



HIV Support Services Mapping Project Report

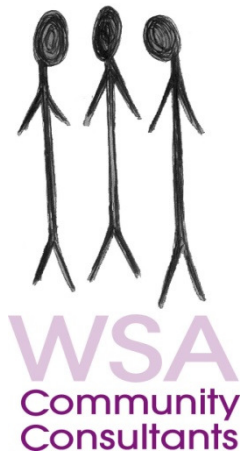
**London Boroughs of Kensington & Chelsea, Hammersmith &
Fulham and Westminster**

For

Kensington and Chelsea Social Council

On behalf of the HIV Providers Forum

12th November 2010



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1 Overview

WSA Community Consultants was commissioned to provide a mapping document outlining the key services working to support people with HIV and AIDS in or across the three London boroughs of Hammersmith & Fulham, Kensington & Chelsea and Westminster.

The scope of the mapping agreed was to map voluntary and community sector groups, to outline clinical services, and to capture key service information, target groups and referral mechanisms.

2 Methodology

The initial step was to draw up a draft list of organisations/groups publicised as providing HIV services within or across the three London boroughs. The list was compiled by cross-referencing information from key websites and sources including www.aidsmap.com; www.avert.org; (pre-identified groups from) an existing Kensington & Chelsea Social Council directory, and the Hammersmith & Fulham local government website. The outline list of 77 groups/organisations was presented to the HIV Subgroup on 20th October 2010 for comments, along with a draft Mapping Form for gathering information from organisations, and a suggested format for final presentation. The Subgroup deleted one entry from the initial list (known to no longer exist), and additionally requested a separate list of NHS clinical services. A member of the subgroup was also later able to confirm that a further 3 groups were no longer operating, and KCSC submitted an additional service for inclusion.

With the Subgroup's approval, we attempted to make contact with the organisations, completing the Mapping Form over the phone with them where possible, or forwarding the form for self-completion where not. Occasionally organisations had merged, been absorbed into other services, had changed name, or had been replaced/superseded by other organisations offering similar services, and in these instances additional leads were followed up as required, and mapped where relevant.

In total, 81 voluntary and community sector organizations were listed and checked out (not including the initial deletion by the Subgroup). Amongst those, 39 services covering one or more of the Boroughs and have been fully mapped. In the main most services are working across the three boroughs. These include open access organisations, BME-oriented organisations, faith-based organisations, and those catering for specific audiences including women, children and young people, substance-users and those with co-existing conditions.

In addition, of the 81 listed:

- 9 of the listings appeared elsewhere (ie they had either changed name, merged or were included within other projects/services)
- 9 were judged inapplicable (they either did not offer direct services, had no significant HIV component, or did not cover the 3 boroughs)
- 24 were unreachable; in most instances they are presumed defunct, though in a small number of cases (6) it was unclear whether the organization was no longer running or had simply not responded to repeated attempts at contact

A further 6 statutory services were mapped across the 3 boroughs, following contact with the relevant PCT. It was noted that the statutory sector provides a wide range of services that extended beyond the practical range of this exercise. To this end some key services and contact details have been mapped, with directory users then being signposted to the services themselves (and their websites in particular) for a more complete range of options.

Once the data-gathering was complete, two tables were set up with the mapping information - one covering the voluntary and community sector, one covering the statutory sector. The resulting Report covers the materials collected, and notes relevant to the exercise.

3 Notes

Information Sources

The Subgroup itself and a number of organisations contacted mentioned the "aidsmap" website (linked to the National AIDS Manual) as a key source of information on HIV services, however some restrictions of the site should be mentioned:

- The ability to drill down by specific area (eg within London) is a work in progress; currently over 1800 groups/organisations are listed alphabetically but without the capacity to search by e.g. letter, area or type of service. All listings for London come under one location listing but services may not be relevant to all boroughs. This currently makes use of the directory a very time-consuming process.
- The directory lists a wide range of HIV-related organisations that are not necessarily related to service provision; in addition, many of the listings include no outline of what the organisation actually does.

Turnover of Services

Significant turnover in terms of organisations and the services that they offer should be noted. Over one-third of the organisations listed were either unreachable (in most instances presumed defunct) or had been absorbed into/merged with other services. Several of the organisations contacted also made reference to cuts in funding that were likely to mean service changes, though a couple also referred to expansion plans. Regular updating of the directory is recommended to ensure accuracy.

Inclusion of Services

A number of the organisations listed provide more of a signposting role than a direct service. They have been included where it was felt that their target audience may be reluctant or unlikely to access or learn about services other than through an already trusted or personally relevant contact, or where specific barriers (e.g. language) exist.

Similarly, some services based outside of the boroughs (but eligible to residents) were included where it was felt that the service was particularly accessible (i.e. close to borough borders) and/or served a specialist role.

Using the Directory

Attention to the 'Additional Notes' column is particularly recommended. In some instances this lists service restrictions and referral processes and any criteria around access.

4 HIV Services - Voluntary and Community Sector

Notes: unless otherwise stated, services are open to target groups by either self-referral or referral from health professionals/other organisations and there is no key contact

| | Type of services offered | Target audience | Contact details | Website + Email | Additional notes (including any key contacts, referral processes and location/eligibility info) |
|----------------------------|---|---|--|--|--|
| Africa Advocacy Foundation | Treatment advice/info Support Groups Counselling Translation/interpreting - most regional African languages include Ibo, Swahili and Arabic Helpline Also: Training for community volunteers Job support for HIV positive people | Open to all, but also support groups specific to Muslims; 50+ age group | Ground Floor, Carver House, 38 Carver Road, London SE24 9LT T: 020 7738 7238 Peckham Pulse helpline for HIV positive people 0207 7386643 (hosted by AAF) | Website: www.a-af.org Email: info@a-af.org | CEO is Agnes Baziwe Support groups located in Deptford and Herne Hill (open to all) |
| Africare | Treatment advice/info | African children and | 5-White City Community Centre, | Website: www.africaretrust.org | Key contact: Cephas Mosinghi |

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| | <p>Support Groups</p> <p>Translation/interpreting services - access to translator bank; languages include Swahili, Ewe and Luganda</p> <p>Also:</p> <p>Advocacy services</p> | families | <p>India Way W12 7QT</p> <p>T: 020 8749 4200</p> | <p>g</p> <p>Email: info@africancarer.org</p> <p>g</p> | <p>Letter of diagnosis from clinician required to access services</p> |
| African Women's Care | <p>Some HIV info/advice and referral offered via domestic violence project</p> | African (and other BME) women experiencing domestic violence | <p>Moran House, 449-451 High Road, Willesden, London NW10 2JJ</p> <p>T: 020 84599006</p> | <p>Email: Africanwomencare@hotmail.com</p> <p>Website under development</p> | <p>Key contact: Jane Lanyero</p> |
| Body & Soul | <p>Treatment advice/info</p> <p>Complementary therapies (various massages including shiatsu; reflexology; reiki; yoga; physiotherapy)</p> <p>Support Groups (peer support groups for children, teenagers and</p> | Children, teenagers and families living with or closely affected by HIV | <p>99-119 Rosebery Avenue, London EC1R 4RE</p> <p>T: 0207 923 6880</p> | <p>Website: www.bodyandsoulcharity.org</p> <p>Email: nimisha@bodyandsoulcharity.org</p> | <p>Key contact: Nimisha Tanner</p> <p>Letter of diagnosis required to access services</p> |

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| | <p>adults)</p> <p>Legal/welfare advice (including housing and immigration, plus appointments for monthly Legal clinic & regular Citizen Advice Bureau)</p> <p>Counselling (1-to-1 with qualified mental health professionals)</p> <p>Financial support</p> <p>Also:</p> <p>Transport services for those with very young children or mobility problems; regular phone support for those who can't access the centre; skills development courses including nutrition, HIV treatment, creative writing, CV-building/interview techniques</p> | | | | |
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| The CARA | Treatment advice/info | All with or | 240 Lancaster Road, | Website: | Key contacts: |

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| Trust | <p>(library of health promotion / maintenance resources)</p> <p>Complementary therapies (Alexander Technique; massage; homeopathy; reflexology; cranio-sacral therapy)</p> <p>Support Groups (women's weekly peer group - with beautician, yoga, belly-dancing etc; mixed weekly peer group with shared meal, guest speakers; fortnightly seniors 55+ community-based activity group)</p> <p>Counselling (short-term, long-term and cognitive behavioural)</p> <p>Financial (help with accessing small grants for essential items, living expenses etc)</p> | affected by HIV | <p>W11 4AH</p> <p>T: 0207 243 6147</p> <p>Mobiles: 07918704810 (Martin) 07918714214 (Chris)</p> | <p>www.caralife.com</p> <p>Email: martin@caralife.com chris@caralife.com info@caralife.com</p> | <p>1. Father Martin McManus 2. Chris Woolls (Director)</p> <p>Letter of diagnosis from clinician required to access services</p> |
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| | <p>Welfare Advice (1-to-1 advice, support, case-work and advocacy on health, social welfare, ageing and all aspects of living with HIV)</p> <p>Also:</p> <p>1-to-1 emotional / practical support provided by staff or trained buddy; children’s activity group in summer; evening info group with speakers (3rd Monday monthly 7-9pm: “Talking without Prejudice”); monthly communion service and other faith-based activities for those that want it, including 1-to-1 guidance and annual retreat</p> | | | | |
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| Chinese | HIV testing (offered to | Chinese | 29-30 Soho Square, | Website: | Fee for some services (eg |

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| <p>National Healthy Living Centre</p> | <p>those that have already tested positive for Hepatitis B)</p> <p>Treatment advice/info via general doctor's surgeries</p> <p>Complementary therapies (fee due)</p> <p>Translation/interpreting - phone interpreting service for GP, hospital appointments etc - (Mandarin, Cantonese and Hakka)</p> <p>Counselling - generic rather than HIV-specific: Cantonese-speaking Friday pm; Mandarin-speaking Sundays</p> | <p>community in UK</p> | <p>London W1D 3QS</p> <p>T: 020 7287 0904</p> | <p>www.cnhlc.org.uk</p> <p>Email: general@cnhlc.org.uk</p> | <p>complementary therapies)</p> |
| <p>Citizens Advice Bureau - Camden (covering Westminster)</p> | <p>HIV Helpline - general info/advice for those affected by HIV - includes employment, housing, debt etc</p> <p>Translation/Interpreting - interpreters for appointments available</p> | <p>Westminster (& Camden) residents living with HIV</p> | <p>Outreach available at St. Mary's Hospital - ring for (Mon+Fri only) appointments</p> <p>HIV Helpline 020 7284 1575</p> | <p>Website: http://www.camdencabservice.org.uk/HIVAdvice.html</p> <p>Email: help@camdencabservice.org.uk</p> | <p>Available to Westminster and Camden residents only - addresses required</p> |

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| | on request - all languages | | | | |
| Citizens Advice Bureau - Hammersmith & Fulham | <p>Legal/Welfare advice - specialist welfare benefits advice service provided via River House - see River House entry</p> <p>Also:</p> <p>Training for HIV project staff and service users on financial self-management and passing learning on to others</p> | Hammersmith & Fulham residents/staff | <p>General CAB H&F contact details (NOT specific to HIV), and for H&F residents ONLY:</p> <p>The Pavilion, 1 Mund Street, London W14 9LY</p> <p>T: 020 7385 1322</p> | <p>Website (general): http://www.citizensadvice.org.uk/bureau_detail.html?serialnumber=100116</p> <p>Email (general): advice@hfcab.org.uk</p> <p>Email for HIV-related financial self-management workshops: martha@marthalawton.com</p> | <p>Available to Hammersmith & Fulham residents only - address required</p> <p>Key Contact for training workshops: Martha Lawton</p> |
| Citizens Advice Bureau - Kensington & Chelsea | No services specific to HIV identified at this stage | | | | |
| CWAC - Children With | HIV treatment advice and information | Children, young people | Calvert House,5 Calvert Avenue, | Website: www.cwac.org | Contact for Hardship grants: Carol Velasquez - referral from Social Services or a recognized |

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| AIDS Charity | <p>Support groups - for young people</p> <p>Legal/welfare advice</p> <p>Financial support - (hardship grants - small grants for essential items)</p> | and families | <p>London E2 7JP</p> <p>T: 020 7033 8620</p> | <p>Email: info@cwac.org</p> | <p>HIV organization required</p> <p>Contact for Work experience, education and outreach services: Amena Zaman</p> |
| Embrace UK | <p>HIV Testing</p> <p>Treatment Advice/Info</p> <p>Support Groups (1 x newly diagnosed; 1 x HIV positive people)</p> <p>Translation/Interpreting (36 African languages)</p> <p>Legal/welfare advice</p> <p>Counselling</p> <p>Financial support (small grants, esp help around utilities)</p> <p>Helpline</p> | <p>All African and Caribbean communities in general (originally esp. Ethiopian community, but now deemed to be wider) - is specific to OTHER London boroughs, but will accept clients from other nearby boroughs on request (see also notes)</p> | <p>Selby Centre, Selby Road, Tottenham, London N17 8JL</p> <p>T: 0208 801 9224</p> <p>T: 0808 168 0155 (For Service Users Only)</p> | <p>Website: www.embraceuk.org</p> <p>Email: post@embraceuk.org</p> | <p>Largely serves North Central London, i.e. Enfield, Haringey, Camden, Islington and Barnet boroughs, however services are used by and can be provided for people from all boroughs, including H&F, K&C and Westminster, eg when visiting friends, or who are specifically looking for BME services</p> |
| The Food | Sunday meal service | Housebound, malnourished | New North House, 202–208 New North | <p>Website: www.foodchain.org.</p> | Referral largely via social worker, dietician, nurse or |

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| Chain | Grocery delivery service Eating Positively Classes | or terminally ill, or combination of pregnant or mother of infants, in financial emergency (max 1 month only), at risk of malnutrition, mentally ill, isolated | Road, London N1 7BJ T: 020 7354 0333 | uk Email: info@foodchain.org.uk | doctor; though for Eating Positively classes, could also come via intro session at an HIV org (eg Lighthouse West within the 3 boroughs) |
| French African Welfare Association (FAWA) | HIV Support Group - peer support Translation/interpreting services (French) - documents, accompanying to appointments etc, where volunteers available Counselling Home Visits | African communities, especially those from Francophone countries | 527 Norwood Road, SE27 9DL (also at 383 Ladbrooke Grove, W10 5AA) T: 020 8791 1469 Mobile: 07538082886 | Email: fawauk@yahoo.co.uk | Key contact: Marie Tameze |
| Frontline HIV Forum - Chelsea & Westminster | Forum | Patients of the Kobler Clinic, 56 Dean Street Clinic and the | n/a | Website: http://frontlinehiv.net | Meetings held in Westminster |

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| <p>HIV Positive Patients Forum</p> | | <p>Nkosi Johnson Unit</p> | | <p>Email: chair@kvnforum.net or (to be added to email list) administration@kvnforum.net</p> | |
| <p>Grandma's</p> | <p>Support Group* Outings during holidays for children Volunteer befriending Signposting Under development: - treatment advice/info - complementary therapies - counselling *at 22/10/10 not</p> | <p>Children and families where at least one family member is HIV positive</p> | <p>PO Box 63106, London W14 8TU T: 020 3010 0014 (9.30-5, M-F)</p> | <p>Website: under development Email: headoffice@grandmas.org.uk</p> | <p>Key contact: Amanda Williams Letter of diagnosis from clinician required to access services Referral largely by Social Services but with some self-referral Faith-based group but services are open to all</p> |

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| | accepting new clients, but will be in future, and several services under development at new premises | | | | |
| Healthier Life 4 You, Family and Community | Other: Open group held every two months and facilitated by a sexual health nurse. HIV covered under STIs and participants given info on where to go for testing etc | Adults and young people | Community Resource Centre, London NW6 5DE T: 020 7372 3355 T: 07826 253786 | Website: n/a Email: healthierlife4you@y-mail.com | Key contacts: Moses Pratt; Faith Ndirangu |
| Hope Gate | Support group - mixed, monthly (where funding allows) Family learning program - activities and focus on parent/child communication Referral info and sharing own experiences | Open to all those living with HIV | Premier Business Centre, 47-49 Park Royal Road, London NW10 7LQ T: 020809004245 Mobile: 07515367095 out of hours | Website: www.hopegate.org.uk Email: info@hopegate.org.uk | Service located in Brent, close to borough borders |
| JAT (Jewish Action and Training for | Financial support (Small grants for essential items and utility bills) | Jewish community | Berkeley House, First Floor - Unit 4, 18-24 High Street, Edgware, | Website: www.jat-uk.org | Specific to Jewish community |

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| Sexual Health) | Also: General info/advice by phone + leaflets Translation of documents into Hebrew on request | | Middlesex HA8 7RP T: (020) 8952 5253 | Email: admin@jat-uk.org | |
| LEAT - London Ecumenical AIDS Trust | Psychotherapy services (12-week 1-to-1) Chaplaincy services (1-to-1) | Open to all affected by HIV/AIDS | 8th Floor, Hannibal House, Elephant & Castle, London SE1 6TE T: 020 7701 2200 Chaplaincy: Phil Nelson on - 07533955733 | Website: www.lead.org.uk Email: info@lead.org.uk Psychotherapy: paul@lead.org.uk | 1-to-1 Chaplaincy services (not purely faith-related) are based on client's location Psychotherapy services - currently using rooms in Camden Faith-based service, but not restricted |
| Living Well | Support Groups* Counselling *Support Groups: Newly diagnosed; Positive Self-Management Programme; Living Well | 16+ HIV positive people (and those affected by HIV) | 1 Canalside House, 383 Ladbroke Grove, London W10 5AA T: 020 3137 3373 | Website: www.livingwellcic.com Email: admin@livingwellcic.com | Key contacts: H+F; K+C: Martha Stafford Westminster: Clare Staunton Self-referral (15 minute chat within 2 working days of initial phone/email/web contact); als |

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| | <p>Life Clubs (group life-coaching)</p> <p>Stress Less (mindful-ness based stress reduction) - available for Westminster only</p> <p>Also: Life Coaching</p> | | | com | referral by health providers and others |
| London Friend | Helpline - advice, info, signposting | LGBT community - not HIV specific, but many volunteers have experience of HIV and some HIV and general sexual health training is given | <p>86 Caledonian Road, King's Cross, London, N1 9DN</p> <p>General T: 020 7833 1674</p> <p>Helpline: Helpline 020 7837 3337 (Mon, Tues, Wed, Fri, 7.30-9.30pm Tuesdays are specific to bereavement)</p> | <p>Website: www.londonfriend.org.uk</p> <p>Email: office@londonfriend.org.uk</p> | |
| London Gay Men's Group | Support Group (peer support for HIV gay men, | Gay, HIV positive men, largely | Group is independent, but daytime contact to | Website: | Group meets at "56 Dean Street" in Soho; new members welcomed 5.30-6pm, with |

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| | meeting Mondays) Also: Forum | London-based | ask about joining group is Marco Rossi, Senior Health Advisor at 56 Dean Street, Soho on 020 331 59502 | www.gmg.org.uk Email: via administrator link on website | general group 6-8pm. Discussion on mutually agreed topics, usually with 'pot luck' food. |
| The Macfarlane Trust | Complementary Therapies Support Groups Legal/Welfare advice Counselling Financial Support (one-off grants; also regular payments to beneficiaries) Helpline - dedicated service run by THT; number given to beneficiaries | Haemophiliacs who have contracted HIV through contaminated NHS blood products | Alliance House, 12 Caxton Street, London SW1H 0QS T: 020 7233 0057 | Website: www.macfarlane.org.uk | Direct referral or confirmation of eligibility from Department of Health required. Self-referral accepted but staff will check back through clinician to confirm contamination |
| Metrosexual (MSH) | HIV Testing - Thursdays 5-9pm (appointment & walk-in) | Open access | MSH @ Queens Park, Queens Park Health Centre, | Website: www.mshatqueenspark.org.uk www.metrosexual.c | Photo ID required if client requires a letter confirming their status (letters charged at £25) |

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| | Saturday 12-4pm (appointments and walk-in): reactive results fast-tracked to Dean Street clinic for follow-up | | Dart Street, London W10 4LD Appointments - T: 020 8968 8899 Information - T: 020 8264 0143 | o.uk/ Email: info@mshatqueenspark.org.uk | |
| Mildmay Hospital | Specialist service: Testing, treatment and specialist care: - includes HIV-related brain impairment; rehabilitation after illness; symptom control; mental health and psychological support; drug/alcohol issues; general treatment and emotional support | Adult residential and day care HIV positive clients, especially those with chronic, complex, diverse and multiple conditions | Spencer House, Austin Street, London E2 7NB T: 020 7613 6300 | Website: www.mildmay.org Email: admissions@mildmay.org (Unit Manager - Jo Raven) jo.raven@mildmay.org | Referrals STRICTLY from health care provider/professional only |
| The National | (All primarily via | All adults | For information (but | Website: | Weekends are based in |

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| <p>Long Term Survivors Group</p> | <p>weekends away) Complementary therapies Support Groups Counselling</p> | <p>diagnosed HIV positive for 5 years or more</p> | <p>see website where possible) and bookings: T: 07967 430797</p> | <p>www.nltsg.org.uk Email: (for bookings) bookings@nltsg.org.uk</p> | <p>Staffordshire but open to all Financial help specific to attending weekends sometimes available- apply for details</p> |
| <p>The Naz Project</p> | <p>HIV Testing (Know4Sure - confidential testing service run at Blacks Road, booking/admin run by Naz; clinical staff from C&W; Wed 3pm-7pm walk-in but appointments also encouraged) Treatment advice/info Support Groups (1 x people living with HIV in mixed community languages; LGBT support groups - not necessarily for HIV positive people) Translating/Interpreting services (Spanish, Portuguese, Horn of African languages, Asian /African community)</p> | <p>BME communities in London who have challenges around sexual health</p> | <p>30 Blacks Road London W6 9DT T: 020 8741 1879</p> | <p>Website: www.naz.org.uk Email: npl@naz.org.uk</p> | <p>Mobile numbers for Spanish and Portuguese speakers available on request; mobiles also carried by duty managers - numbers available to service users on request</p> |

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| | <p>Legal/welfare advice</p> <p>Counselling</p> <p>Also:</p> <p>1-to-1 support</p> <p>Accompanying to appointments</p> | | | | |
| <p>Organisation of HIV Positive African Men</p> | <p>Treatment advice/info</p> <p>Complementary Therapies</p> <p>Support Groups</p> <p>Translation/Interpreting (some volunteers available who speak languages including French)</p> <p>Counselling</p> <p>Under development:</p> <p>Helpline (due by end</p> | <p>HIV Positive African and Caribbean men and their families</p> | <p>Unit Wo12, Metropolitan Business Centre, Enfield Road, London N1 5AZ</p> <p>T: 020 7923 4744</p> <p>Mobile: 07760781606 (24 hrs)</p> | <p>Website: www.opam.org.uk</p> <p>Email: opam.org@btconnect.com</p> | <p>Some Hammersmith & Fulham-based work</p> <p>Letter of diagnosis from clinician required to access services</p> |

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| | <p>October 2010)</p> <p>Also: Advocacy; hospital and home visits; general emotional support; positive eating workshops. Some current focus on working with and reducing stigma around men who have sex with men.</p> | | | | |
| <p>PACE (Project for Advocacy, Counselling and Education)</p> | <p>Treatment advice/information</p> <p>Support Groups (monthly drop-in run by qualified psychotherapist for positive gay/bisexual men and those at risk of being positive)</p> <p>Translation/Interpreting available for workshops on request</p> <p>Counselling - family services offered pan-London; phone counseling where</p> | <p>LGBT; workshops specific to HIV positive gay and bisexual men</p> | <p>34, Hartham Road London N7 9JL Tel:020 7700 1323</p> | <p>Website: www.pacehealth.org.uk</p> <p>Email: info@pacehealth.org.uk workshops@pacehealth.org.uk (HIV-specific services for gay and bisexual men)</p> | |

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| | <p>deemed appropriate; young people's counseling</p> <p>Helpline - Mondays 930-12.30; Thursdays 6.30-8.30pm 0808 1807223 LGBT incl. HIV</p> <p>Also:</p> <p>Advocacy service (can accompany to appointments); signposting; LGBT youth services up to 25; employment support; domestic abuse; leaflets available on request; clinicians/health professionals can be put onto email list for update on services - Paresh Dodhia 020 7700 1323</p> | | | | |
| Pamodzi | Translation/Interpreting (most southern African languages, including | Women and young girls from African communities primarily, but | 6-9 Manor Gardens, London N7 T: 020 7281 1047 Mobile: 07970 | Website: n/a Email: | Key contacts: Chikwabe and Felicitus |

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| | <p>Counselling</p> <p>Also:</p> <p>Signposting</p> <p>Trips for HIV positive children and adults</p> | <p>also involving men where felt relevant; people who are living with HIV, their families, partners etc; primary and secondary prevention services</p> | <p>418893 - any time</p> | <p>Pamodzi03@aol.com</p> | |
| <p>Positive Catholics</p> | <p>Support Group</p> <p>Also:</p> <p>Retreats</p> | <p>Catholic/Christian and living with HIV</p> | <p>07505608655</p> | <p>Website: http://sites.google.com/site/positivecatholics/positivecatholics</p> <p>Email: positivecatholics@googlemail.com</p> | <p>Some phone support available</p> <p>Meetings held in Vauxhalls</p> |
| <p>Positiveline (run by Eddie Surman Trust)</p> | <p>Treatment Advice/info</p> <p>Support Group</p> <p>Counselling</p> <p>Financial support (small grants to HIV positive)</p> | <p>Anyone worried about any aspect of HIV/AIDS, and particularly those who are depressed or</p> | <p>Helpline: 0800 1696806 - open M-F 11am-10pm; open Sat/Sun 4pm-10pm</p> | <p>Website: www.eddiesurmantrust.org.uk</p> <p>Email:</p> | <p>Key contact for support group: Peter</p> <p>Nationwide - support group generally meets in Vauxhall</p> |

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| | <p>people in distress, usually max.£50)</p> <p>Helpline</p> | <p>suicidal</p> | <p>The Midmonth Group - a monthly social club for HIV positive gay men. Please call Peter on 07939-563317 for more information - generally meets in Vauxhall</p> <p>themidweekgroup08@hotmail.com</p> | <p>eddiesurmantrust@hotmail.com</p> | <p>Letter of diagnosis may be required at discretion or for small grants</p> <p>All volunteers (running helpline) are HIV positive</p> |
| <p>Positively UK (incorporates what was previously Positively Women)</p> | <p>Treatment advice/info</p> <p>Complementary therapies (dependent on volunteers)</p> <p>Support Groups</p> <p>Some translation/interpreting reliant on office staff/volunteers - ring for current details</p> <p>Financial Support (small grants)</p> <p>Helpline</p> | <p>Primarily HIV positive people, but also some work with families/those affected</p> | <p>347-349 City Road, EC1V 1RL</p> <p>Admin:</p> <p>T: 0207 713 0444</p> <p>Peer support workers/volunteers:</p> <p>T: 020 7713 0222 - weekdays 10 am to 5 pm, Thursdays until 8 pm</p> | <p>Website: www.positivelyuk.org</p> <p>Email: info@positivelyuk.org</p> | <p>Letter of diagnosis from clinician required to access groups</p> <p>Self-referral or via health-care provider (ring for form)</p> <p>Some services are borough-specific, but would include the 3 boroughs</p> |

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| | <p>Also:</p> <p>1-to-1 emotional/practical support by HIV positive people</p> <p>Support Groups (see below)</p> <p>Open to all women living with HIV, these meet:</p> <p>First Thursday of every month at Positively UK in Islington</p> <p>Third Monday of every month at Riverhouse in West London</p> <p>Weekly Women's group Thursday lunchtimes at Cara in Ladbroke Grove</p> <p>Lesbian, Bisexual and Transgender support</p> | | | | |
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| | <p>is provided the second Thursday of every month</p> <p><u>Mixed groups:</u></p> <p>Caribbean Group: Last Saturday of every month open to men and women</p> <p>Parenting Group: Last Wednesday of every month open to men and women</p> <p>Positively hosts the self-managing group Str8 Talk for heterosexual men and women living with HIV. The group the first Wednesday evening of every month at Lighthouse in West London and the third Wednesday evening of every month at Positively UK's premises in Islington. For more information visit the website</p> | | | | |
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| | www.str8talk.org African Group: open to men and women - 3 rd Saturday of month | | | | |
| Rain Trust | Support Groups (informal fitness; healthy eating) Welfare Advice (incl. benefits and Counselling Also: Health promotion events Faith-based workshops Employment support (group and 1-to-1) | Black African men & women above 18 years of age/faith groups living with long term health conditions such as diabetes, schizophrenia, depression and HIV | Canalside House, 383 Ladbrooke Grove, London W10 5AA T: 020 8964 2727 Out of hours: 07875 296 155 | Website: www.raintrust.org.uk Email: info@raintrust.org.uk | For self-referral will usually ask for name of clinic |
| River House | Treatment Advice/info Complementary Therapies* Legal/Welfare advice (in-house by CAB worker) Counselling | All HIV positive people | The Riverhouse Trust,Furnival gardens (off Rutland Grove),Hammersmith , London W6 9DJ T: 020 8753 5190 | Website: www.riverhouseuk.org Email: info@riverhouseuk.org | Letter of diagnosis and proof of address (eg utility bill) required Self-referral Some services are borough-specific (see 2 nd column) |

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| | <p>Also:</p> <p>1-to-1 advocacy; drop-in centre; IT training; educational courses - eg back-to-work; writing a will; health education</p> <p>* Acupuncture on Mondays for all 3 boroughs; Tues/Wed aromatherapy/massage/reiki for H+F clients only at present</p> | | | | |
| Sexual Health Information Line (was National AIDS Helpline) | Helpline - basic info and referral | Open to all | 24hr Helpline: 0800 567 123-Tel: 0800 521 361 (minicom 10.00am - 10.00pm) | | |
| St. John's Hospice | <p>Specialist service only (residential and day care)</p> <p>Specialist palliative and end of life care including: Treatment advice/info</p> | People with progressive and life threatening conditions, including HIV/AIDS | <p>60 Grove End Road London NW8 9NH</p> <p>Hospice Reception</p> | <p>Website: www.stjohnshospice.org.uk</p> <p>Email: via website</p> | <p>Westminster (Central London) only</p> <p>Strict referral process - referral by GP, district nurse or other health professional</p> |

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| | Counselling | | Hospice Staff T: 020 7806 4040 | | |
| St. Stephen's Volunteers | Welfare info (basic) Also: Treatment information Discounted vitamin scheme (see web address) Signposting/general info, including on HIV services, HIV drugs and clinical trials, complementary therapies, dietetic info, and details of GPs, dentists, travel/travel insurance info | In-patients and out-patients at the Chelsea and Westminster Hospital in Fulham, Dean Street Clinic in Soho and The Charing Cross Hospital in Hammersmith, London, UK | The Information Exchange, Chelsea and Westminster Hospital, 369 Fulham Road, London SW10 9NH T: 020 3315 5929 | Website: www.ststephensvolunteers.org.uk E-mail: infoex@chelwest.nhs.uk Discounted Vitamin scheme: http://www.ststephensvolunteers.org.uk/2007-Vitamins.html | As per hospital/clinic then self-referral within clinic |
| Terence Higgins Trust (THT) | HIV Testing (Mondays 5pm-8pm; results available within one hour; walk-in, non-appointment) - Ladbroke Grove Treatment | Phone line available to anyone affected by or concerned about HIV; counseling, therapies etc | <u>Kings Cross:</u> 314-320 Gray's Inn Road London WC1X 8DP Telephone: 0845 1221 200 for an adviser or 020 7812 | Website: www.tht.org.uk Email: Kings Cross: | HIV testing available to all, but priority given to African/Caribbean people; only first 15 each time guaranteed to be seen; doesn't include 4 th generation antigen test |

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| | <p>advice/information (helpline)</p> <p>Complementary Therapies (at Ladbroke Grove)</p> <p>Support Groups (contact 020 7812 1773 for detailed information)</p> <p>Translating/Interpreting services (via helpline: services provided by Language Line - phone service only)</p> <p>Legal/welfare advice (via helpline)</p> <p>Counselling (contact 020 7812 1777 for detailed information)</p> <p>Financial support (administrator for Hardship Fund - ring helpline)</p> <p>Helpline - 0845 1221 200</p> <p>Also:</p> | <p>available to HIV positive people and their partners etc only</p> | <p>1600 for switchboard</p> <p><u>Ladbroke Grove:</u></p> <p>Lighthouse West London W11 - 117 Lancaster Road, Ladbroke Grove London W11 1QT</p> <p>Telephone: 020 7313 2900 Fax: 020 7229 1258</p> <p>Support Groups: 020 7812 1773</p> <p>Counselling: 020 7812 1777</p> <p>3rd centre at Waterloo, details on website</p> | <p>info@tth.org.uk</p> <p>Ladbroke Grove:</p> <p>info.ladbrokegrove@tth.org.uk</p> | |
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| | Health Trainers - offer practical/emotional support via 6 sessions of up to one hour each for HIV positive people | | | | |
| West London Gay Men's Project | <p>HIV testing (Sat 2-4pm at Fulham Broadway Methodist Church, 452 Fulham Road, SW6 1BY)</p> <p>Treatment advice/info</p> <p>Helpline</p> <p>Also:</p> <p>Free condom and lube scheme</p> <p>Signposting/referrals</p> | Services for gay and bisexual men (and MSM) in West London and to other professionals working with gay and bisexual men | <p>West London Gay Men's Project, Well-Being and Involvement Section, Community Services, Civic Centre, Lampton Road, Hounslow TW3 4DN</p> <p>Helpline:</p> <p>T: 0800 587 8302</p> | <p>Website:</p> <p>www.westlondongmp.org.uk</p> <p>E-mail:</p> <p>info@westlondongmp.org.uk</p> <p>Sexual health advice by email:</p> <p>gmpadvice@westlondongmp.org.uk</p> | Primary focus on areas that funding comes from (H&F, Hounslow, Ealing) but will accept all |
| Youth Project International | <p>Support Groups (for young people - open ended)</p> <p>Translation/interpreting</p> <p>Legal/welfare advice - 1-</p> | Young people aged 14 to 25 | <p>Lighthouse West London, 111-117 Lancaster Rd, London W10 1QT</p> <p>T: 02077276990</p> <p>Mobile: 07958 223</p> | <p>Website: n/a</p> <p>Email:</p> <p>earoda@hotmail.com</p> | Will work across London but specific boroughs with intensive work are H&F, Westminster |

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| | to-1 Also: Signposting | | 911 | | |
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5 HIV Services - Statutory Sector

Sexual Health Clinics: these are the statutory sexual health clinics serving the borough and offering free services to all (including free condoms). They generally offer full sexual health advice and tests including rapid HIV tests, outpatient HIV clinics, HIV treatment/follow-up for those who are HIV positive, and more specialised sexual health services. For more detailed information please see the websites for each service provider.

| Name | Type of services offered | Target audience | Contact details | Website + Email | Additional notes (including any key contacts, referral processes and location/eligibility info) |
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| 56 Dean Street | HIV Testing Treatment advice/info Support Groups Translation / interpreting (via external company Language Line for translators and translation of key written documents in various languages) Counselling Helpline | Open access | 56 Dean Street, Soho, London W1D 6AQ T: 020 8846 6699 | Website: www.chelwest.nhs.uk/56deanstreet Email: 56deanstreet@chelwest.nhs.uk | Have THT and Positively Women hosting clinics Monday: 12 - 7pm Tuesday: 9am - 4pm Wednesday: 12 - 4pm Thursday: 12 - 7pm Friday: 9am - 4pm Saturday: 11am - 4pm Sunday: closed |
| John Hunter | HIV Testing | Open access | St. Stephen's Centre, Chelsea & | Website: www.chelwest.nhs.uk | Monday: 8am – 4pm |

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| Clinic | <p>Treatment advice/info</p> <p>Translation / interpreting</p> <p>Also:</p> <p>Sexual and reproductive health advice for people with HIV; GU clinic services</p> | | <p>Westminster Hospital, 369 Fulham Road, London SW10 9NH</p> <p>Appointments:</p> <p>T: 020 3315 6699</p> <p>Health Advisors:</p> <p>T: 020 3315 6155/6156</p> | <p>k/jhc</p> <p>Email: ha.jhc@nhs.net</p> | <p>Tuesday: 8am – 7pm</p> <p>Wednesday: 12:30 – 7pm</p> <p>Thursday: 8am – 4pm</p> <p>Friday: 8am – 4pm</p> <p>Saturday: closed</p> <p>Sunday: closed</p> |
| Kobler Clinic | <p>Treatment advice/info</p> <p>Counselling</p> | <p>Referral from Chelsea & Westminster Hospital Foundation Trust GU Services; transfer from other HIV service providers via appointment in John Hunter Clinic (see above)</p> | <p>Ground Floor, St. Stephen's Centre, 369 Fulham Road, London SW10 9NH</p> <p>T: 020 3315 6699</p> | <p>Website: www.chelwest.nhs.uk/hiv-sexual-health/kobler-clinic.html</p> <p>Email: kobler@chelwest.nhs.uk</p> | <p>Located next door to Chelsea & Westminster Hospital</p> <p>Emergency/walk-in clinic 10am-3pm Mon/Tues/Thurs/Fri + 11.30-3pm Wed</p> <p>Various other opening times (for appointments, specialist services etc) - see website or ring for details</p> |
| Mortimer Market Centre, | <p>HIV Testing</p> | <p>Open access</p> | <p>Bloomsbury Clinic, Mortimer Market,</p> | <p>Website: www.camdenprovid</p> | <p>Self-referral or referral by</p> |

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| <p>Camden Provider Services</p> | <p>Treatment advice/info</p> <p>Support Groups</p> <p>Translation / interpreting</p> <p>Legal/Welfare advice (CAB session once a week)</p> <p>Counselling</p> <p>Other: Psychology services</p> | | <p>Mortimer Market Centre, off Tottenham Court Road, London WC1E 6JB</p> <p>T: 020 3317 5100</p> | <p>erservice.nhs.uk/clinic/mortimer-marketcentre</p> <p>Email: no generic email; people email own doctors (provided direct)</p> | <p>GP/other health provider</p> |
| <p>St. Mary's Hospital, The Jefferiss Wing /Wharfside</p> | <p>HIV Testing</p> <p>Treatment advice/info</p> <p>Complementary Therapies</p> <p>Support Groups</p> <p>Translation / interpreting (via external company Language Line for translators and</p> | <p>Open access</p> | <p>Jefferiss Wing, St. Mary's Hospital, Imperial College Healthcare NHS Trust, Praed Street, London W2 1NY</p> <p>General: T: 020 3312 1697</p> | <p>Website: www.imperial.nhs.uk/thejefferisswing</p> <p>Email: sexualhealth@imperial.nhs.uk</p> | <p>Have THT and Positively Women hosting clinics</p> <p>Monday: 08.45 to 19.00 Tuesday: 08.45 to 18.00 Wednesday: 11.45 to 18.00 Thursday: 08.45 to 18.00 Friday: 08.45 to 17.00</p> |

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| | translation of key written documents in various languages) Counselling | | Wharfside (specifically for HIV): T: 020 3312 6638 Sexual Health and HIV advice: T: 020 3312 7583 | | |
| West London Centre for Sexual Health | HIV Testing Treatment advice/info Complementary Therapies Support Groups Translation / interpreting Counselling | Open access (includes young people; men who have sex with men; women who have sex with women; those in the adult entertainment industry; people with learning disabilities) | Charing Cross Hospital, Fulham Palace Road, London W6 8RF Sexual Health Advisor Team: T: 020 8846 1579 | Website: www.chelwest.nhs.uk | Monday/Tuesday: 9am – 7pm Wednesday: 1 – 7pm Thursday: 8:30am – 4pm Friday: 8:30am – 12:30pm Saturday: 9am – 12 noon Sunday: closed |