



Older People's Providers Network

Time: 2.30 pm to 4.30 pm, Wednesday 30 January 2019

Venue: The Reed centre, Octavia, 28 Convent Gardens W11 1NJ

Notes and feedback

1	Welcome and introductions by interim chair Reena Mukherji, Octavia Foundation	Actions
	<ul style="list-style-type: none"> • Round of introduction and review of the agenda for the day. • Welcome to the Reed Centre, situated on the site of the former Kensington Day Centre in Convent Gardens. It has a purpose built room for classes and activities, a social media unit plus a dedicated space for hairdressing and consultations with visiting health professionals. See more information. 	
2	Suggested Terms of Reference review and approval	
	<p>Review of the circulated Terms of Reference:</p> <ul style="list-style-type: none"> • Purpose is approved • Membership to include statutory members and funders for now, this item is to be reviewed after a couple of meetings. Potentially the meeting could have two parts, one with commissioners and funders and one without, so everybody feels free to express themselves. • Frequency of meetings is approved • Chair is approved. See below regarding election process. • Meeting admin to include minutes and actions (rather than actions only) to allow for members who cannot attend to still follow progress. Level of details to be discussed at later meetings. • Monitoring and review is approved with a note to review membership mid-way through the year. • See updated Terms of Reference. 	
3	Election of the Chair	
	<ul style="list-style-type: none"> • If you are interested in becoming the network's chair, please put your names forward with a short blurb explaining: <ul style="list-style-type: none"> -Who you are -Why you would like to chair -What experience you could have that would be helpful to the chair role <p>Please send this via email to sylvia@kcsc.org.uk by the 28th February 2019.</p> <ul style="list-style-type: none"> • Nominations will then be circulated to all and an election will take place at the start of the next meeting on the 9 April 2019. • Election process was approved. 	<p>All</p> <p>KCSC</p>

4	Breakdown for group discussion	
	<p>Group discussion on:</p> <p>1) Issues affecting older people.</p> <ul style="list-style-type: none"> • Isolation and loneliness • Suitable housing • Austerity/poverty (fuel, food, transport) • Complexity of need (both in terms of issues they are facing and variety of services offered) • Frustration (due to actual problems not perception) <p>2) Issues and challenges older people’s services are facing.</p> <ul style="list-style-type: none"> • Safeguarding- more and more complex needs and more and more cases • Lack of communication and awareness of what other providers are doing • Integration- there is a need to simplify access to services, and introduce a one door pathway. • Uncertainty (funding, contracts, policies) • Overlap of services (too many, who to refer to, no clarity) <p>3) Strategic ideas to influence decision makers.</p> <ul style="list-style-type: none"> • Partnership building /joint working • Better collaboration (e.g. befriending services in Westminster sharing training sessions) • Longer term planning, not limited to political mandate. • Promoting this network as a channel to amplify the voice of the sector, where the views of providers can be gathered and represented • Demonstrating impact (use partnership work and examples of good practice to show the unseen value of older people’s services) <p>See full listing of issues reported on post-it notes.</p>	
5	Feedback to the room and priorities to take forward	
	<p>The chair fed back to the room that there was a common thread on all the issues brought forward. The expanding complexity of the needs and services offered.</p> <p>Older people have more needs and the complexity of these needs are increasing. This in turns means they need more support but the services are numerous, short term, diverse (from small to large providers across different sectors) and there is no single point of access. This means providers and commissioners need to be better equipped and informed to be able to deliver and refer to each other.</p>	

	<p>Everybody was happy for this to be the theme of the meeting on the 9th April.</p> <p>Suggestions from the room on content/speakers were as follows:</p> <ul style="list-style-type: none"> • Case studies from providers, if you have any good case studies that exemplify the complexity of need please share them with Sylvia@kcsc.org.uk and she will collate them for all. If you also feel you could contribute by presenting your case study to the network, please let Sylvia know. • Care navigators/Health and Social Care assistants for My Care My Way to talk about their experience triaging and referring services. KCSC to contact and book. • CCG or Adult social care commissioners to talk about integration of services. KCSC to contact and book. 	<p>All</p> <p>KCSC</p> <p>KCSC</p>
6	Updates from members and information sharing	
	<p>Open the room for discussion, update and events from the providers.</p> <ul style="list-style-type: none"> • The Council runs regular scrutiny committee that are open to the public. The Adult Social Care and Health Scrutiny Committee took place on the 31.1.19 at 6.30pm at the Kensington Town Hall. The Housing and Property Scrutiny Committee will take place on the 7 February at 6.30pm at the Kensington Town Hall. See more information about upcoming meetings: https://www.rbkc.gov.uk/committees/Meetings.aspx. • The K&C Foundation’s Winter Warmth Campaign aims to tackle fuel poverty amongst RBKC’s older residents by making grants of up to £500 to help those who are struggling to pay their fuel bills. The money for this comes from local individuals, schools and businesses who have donated to help a neighbour in need. Referrals for grants can be made by Age UK K&C, Kensington Citizens Advice or Nucleus Legal Advice. To be eligible for a grant, applicants must: <ul style="list-style-type: none"> i. Be a resident of the Royal Borough of Kensington and Chelsea ii. Be identified as being in need and vulnerable iii. Be aged 60 or over, or aged 50-59 and receiving a disability or means tested sickness benefit iv. Have limited or no savings (£4,000 or less for a single person; £8,000 or less for a couple) <p>More information can be found here.</p> • The People First website has been updated after comments from users. The Council would be happy to attend at a later date and present on progress. 	

	<ul style="list-style-type: none"> • Resonate Arts has a monthly newsletter with activities suitable if you or your loved one has dementia. Contact Kathryn Gilfoy - kathryn@resonatearts.org if you would like to receive it. • SMART is located on 15 Gertrude St, Chelsea, next to the Chelsea and Westminster hospital has drop in sessions and lots of activities accessible to Older residents. See calendar of activities available. • The Reed centre offers 3 courses lunch for over 50's at £5.50. on the 14th of Feb they have a Valentine party with an Elvis tribute that is open to public. • On the 15th of Feb there will be a Death Café at the Playground Theatre in Latimer. See more information. • Kensington and Chelsea Social Council offers a broad range of FREE development support to voluntary, community and social enterprise organisations operating in Kensington and Chelsea. Members of the Older People's Network are invited to contact tom@kcsc.org.uk to discuss any organisational development priority that would benefit from support. 	
7	Date of the next meeting	
	<ul style="list-style-type: none"> • 9 April 2019, 2.30 at the Reed Centre. 	