

# **RBKC Council Support for Voluntary Organisations**

**Royal Borough of Kensington and Chelsea**  
**Community Engagement Team**  
Friday 8 January 2021, 10.00am



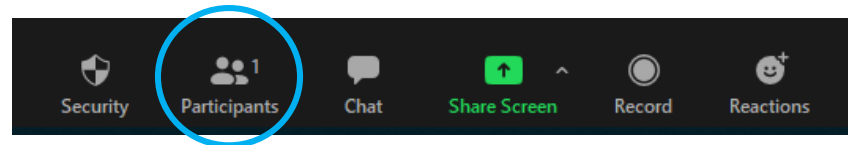
THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

# Welcome! Getting Comfortable with Zoom

*Please keep yourself on mute during the updates to prevent feedback. If you have any questions, do raise your hand or use the chat function to participate.*

## Raise Hand or Change Name

- Click 'Participants'
- Click on your name
- Select 'Raise Hand' or 'Rename'



## Change your View Options

- At the top right of your screen, click on 'View'
  - **Gallery view** let's you see everyone's faces
  - **Speaker view** only shows the face of whomever is speaking

# Introductions

## COUNCIL STAFF

- Mohammed Mukit, Third Sector Development Officer (*Facilitator*)
- Laura Williams, Community Engagement Projects Officer

# Agenda

Time	Activity
2:00pm 5 minutes	<b>Welcome, Workshop Overview &amp; Council Introductions</b> <i>Brief welcome to the meeting, overview of workshop, introduce Council Officers</i>
2:05pm 10 minutes	<b>Future support for Voluntary Organisations</b> <i>Brief introduction to why we are doing this</i>
2:15pm 5 minutes	<b>Poll Questions</b> <ul style="list-style-type: none"><li>• Have you worked with a Council department in the recent past?</li><li>• Have you received Council funding or other financial support from the Council in the recent past?</li><li>• The size of your organisation, by annual turnover:</li><li>• When did your organisation start delivering services?</li></ul>
2:25pm 50 minutes	<b>Breakout Rooms</b> <i>Organisation introductions</i>
3:10pm 15 minutes	<b>Round Up &amp; Next Steps</b>
3:25pm	<b>Thank You &amp; Close</b>

This meeting **will be recorded including breakout rooms**. It will only be used as an internal aide memoire. If you wish to anonymise yourself follow the instructions that are in the chat.

# Meeting Overview

## Meeting Scope and Purpose

### This **meeting is for:**

- Sharing your views and experiences as a voluntary and community organisation in the borough
- Open and honest space for all voices to be heard

### This **meeting isn't for:**

- Discussing Council services
- Airing personal issues with the Council

You can always reach us separately at [CommunityEngagement@rbkc.gov.uk](mailto:CommunityEngagement@rbkc.gov.uk) or call 020 7598 4633

# **Future support for Voluntary Organisations:**

## **Why we need your help**



# Group Poll

## Icebreaker Questions

- Have you worked with a Council department in the recent past?
- Have you received Council funding or other financial support from the Council in the recent past?
- The size of your organisation, by annual turnover:
- When did your organisation start delivering services?



# Breakout Rooms





# Topic One

## **What good collaboration looks like between the VCS and statutory services**

- Tell us if you have worked with a statutory service in the past? What worked well? What didn't work so well? Why?
- What support can the Council provide to aid collaboration with the VCS?

# Topic Two

## **How the Council can support new and emerging organisations and their work**

- What Council support would be valuable to smaller and newer organisation?
- What changes would you like to see in the current relationship between the Council and smaller and emerging organisations?

# Topic Three

## **How VCS organisations can achieve longer-term sustainability**

- What are the main factors that determine long-term success for an organisation?
- How would you use unrestricted and/or 'core funding' for your organisation?

# Topic Four

## **What information should be collected to measure your impact?**

- What sorts of things will tell you about what differences your services are making?
- How should the Council use the service delivery information it collects from funded organisations?



# **Round Up:**

## **Each group to feedback key messages**



# Next Steps

- We will use the views and experiences you have shared here today to inform and shape how we support voluntary and community organisations in the future
- We will be in touch with you with a feedback form and an opportunity to expand on today's findings

# Thank you



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