

RBKC Council Support for Voluntary Organisations

**Royal Borough of Kensington and Chelsea
Community Engagement Team**
Wednesday 6 January 2021, 10.00am



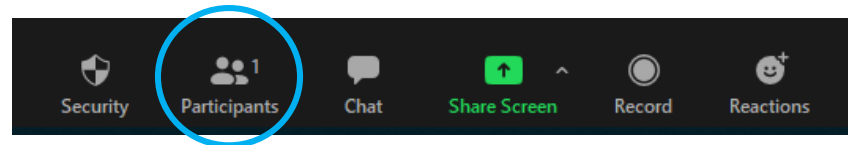
THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

Welcome! Getting Comfortable with Zoom

Please keep yourself on mute during the updates to prevent feedback. If you have any questions, do raise your hand or use the chat function to participate.

Raise Hand or Change Name

- Click 'Participants'
- Click on your name
- Select 'Raise Hand' or 'Rename'



Change your View Options

- At the top right of your screen, click on 'View'
 - **Gallery view** let's you see everyone's faces
 - **Speaker view** only shows the face of whomever is speaking

Introductions

COUNCIL STAFF

- Mohammed Mukit, Third Sector Development Officer (*Facilitator*)
- Laura Williams, Community Engagement Projects Officer
- Christiana Haines, Community Engagement Projects Officer

Agenda

Time	Activity
2:00pm 5 minutes	Welcome, Workshop Overview & Council Introductions <i>Brief welcome to the meeting, overview of workshop, introduce Council Officers</i>
2:05pm 10 minutes	Future support for Voluntary Organisations <i>Brief introduction to why we are doing this</i>
2:15pm 5 minutes	Poll Questions <ul style="list-style-type: none">• Have you worked with a Council department in the recent past?• Have you received Council funding or other financial support from the Council in the recent past?• The size of your organisation, by annual turnover:• When did your organisation start delivering services?
2:25pm 50 minutes	Breakout Rooms <i>Organisation introductions</i>
3:10pm 15 minutes	Round Up & Next Steps
3:25pm	Thank You & Close

This meeting **will be recorded including breakout rooms**. It will only be used as an internal aide memoire. If you wish to anonymise yourself follow the instructions that are in the chat.

Meeting Overview

Meeting Scope and Purpose

This **meeting is for:**

- Sharing your views and experiences as a voluntary and community organisation in the borough
- Open and honest space for all voices to be heard

This **meeting isn't for:**

- Discussing Council services
- Airing personal issues with the Council

You can always reach us separately at CommunityEngagement@rbkc.gov.uk or call 020 7598 4633

Future support for Voluntary Organisations:

Why we need your help



Group Poll

Icebreaker Questions

- Have you worked with a Council department in the recent past?
- Have you received Council funding or other financial support from the Council in the recent past?
- The size of your organisation, by annual turnover:
- When did your organisation start delivering services?



Breakout Rooms



Topic One

What good collaboration looks like between the VCS and statutory services

- Tell us if you have worked with a statutory service in the past? What worked well? What didn't work so well? Why?
- What support can the Council provide to aid collaboration with the VCS?

Topic Two

How the Council can support new and emerging organisations and their work

- What Council support would be valuable to smaller and newer organisation?
- What changes would you like to see in the current relationship between the Council and smaller and emerging organisations?

Topic Three

How VCS organisations can achieve longer-term sustainability

- What are the main factors that determine long-term success for an organisation?
- How would you use unrestricted and/or 'core funding' for your organisation?

Topic Four

What information should be collected to measure your impact?

- What sorts of things will tell you about what differences your services are making?
- How should the Council use the service delivery information it collects from funded organisations?



Round Up:

Each group to feedback key messages



Next Steps

- We will use the views and experiences you have shared here today to inform and shape how we support voluntary and community organisations in the future
- We will be in touch with you with a feedback form and an opportunity to expand on today's findings

Thank you



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA