's Register is now live, please click here to register your child or young person](#)

[Newsflash: Change in the remit of the Tribunal Service](#)



www.rbkc.gov.uk/localoffer

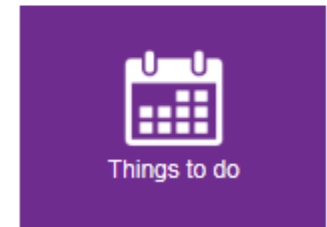
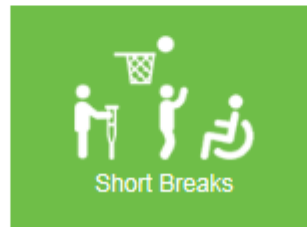
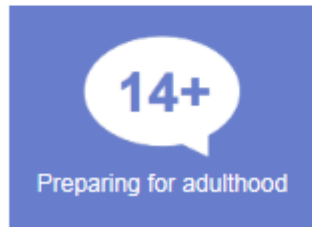
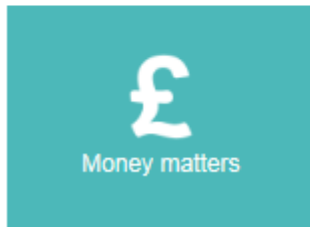
You can search for content and information using keywords



SEND Local Offer



... or you can search for content and information based on categories



If English is not your first language, our Google Translate feature can translate the website to alternate languages

The screenshot shows the NHS Choices website interface. On the left, there is a vertical navigation menu with buttons for 'GP', 'Dentist', 'Pharmacy', and 'Prescription'. The main content area features the NHS Choices logo and a 'Find and choose services' section. A language selection dropdown menu is open, displaying a list of languages. At the top right, there is a calendar for March 2018 and a section titled 'What's on: Events and activities' with a link to 'Complete the 2018 SEND Survey now! Read More >>'. The footer includes the Royal Borough of Kensington and Chelsea logo and copyright information.

March 2018									
Mo	Tu	We	Th	Fr	Sa	Su			
26	27	28	1	2	3	4			

Select Language	Bulgarian	Esperanto	Haitian Creole	Italian	Latvian	Myanmar (Burmese)	Scots Gaelic	Swahili	Welsh
Afrikaans	Catalan	Estonian	Hausa	Japanese	Lithuanian	Nepali	Serbian	Swedish	Xhosa
Albanian	Cebuano	Filipino	Hawaiian	Javanese	Luxembourgish	Norwegian	Sesotho	Tajik	Yiddish
Amharic	Chichewa	Finnish	Hebrew	Kannada	Macedonian	Pashto	Shona	Tamil	Yoruba
Arabic	Chinese (Simplified)	French	Hindi	Kazakh	Malagasy	Persian	Sindhi	Telugu	Zulu
Armenian	Chinese (Traditional)	Frisian	Hmong	Khmer	Malay	Polish	Sinhala	Thai	
Azerbaijani	Corsican	Galician	Hungarian	Korean	Malayalam	Portuguese	Slovak	Turkish	
Basque	Croatian	Georgian	Icelandic	Kurdish (Kurmanji)	Maltese	Punjabi	Slovenian	Ukrainian	
Belarusian	Czech	German	Igbo	Kyrgyz	Maori	Romanian	Somali	Urdu	
Bengali	Danish	Greek	Indonesian	Lao	Marathi	Russian	Spanish	Uzbek	
Bosnian	Dutch	Gujarati	Irish	Latin	Mongolian	Samoan	Sundanese	Vietnamese	

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Select Language



إرسال العرض المحلي

مرحبا بكم في بورو الملكية كينسينجتون وعرض تشلسي المحلي للتربية نوري الاحتياجات الخاصة والإعاقات
ويقدم العرض المحلي من المعلومات حول الخدمات التي الأطفال والشباب وأسرم بكم أن تتوقع من مجموعة من الوكالات المحلية.
معرفة ما هو هناك يمتدك المزيد من الخيارات، وبالتالي المزيد من السيطرة على ما هو الدعم هو حق لكم. ما هو العرض المحلي؟
نحن نراجع باستمرار وتطوير العرض المحلية، وسوف نرحب بك ردود الفعل . للحصول على أمثلة للكيفية التي استخدمت تعليقاتك
لتطوير الموقع، يرجى اتباع هذا الرابط .

الرجاء الضغط هنا للاستراتيجيات والخطط المحلية المتصلة بالاحتياجات والإعاقات التعليمية الخاصة، بما
لدينا SEND 2021-2018 في ذلك استراتيجية

(EHCP) يقول لنا ما رأيك في التعليم والصحة وعملية خطة الرعاية

تسجيل الأطفال المعوقين ويعيش الآن، الرجاء الضغط هنا للتسجيل طفلك أو الشباب

خبر عاجل: تغيير في اختصاص دائرة المحكمة



مراكز الأطفال



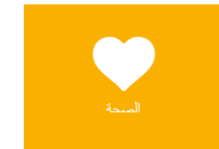
السنوات الأولى ورعاية الأطفال



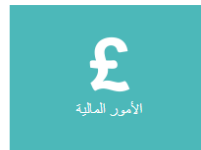
التعليم والصحة وخطط الرعاية



التعليم والتعلم والمهارات



الصحة



الأموال المالية



التحضير لمرحلة البلوغ



وسائل ميسورة



الرعاية الاجتماعية ودعم الأسرة



الأتىاء الذي ينبغي فعلها



Here is an example
of the Local Offer
home page
translated into
Arabic

You can also search NHS information to find your local GP, dentist, or pharmacy

News

NHS Go health app for young people

The NHS has launched a new app to help young people take greater control over their health from an early age; make...

[Read more >>](#)

Ofsted rate our Children's Services as one of the best in the country

The Royal Borough of Kensington and Chelsea's Children's Services are amongst the very best in the country according...

[Read more >>](#)

Your comments and feedback on the Local Offer

How we involve parents, young people and children in developing the Local Offer We have placed the views of parents and...


[Read more >>](#)

GP

Dentist

Pharmacy

Prescription



Find and choose services

[Search](#) [Reset](#)

March 2018

Mo	Tu	We	Th	Fr	Sa	Su
26	27	28	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

What's on: Events and activities

Complete the 2018 SEND Survey now! [Read More >>](#)



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[Contact us](#) [Terms of use](#) [Cookies and your privacy](#)

[Select Language](#) ▼

Search results based on your home post code will look like this:

GP	The Stroudley Wlk Hth Ctr 38 Stroudley Walk, London, Greater London, E3 3EW Telephone: 02089814742
Dentist	Harley Grove Medical Centre 15 Harley Grove, Bow, London, Greater London, E3 2AT Telephone: 02089837479
Pharmacy	RUSTON STREET CLINIC Ruston Street, London, Greater London, E3 2LR Telephone: 02089801652
Prescription	ST STEPHENS HEALTH CENTRE Bow Community Hall, William Place, London, Greater London, E3 5ED Telephone: 02089801760
	Ak Rana 5 Merchant Street, Bow, London, Greater

GP	Bow Pharmacy 18 Stroudley Walk, Tower Hamlets, London, E3 3EW Telephone: 020 8980 2178
Dentist	Parnell Chemist 625-627 Roman Road, Bow, London, E3 2RN Telephone: 020 89803376
Pharmacy	Mayors Chemist 51-53 Bow Road, Bow, Tower Hamlets, London, E3 2AD Telephone: 0208 981 2676
Prescription	Sinclairs 557-559 Roman Road, Bow, Tower Hamlets, London, E3 5EL Telephone: 020 8980 5743
	Abc Pharmacy 520, Roman Road, Bow, London, E3 5ES Telephone: 02089801473
	Bell Pharmacy Bow 524 Roman Road, Bow, London

Up-to-date feed of information directly from a NHS database!

View events and activities at a glance using the interactive calendar

News

NHS Go health app for young people

The NHS has launched a new app to help young people take greater control over their health from an early age; make...

[Read more >>](#)

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Find and choose services

[Search](#) [Reset](#)

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2	3	4	5	6	7	8

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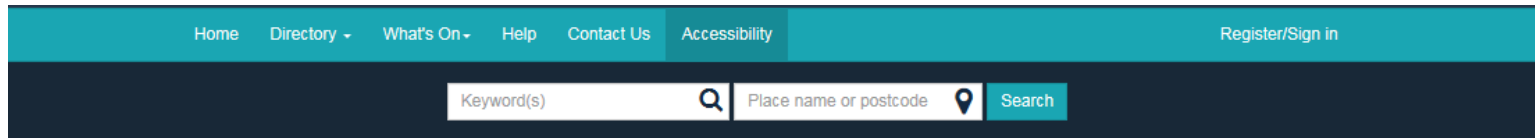


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Use the accessibility options to increase the size of the text or change the contrast and colour scheme



Accessibility

On this page you can adapt this website to meet your needs. The settings you create on this page will be saved for future visits. If you wish to return to the standard settings, click the "Reset settings" button.

Choose text size:

Choose a theme:

Default style

High contrast

Cream

Blue

Apply settings

Reset settings

Access Keys



Get help



An example of a 'high contrast' setting for the visually impaired

The screenshot shows the City of Westminster website with a high-contrast theme. The header is black with white text for navigation. The main content area has a yellow background with black text. A search bar is prominent at the top. The page content is organized into clear sections with bold headings and bullet points. A heart icon is visible in the top right of the main content area.

City of Westminster Home SEND Local Offer - What's On Accessibility My Shortlist 0 Register/Sign in

Keyword(s) Place name or postcode Health

Health

The NHS provides services that everyone in the population can access. Due to the varying and often complex needs of children and young people with special needs and disabilities, it is possible that a range of health professionals will be involved with you and your child.

If you have concerns or questions about your child's health, talk to your doctor, health visitor or school nurse. They can help with a wide range of health issues and any concerns you might have about your child's development. They can also refer you to specialist health services depending on your child's needs. This includes for example physiotherapy, occupational therapy, speech and language therapy, child and adolescent mental health services, wheelchair services and children's community nursing.

On the local offer directory you can search for information on health services locally; it includes information on who the service is for, how to access the service and who to contact for more information.

Health professionals who may be involved in your / your child's healthcare include:

- **Community paediatricians:** A team of doctors who provide assessments for children where there are concerns about their development.
- **Community children's nurses:** A team of nurses who have experience of working with children with complex health needs. They often work with children at home or in school.
- **Occupational Therapists:** Work with children and young people to help them do things like writing, playing, sitting or dressing themselves.
- **Physiotherapists:** Work with children and young people to help them with things like sitting, moving and walking.
- **Speech and Language Therapists:** Provide support with communication difficulties, language impairment and speech disorders.
- **Children and Adolescents Mental Health services (CAMHS):** Provides mental health assessment and treatment for children, young people (aged 0-18) and their families.

Health professionals in Westminster coordinate their approach to supporting a young person with complex health needs through talking to one another, sharing information and jointly planning how to achieve the best outcomes. If your child is supported by a number of professionals from health, education and social care they will work together in a multi-agency team to make sure support is coordinated and appropriate.

Get Your Rights (www.getyourrights.org) is a new interactive website which helps to explain to children and young

View all services in this category

Health services for children

Health services for young adults

External Links

Healthy Child Programme: Pregnancy and the First 5 Years of Life

eRedbook: The online version of your personal child health record

Change4Life: Eat well, move more, live longer

NHS England Five Year Forward Plan

Healthwatch: Your spotlight on health and social care services

JSNA: Joint Strategic Needs Assessment process explained

Health and Social Care Act 2012

View your search results on a map

Add a marker to the map



Autism and Early Years Intervention Team

The Specialist Service supports children and young people with an Autistic Spectrum condition (ASC). The team works in Early Years settings, primary schools and secondary schools in order to fully include children with ASC in mainstream settings and fulfill their learning potential and social communication...

Malton Road, London, W10 5UP

0207 854 5885

 Email  Email  Email  Add to My Shortlist

Early Bird Plus

A three-month programme for parents/carers of young children (4-5yrs) with an autism spectrum disorder and for the professionals supporting them. The programme involves eight group sessions and two home visits. This programme does not replace our traditional pre-school programme but offers support for families who...

St. Quintin Centre, 2a, Wallingford Avenue, London, W10 6QB

020 8968 2570

 Email  Add to My Shortlist

Category

SEND Local Offer	✘
Children's centres	(4)
Early years and childcare	(16)
Education, Health and Care Plans	(2)
Education, learning and skills	(40)
Health	(2)
Short Breaks	(1)
Social care and family support	(4)
Things to do	(5)

Filter by

Offering services to

<input type="checkbox"/> 0 to 5 years old	(7)
<input type="checkbox"/> 6 to 11 years old	(25)
<input type="checkbox"/> Adults	(6)
<input type="checkbox"/> Carers	(3)
<input type="checkbox"/> Older people	(2)
<input type="checkbox"/> Young people aged 12 years or over	(28)

Immediate vacancies

<input type="checkbox"/> No	(3)
<input type="checkbox"/> Yes	(6)

Supporting people with

<input type="checkbox"/> Autism	(12)
<input type="checkbox"/> Communication Impairment	(12)
<input type="checkbox"/> Hearing Impairment	(10)
<input type="checkbox"/> Learning difficulty	(11)
<input type="checkbox"/> Mental health conditions	(5)

 More...

Keyword(s)



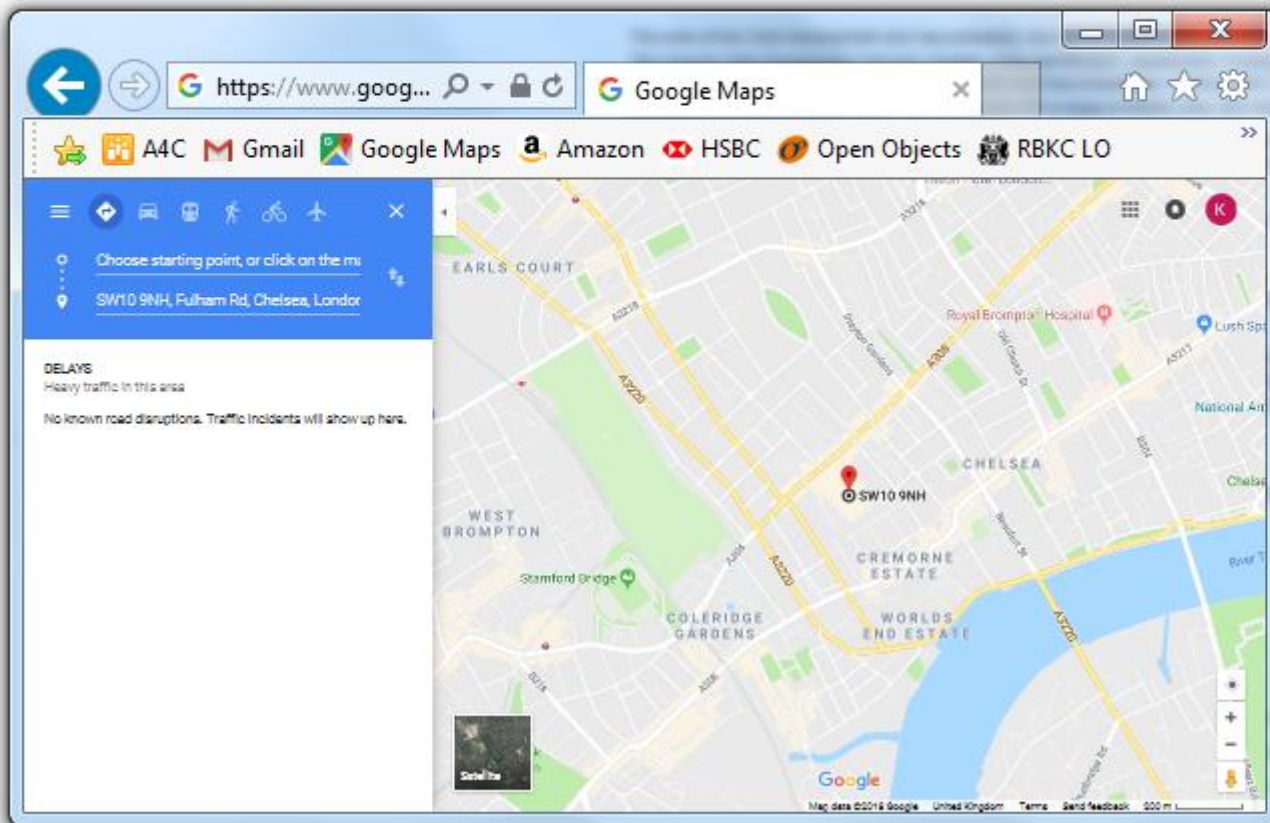
Place name or postcode



SEND Local Offer

Search

Child Development and Neurodisability Service at Chelsea & Westminster Hospital



hospital (also known as
 tion and support of
 multidisciplinary team,
 agencies as appropriate.
 ion to their primary
 ical management, e.g.

ysiotherapists,

eds are established and
 early communicated to

Chelsea and
 nity House Chelsea and
 W12 and at Jack Tizard

child protection, 'looked

n.org.uk/publications

ts

g.uk/policy

Actions

Local Offer Details

Print

Add to My Shortlist

Back to results

Share

Social



Directions

Get directions to SW10 9NH

Downloads

Information leaflet - Cheyne Child Development Service [PDF] 1.4Mb

Where to go

Get directions to help you find local services and activities



Add items to your **'shortlist'** as if adding items to a shopping basket

Learning Disability Resource Centre

The Learning Disabilities Resource Centre is a social services day service for adults with complex physical and learning disabilities. The centre provides a person-centred service that supports individuals to access their own community, college and centre-based activities/experiences focused on: Swimming Aerobics Advocacy Art Yoga Massage...

1-9, St. Marks Road, London, W11 1RG

020 7313 6880

 Email  Add to My Shortlist



Westminster Kingsway College (Kennet West Skills Centre)

Courses for Students with Learning Disabilities or Difficulties The new Kennet West Skills Centre in Westminster is an exciting new vocational skills centre in a new development for students with learning difficulties and disabilities. The new dedicated Skills Centre, at the Queen Elizabeth II School, delivers...

Kennet West Skills Centre, Kennet Road, London, W9 3LG

0870 060 9800

 Email  Website  Add to My Shortlist



Manage and view information you have saved to your **shortlist**, then print or email the list

My Shortlist

Westminster Kingsway College (Kennet West Skills Centre)

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0870 060 9800

[Email](#) [Website](#) [Remove from My Shortlist](#)

Actions

[Email My Shortlist](#)

[Print My Shortlist](#)

[Show more details](#)

[Clear My Shortlist](#)

[Show results on map](#)

Rainbow Nursery and Early Years Service

Rainbow nursery provides specialist support for children with disabilities, alongside an inclusive nursery provision for children aged 2 up to 5 years old. We work closely with health services including speech and language therapists, physiotherapists and Occupational therapists as well as local schools and the...

020 8968 2690

[Email](#) [Website](#) [Remove from My Shortlist](#)

Tresham Play Service – After School Club

This service provides an inclusive term time after school club. The purpose of this service is to provide short breaks to families of disabled children and to ensure they have opportunities to mix with peers, make friends, have fun and gain new experiences and skills...

020 8206 5929

[Email](#) [Website](#) [Remove from My Shortlist](#)

[Back to top](#)

Icons will provide additional visual indication of how accessible services and venues are, based on these filter options

Accessibility

<input type="checkbox"/> Disabled parking available	<input type="checkbox"/> On-site parking
<input type="checkbox"/> Building has wheelchair access	<input type="checkbox"/> Sign language interpreter available by arrangement
<input type="checkbox"/> Changing room with changing bench and hoist	<input type="checkbox"/> Changing room with changing bench
<input type="checkbox"/> Toilet suitable for wheelchair users	<input type="checkbox"/> There are baby changing facilities
<input type="checkbox"/> Outside play opportunities	<input type="checkbox"/> Sensory toy library available
<input type="checkbox"/> Sensory play opportunities	<input type="checkbox"/> Sensory room available
<input type="checkbox"/> Braille is in use	<input type="checkbox"/> Communication aid such as Makaton in use
<input type="checkbox"/> Suitable for an individual with vision impairment	<input type="checkbox"/> Suitable for an individual with hearing impairment
<input type="checkbox"/> Suitable for children with special educational needs	<input type="checkbox"/> Hydrotherapy pool facility
<input type="checkbox"/> Qualified first-aider is on site	<input type="checkbox"/> Dietary needs catered for
<input type="checkbox"/> Service/Activity is Chargeable	<input type="checkbox"/> Service/Activity is Free
<input type="checkbox"/> A personal assistant can be arranged to give extra support for a child with additional needs	
<input type="checkbox"/> Parents and young people can buy this service as part of their SEN personal budget	



What is an Education, Health and Care Plan?

The Children and Families Act puts children and young people at the centre of the assessment and planning process so that outcomes are co-produced with parents/carers and/or with young people themselves; 16 to 25 year olds should be especially involved with this.

Education, health and care (EHC) plans are replacing statements of special educational needs. The EHC plan looks at all your child's needs and brings together education, health and care services to achieve agreed outcomes. The focus is very much on what is important for children and young people – what they and you want to achieve now and in the future.

Children and young people aged from birth to 25 with Special Educational Needs and/or a Disability may be eligible for an EHC Plan.

For an introduction to the Education, Health and Care Plan and how it may help your family, have a look at this video from the [Council for Disabled Children](#)



Education, Health and Care Plans are Person-Centred

The EHC plan puts children, young people and families at the centre of the assessment and planning process. This is called "person-centred planning". Sixteen to 25 year olds should be especially involved in the planning.

The video below from the Council for Disabled Children explains what we mean by putting the young person and their family at the centre of the plan:



Watch YouTube videos on the Local Offer website to find out more about services



So...

If you don't have a record – consider setting up a user account on the Local Offer and add a record for your service.

If you already have a record – consider reviewing and addition video / accessible content if possible.

Please take away our leaflets and posters and promote the Local Offer to the families you work with.

If you have any queries, please do get in touch with our Local Offer Coordinator, Huw MacDonald.

Huw.MacDonald@rbkc.gov.uk